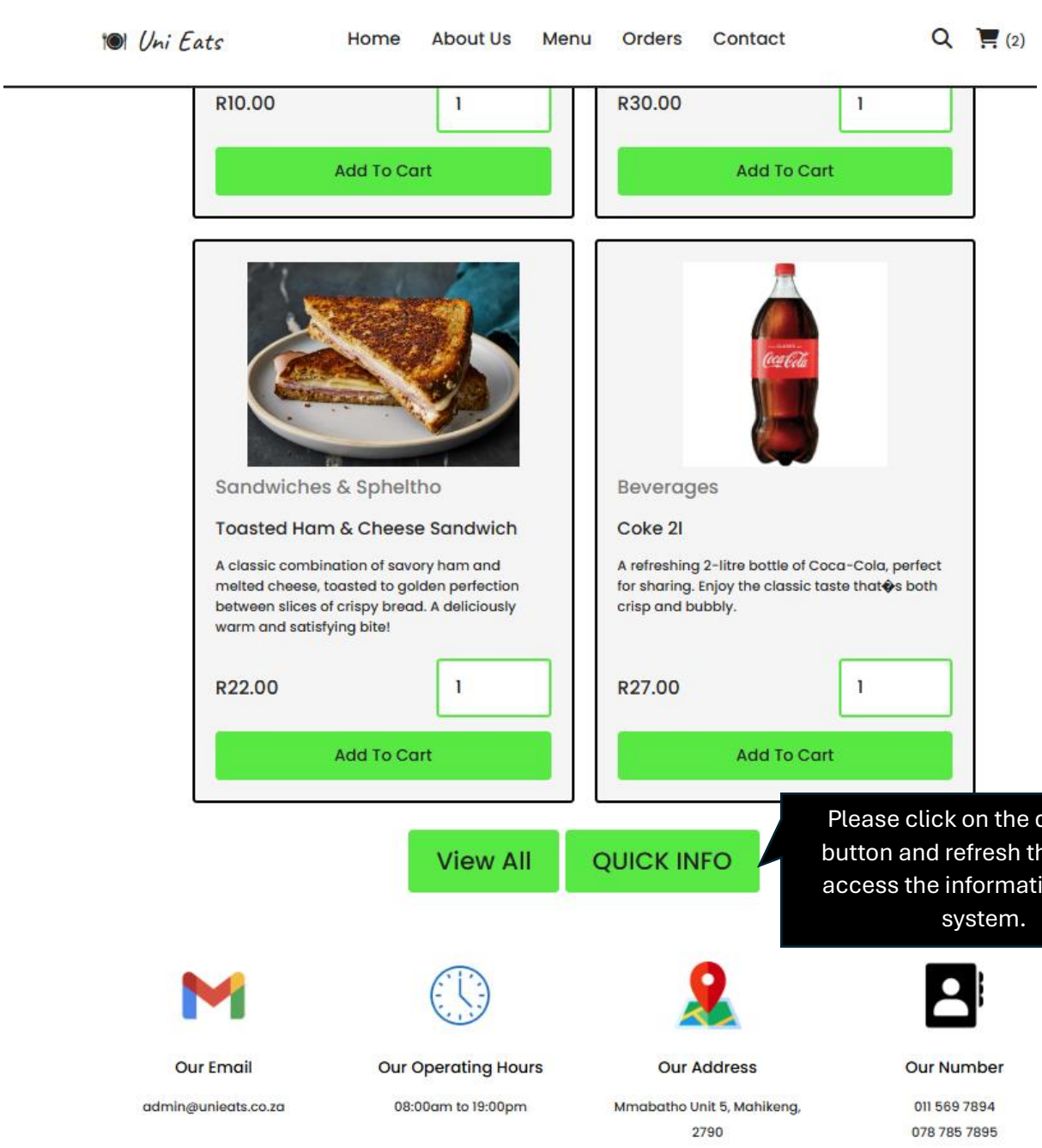
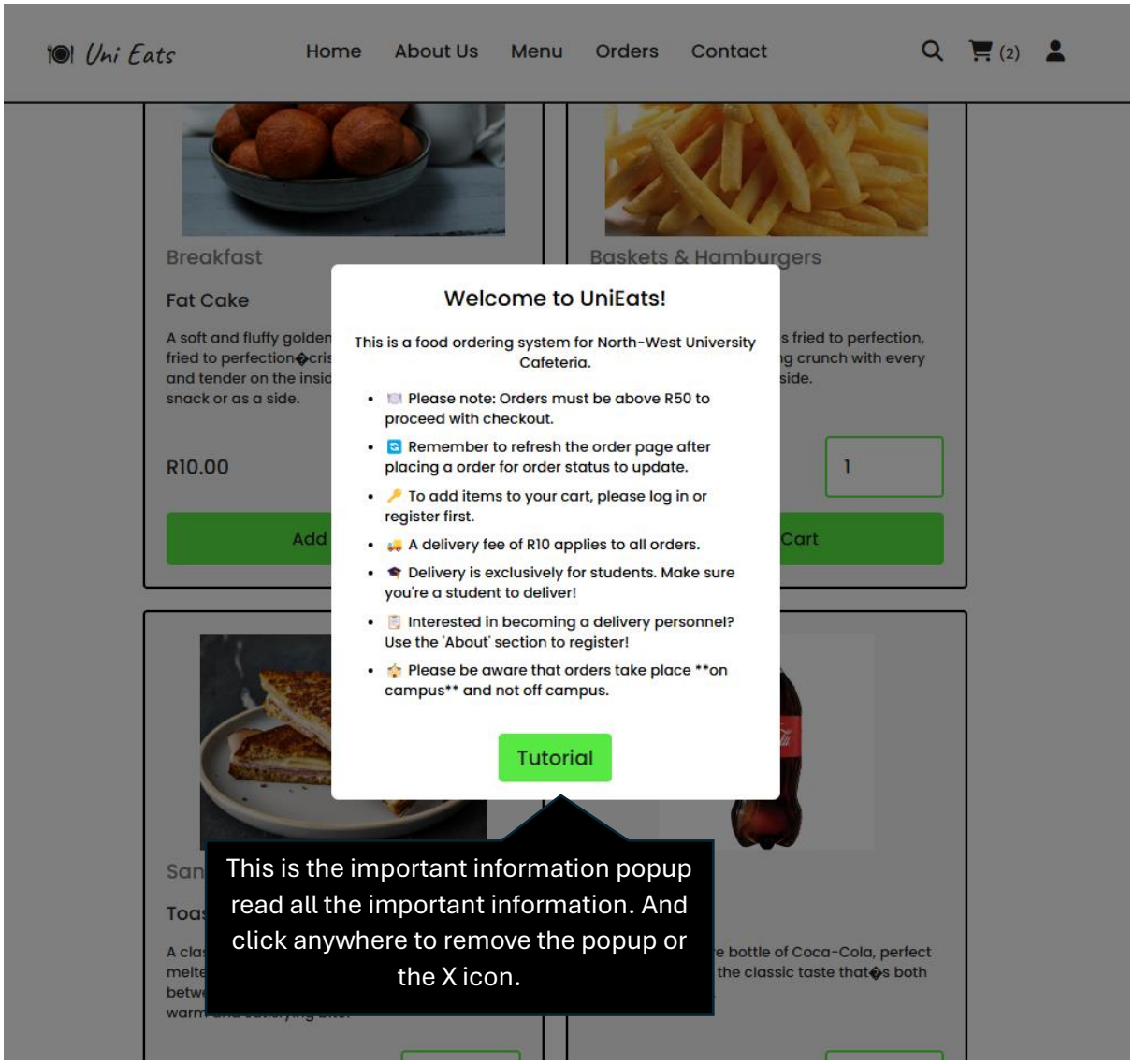
