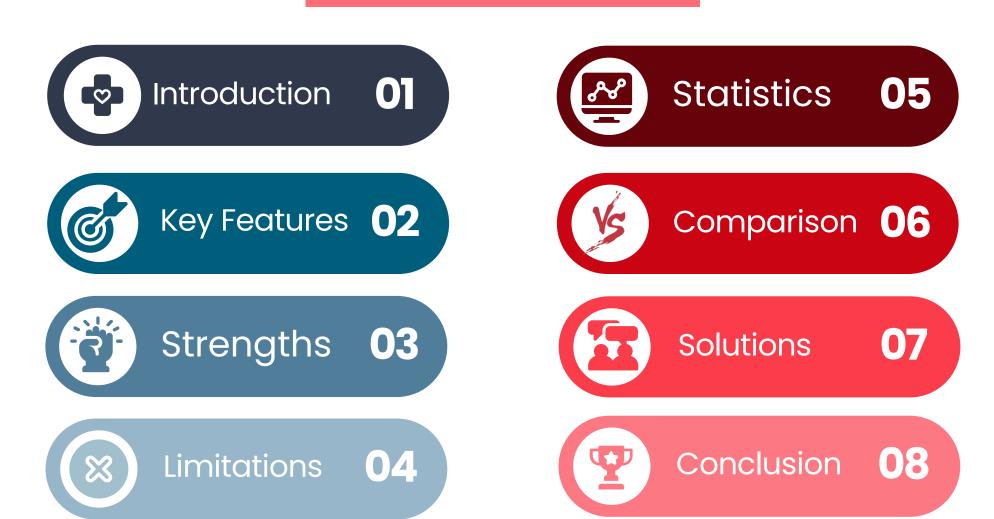


Aarogya Setu VS CovidSAFE

- By:- 1) Jojithan Sooriyakumar
 - 2) Ayesha Rahman
 - 3)Alanoud Aljibreen
 - 4)Sounic Akkaraju
 - 5)Renad Alkhurbush
 - 6) Lai Ting Yeung (Felix)
 - 7)Samir Twalib Hatayan

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Aarogya Setu

- Released on 2nd April 2020. (Sharma, U., 2020)
- Automatic contact tracing using Bluetooth and GPS. (Kumar, A. and Barik, 2020)
- The app creates digital id for each user. (Jhunjhunwala, A., 2020.)
- Risk status of user. (Jhunjhunwala, A., 2020.)
- Self-assessment test based on ICMR guidelines. (Baskaran, K., Baskaran, P., Rajaram, V. and Kumaratharan, N., 2020)

Sharma, U., 2020. Understanding aarogya setu: navigating privacy during a pandemic proves to be tricky. LSE Covid 19 Blog. Sharma, S., Basu, S., Shetti, N.P. and Aminabhavi, T.M., 2020. Current treatment protocol for COVID-19 in India. Sensors International, 1, p.100013. Kumar, A., Kumar, A. and Barik, M., AAROGYA SETU APP (APA) FOR COVID-19: RECENT ADVANCES AND FUTURE PROSPECTIVE". Baskaran, K., Baskaran, P., Rajaram, V. and Kumaratharan, N., 2020, October. IoT based COVID preventive system for work environment. In 2020 Fourth International Conference on I-SMAC (IoT in Social, Mobile, Analytics and Cloud)(I-SMAC) (pp. 65-71). IEEE. Jhunjhunwala, A., 2020. Role of telecom network to manage COVID-19 in India: Aarogya Setu. Transactions of the Indian National Academy of Engineering, 5, pp.157-161.

Key Features (Aarogya Setu)

Updates & Informative Videos

Videos regarding safety during the pandemic and functioning of the app

(IASbaba, 2020)

Helpline Contact Info

Various Helpline Numbers mention in the App in case of emergency

(IASbaba, 2020)



Vaccination Details

Details Like Vaccine
Certificates and Vaccination
Slot Booking information
provided in the App

(IASbaba, 2020)

Region-Wise Covid-19 Statistics

App gives information on Covid Situation in the country according to region

(IASbaba, 2020)

IASbaba. (2020). Arogya Setu app: Advantages and Issues. [online] Available at https://iasbaba.com/2020/05/arogya-setu-app-advantages-and-issues/ [Accessed 2 Nov. 2021].

