Software Requirements Specification (SRS)

for

Appointgenix

Version 1.0

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Alpha organization

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1. Revisions History

Date	Version number	Reason of Change

2. Approvals

Role	Name	Signature	Date
Developer	Hamza abualkhaier	Hamza abualkhaier	8/9/2022
Designer	Asmaa abohaty	Asmaa abohaty	8/9/2022
Business	Abdalrahman alsehreef	Abdalrahman alshereef	8/9/2022

3. Introduction

3.1 Purpose

The purpose of this document is to define the requirements and the specifications of the Business needs from stakeholders . It will describe the product functions and requirements.

3.2 Intended Audience

This document is created to be a reference for business owner, developers team, designers, and all sides will work on this project in the future

3.3 Project Overview

Healthcare mobile application for booking appointment and order medicine

3.3 Project Scope

Mobile application for end user support on IOS and Android using flutter works on mobile, tablet and I pad . Website Dashboard for admin and doctor using . Integration with SMS provider and google maps . App language is English

Scope Functionality

- User can create an account
- User can modify account information
- User can view his account
- User can filter by categories
- User can filter by city
- User can give permission for app to get his current location
- User can view doctors list
- User can sort doctors by (rate distance)
- User can view doctor details
 - Doctor Name
 - Profile picture
 - o Description
 - Specialty
 - o Appointment fees
 - o Rate
- User can book appointment
- User can select (date , time) of appointment
- User can confirm appointment
- User can receive SMS contains clinic details
- User can view all his appointments
- User can view medicines list
- User can view medicine description

- User can filter medicine categories
- User can sort medicine by (low price to high)
- User can choose quantity of medicine
- User can order medicine
- User can pay offline
- Doctor can create an account
- Doctor can modify information
- Doctor can view his account
- Doctor can be notified with activating his account
- Doctor can create available appointments
- Doctor can receive appointments
- Doctor can view payment history
- Admin can manage another admins accounts
- Admin can manage roles and permissions
- Admin can manage users
- Admin can manage doctors
- Admin can view appointments
- Admin can manage payment history

Out of scope functionality

Request for a nurse

3.4 User Classes

Three types of actors:

Mobile application: end user (end user who would have access mobile services.)

Clinic dashboard : doctor (user who inherits some controls from administrator to perform certain activities .)

Admin dashboard : administrator (user has mange and control over the complete system .)

3.5 Design and Implementation Constraints

Mobile application support on IOS and Android using flutter(dart) works on mobile, tablet and I pad . Website Dashboard for admin and doctor using (HTML ,CSS , Java script) . Integration with SMS provider and google maps . For the backend : php(laravel) , database(sql)

3.6 Stakeholders

Name	Role	Contacts
Hamza abualkhaier	Developer	hamzabualkhaier@gmail.com
Asmaa abohaty	Designer	asmaaabohaty@gmail.com
Abdalrahman alshereef	Business	abdalrahmanalshereef@gmail.com
Amr khaled	Marketing	amrkhaled@gmail.com

4. Functional Requirements

- User can create an account
- User can modify account information
- User can view his account
- User can filter by categories
- User can filter by city
- User can give permission for app to get his current location
- User can view doctors list
- User can sort doctors by (rate distance)
- User can view doctor details
 - Doctor Name
 - Profile picture
 - o Description
 - Specialty
 - Appointment fees
 - Rate
- User can book appointment
- User can select (date , time) of appointment
- User can confirm appointment
- User can receive SMS contains clinic details
- User can view all his appointments
- User can view medicines list
- User can view medicine description
- User can filter medicine categories
- User can sort medicine by (low price to high)
- User can choose quantity of medicine
- User can order medicine
- User can pay offline

- Doctor can create an account
- Doctor can modify information
- Doctor can view his account
- Doctor can be notified with activating his account
- Doctor can create available appointments
- Doctor can receive appointments
- Admin can manage another admins accounts
- Admin can manage roles and permissions
- Admin can manage users
- Admin can manage doctors
- Admin can view appointments
- Admin can manage payment history