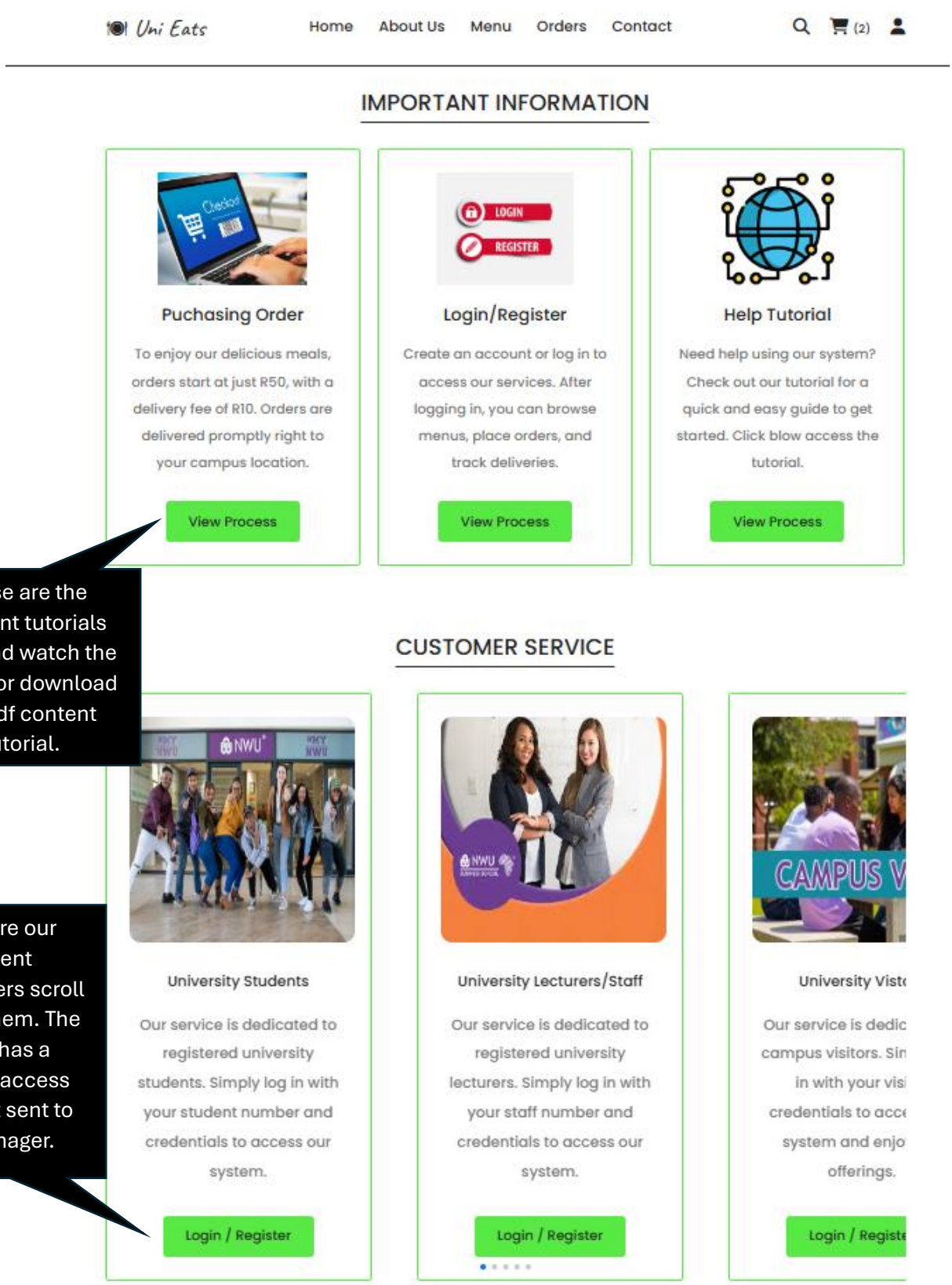
# Tutorial Summary of The System

