

Observations on the DK test App

RED colour indicates that something needs to be changed in the App

Green colour indicates who will do it.

RAMA & AYUSH - PLEASE REPLY ON THIS DOCUMENT ONLY AFTER DOING ALL THE CHANGES AS I HAVE MENTIONED AGAINST EACH POINT WHAT CHANGES HAVE BEEN DONE SO THAT WE DON'T MISS ANY POINT.

1. My overall view on seeing the App (First impression): P.S – My observations are in random order.
 - a. It is a good effort but I expected many things to be automatically taken care of which doesn't require my input from me, also the size of the App is toooooo BIG, I have mentioned these in my detailed comments.
 - b. The changes which I recommended yesterday have to be completed ASAP, I thought those changes would be done by now.
 - c. CHAT BOT is really disappointing for many reasons which I have mentioned below, it seems chatbot is in a hurry.

Detailed Observations

1. On the main page of website and App, we have to put a link of government of India COVID19 information. The link should not be active i.e. it should not work (because we don't want people to leave our website and go) but we have shown below where to put the link. Also, on both app and website, we must have the following warning: "Stay Safe, follow the Govt guidelines", The link is <https://www.mygov.in/covid-19> (**Ayush & Rama**)



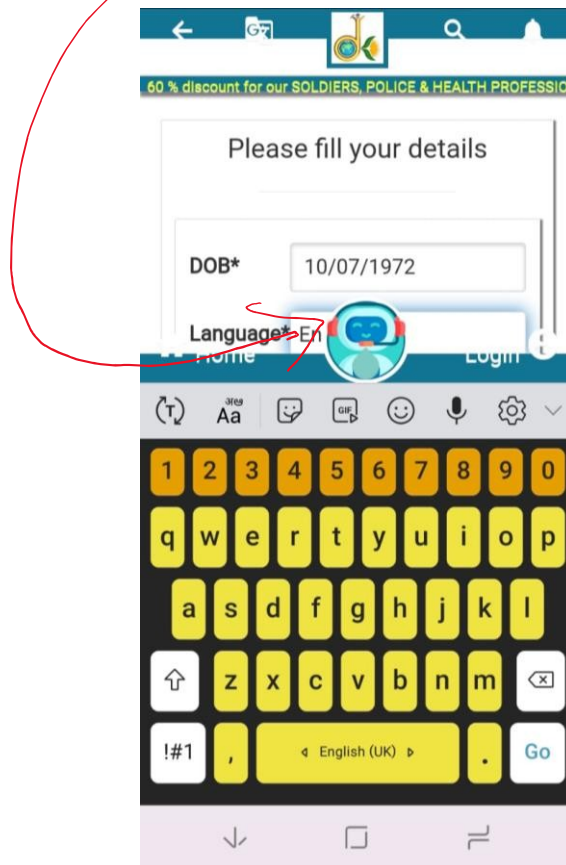
2. For entering DOB - the year has to come by clicking on the month/year, as a drop down to choose the year. Now, a user has to click many many times to go to his year of birth month by month, I had to click 568 times. **THIS HAS TO BE CHANGED** to make it easier for the user to be able to enter his DOB. **(AYUSH)**
3. The language button is not clear, a user can not understand what is this button for by just looking at it. **CHANGE .(RAMA)**
4. On clicking any language other than English the following Alert has to come :-

Languages other than “ENGLISH” will be available soon

(AYUSH)

