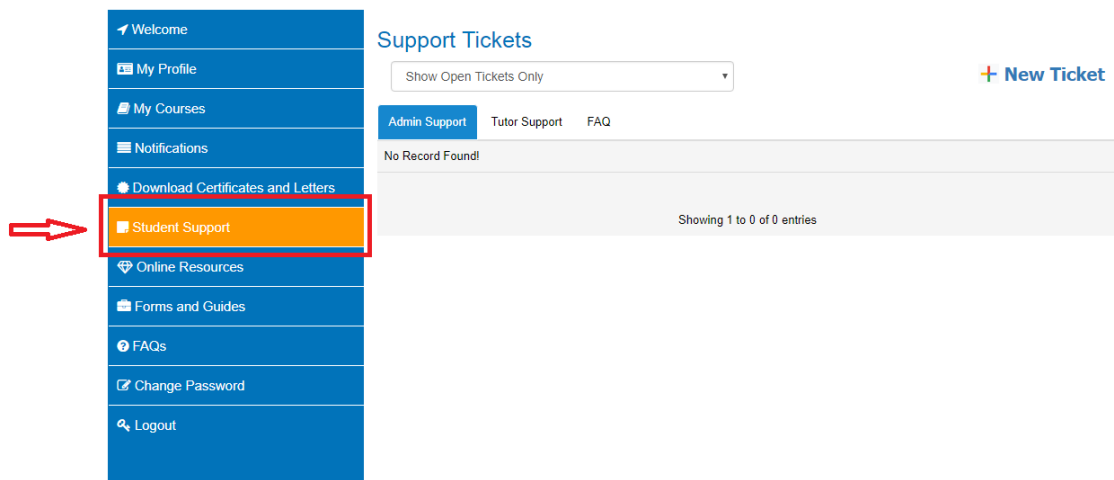


# Tutor Support and Tickets

- 1- To ensure smooth and trouble free operations, we have introduced an easy to use ticketing system which enables the students to create a ticket immediately upon facing a problem or an issue. To access the ticketing system, just log into your account and click “Student Support”. You will see the screen as shown in the following screenshot.



- 2- There are two types of support tickets. Admin support and tutor support tickets. To create a ticket, click the “+ New Ticket” link. A popup will appear as shown in the next screenshot.

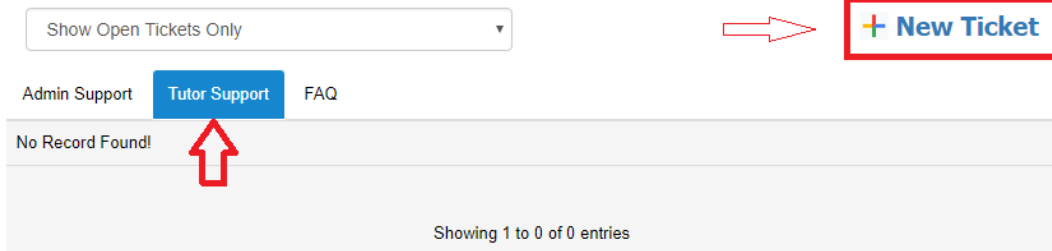
## Support Tickets

Show Open Tickets Only ▾

Admin Support Tutor Support FAQ

No Record Found!

Showing 1 to 0 of 0 entries



### Create New Ticket

Open Ticket With

Admin Support ▾

Admin Support

Tutor Support

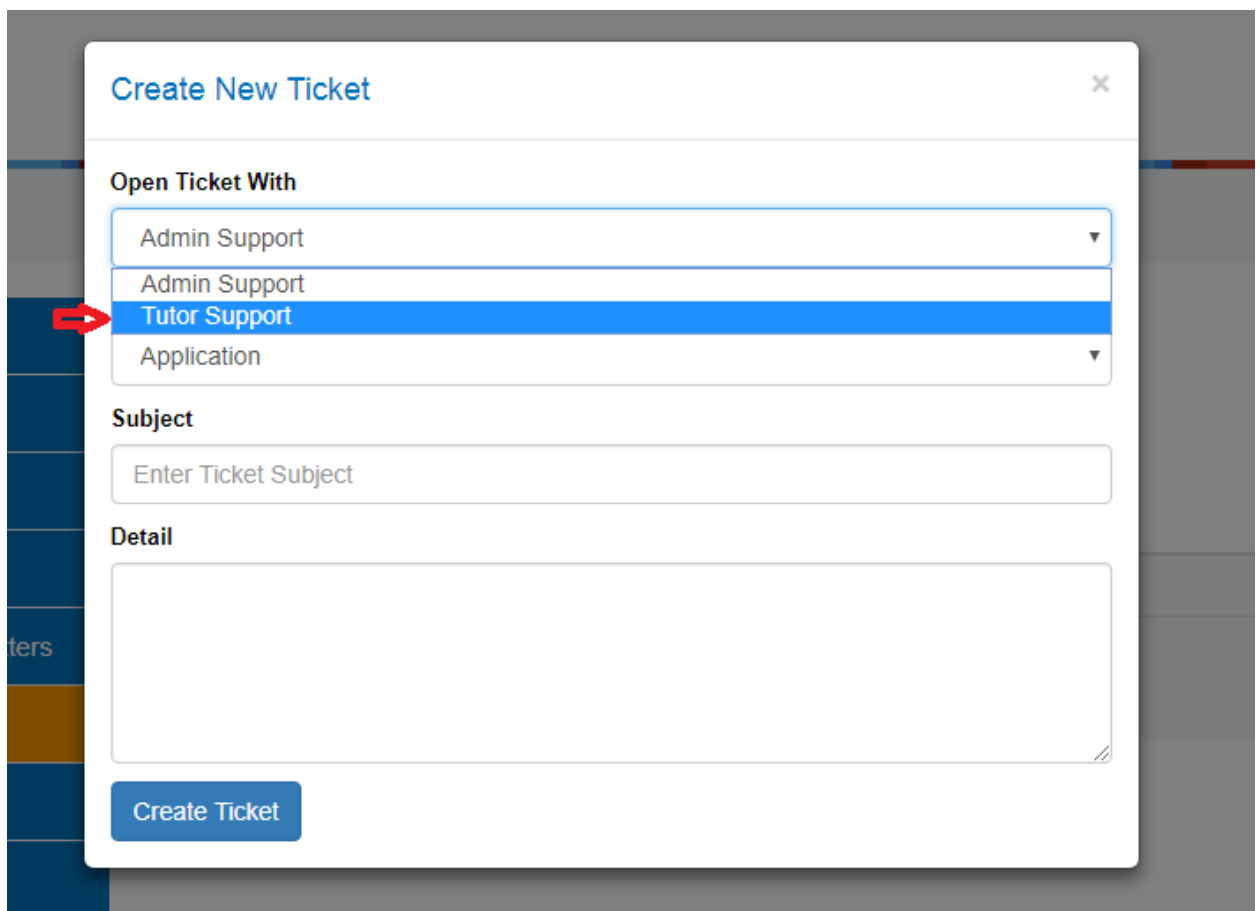
Application ▾

Subject

Enter Ticket Subject

Detail

Create Ticket



- 3- Fill all the fields and click “Create Ticket” button. You’ll immediately start seeing your newly created ticket listed in either “Admin Support” or “Tutor Support” tab depending upon what option you have chosen while creating the ticket.

## Create New Ticket



### Open Ticket With

Tutor Support



### Subject

Enter Ticket Subject

### Detail

Create Ticket

