

### **Questions from the Restaurant Staff's Perspective:**

- Can I easily create, update, or delete menu items?
- How does the system alert me if there are insufficient ingredients to fulfill an order?
- How can I view the list of all orders? Is there an option to view the details of a specific order?
- How can I identify dishes that are less popular or have received complaints? Is there a way to understand the reasons behind customer dissatisfaction? (Reviews)
- Can I create and manage promotional codes, including setting expiration dates?
- How can I determine the total revenue generated from food sales on any given day?
- Is there a way to view the list of orders within a specific date range?

### **Questions from the Customer's Perspective:**

- How to place an order? I do not wish to sign up for an account.
- How to pay for an order?
- Does the system support different types of ordering, such as takeout and delivery? How can I specify my preference?
- How can I track the status of my order by my tracking number?
- Is there a feature that allows me to search for specific types of food (e.g., vegetarian options)?
- How can I rate and review the dishes I've ordered and share my experiences with other customers?
- How do I apply a promotional code to my order?