CovidSAFE

- Released on 26th April 2020. (Australian Government Department of Health, 2020)
- 40% of population need to download to be effective.
 (BBC News, 2020)
- The app creates an encrypted reference code for each user. (Australian Government Department of Health, 2021)
- Uses Bluetooth based technology. (Australian Government Department of Health, 2021)

Australian Government Department of Health. 2020. COVIDSafe: New app to slow the spread of coronavirus. Australian Government Department of Health. [Online]. [Accessed 13 October 2021]. Available from: https://www.health.gov.au/news/covidsafe-new-app-to-slow-the-spread-of-coronavirus. Australian Government Department of Health. 2021. Report on the on the operation and effectiveness of COVIDSafe and the National COVIDSafe Data Store (NCDS). [Online]. [Accessed 2 November 2021]. Available from: https://www.health.gov.au/sites/default/files/documents/2021/07/report-on-the-operation-and-effectiveness-of-covidsafe-and-the-national-covidsafe-data-store_0.pdf. BBC News. 2020. Coronavirus: Australians download COVIDSafe contact tracing app. BBC. [Online]. 26 April 2020. [Accessed 2 November 2021]. Available from: https://www.bbc.co.uk/news/world-australia-52433340

Key Features (CovidSAFE)

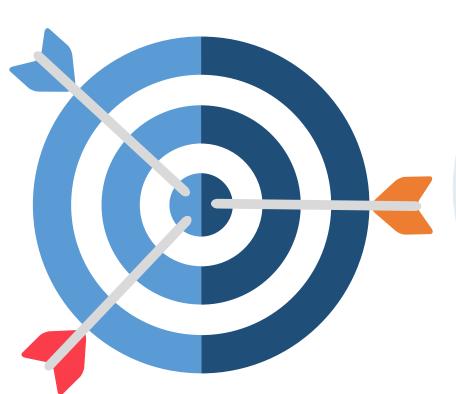
Covid-19 Statistics

App should give information on Covid Situation in the country. (Australian Government Department of Health, 2021)

Backwards Compatibility

Has improved backwards compatibility to allow android 5.1 users to download.

(Australian Government Digital Transformation Agency, 2020)



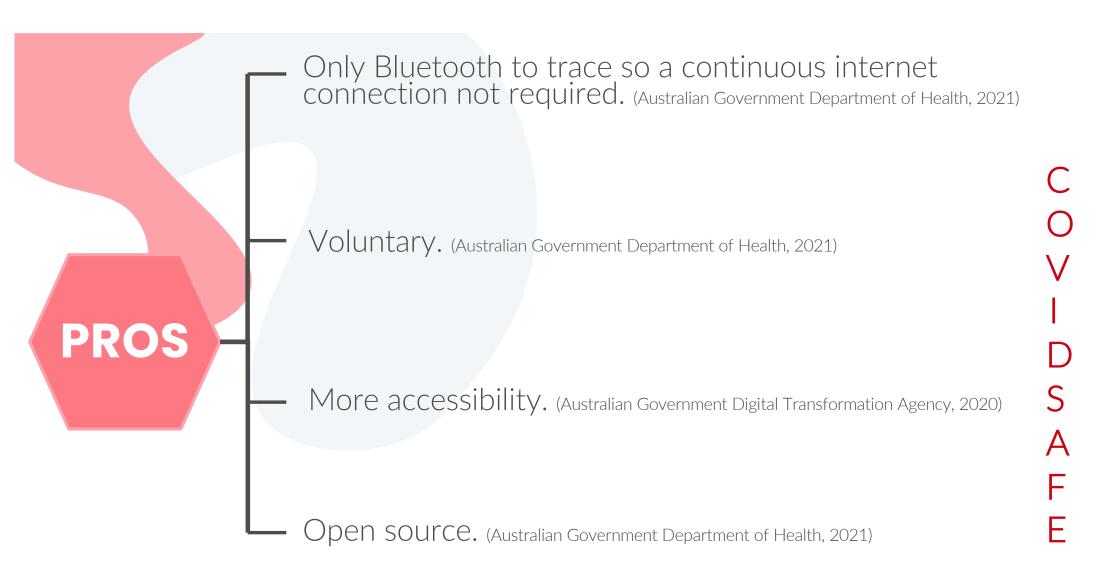
Text To Speech Technology

Helpful for elder people or people with eyesight issues who can't see small text on the screen sometimes

(Australian Government Digital Transformation Agency, 2020)

Australian Government Digital Transformation Agency. 2020. Increased adoption and accessibility for COVIDSafe app users. Australian Government Digital Transformation Agency. [Online]. [Accessed 13 October 2021]. Available from: https://www.dta.gov.au/news/increased-adoption-and-accessibility-covidsafe-app-users

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Government Digital Transformation Agency, 2020. [Online]. [Accessed 13 October 2021]. Available from: https://www.dta.gov.au/news/increased-adoption-and-accessibility-covidsafe-app-users.

