

Script-Ware

ScriptWare Software Ltd – Privacy Policy

Last Modified: June 5th, 2021

Introduction

This policy explains to you how ScriptWare Software LTD (collectively “ScriptWare”, “we”, “us”, “our”) protect and use your (“you” or “your”) personal information. This policy only governs information collected through Script-Ware and does not cover any practices occurring through third parties. Our constant aim is to provide a secure experience for our customers and maintain strict privacy practices through our software that provides an embedded, advanced, script development environment.

ScriptWare obtains certain personal data from different sources in order to provide you our products and services (“Services”), which includes our main website at script-ware.com (“Site”, “Server”). This privacy policy does not apply to any third-party websites – even if they link to our Services or Site.

Legal Basis of Information Collected

Upon utilising/accessing our Services you consent to the transfer and storage of Personal Information to our servers. Personal Information is any information that is used to identify an individual.

This can include the following:

- The uniform resource locator (URL) you are accessing
- The URL that you visited just before visiting our website
- Information you supply to Script-Ware
 - Your username, email, support ticket content, and so forth
 - Hardware identifiers
 - A hashed and salted password
 - Your last used date of the software
- Network identifiers
- Browser user agent
- Any HTTP requests (**please note** this does not apply for any calls to `http.request` within the actual program that is used)
- Network information
- Your Discord (<https://discord.gg/>) account ID (if you have one)
- Any information on your computer that could provide evidence of ToS breaking.

Disclosure

We may disclose personal information to enforce our policies, comply with warrants, subpoenas, or other valid legal processes. If we are legally able to, we will inform you that a request has been made to disclose your personal information. We will not sell your personal information in any circumstances.

Usage

You agree that we may use your personal information to:

- Enforce our policies
- Customise your user experience
- Provide account security
- Comply with law enforcement
- Monitor errors you may experience whilst using Script-Ware
- Provide you with customer support (upon your request)

Personal Information of Minors

We do not knowingly collect the personal information from children under 13 years of age. If you are a parent or guardian of a child under age 13 who you believe has submitted personal information to this site, please contact us immediately.

Cookies

Our Site utilises cookies to function properly, we use cookies to provide our Services to you. Cookies are used to authenticate users and use features on our website that require cookies to function properly.

Account Deletion

At any time, you may visit your account settings page at dashboard.script-ware.com/settings to request that we delete your account.

Please note that:

- We expressly reserve the right to deny your request should we deem it necessary to comply with law enforcement or enforce our policies.
- You may not receive a refund for any Script-Ware product following your account deletion. Regardless of if your refund fits the criteria for one, upon deletion you are not eligible. - Deletion requests cannot be undone.

Account Security

Your password is the sole key to your account and all its inner workings. Please ensure that you use a very strong password that combines letters, numbers, and special characters when registering at our website. You are responsible for any activity that takes place on your account.

Your Rights and Choices

You have choices regarding the use and disclosure of your personal data.

You may review, correct, or update your personal data at any time by contacting us through admin@script-ware.com.

Depending on your location and subject to any applicable law, you may have the following rights regarding the personal data that we collect and control about you.

- You may have the right to request that we update any inaccurate or outdated data.
- You may have the right to request a copy of your personal data.
- You may have the right to request that we erase your personal data (read Account Deletion).
- You may have the right that we restrict the use of your personal data in certain circumstances provided by the law.

To exercise your data protection rights, you may contact us through admin@script-ware.com – where-by we will comply with your request to the extent of applicable law. We will not be able to do anything if we do not currently hold your personal data. If you believe we have not provided you with a satisfactory response, you may consult your data protection authority in your country.

For protection purposes we must verify your identity, such examples can be seen by verifying personal data changes via the verification through an email address – and if it matches what we currently have.

If we do not need to perform such tasks, we will not use any information to identify you.

Updates to this Privacy Policy

We may provide changes within this Privacy Policy; it is your job to stay updated with these changes and they can be indicated by the change of the date “Last Modified” located at the top of this document.

We may provide you with this data if you consult us through admin@script-ware.com for a copy of these documents.

GDPR Rights

We recognise your GDPR rights, regardless of if you live in the EU or not.

If you feel like we have inadequately provided you with your rights (or are incapable of accessing a specific right provided by the GDPR rights), contact us as admin@script-ware.com.

Jurisdiction-Specific Provisions

Residents of the European Economic Area (EEA), the UK and Switzerland – the company responsible for the storing and processing of personal data is ScriptWare Software LTD, a company incorporated in the UK.

If you are a resident of EEA and wish to direct any questions or complaints, you may do so to the Office of the Data Protection Commissioner. If you are a resident of the UK, and the UK is no longer a state of the EU, you may direct your question or concern to the UK Information Commissioner's Office.

Data Security

We make a reasonable effort to ensure that any risk is minimised whilst dealing with the processing and handling of personal data. Your data is only accessible to a limited amount of people of whom need said access to perform their duties, and confidential data such as passwords are stored in a hashed format.

Unfortunately, no data storage system can be guaranteed to be 100% secure from potentially being compromised, if you believe that you are not secure with us – contact us at admin@script-ware.com immediately.

We also take precaution to make sure all traffic is encrypted and kept secure from anybody.

Contact Us

If you have any queries or complains regarding these Terms, you may contact us electronically by sending an email to admin@script-ware.com, alternatively – you may send us physical mail at:

ScriptWare Software

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