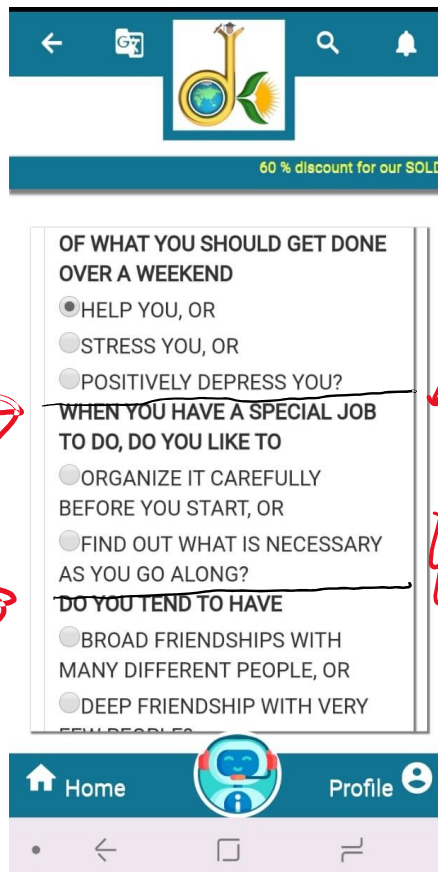
5. While logging in, there should be **no need to type the language**, it must be a dropdown to select the language.

While logging in the language option gets hidden by the screen bcos the keyboard comes up and the user can't see whatever is being typed. **(AYUSH)**

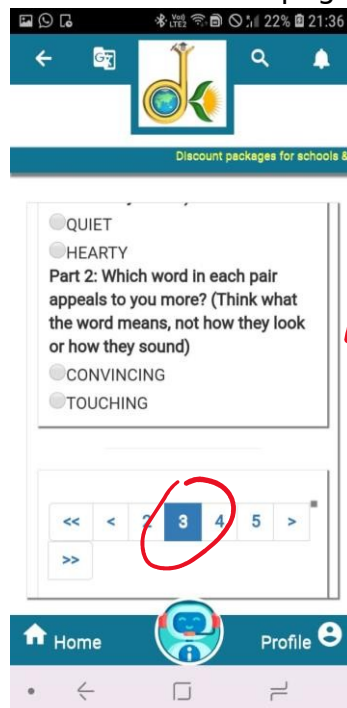


6. The test page does not have question numbers, it must have numbers marked, like 1, 2, 3, 4, and it is difficult to differentiate between two questions, the user gets confused as to which is the question and of the user has completed all the questions on that page. We can also try to put a thin line (AYUSH)

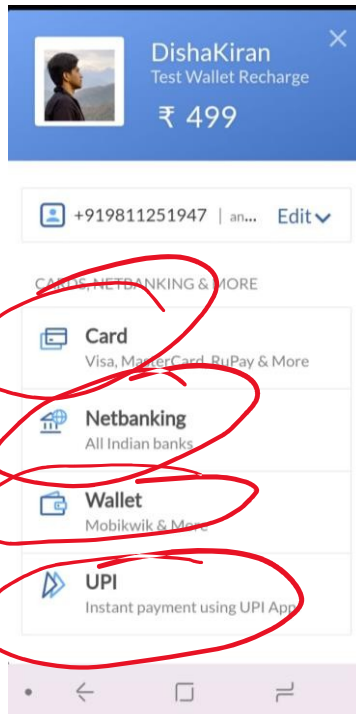
7.



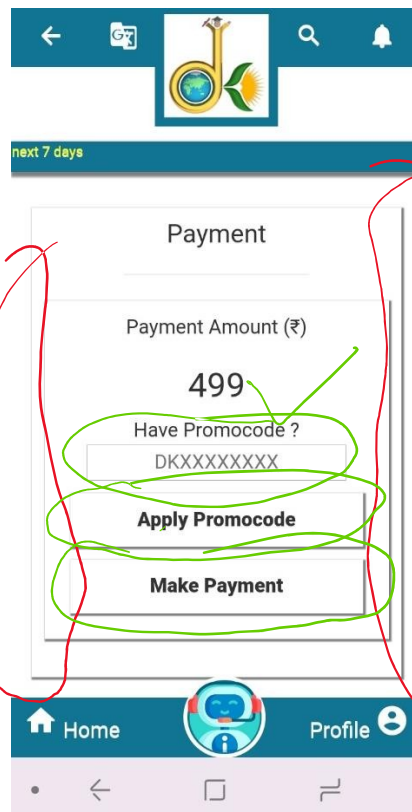
8. When you click the next page, the next bottom of the next page appears, IT SHOULD BE THE TOP OF THE page, It took me to the bottom of the page as shown below, whereas it should take me to the top of third page. This is the case with all pages. (AYUSH)



