



# Ayanda Ngubane

System Developer | IT Technician

## My Contact

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📍 Durban

## Hard Skill

- HTML
- CSS
- Data collection
- Inspection of equipment
- Training
- Equipment repairs, installations and troubleshooting
- Hardware and software maintenance.

## Soft Skill

- Observation
- Decision making
- Communication
- Multi-tasking

## Education Background

- Bonela Secondary School  
*Matric*  
Completed in 2016
- iStudent Academy  
NQF L5 : IT System Support  
Completed in 2018
- *Careers IT*  
A+ & N+  
Completed in 2022
- *Careers IT*  
System Development  
Present

## About Me

Experienced and dedicated system developer and IT support professional with expertise in designing, implementing, and maintaining efficient software solutions. Skilled in programming languages, system architecture, and troubleshooting. Strong communication and problem-solving abilities. Committed to staying updated with emerging technologies. Seeking opportunities to leverage technical expertise and drive organizational success.

## Professional Experience

United National Breweries | IT Assistant  
2022

Key responsibilities:

- SAP training at the depots
- SAP support on site & remotely
- System Support & remotely

Velamuva High School | Admin Clerk Assistant.  
2020

Key responsibilities:

- Capturing learners on SA-SAMS.
- Typing of documents.
- Creating and designing class time table for teachers.
- Compiling and filing records.
- Compiling voters role for elections.
- Photocopying documents for learners and teachers.
- Scheduling appointments and completing general office task.
- Answering and making telephone calls.

Zero Gravity Cloud | First Line Support  
2019

Key responsibilities:

- 1 Incident Management
- Maintain Customer Environment
- Single Point of Communication
- Capture Learners on SASAMS

AME Africa | Junior IT Technician  
2018

Key Responsibilities

- Troubleshooting all technology issues.
- Install work stations.
- Connect and set up hardware.
- Load all required software.
- Access user needs and develop technical solutions on work related issues.
- Install, configure, maintain and troubleshoot end user desktops.
- Configure and install Operating System on computer.
- Offer remote support for end users using VNC on network connectivity printing.

## References

Careers IT: Facilitator: Tiselani Mabasa: 081 709 3854  
Careers IT: Admin: Vamile Kheswa: 072 998 6860  
United National Breweries: IT Manager: kwadzanai Majaji: 083 705 5853  
Velamuva High School: Admin Clerk: PS Mdletshe: 076 152 3876  
AME Africa: Mentor/Supervisor: Ismail G Chiliza: 031 240 1779/083 379 5110