Assignment 2 Marking Rubric

Criterion	Does not meet expectations	Meets expectations	Exceeds expectations
Introduction	☐ Objectives are poorly defined and lack clarity regarding segmentation analysis ☐ Explanation of methodology is insufficient or unclear, with significant gaps in detail ☐ Fails to describe the dataset or its variables accurately or omits crucial details	 □ Objectives are defined □ Reflects understanding of the rationale, providing a reasonably relevant justification for the analysis. □ Briefly explains methodology 	□ Objectives are detailed and well-defined □ Provides a clear explanation of all parts of the methodology used in the report □ Accurately describes the dataset □ Arguments are superior, logically structured, and demonstrate refined critical thinking
Exploratory Data Analysis	 □ Limited analysis that neglects key variables and lacks meaningful commentary □ Few or unclear charts, poorly labelled, and lacking insight or relevance □ Key summary statistics are missing or insufficiently presented □ Ignores important variables or analyses them inadequately 	 □ Basic analysis with commentary on key statistics, but not all relevant variables are considered □ Adequate charts included, properly labelled, and accompanied by commentary □ Summary statistics are clearly presented, but not fully explored □ Most key variables are analysed, though a few may be overlooked 	 ☐ Insightful analysis of relevant variables with relevant commentary on key statistics ☐ Well-chosen and properly labelled charts offering clear insights, providing commentary on key observations ☐ Key statistics are presented in detail with insightful interpretations ☐ Analyses all relevant variables carefully providing an overview of the dataset
Customer Segmentation	 □ Fails to standardise numeric variables or provides a weak explanation of why it's necessary □ Neglects to use the appropriate methods appropriately or lacks accurate analysis □ Omits required tables or presents them inaccurately □ Offers superficial or incorrect interpretations of clusters based on customer attributes. 	 □ Standardises numeric variables using the correct approach with a basic explanation of their importance □ Uses the appropriate methods reasonably □ Provides tables with but interpretation may lack depth □ Offers general interpretations of clusters 	 □ Properly standardises numeric variables using appropriate methods and provides clear justification □ Utilizes the appropriate methods as instructed in the assignment document □ Provides well formatted tables for both techniques □ Provides insightful interpretations of each cluster drawing comprehensive comparisons between two methods

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Recommendations	☐ Fails to provide specific marketing techniques tailored to each identified cluster	☐ Offers some marketing strategies for each identified cluster but lacks specificity or depth	☐ Presents detailed and tailored marketing strategies for each identified cluster
	☐ Lacks depth in understanding cluster characteristics and their implications for marketing strategies	☐ Provides some relevant examples of the discussed strategies but may overlook key nuances in cluster characteristics	☐ Incorporates specific examples of the proposed strategies that demonstrate an understanding of cluster characteristics
	☐ Offers generic or irrelevant recommendations that do not align with the identified customer segments	☐ Shows a moderate understanding of how cluster attributes inform marketing approaches	☐ Offers innovative strategies that leverage the unique attributes of each cluster to maximise marketing effectiveness and engagement
Conclusion	☐ Fails to clearly articulate the purpose of the report, the dataset used, the methodology employed, the findings, and the contributions	☐ Provides a basic overview of the purpose of the report, the dataset utilised, the methodology employed, the findings, and the contributions made	☐ Delivers a comprehensive summary that covers the report's purpose, dataset, methodology, findings, and contributions with clarity
	☐ Provides incomplete or inaccurate information regarding the key components of the report	☐ Summarises each some but not all components adequately	☐ Provides concise yet informative descriptions of each component, highlighting key insights and implications
	☐ Lacks coherence and organisation in summarising the report's contents	☐ Presents the information in a coherent and organised manner, allowing the reader to understand the main aspects of the report	☐ Presents a well-structured summary that effectively communicates the report's content and significance, facilitating a clear understanding for the reader
Quality of writing	☐ Writing is weak	☐ Writing is adequate	☐ Writing is high quality
& Word Limit	☐ Numerous grammatical and spelling errors are apparent	☐ Some grammatical and spelling errors are apparent	☐ No grammatical and spelling errors apparent
	□ Organization is poor	☐ Organization is logical	☐ Organization is excellent
	☐ Style is not appropriate for discipline	☐ Style is appropriate for discipline	□ Style is exemplary
	☐ More than 10% over the word limit	☐ Between 1% and 10% over the word limit	☐ Not exceeding the word limit