

AYMAN AGAMY

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Staples Canada

Re: Customer Service Representative - Winnipeg, MB

I am writing to express my interest in the Customer Service Representative position at Staples Canada. With my passion for customer service and my dedication to creating positive experiences, I am excited about the opportunity to contribute to your team and be part of Staples' journey to become the Working and Learning Company.

In my previous roles, I have consistently demonstrated a high level of customer awareness and an ability to handle a wide range of transactions and service situations. I pride myself on my ability to connect with customers, offer tailored solutions, and resolve issues in a diplomatic manner. I am adept at processing a variety of purchases, including buy-online-pickup-in-store (BOPIS) orders, handling returns, and suggesting value-added sales and services to enhance the customer experience.

I am drawn to Staples' commitment to fostering an environment where employees work smarter, learn more, and grow every day. As someone who is naturally curious and passionate about providing solutions, I am confident in my ability to engage customers effectively and exceed their expectations. My ability to stay organized, handle multiple tasks, and maintain store standards, while ensuring the safety and cleanliness of the environment, aligns with the responsibilities outlined for this position.

I am also excited about the opportunity to cross-train in various areas of the store and to work flexible shifts, including evenings and weekends, to meet the needs of the business and its customers.

Thank you for considering my application. I look forward to the possibility of contributing to your team and supporting Staples' mission to provide exceptional service and solutions to customers. Please find my resume attached for your review.

Regards,

Ayman Agamy