4.1 use case

Use Case ID	UC-1					
Use Case Name	User login					
Description	User can logir	n to his acco	ount on the system			
Primary Actors	End user					
Secondary Actors						
Pre- Conditions	1. Open a	1. Open App				
Main Flow	2. User e	User enter his email User enter his password Click (Login)				
Components	Name	Name Type Constrains Validations				
	Password	Password Text Input - Encrypted (user can show it) - Min.Length = 8 char - Accept letters, numbers and special characters - Mandatory - Alert message:" please enter password correctly"				
	Email	Text Input	- accept numbers, letters ,and special characters - min length = 10 char	- mandatory - Alert message :"pleas enter email correctly"		

	Login	Button			
	Social media	Icons			
Post Condition	App redirect ι	iser to locati	on page		
Alternative 1 <user have<br="">no account></user>	"There is no a again"	App shows alert message : "There is no account with entered data, please enter valid data and try again" Go to step one (choose sign up)			
Alternative 2 <user enter<br="">wrong data></user>	App shows a warning message that username or password entered was wrong and asked for entering information again				
Alternative 3 <user account="" login="" media="" social="" to="" use=""></user>	App route to social media account to get verification about the user identity and login him to his account				
Attachments					

Use Case ID	UC-2				
Use Case Name	Sign up				
Description	user can crea	te account t	hat can book appointment	t	
Primary Actors	End user				
Secondary Actors	SMS provider	SMS provider			
Pre- Conditions	1. Open App				
Main Flow	 Click on sign up Enter phone number Enter name Enter email Enter password Click on sign up User receive SMS message for activation Enter OTP Click on next 				
Components	Name	Туре	Constrains	Validations	

	Phone number	Text Input	- Accept numbers only - length = 11 char - Must start with (01)	- Mandatory - Alert message :" please enter [field name] correctly"
	Password	Text Input	 Encrypted (user can show it) Min.Length = 8 char Accept letters, numbers and special characters 	Mandatory Alert message :" please enter password correctly"
	Email	Text Input	- accept numbers, letters ,and special characters - min length = 10 char	 mandatory Alert message :"pleas enter email correctly"
	name	Text input	- accept numbers , letters , and special characters	Mandatory pleas enter your name
	OTP	Text input	Accept only numbers Length = 4	Mandatory Please enter number
	Resend	button		
	Sign up	Button		
	Social media	Icons		
Post Condition	App redirect ι	user to locati	ion page	
Attachments				

Use Case ID	UC-3
Use Case Name	Location
Description	User can give permission for app to get his current location
Primary Actors	End user
Secondary Actors	Google maps
Pre- Conditions	Open App Sign up

Main Flow	choose current location Give permission for app to get current location click (allow) click(locate me)				
Components	Name	Туре	Constrains	Validations	
	Search bar	Text input	- Accept only letters		
	Locate me	Button			
	cities	List			
Post Condition	App redirect user to homepage				
Alternative	App shows alert message :				
<user dose<br="">not give permission to get location></user>	"Pleas choose location"				
Attachments					

Use Case ID	UC-4	UC-4				
Use Case Name	Search for do	ctor				
Description	User can filter User can sort d	User can view doctors list User can filter by categories User can sort doctors by (rate - distance) User can filter by city				
Primary Actors	End user					
Secondary Actors						
Pre- Conditions	1. Open App 2. Login					
Main Flow	Click (doctor) Choose doctor category Filter by (top rates - distance)					
Components	Name	Name Type Constrains Validations				
	Search bar	Text Input	- Accept letters only			

	App bar	button		
	Doctor and pharmacy	Button		
	Upcoming appointment	Button		
	doctors categories	List		Mandatory Please choose category
	Filter icon	Checked list		
	book	Button		
	Distance	Slider		
	Rate	Radio button		
	Fees	Radio button		
	Availability	Radio button		
Post Condition	App shows do	octor list with	n filter restriction	
Alternative 1 <user choose="" dose="" filter="" not=""></user>	App will show	s user all do	octor without restriction	
Attachments				