## How To Access Important Information on the system.




Uni Eats
Home
About Us
Menu
Orders
Contact
(2)
Breakfast
Fat Cake
R10.00
Add
Baskets & Hamburgers
1
Cart
Welcome to UniEats!
This is a food ordering system for North-West University Cafeteria.
Please note: Orders must be above R50 to proceed with checkout.
Remember to refresh the order page after placing a order for order status to update.
To add items to your cart, please log in or register first.
A delivery fee of R10 applies to all orders.
Delivery is exclusively for students. Make sure you're a student to deliver!
Interested in becoming a delivery personnel? Use the 'About' section to register!
Please be aware that orders take place **on campus** and not off campus.
Tutorial
This is the important information popup read all the important information. And click anywhere to remove the popup or the X icon.

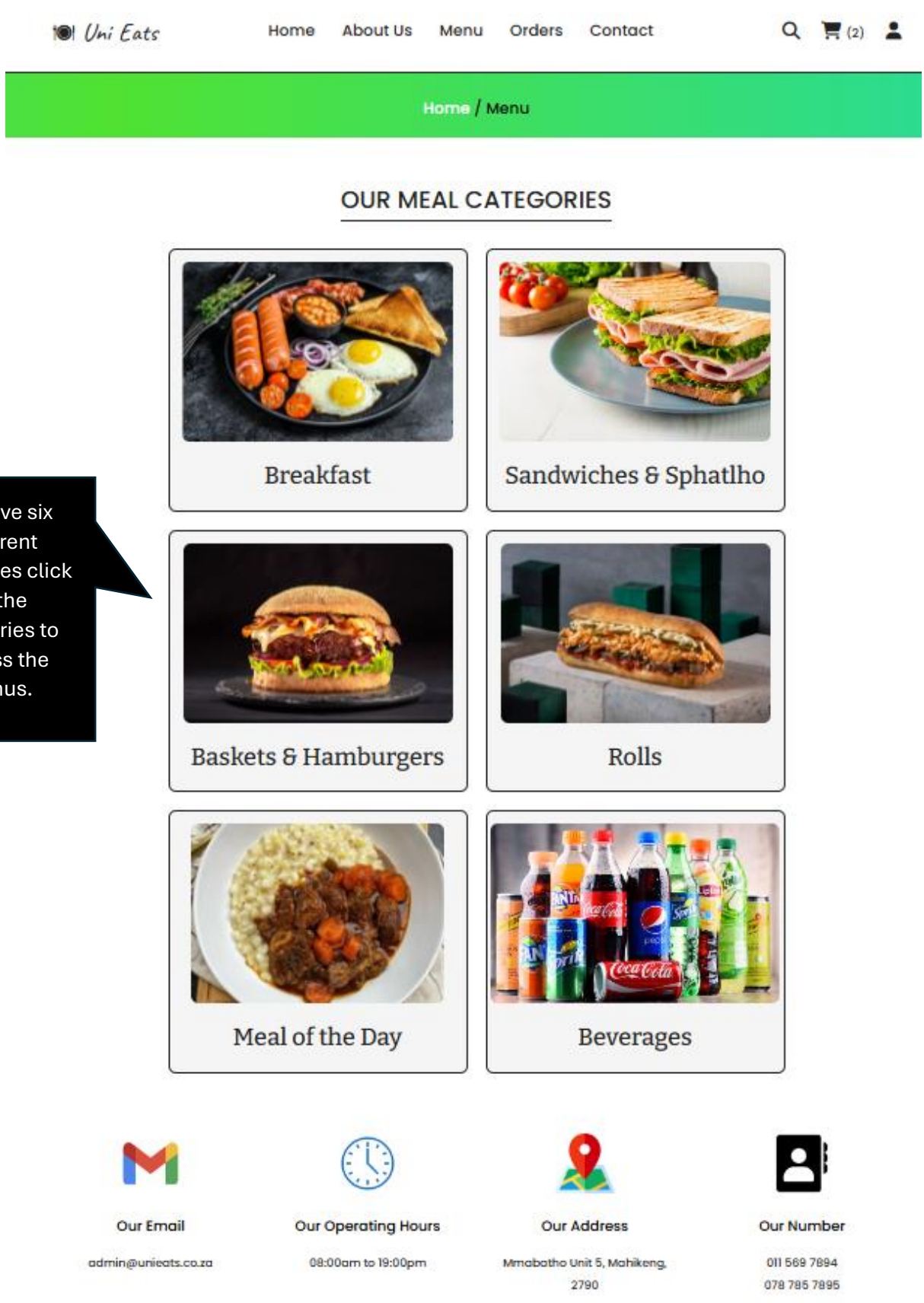
# How to access the tutorial



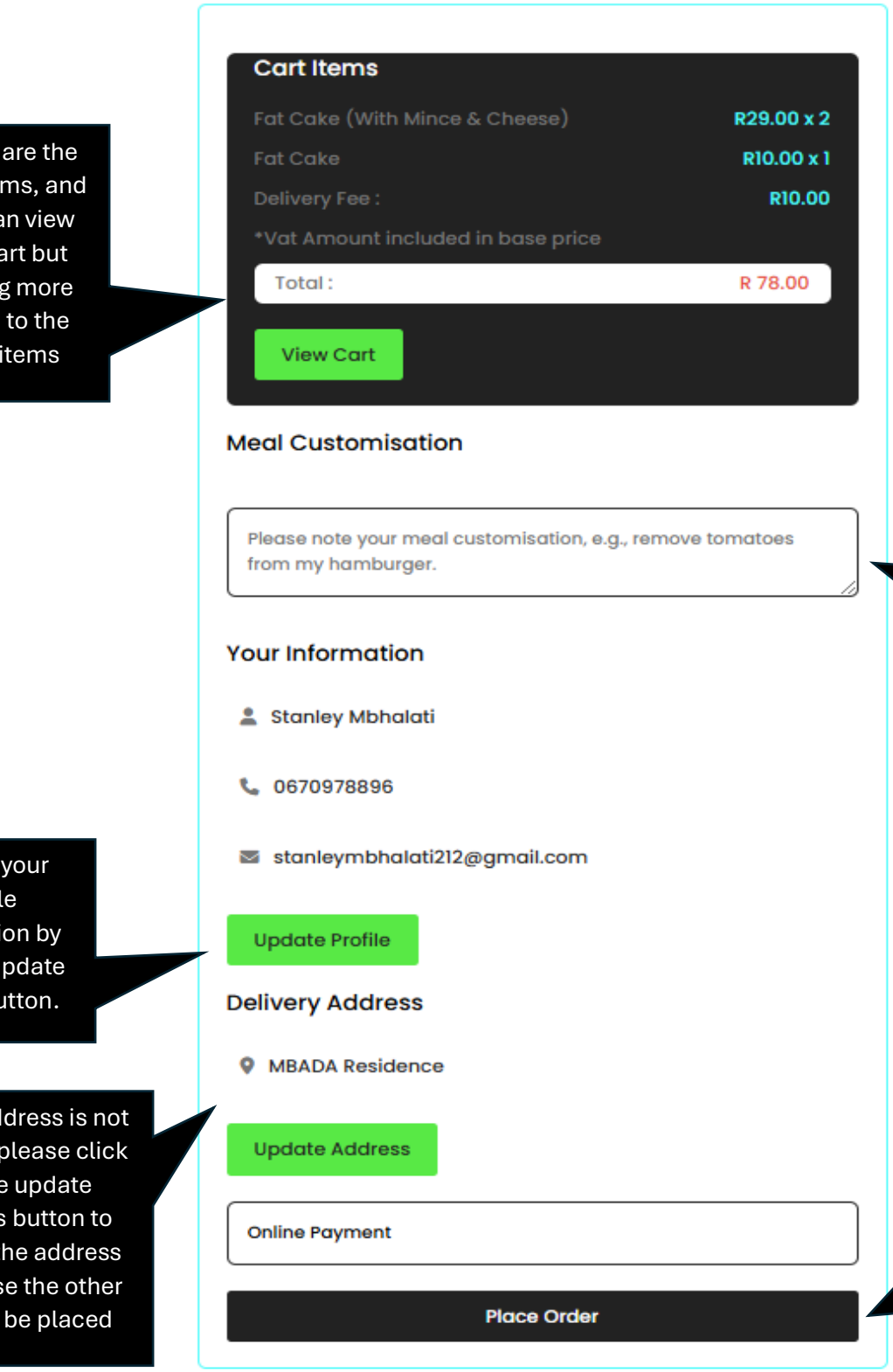

These are the different tutorials click and watch the videos or download the pdf content tutorial.

These are our different stakeholders scroll through them. The admin has a different access code that sent to the manager.

# How to access our different menus



# How to check-out your order




These are the cart items, and you can view the cart but adding more items to the cart items