Government Department of Health 2021. [Online]. [Accessed 8 May 2021]. Available from: https://www.dta.gov.au/news/dta-publicly-releases-covidsafe-application-source-code.

Limitations – Aarogya Setu

- 1) Lack of Consent and data minimization. (Dhindsa and Kaushik, 2020)
- 2) Lack of Algorithmic Accountability. (Dhindsa and Kaushik, 2020)
- 3) Unauthorized Data Sharing and Lack of Transparency. (Dhindsa and Kaushik, 2020)
- 4) Cyber Security flaws. (Dhindsa and Kaushik, 2020)
- 5) Battery overuse and heating of phone. (Kumar and Barik, 2020)
- 6) Limited features for 2G version of app. (IASbaba, 2020)
- 7) Too many Covid-19 apps in India. (Jha et al., 2020)



Limitations – CovidSAFE

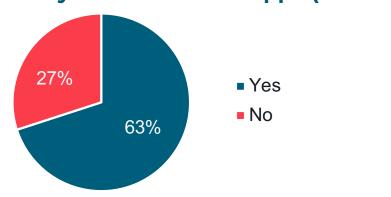


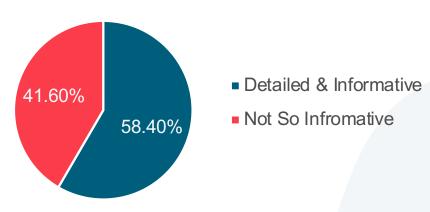
- 1) 1/3 of users have not updated the app. (Taylor, 2021)
 - 2) Cost \$100,000 AUD to run weekly. (Potter, 2021)
 - 3) App lacks features.
 - 4) Public uncertainty about the app
 - 5) Lack of users to be effective

Statistics – Aarogya Setu

Q1) Have you installed the app? (208 responses)

Q2) If Yes, How did you find the App?





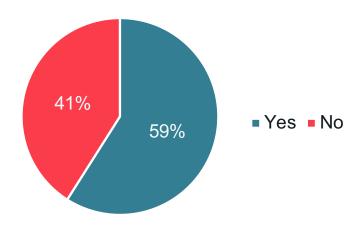
Q3) Reason why you didn't install the app?

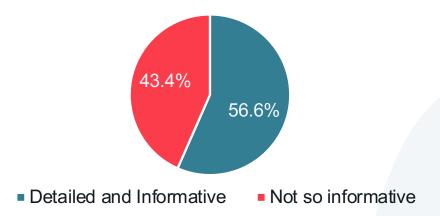


Statistics - CovidSAFE

Q1) Have you installed the app? (100 responses)

Q2) If yes, how did you find the app?





Q3) Reason why you didn't install the app?



Differences

Aarogya Sethu

CovidSAFE



Uses GPS and Bluetooth Together



Was compulsory to download



Compatible with 2G phones



Vaccination details provided



No assistive technology



Uses Only Bluetooth and No GPS



Always voluntary to download



Doesn't work on 2G phones



No vaccination details provided



Features assistive technology

Solutions



Heed Privacy Concerns

The risk of data breach is too high as the Security of the App is not strong



Increase Transparency

The user should know about the battery drain and other background services usage



Spread Awareness

The marketing of the app should be more efficient which will lead to more downloads of the app



Regular Updates For The App

The App should be updated, and bugs should be fixed frequently to improve user experience

Conclusion

- Both countries have invested heavily in their respective apps, but India takes an edge over with its effectiveness.
- Due to the compulsion of downloading its app, India makes sure the majority of the population's data is being entered into the app.
- Australian CovidSAFE failing to reach its goal of 40% downloads makes it less effective.



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- ii. Sharma, S., Basu, S., Shetti, N.P. and Aminabhavi, T.M., 2020. Current treatment protocol for COVID-19 in India. Sensors International, 1, p.100013.
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Any Questions?