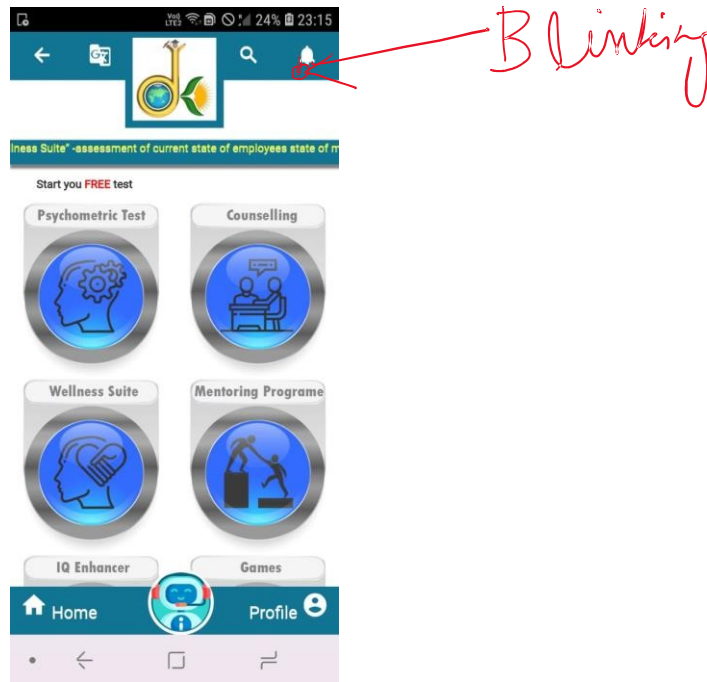
9. **SCREENSHOT OPTION HAS TO BE DISABLED FOR THE WHOLE APP, this means no User shud any page on the app. (AYUSH)**
10. Why are you asking for phone number and email on the payment page, this has to be asked during login for guest users once the payment has been made but before giving (AYUSH) results.
11. In payment gateway there is no PayTM and other payment options? PayTM has to be on the main page shud be clearly visible bcos the user needs to see all possible options at a glance and not on clicking a people don't know what is a wallet. (AYUSH)



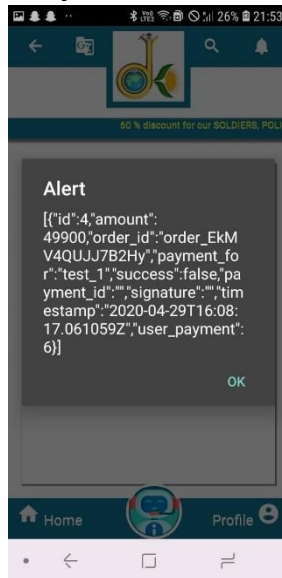
12. On the payment no home, profile, language, search to be visible, only notification shud be visible so that the user can see the promocode there and ON MANY PAGES THERE ARE LINES VISIBLE WHICH LOOK VERY AWKWARD, REMOVE THEM WHICHEVER PAGE THEY ARE VISIBLE. The lines visible in green circles are Ok, the lines visible in red circles are not.



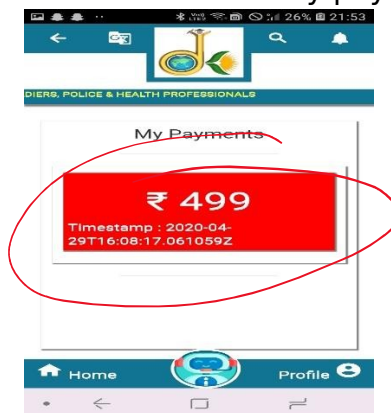
13. Notification has to come the moment app is opened and it will say “ congratulations, you can avail FLA by using promocode DKLAUN(AI2USH)