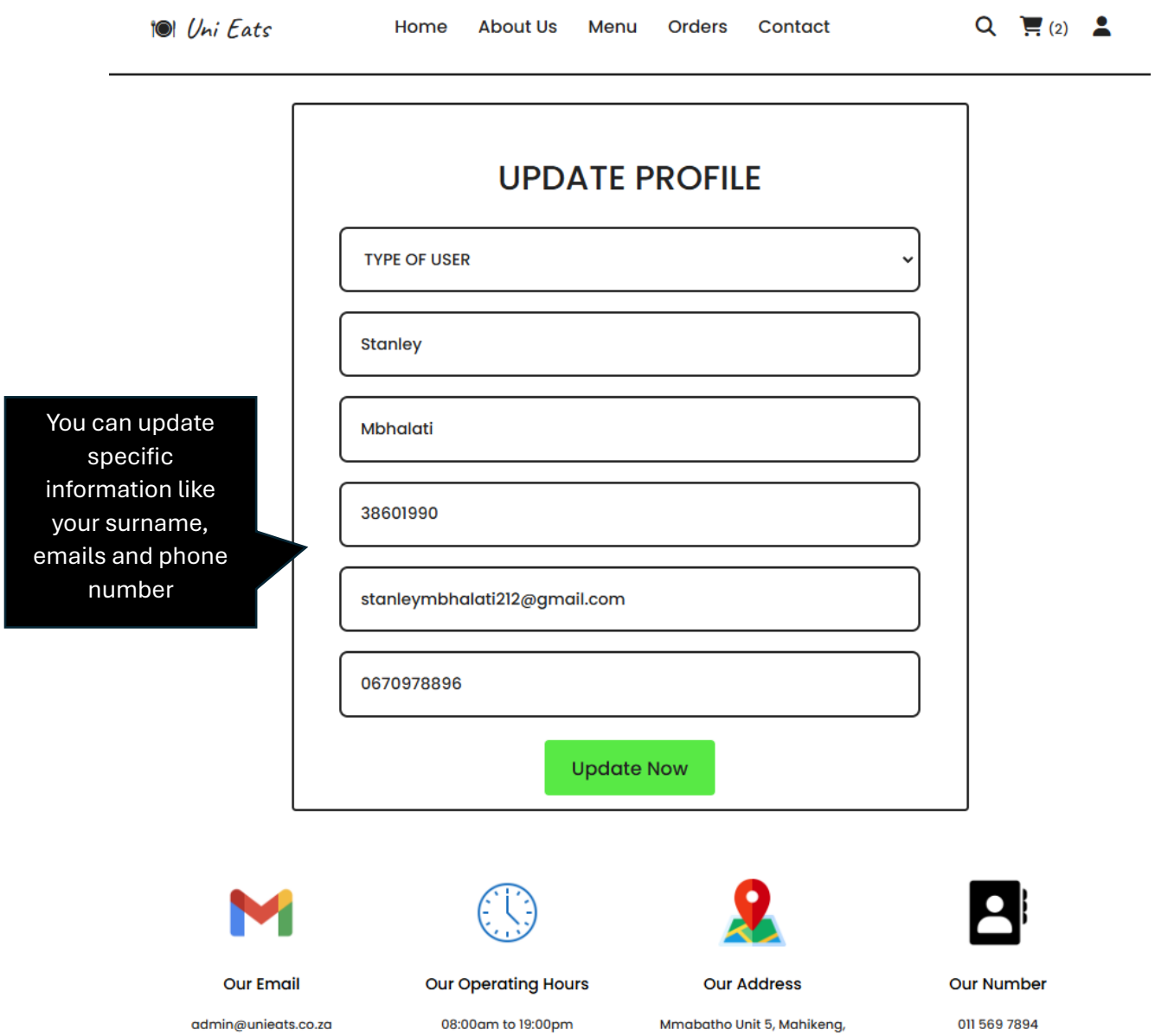
You can customize your meal as well you have option to do not required.

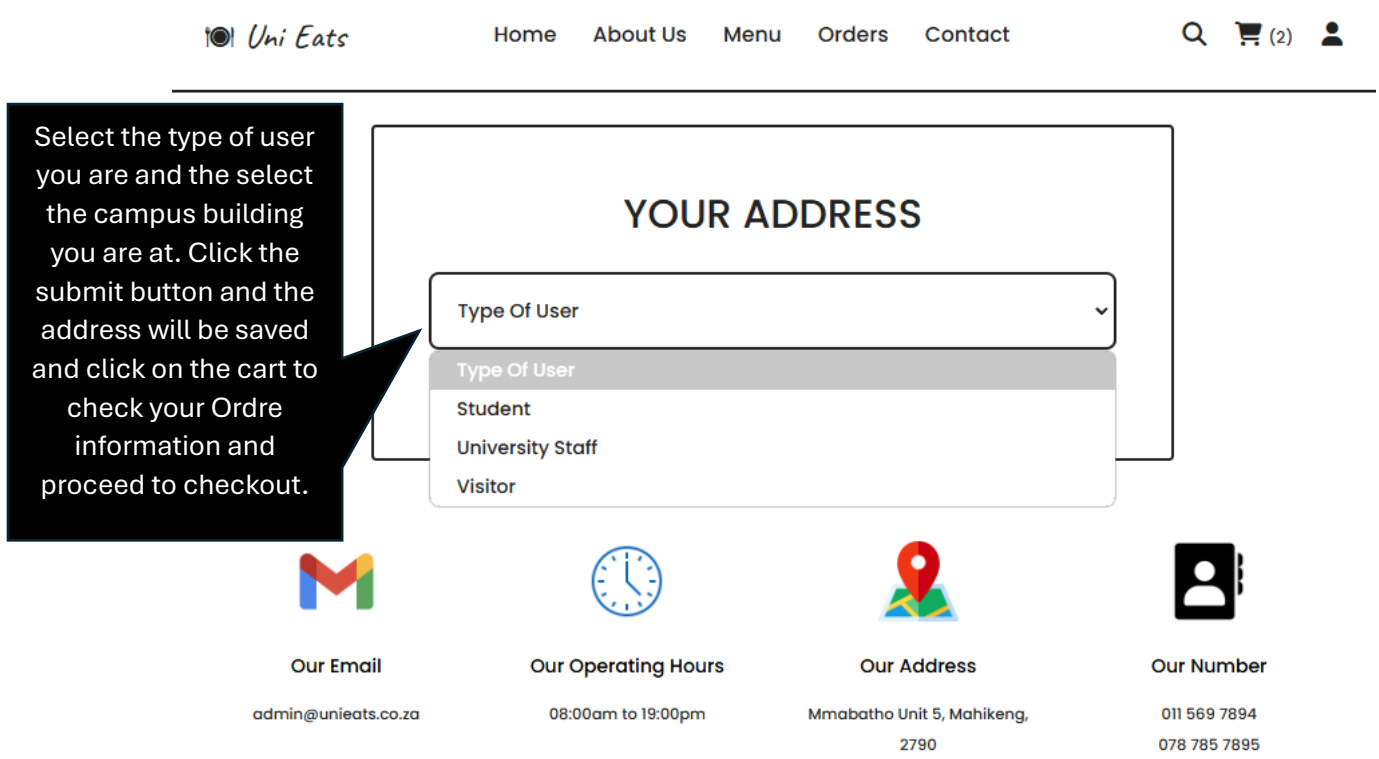
Update your profile information by clicking update profile button.

