

Date	15 April 2025
Team ID	SWTID1743599215
Project Name	EventEase: Event Management

1. FUNCTIONAL AND PERFORMANCE TESTING

User Acceptance Template

Project Description: A digital event ticketing and management platform that allows users to discover, book, and manage events seamlessly. Organizers can use built-in tools for event promotion, ticket tracking, and analytics.

Testing Period: 13 April 2025 to 14 April 2025

Features to be Tested:

- User Registration & Login
- Event Discovery and Filtering
- Real-Time Seat Selection
- Group Booking
- Payment Integration
- Ticket Generation & Storage
- Organizer Dashboard
- Promo Code Application

User Stories/Requirements:

- As a user, I want to book seats in real-time so I can choose where I sit.
- As a user, I want to apply promo codes at checkout.
- As an organizer, I want to view sales analytics.
- As a user, I want to receive booking confirmation instantly.

Credentials: Admin

Username: invite.testing@gmail.com

Password: invite123

Test Cases

Test Case	Scenario	Steps	Expected	Actual	Pass/ Fail
TC-001	User Registration	1. Click on Sign Up 2. Fill form 3. Submit	User is registered and redirected to dashboard	AS expected	Pass
TC-002	Real-time seat selection	1. Select event 2. Open seat map 3. Choose seats	User can see seat availability and select available ones	AS expected	Fail
TC-003	Apply Promo Codes	1. Add ticket 2. Enter promo code 3. Apply	Discount applied and total amount updated	Promo Code not applied	Fail
TC-004	Payment Gateway Integration	1. Checkout 2. Enter card details 3. Complete payment	Payment is processed and confirmation shown	AS expected	Pass
TC-005	Organizer	1. Login as	Dashboard	AS expected	Pass

	Login and View Dashboard	organizer 2. Access dashboard	loads with graphs and data	
TC-006	Group Booking	1. Select multiple seats 2. Confirm booking	Seats booked together under one order	AS expected
TC-007	Booking Confirmation	1. Complete booking 2. Check confirmation screen and email	Confirmation message and email with ticket sent	AS expected
TC-008	View Tickets in Wallet	1. Go to My Tickets 2. Add ticket to wallet	Ticket saved to digital wallet	AS expected

Bug Report

Bug ID	Bug Description	Steps to Reproduce	Severity	Status	Additional Feedback
BG-001	Promo code not applying	1. Go to checkout 2. Enter valid promo code 3. Click apply	Medium	Open	Code is valid but discount not reflected
BG-002	Email confirmation delay	1. Complete booking 2. Check inbox	Low	In Progress	Email took 2+ minutes