

# Alaina York

Arvada, CO 80004

[traineralaina@gmail.com](mailto:traineralaina@gmail.com)

+1 314 783 6100

Authorized to work in the US for any employer

## Work Experience

---

### **Assistant Trainer**

Flash Dog Training - Arvada, CO

September 2022 to Present

General animal husbandry, bathing and basic grooming, maintaining a clean and professional environment for dogs and clients, implement training including behavior mod, e collar conditioning, basic obedience, etc with all dogs in the facility. Experience working with dogs of all sizes, ages, and levels of aggression. Supervising play times. Providing enrichment sessions. Assisting Head Trainer on field trips and outings. Keeping records of daily activities, tasks, training and behavior progression, feeding, meditation, and weights. Administering medication.

### **Kennel Attendant**

Doggie D'Tails By Karen - Tulsa, OK

February 2022 to September 2022

Providing all care for animals staying at the kennel. Keeping records of food consumption, belongs, general welfare, and incident reports. Administering food and medication. Cleaning and prepping kennels. Transporting Dogs around facility. Providing behavioral and handling assistance to other departments

### **Biologist Apprentice**

OKLAHOMA AQUARIUM - Tulsa, OK

February 2022 to June 2022

Assist in all care (feeding, food prep, cleaning, monitoring, administering medication, handling) for all animals in the Shark Quarantine department. This includes all mammals (otters, beavers, and raccoons) sharks (Leopard, Zebra, Bull, and Bamboo sharks) and Rays as well as one of the two sea turtles and any related animals held in quarantine or on display.

Perform daily checks of tanks, enclosures, and related mechanics as well as routine maintenance such as backwashing or scrubbing.

Keep records of both the animals and their daily activities.

Watch for any signs of issues, illness, distress or discomfort.

Performance daily talks to the public during feed shows or tours

Assist the Biologist with any other tasks they need

### **Sales Associate**

Michaels - Tulsa, OK

September 2021 to February 2022

- Answered incoming calls

- Conducted credit card transactions through POS System
- Educated customers about Products
- Stocked the floor
- Maintained a clean service environment
- Provided pleasant customer service
- Assisted with returns

### **Team Trainer**

Lorenzo's Dog Training Team - Tulsa, OK

July 2020 to September 2021

- Market to vets and groomers
- Board and train dogs in my home
- Conduct private lessons in clients home and in public
- Transport dogs to and from sessions
- Communicate regularly with clients
- Schedule lessons, evaluation, and classes

### **Dog Trainer**

Petco - St. Louis, MO

March 2020 to July 2020

Schedule and teach group classes or private lessons with owners and their dogs. Selling. Customer service. Assisting customers with questions about their animal. Providing care for any animal sold in the store. Paperwork. Handling payment in cash, card or check form. Calling current and perspective clients. Answering calls. Driving sales and educating fellow workers on current training events and services. Stocking shelves. Helping customers find the products they're looking for. Up selling or offering alternatives. Answering questions about products. Working register. Providing information about products and services.

### **Day Trainer/Assistant Head Trainer**

No Leash Needed - St. Louis, MO

May 2019 to January 2020

In charge of the training and progress of assigned day train dogs, including point of contact for owners, teaching one on one lessons, scheduling and teaching Private Lessons in facility and at clients homes. Inputting logs of each session, writing and sending report cards, performing evaluations for interested perspective clients, sales, working with dogs from puppies to seniors, sizes ranging from toy to giant breed, conditioning and teach dogs using an array of tools including slip leads, nose leads, martingale collars, prong collar, and remote collar systems. Working with dogs known to have/be people aggressive/reactive, dog aggressive/reactive, barrier aggressive/reactive etc. Making phone calls, assigning dogs to a primary trainer, team activity's as well as individual, making kennel layouts, inputting client and dog information. Assisting other staff by giving baths, trimming nails, kennel cleaning, running a day camp yard

### **Dog Trainer**

Petco

April 2018 to May 2019

Schedule and teach group classes or private lessons with owners and their dogs. Selling. Customer service. Assisting customers with questions about their animal. Providing care for any animal sold in

the store. Paperwork. Handling payment in cash, card or check form. Calling current and perspective clients. Answering calls. Driving sales and educating fellow workers on current training events and services. Stocking shelves. Helping customers find the products they're looking for. Up selling or offering alternatives. Answering questions about products. Working register. Providing information about products and services.

### **Dog Trainer**

PetSmart - Columbia, MO  
March 2017 to March 2018

Schedule and teach group classes or private lessons with owners and their dogs. Selling. Customer service. Assisting customers with questions about their animal. Providing care for any animal sold in the store. Paperwork. stocking shelves. Helping customers find the products they're looking for. Up selling or offering alternatives. Answering questions about products. Working register. Handling payment. Providing information about products and services.

### **Pet Care Associate**

Petsmart - St. Louis, MO  
February 2016 to March 2017

Customer service. Assisting customers with questions about their animal. Providing care for any animal sold in the store. Paperwork. Stocking shelves. Helping customers find the products they're looking for. Up selling or offering alternatives. Answering questions about products. Working register. Handling payment. Providing information about products and services.

### **Boarding Attendant**

Kennelwood Pet Resorts - St. Louis, MO  
September 2014 to February 2016

checking in and handling dogs of all sizes and temperament. Cleaning kennels. Administering food and medication. Provide if any care needed for the animals staying with us. Caring for cats, dogs, birds, rodents, pigs and any other animal.

## Education

---

### **High school or equivalent**

## Skills

---

- Dog training (6 years)
- Animal care (9 years)
- Customer Service (7 years)
- Sales (7 years)
- Construction (1 year)
- Dog Handling
- Kennel Experience
- Upselling
- Writing Skills

- Front Desk

## Assessments

---

### **Management & Leadership Skills: Planning & Execution — Highly Proficient**

February 2020

Planning and managing resources to accomplish organizational goals.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.