Resolution Guide: TKT-2024-011

Category: Wave Management

Priority: Medium

Issue Description:

Wave planning module creating waves with unbalanced workloads. Some waves have 2000+ lines while others have less than 100 lines, causing inefficient resource utilization.

Step-by-Step Resolution Guide:

Step 1: Wave balancing parameters adjusted: 1) Updated wave planning rules to distribute order lines more evenly 2) Modified workload calculation algorithm to consider pick complexity 3) Set minimum and maximum wave size constraints 4) Reconfigured wave release schedule for better resource alignment.

Step 2: Wave variance reduced from 80% to 15%.

Resolved by Team: L1-Support

Resolution Time: 18.92 hours