Use Case ID	UC-5
Use Case Name	Appointment reservation

Description	User can view doctor details Doctor Name Profile picture Description Specialty Appointment fees Rate User can book appointment User can select (date , time) of appointment User can confirm appointment User can receive SMS contains clinic details					
Primary Actors	End user					
Secondary Actors	SMS provider					
Pre- Conditions	4. Choos	book appoir e doctor ca	ntment with doctor) tegory s - distance)			
Main Flow	2. View of 3. Select 4. Select 5. Click of	4. Select personal information 5. Click on confirm button				
Components	Name	Туре	Constrains	Validations		
	Give feedback	button	Must be after attendees			
	Confirm	button				
	Select date Picker mandatory "Must be in available date"					
	Select time		mandatory "Must be in available time"			
	Select patient	Radio buttons		Mandatory "Please select patient "		
	Patient details	Text inputs		Mandatory "Please complete information "		
Post Condition	App shows su	iccessfully a	alert and receive SMS mes	ssage		

Alternative 1 <user cancel="" to="" want=""></user>	User click on back button
Attachments	

	i				
Use Case ID	UC-6	UC-6			
Use Case Name	View all appo	intments			
Description	User can view a	all his appoin	tments		
Primary Actors	End user				
Secondary Actors					
Pre- Conditions	1. Open 2. Login	Арр			
Main Flow		on account to on appointm	outton from app bar ents		
Components	Name	Name Type Constrains Validations			
	Account	button			
	appointment	button			
	s				
	Profile icon				
		Button			
Post Condition	Profile icon Other list		ments		

Use Case ID	UC-7
Use Case Name	View medicine
Description	User can view medicines list User can view medicine description User can filter medicine categories User can sort medicine by (low price to high)

Primary Actors	End user					
Secondary Actors						
Pre- Conditions	1. Open 2. Login	Арр				
Main Flow	2. Choos 3. Filter t 4. Choos	Click PHARMACY Choose medicine category Filter by (low to high) Choose medicine View medicine details				
Components	Name	Туре	Constrains	Validations		
	Search bar	Text input				
	Cart icon					
	categories	Button				
	Filter	Drop list				
	add	Button				
	medicine	Button				
Post Condition	App shows se	App shows selected medicine details with filter restrictions				
Attachments						
Use Case ID	UC-8					
Use Case Name	Order medicir	ne				
Description	User can choos User can order User can pay o	medicine	medicine			

Primary Actors

Secondary Actors End user

Pre-Conditions Main Flow	 Open App Login Click (pharmacy) Choose medicine category Filter by (low to high) View medicine details Choose quantity of medicine Click on (add to cart) Click on cart icon Click next Choose delivery location Choose delivery time Choose payment cash 					
Components	Name	Туре	Constrains	Validations		
	Search	Text input				
	Image					
	Icons					
	Add button	text				
	next	Button				
	address	Location				
	Delivery Button time					
	submit	submit Button				
Post Condition	App submittin	g medicine	order			
Attachments						
Use Case ID	UC-9					
Use Case Name	View and mod	View and modify account				
Description	User can view l User can modif		t			
Primary Actors	End user					
Secondary Actors						

Pre- Conditions	1. Open 2. Login	Open App Login				
Main Flow	1. Click (account page) 2. Click button edit info 3. Enter new information 4. Click on save					
Components	Name	Туре	Constrains	Validations		
	Account page	button				
	Edit	Button				
	phone	Text input	- Accept numbers only - length = 11 char - Must start with (01)			
	Name	Text input	accept numbers , letters , and special characters			
	Email	Text input	accept numbers, letters ,and special characters - min length = 10 char			
	Password	Text input	 Encrypted (user can show it) Min.Length = 8 char Accept letters, numbers and special characters 			
	Save	Button				
Post Condition	App display u	App display updated information				
Attachments						
Use Case ID	UC-10	UC-10				
Use Case Name	doctor login					
Description	Doctor can lo	gin to his ac	count on the system			
Primary Actors	Doctor					
Secondary Actors						

