Avion Furniture Marketplace

Executive Summary:

- **Business Name**: Avion Furniture Marketplace
- **Business Model**: Avion is an online furniture marketplace that connects customers with high-quality furniture from various sellers.
- Mission: To offer stylish, affordable, and durable furniture options to customers.
- **Vision**: To become a leading online marketplace in the furniture industry, focusing on customer satisfaction and product quality.

2. Market Research:

- **Target Audience**: Homeowners, interior designers, small businesses, and offices looking for furniture.
- Market Demand: The furniture market is always in demand as people continue to furnish homes and offices, and online shopping for furniture has become increasingly popular.
- **Competitors**: Major players like Amazon, Ikea, Home Centre, and local furniture brands that sell online.
- **Differentiation**: Avion will stand out by being a specialized platform where customers can find a wide range of furniture products, and sellers can directly connect with consumers.

3. Products & Services:

- **Furniture Categories**: Living room furniture, bedroom sets, office furniture, outdoor furniture, custom designs, etc.
- Services:
 - Delivery and installation services.
 - o Product customization options (size, color, material).
 - o Online consultation for home decor.

4. Marketing Strategy:

- Online Marketing: Social media campaigns (Facebook, Instagram, TikTok), SEO (Search Engine Optimization), paid ads.
- **Influencer Marketing**: Collaborations with popular interior designers and furniture influencers.
- **Discounts & Offers**: Special discounts for first-time customers and seasonal promotions.
- Customer Engagement: Incentivizing customers for leaving feedback and reviews.

5. Revenue Model:

- **Commission-Based**: A commission will be earned from each sale made on the platform, taken from the sellers.
- **Subscription Fees**: Offering premium subscription plans for sellers for additional exposure on the platform.
- **Delivery Charges**: Charging extra fees for delivery and installation services.

6. Operations Plan:

- **Website/Platform Development**: Building a user-friendly, secure e-commerce platform for customers and sellers.
- **Supplier Partnerships**: Establishing partnerships with reliable furniture manufacturers and suppliers.
- **Inventory Management**: Adopting an on-demand inventory or drop-shipping model to minimize inventory storage.
- **Customer Support**: Offering 24/7 customer support via helpline and online chat services.

7. Financial Plan:

- **Initial Investment**: Budget for platform development, marketing campaigns, and initial inventory setup.
- **Revenue Forecast**: Projecting monthly and yearly sales based on market size and traffic.
- **Break-even Analysis**: Estimating when the business will recover its initial investment and start generating profits.
- **Profit Margin**: Estimating the average profit margin for each product sale.

8. Growth Plan:

- **Short-Term Goals**: Establish the marketplace locally and build a strong customer base.
- **Long-Term Goals**: Expand nationally and eventually internationally, while diversifying the product range.

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