If your address is not filled in, please click on the update address button to update the address otherwise the other will not be placed

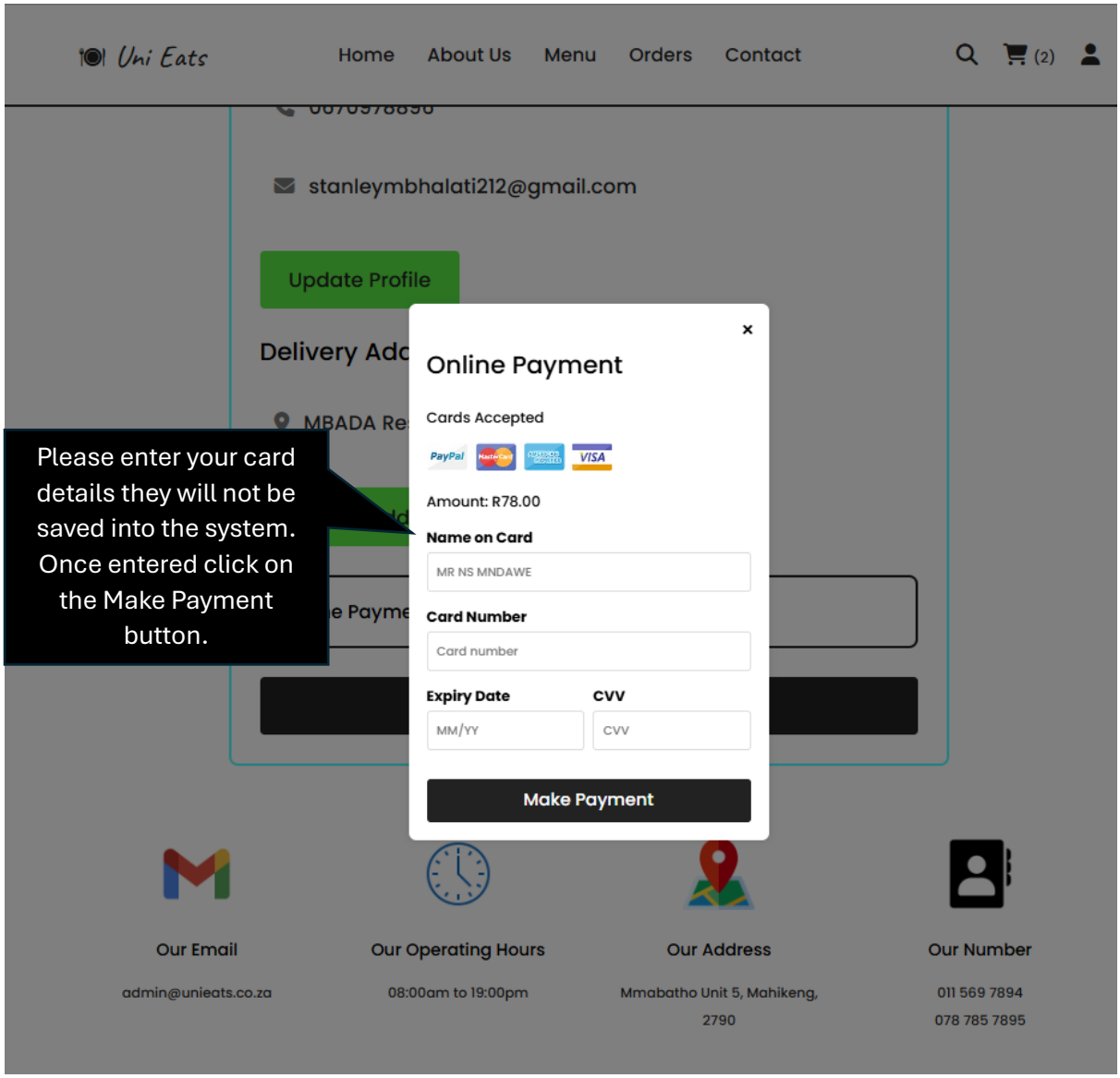
Place the order once the address is filled in and a payment information.

# How to update your profile and address



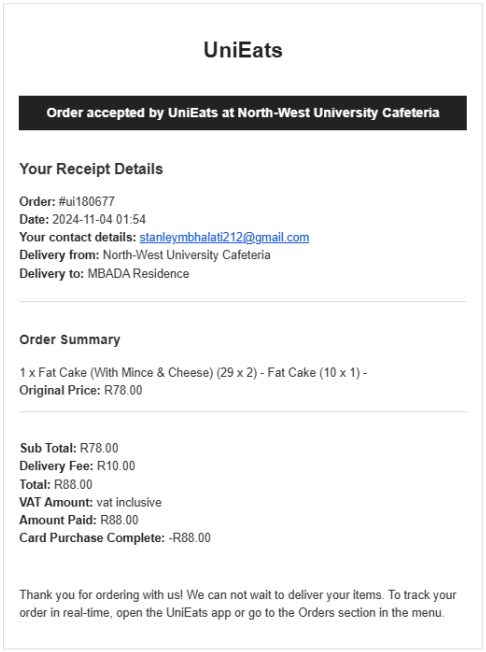

Uni Eats
Home
About Us
Menu
Orders
Contact
(2)
Select the type of user you are and the select the campus building you are at. Click the submit button and the address will be saved and click on the cart to check your Ordre information and proceed to checkout.
YOUR ADDRESS
Type Of User
Type Of User
Student
University Staff
Visitor
Our Email
admin@unieats.co.za
Our Operating Hours
08:00am to 19:00pm
Our Address
Mmabatho Unit 5, Mahikeng, 2790
Our Number
011 569 7894
078 785 7895

# How to process your payment



# How do you check if your order went through

Upon the order being successful you will receive a receipt via email of your purchase with an attachment of a pdf of which can download which contains the receipt as well.



