# **Ayla Moss**

Web Developer

### **Personal Information**

**Address** 

14021 SE Stark St #4

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**Email** 

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LinkedIn

linkedin.com/in/ayla-moss

Twitter

@aylamoss122

**GitHub** 

github.com/Ayla122

#### **Soft Skills**

Strategic planning and execution

Team leadership and development

Problem solving and anticipation

Strong written and verbal communication

### **Hard Skills**

JavaScript | CSS | HTML | WordPress | JQery | SQL | MongoDB | JSON | React

Procreate | Photoshop

Web Developer with experience in designing user interfaces. Comfortable as a team manager.

### **Experience**

2016- Present

#### Stark Firs Management | Portland, OR

Leasing Manager

- Designed and implemented new document management system which improved document searchability and saved admin staff an average of 1 hour per day
- Reduced annual expenses 15% by leading cost reduction, quality improvements, productivity initiatives and infrastructure enhancements supporting business systems, core network and security.
- Negotiated new terms with office equipment supplier, resulting in an annual saving of \$5,000
- Collaborated with sales and marketing departments to improve strategy, thus directing away from outdated amenities to those which would appeal to renters in professional fields.
- Designed and implemented new company letterheads, residents update forms, addendums to the rental agreement, etc. and translated those forms to Spanish.
- Spearheaded projects to create a comprehensive towing contract across all 68 rental properties which greatly reduced the presence of unsightly and unauthorized vehicles on company property.
- environment that was warm, welcoming and professional to residents, prospective residents, vendors and staff.
- Collaborated with the General Manager and Owner in hiring and dismissing staff

Completely overhauled the orders of operations to create an

- Served as a liaison between the cleaning crew and the upper management
- Organized events to improve staff morale such as sales incentive programs, employee luncheons and holiday parties

#### Resthaven Mortuary and Cemetery | Phoenix, AZ

- Provided compassionate service to bereft family members and loved ones of the deceased.
- Collaborated with the Care Facility, Medical Staff, Medical Examiner's Office, Office of County Records and Funeral Director to ensure all paperwork was completed in time for Funeral Services and Burial.
- Collaborated with the staff to accomplish the goals set by the Funeral Director
- Assisted in organizing floral arrangements an personal items in a manor that honored the deceased life at memorial and burial sites

## **Education**

2011-2016

2022

2020

Full-stack web developer certification

University of Oregon

AGS

Portland Community College | 2020

#### **Interests**

Spanish- Fluent

Languages

French- Beginner

Playing Video Games | Painting | Photography | Cooking