

SEDDIK AYOUB

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EDUCATION

Computer Science
Champlain College St-Lambert

Expected June
2026

SKILLS & ABILITIES

Programming & Scripting: Java, Python, JavaScript, TypeScript, C#, Kotlin, Swift

Frameworks & Libraries: Spring Boot, .NET, React, Jetpack Compose (Kotlin), SwiftUI

Web Development: HTML5, CSS3, RESTful APIs, Responsive UI/UX (Figma)

Databases: SQL, PostgreSQL, MongoDB

Tools & Practices: Git/GitHub, Agile/Scrum, CI/CD, Docker, Unit & Integration Testing (JUnit, Mockito, Jacoco)

EXPERIENCE

Customer Service Representative
Rogers Communication

June 2019 -
Present

- Provide support to customers by resolving billing and account issues, ensuring a respectful and positive service experience that strengthens brand reputation.
- Specialized in both legacy and current systems across all product lines, becoming a go-to resource for complex inquiries and troubleshooting with my team.
- Consistently recognized for delivering high-quality service, demonstrating adaptability and commitment over six years in a fast-paced customer-focused environment.

DM Creation – Full Stack Web Application (Group Project)
School External Client Project

September 2025
- February 2026

- Developed a full-stack web application for customers to purchase party decorations and for streamlining order fulfillment through a custom ordering system.
- Served as Lead Developer, responsible for system architecture, UI/UX design, client presentations, and managing a 5-member development team.
- Technologies: Java, Spring Boot, Microservices, React, TypeScript, HTML5, CSS3, Figma, Git/GitHub, REST APIs.

Champlain Pet Clinic – Full Stack Web Application (Group Project)
School Project

September 2025
- November 2025

- Built a full stack microservices web application for customers and employees to manage pets, appointments, orders, and inventory.
- Contributed as a member of the Product Team, rotating roles between Product Owner, Scrum Master, and Software Developer to deliver features and improve user experience.
- Technologies: Java, Spring Boot, Microservices, React, TypeScript, HTML5, CSS3, Figma, Git/GitHub, REST APIs.