

AYUSH SHARMA

Salesforce Developer & Admin

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Jaipur, IND



CORPORATE EXPERIENCE

Salesforce Developer & Administrator

Appsavio Solution and Success Partners

06/2018 - Ongoing JAIPUR

A leading team providing reliable IT Services for different Salesforce Domains (Sales Cloud, Marketing Cloud, Community Cloud, Service Cloud, CPQ)

- Worked as a Team member and Team Leader both in a competitive environment where everybody is keen to learn new things every day.
- Worked and handled multiple projects simultaneously without dropping the efficiency of work.
- Having a great working and fun environment which improves the productivity of the team.

IT PROJECTS

Service Cloud Implementation

08/2020 - Ongoing

Fully configured Omnichannel Lead routing with configured User Skills. Integrated the Calling data with the Five9 systems. Configured the Lead routing depending upon the different time zones and users.

- Used technologies: Service Cloud, Omni channel Configuration, Apex Trigger, Apex Batch, and Salesforce Skills.

Salesforce CPQ Implementation

10/2019 - 07/2020

Configured Salesforce CPQ for an Organisation from Scratch. Combined both Native CPQ automation and custom Apex automation to achieve the Client requirements.

- Used technologies: Salesforce CPQ, Apex Trigger, Apex Batch, Sales Cloud, and Aura Component.

Salesforce Custom Integration with Chargify

04/2019 - 12/2019

Implemented Custom Integration using Rest APIs to Sync Sales Process between Salesforce and Chargify. Chargify is a Subscription dedicated CRM.

- Used technologies: Rest API, Apex Batch, Apex Trigger, Aura Components, and Sales Cloud.

Salesforce Custom Integration with Apptopia

10/2018 - 04/2019

Implemented custom integration with Rest APIs to Sync data between Salesforce and Apptopia database. Provided easier ways to sync data for a single record using custom components and for bulk records using the Apex batch. Filter out the most efficient data and converted them into Salesforce Leads.

- Used technology: Rest API, Apex Batch, Aura Component, Quick Actions, Apex Trigger, Apex Batch, Lead Assignment Rules.

CERTIFICATIONS

1. Salesforce Certified Platform Developer 1
2. Salesforce Certified Platform Administrator
3. Salesforce Certified CPQ Specialist
4. Salesforce Certified Platform App Builder
5. Copado Certified Copado Developer
6. Copado Certified Copado Administrator
7. Copado Certified Copado Consultant

TOOLBOX

TECHNOLOGIES

Apex

Aura

LWC

JavaScript

Visualforce

SF CPQ

Sales Cloud

REST SOAP and BULK API

OmniChannel Console

Service Cloud

Custom Integration

HTML/CSS

SFDX CLI

Heroku

Python

Android Studio

Postman

POWER SKILLS

Problem solving

Creativity

Critical thinking

Teamwork

Presentation / Public speaking

Time management

EDUCATION

Bachelor of Technology

AIET Jaipur

08/2014 - 05/2018

Sofia, Bulgaria

IT PROJECTS

Salesforce Custom Integration with Slack

📅 06/2019 - 07/2019

Connected Slack bot with Salesforce using Rest APIs built into Apex Trigger Code and Send a message into Slack on Specific Scenarios.

- Used technologies: Rest API, Slack Bot, Apex Trigger, and Future Method.
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JSON TO APEX

📅 02/2020

🔗 <http://jaspex.herokuapp.com/>

- Created a Python-Flask tool to convert hardcoded JSON into APEX JSON Gen Class object. Hosting on Heroku.
- Created VS code extension for the same. Created API with Python - Flask and deployed on Herko and used it inside the VS Code Extension's Node JS code.
- Used technologies: Node JS, Python, Flask, Rest API, Vs

EDUCATION

School Education

SMDJ Jaipur

📅 06/2008 - 07/2014 📍 Sofia, Bulgaria