

## SEDDIK AYOUB

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### EDUCATION

Computer Science  
Champlain College St-Lambert

Expected June  
2026

### SKILLS & ABILITIES

**Programming & Scripting:** Java, Python, JavaScript, TypeScript, C#, Kotlin, Swift

**Frameworks & Libraries:** Spring Boot, .NET, React, Jetpack Compose (Kotlin), SwiftUI

**Web Development:** HTML5, CSS3, RESTful APIs, Responsive UI/UX (Figma)

**Databases:** SQL, PostgreSQL, MongoDB

**Tools & Practices:** Git/GitHub, Agile/Scrum, CI/CD, Docker, Unit & Integration Testing (JUnit, Mockito, Jacoco)

### EXPERIENCE

Customer Service Representative  
*Rogers Communication*

June 2019 -  
Present

- Provide support to customers by resolving billing and account issues, ensuring a respectful and positive service experience that strengthens brand reputation.
- Specialized in both legacy and current systems across all product lines, becoming a go-to resource for complex inquiries and troubleshooting with my team.
- Consistently recognized for delivering high-quality service, demonstrating adaptability and commitment over six years in a fast-paced customer-focused environment.

DM Creation – Full Stack Web Application (Group Project)  
*School External Client Project*

September 2025  
- February 2026

- Developed a full-stack web application for customers to purchase party decorations and for streamlining order fulfillment through a custom ordering system.
- Served as Lead Developer, responsible for system architecture, UI/UX design, client presentations, and managing a 5-member development team.
- Technologies: Java, Spring Boot, Microservices, React, TypeScript, HTML5, CSS3, Figma, Git/GitHub, REST APIs.

Champlain Pet Clinic – Full Stack Web Application (Group Project)  
*School Project*

September 2025  
- November 2025

- Built a full stack microservices web application for customers and employees to manage pets, appointments, orders, and inventory.
- Contributed as a member of the Product Team, rotating roles between Product Owner, Scrum Master, and Software Developer to deliver features and improve user experience.
- Technologies: Java, Spring Boot, Microservices, React, TypeScript, HTML5, CSS3, Figma, Git/GitHub, REST APIs.