Pre- Conditions	1. Open App				
Main Flow	User enter his email User enter his password Click (Login)				
Components	Name	Туре	Constrains	Validations	
	Password	Text Input	 Encrypted (user can show it) Min.Length = 8 char Accept letters, numbers and special characters 	 Mandatory Alert message :" please enter password correctly" 	
	Email	Text Input	- accept numbers, letters ,and special characters - min length = 10 char	- mandatory - Alert message :"pleas enter email correctly"	
	Login	Button			
	Social media	Icons			
Post Condition	App redirect doctor to schedule page				
Alternative 1 <doctor account="" have="" no=""></doctor>	App shows alert message : "There is no account with entered data, please enter valid data and try again" Go to step one (choose sign up)				
Alternative 2 <doctor enter<br="">wrong data></doctor>	App shows a warning message that username or password entered was wrong and asked for entering information again				
Attachments					

Use Case ID	UC-11
Use Case Name	Register
Description	Doctor can create account that can receive appointment Doctor can be notified with activating his account
Primary Actors	doctor
Secondary Actors	SMS provider

Pre- Conditions	1. Open	1. Open App			
Main Flow	1. Click on sign up 2. Enter phone number 3. Enter first name 4. Enter last name 5. Enter email 6. Enter password 7. Enter specialty 8. Click on next 9. User receive SMS message for activation 10. Enter OTP 11. Click on sign up				
Components	Name	Туре	Constrains	Validations	
	Phone number	Text Input	- Accept numbers only - length = 11 char - Must start with (01)	Mandatory Alert message :" please enter [field name] correctly"	
	Password	Text Input	 Encrypted (user can show it) Min.Length = 8 char Accept letters, numbers and special characters 	Mandatory Alert message :" please enter password correctly"	
	Email	Text Input	- accept numbers, letters ,and special characters - min length = 10 char	 mandatory Alert message :"pleas enter email correctly" 	
	First name	Text input	- accept only letters	Mandatory pleas enter your name	
	Last name	Text Input	Accept only letters	Mandatory pleas enter your name	
	specialty	list		mandatory please choose specialty	
	ОТР	Text input	Accept only numbers Length = 4	Mandatory Please enter number	
	Resend	button			
	Sign up	Button			
Post Condition	App redirect of	loctor sched	lule page		
Attachments					

Use Case ID	UC-12				
Use Case Name	Create availa	ble time			
Description	Doctor can cr	eate availab	ole time		
Primary Actors	doctor				
Secondary Actors					
Pre- Conditions	1. Open 2. Login	Арр			
Main Flow	2. Click of 3. Select	on schedule on add avail t time and da on add butto	able time ate		
Components	Name	Туре	Constrains	Validations	
	App bar	button			
	Scheduale	Button			
	Add available time	button			
	Date				
	Time	drop list			
Post Condition	App display doctor's new schedule				
Attachments					

Use Case ID	UC-13
Use Case Name	Receive appointments
Description	Doctor can receive appointment
Primary Actors	doctor

Secondary Actors	End user				
Pre- Conditions	1. Open 2. Login	 Open App Login 			
Main Flow	1. Click o	Click on schedule button			
Components	Name Type Constrains Validations				
	Schedule	Data grid			
Post Condition	App display appointments in schedule				
Attachments					

Use Case ID	UC-14				
Use Case Name	Admin				
Description	Admin can log	gin			
Primary Actors	Admin				
Secondary Actors					
Pre- Conditions	Open dashboard website				
Main Flow	enter email enter password Click (Login)				
Components	Name	Туре	Constrains	Validations	
	Password	Text Input	 Encrypted (user can show it) Min.Length = 8 char Accept letters, numbers and special characters 	Mandatory Alert message :" please enter password correctly"	