**UniEats**

**Order accepted by UniEats at North-West University Cafeteria**

**Your Receipt Details**

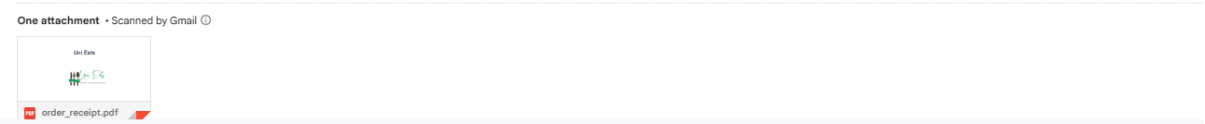
**Order:** #ui180677
**Date:** 2024-11-04 01:54
**Your contact details:** stanleymbhalati212@gmail.com
**Delivery from:** North-West University Cafeteria
**Delivery to:** MBADA Residence

**Order Summary**

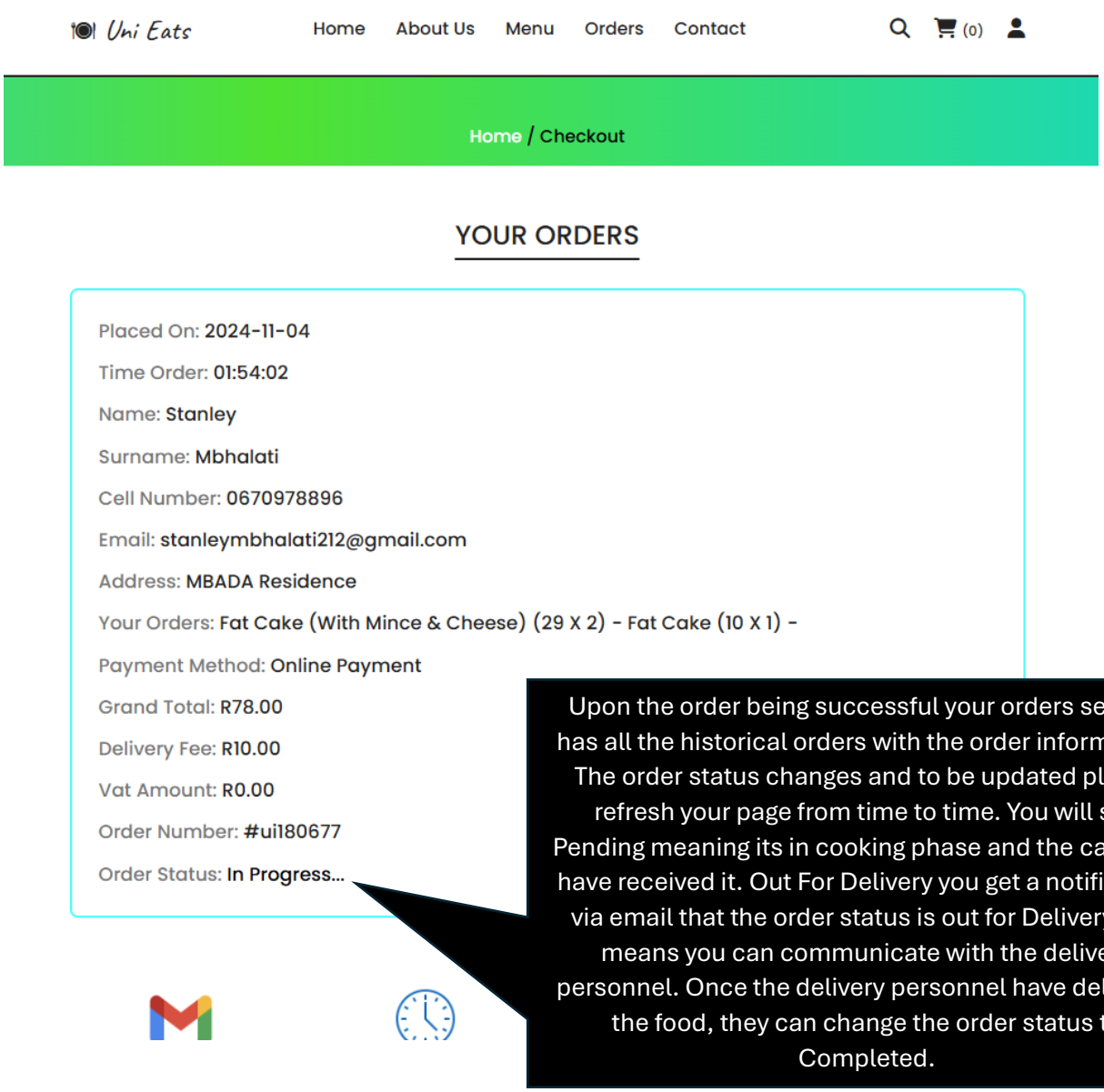
1 x Fat Cake (With Mince & Cheese) (29 x 2) - Fat Cake (10 x 1) -
**Original Price:** R78.00

**Sub Total:** R78.00
**Delivery Fee:** R10.00
**Total:** R88.00
**VAT Amount:** vat inclusive
**Amount Paid:** R88.00
**Card Purchase Complete:** -R88.00

Thank you for ordering with us! We can not wait to deliver your items. To track your order in real-time, open the UniEats app or go to the Orders section in the menu.



