AYUSH SHARMA

Sr. Salesforce Developer/ Dev Lead

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Jaipur India

PORTFOLIO

CORPORATE EXPERIENCE

Salesforce Developer & Administrator
Appsavio Solution and Success Partners
06/2018 - present

Having been an integral part of the Appsavio Team for over **Five years**, I initially joined as a Salesforce Developer and was recently promoted to the role of Development Lead six months ago. Throughout this tenure, I have successfully delivered numerous projects encompassing various Salesforce products and technologies.

In my current capacity, I oversee a portfolio of at least distinct projects, collaborating with diverse team members. My responsibilities entail managing task allocations within the development team, providing comprehensive technical guidance, conducting thorough code reviews to ensure adherence to coding standards, and adeptly handling high-priority tasks as needed.

PROJECTS

Service Cloud Implementations
Fully configured multiple SF Service Cloud instances from scratch.

Proficient in Omni Channel skill-based and Queue-based routing for Chat and Case, Live Agent Setup, Knowledge Article setup, Jira Integration, Lightning Page configurations, Auto-response rules, and Entitlement processes.

Experience Cloud Implementations
Implemented multiple Experience Cloud instances from Scratch.

Proficient with Embedded Chat Setup, Knowledge Articl for external users, Sharing for External users using Sharing sets (for Non-Plus), Case Contact Roles, Account Contact Relationship.

Have experience implementing for Non-Profit org. Using Power of Us package, Fundraising integrations, Gamification, Custom onboarding process for Guest users.
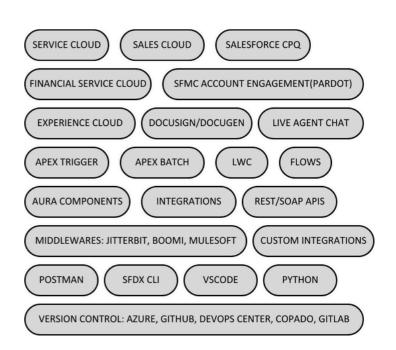
EDUCATION

Bachelor of Technology

Rajasthan Technical University
08/2014 - 05/2018

CERTIFICATIONS

Salesforce Certified PD 2
Salesforce Certified PD 1
Salesforce Certified CPQ Specialist
Pardot Specialist
Mulesfoft Developer 1
Salesforce Certified Admin
Salesforce Certified App Builder
Copado Certified Developer
Copado Certified Administrator
Copado Certified Consultant

TECHNOLOGIES

SERVICE CLOUD · SALES CLOUD · SALESFORCE CPQ

FINANCIAL SERVICE CLOUD · SFMC ACCOUNT ENGAGEMENT(PARDOT)

EXPERIENCE CLOUD · DOCUSIGN/DOCUGEN · LIVE AGENT CHAT

APEX TRIGGER · APEX BATCH · LWC · FLOWS

AURA COMPONENTS · INTEGRATIONS · REST/SOAP APIS

MIDDLEWARES: JITTERBIT, BOOMI, MULESOFT · CUSTOM INTEGRATIONS

POSTMAN · SFDX CLI · VSCODE · PYTHON

VERSION CONTROL: AZURE, GITHUB, DEVOPS CENTER, COPADO, GITLAB

Salesforce CPQ/Docusign Implementations

Implemented 4 CPQ instances.

Proficient with Product Rules, Pricing Rules, Contract/Opportunity Renewal process, Quote calculator plugin, Quote Document Generation.

Implemented 5 projects for Docusing+Docugen with/without CPQ. Hands on generating dynamic signable forms.

Salesforce Development

This is by far my best skill. A very good conceptual knowledge and hands on experience with Apex Triggers, Batch, LWC, LMS, Aura Components, Visualforce pages etc.

Along with declarative automation tools e.g Record Trigger, Screen, Platform Event flow. Experience with process builder and workflows.

Salesforce Integrations

Implemented numerous Integrations with Salesforce and third party using Custom Rest/Soal apis and with Middlewares Jitterbit, Boomi, Mulesoft Anypoint, Mulesfot Composer as well. Integrated Nestuite with SF using Jitterbit and Boomi.

Integrated Client's third party server with SF using Mulesoft. Experience with Api clients like Postman, Workbench. Experience with different SF APIs Rest, Soap, Bulk, Streaming APIs (Platform Events, Push Topics).

VS CODE EXTENSIONS And Web Tools

Create some VScode extensions using Typescript

[JASPEX](#)

[Salesforce Metadata Info](#)

[Salesforce Test Suite Manager](#)

[JSON to APEX](#)

TRAILHEAD SCORE

Trailhead

TRIPLE STAR RANGER

323	233,450	32
Badges	Points	Trails

Profile: https://trailblazer.me/id/ayusharmadev