	Email	Text Input	- accept numbers, letters ,and special characters - min length = 10 char	- mandatory - Alert message :"pleas enter email correctly"	
	Login	Button			
Post Condition	Website displ	ay dashboai	rd		
Attachments					
Use Case ID	UC-15	UC-15			
Use Case Name	Manage users				
Description	Admin can manage users				
Primary Actors	Admin				
Secondary Actors					
Pre- Conditions	Open dashboard Login				
Main Flow	Click on manage users button Click on add user				
Components	Name	Туре	Constrains	Validations	
	Search bar	Text input			
	Filter	drop list			
	Users	List			
	Add user	Button			

Delete user Button

Edit user Button

Post Condition

Website display users information

Attachments						
	l					
Use Case ID	UC-16	UC-16				
Use Case Name	Manage docto	ors				
Description	Admin can ma	anage docto	ors			
Primary Actors	Admin					
Secondary Actors						
Pre- Conditions	1. Open 2. Login					
Main Flow	1. Click of 2. Click of	on manage on add docto	doctors button or			
Components	Name	Туре	Constrains	Validations		
	Search bar	Text input				
	Filter	drop list				
	Doctors	List				
	Add doctor	Button				
	Delete doctor	Button				
	Edit doctor	Button				
Post Condition	Website display doctors information					
Attachments						
	<u> </u>					
Use Case ID	UC-17					
Use Case Name	Manage admins					
Description	Admin can manage another admins accounts					

Primary Actors	Admin					
Secondary Actors						
Pre- Conditions		Open dashboard Login				
Main Flow	1. Click 2. Click	on manage a	admins button n			
Components	Name	Туре	Constrains	Validations		
	Search bar	Text input				
	Filter	drop list				
	Doctors	List				
	Add doctor	Button				
	Delete doctor	Button				
	Edit doctor	Button				
Post Condition	Website disp	Website display admins information				
Attachments						
Use Case ID	UC-18	UC-18				
Use Case Name	Manage ROLES AND PERMISSIONS					
Description	Admin can ma	Admin can manage roles and permissions				
Primary Actors	Admin					
Secondary Actors						
Pre- Conditions		Open dashboard Login				
Main Flow	Click on manage roles button Click on add new role					
Components	Name	Туре	Constrains	Validations		

_				
	Search bar	Text input		
	Role name	Text input		
	permissions	Checkbox		
	Save	Button		
Post Condition	Website will a	idd new role		
Attachments				
Use Case ID	UC-19			
Use Case Name	Manage payn	nents		
Description	Admin can mai	Admin can manage payment history		
Primary Actors	Admin			
Secondary Actors				
Pre- Conditions	 Open dashboard Login 			
Main Flow	 Click on manage payments button Click on add new role 			
Components	Name	Туре	Constrains	Validations
	Search bar	Text input		
	Payments	Data grid		
	Add	Button		
	delete	Button		
	Edit	button		
Post Condition	Website will d	lisplay paym	nent history	•
Attachments				

Use Case ID	UC-20				
Use Case Name	View appointr	nents			
Description	Admin can viev	v appointmer	nts		
Primary Actors	Admin				
Secondary Actors					
Pre- Conditions	Open dashboard Login				
Main Flow	Click on manage payments button Click on add new role				
Components	Name Type Constrains Validations				
	Search bar	Text input			
	appointment	Data grid			
Post Condition	Website will display appointments				
Attachments					

Non Functional Requirements

ID	Requirement
NFR-001	Usurers should be required to login to the application with e-mail and password
NFR-002	The system should permit only authorized members who are on the list of authorized admins to do administrator's task
NFR-003	The system should display confirmation message to the users within 4 seconds after the user submits information to the system
NFR-004	The error rate of users submitting their payment details at the checkout page mustn't exceed 10 percent.
NFR-005	The date format must be as follows: date.month.year.
NFR-006	Security
NFR-007	Reliability
NFR-008	Performance
NFR-009	Fast speed