Aytekin Akbulut | Software Engineer | Toronto

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TECHNICAL SKILLS

JavaScript (ES6+), TypeScript, Java, React (Hooks, Router), C#, Node.js, Python, HTML, CSS, HTTPS, AWS, Oracle SQL, RAG, OpenAI API, Git, Agile, Jira, Trello, Slack, RESTful API, LWC, Apex, SOQL, SOSL

SOFT SKILLS

Strong communication skills with the ability to ask probing questions to understand customer needs. Proven ability to provide exceptional service and build positive customer relationships. Available to work flexible hours, including weekends, and adapt to changing schedules.

WORK EXPERIENCE

Soft Innovas, Junior Salesforce Developer | Salesforce Consultant Company   **July 2022 – January 2023**

- Utilizing Organization Wide Defaults, Permission Sets, Profile Settings, Role Hierarchy and Field Level Security to ensure proper access is provided throughout the organization.
- Using various Salesforce.com Standard Objects including Leads, Accounts, Opportunities, Products, Contacts and Cases.
- Creating custom objects, fields, formulas, record types and relationships (Master-Detail, Look-up) to build the database of the organization.
- Creating validation rules, flows, custom page layouts, approval processes, workflows, triggers, sales processes, campaigns, and applications to automate business processes.
- Developing customized solutions to fulfill business requirements in the most efficient way within the client parameters, budget, and time constraint to solve client issues.
- Identifying relationships from the client's requirement and translating them into Salesforce custom objects, lookup relationships, junction objects, master-detail relationships.
- Creating and managing Apex Classes, Apex Triggers, SOQL, SOSL and Unit testing to automate complex business processes.
- Developing Lightning Web Components (LWC) to increase efficiency and to make the apps more streamlined for better user experience.
- Working on Agile methodology.
- Excellent written and verbal communication skills.

OPEN-SOURCE PROJECTS

RAG Document Chat Bot   **2024 - Present**

- Leveraging Amazon Bedrock AI to create a document chat bot that is meant to help students better study and navigate their courses. Python is used in the backend to interface with the AWS APIs
- React was used to create the frontend of the application
- Prompt engineering was utilized to ensure that the response is created in a way that will help a student understand complex concepts

AI Automated Article Search and Summary Bot   **2024 June – 2024 June**

- Using Google API and BS4 to browse the web for articles related to specific topics and scrape the full contents of each website.
- Using the full contents of the websites, I use the OpenAI API to summarize the contents of the websites to present them to the user for easier access to information. Hyperlink provided for access to the full article.
- Used Python for backend and React for the frontend of the development.

CERTIFICATIONS

Salesforce Certified Administrator   **ID: 2483599**

Salesforce Certified Platform Developer 1   **ID: 2654153**

EDUCATION

Centennial College | AI - Software Engineering   **2023 - 2026**

Istanbul Technical University | Aerospace Engineering   **2016 – 2021**

VOLUNTEERING EXPERIENCES

Toronto Cat Rescue | Toronto, Ontario   **2021 - 2022**
- Taking care of the rescued cats in the adoption center.
- Participating in adoption events.
- Informing possible adopters on how the adoption process works.

President of Istanbul Technical University Ice Hockey Team | Istanbul, Turkey   **2017 - 2019**
- Managing the team, managing inventory, recruiting new teammates.
- Signing yearly contracts with the ice rinks and the coach.
- Communicating with the school board and the investors.

INTERESTS

Football, Ice Hockey, Archery, Camping | Strategy Games, Board Games, Billiards | AI, Software Design, Algorithms