

Summary

In meetings we gathered the information about the use of student management system, errors that users have encountered in the system, and the requirements for updating the system. We asked questions about the current features of the system, user needs and preferences, any issues or difficulties encountered, data security, and budget. Our focus point was also on errors that users have experienced, including the nature and frequency of the errors, the impact they had, and any troubleshooting steps taken. Our aim was to collect valuable feedback from users and stakeholders to improve the system and address any issues that may arise.

The attendance system at the institution in question is not automated and relies on manual processes, with teachers taking attendance themselves. Additionally, the grading system used is based on overall sections rather than for students individually.

In our phase two we submitted questionnaire, Landscape process and BPMN individually. As a group, we submitted meeting notes 1, meeting notes 2, Landscape process, and BPMN.