# How to check order status

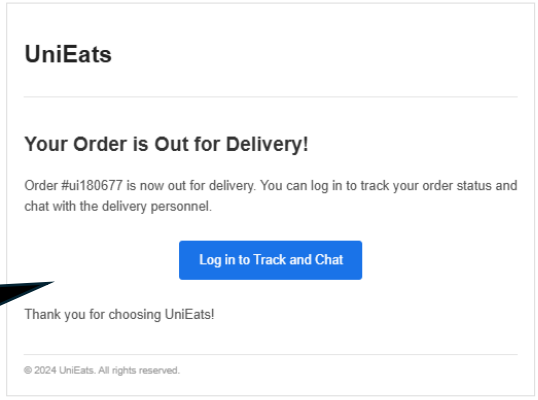



Upon the order being successful your orders section has all the historical orders with the order information. The order status changes and to be updated please refresh your page from time to time. You will see Pending meaning its in cooking phase and the cafeteria have received it. Out For Delivery you get a notification via email that the order status is out for Delivery this means you can communicate with the delivery personnel. Once the delivery personnel have delivered the food, they can change the order status to Completed.

Your Order is Out for Delivery! Inbox ×

UniEats
to me

If your order status id Out for Delivery you will receive an email notification to login into the system. Please click on the login in the system to track the delivery.



UniEats

Your Order is Out for Delivery!

Order #ui180677 is now out for delivery. You can log in to track your order status and chat with the delivery personnel.

Log in to Track and Chat

Thank you for choosing UniEats!

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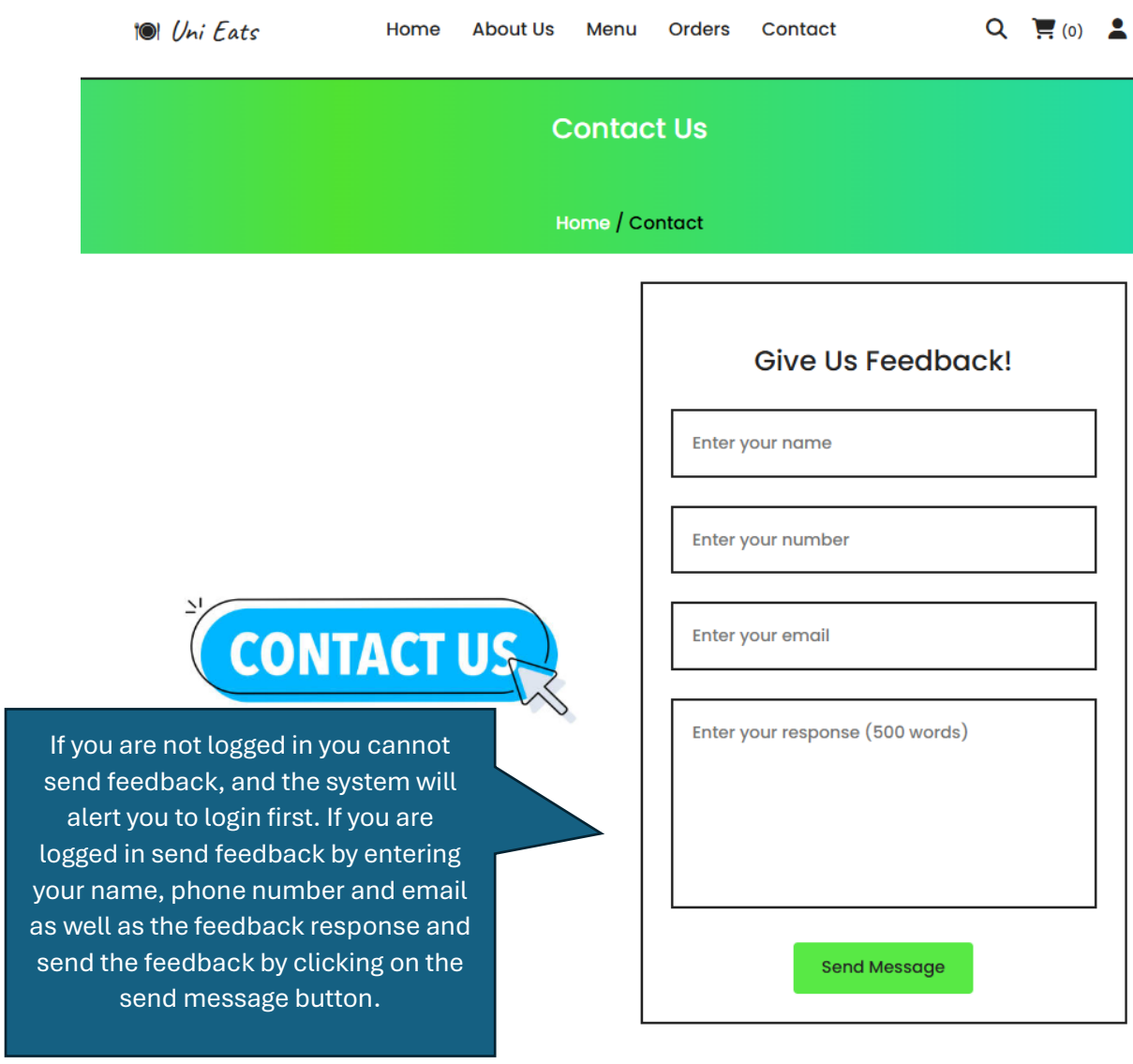
# How to send feedback