14. My history is giving the following error. Kindly correct this error. (AYUSH)



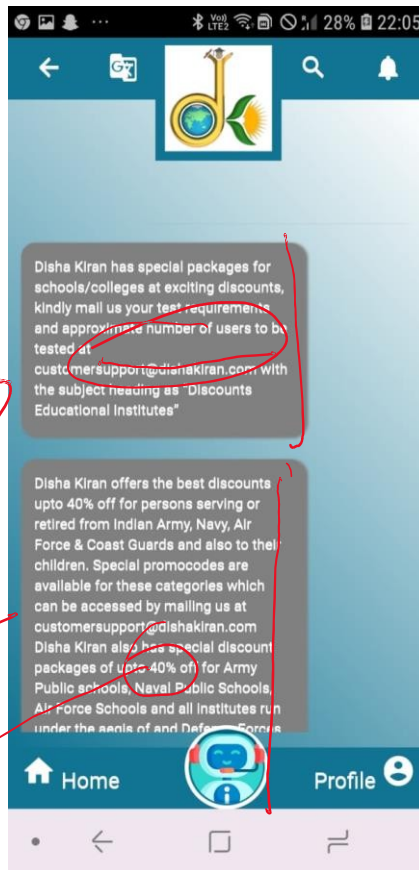
15. “My payment” is showing 499 whereas I haven’t made any payment. There is some error in the linking.



16. The date format will be dd/mm/yy for everything on DK app. SO CHANGE IT. (AYUSH)

17. The moment I log in with my details, the welcome email and sms and notification must immediately go to the app(notifications) respectively. It is not happening now. (AYUSH)

18. Chat bot text is not proper, see it below, it has to be properly aligned (Justify), also the font size (AYUSH)



19. Wherever there is discount and % of discount, it has to be in **BOLD**. (AYUSH)

20. Wherever we have given info@dishakiran.com and customersupport@dishakiran.com, these should be their email so that they can send us the mail directly by clicking on our links. (AYUSH)

21. In chat bot, 2 answers should never be allowed to be seen together, see below. People should either see or school discount on the same page, so when one query is clicked, the other answer should vanish. (AYUSH)

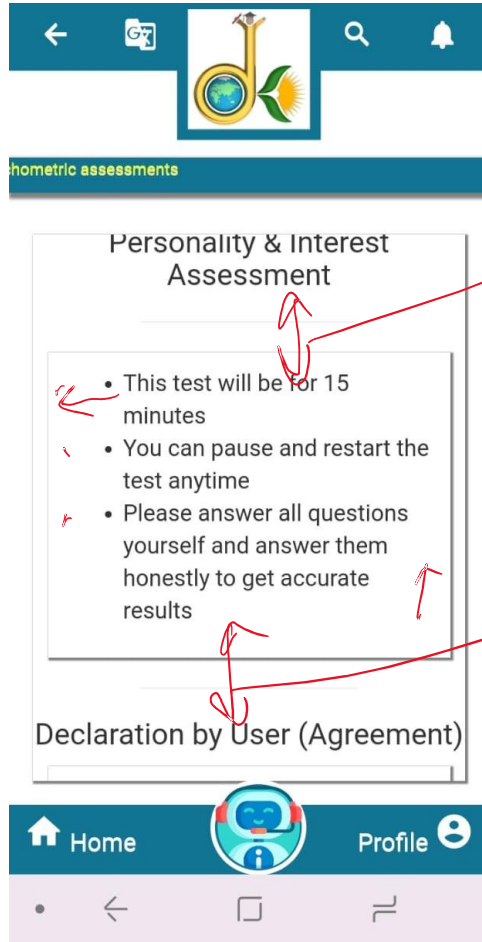
22. Spelling mistakes in customersupport@dishakiran.com of defence discount (RAMA)

23. DK app should not close by pressing "back" only once from home page or from anywhere. It should take 2 seconds for app to close and before closing the app, following message should come ". (AYUSH)

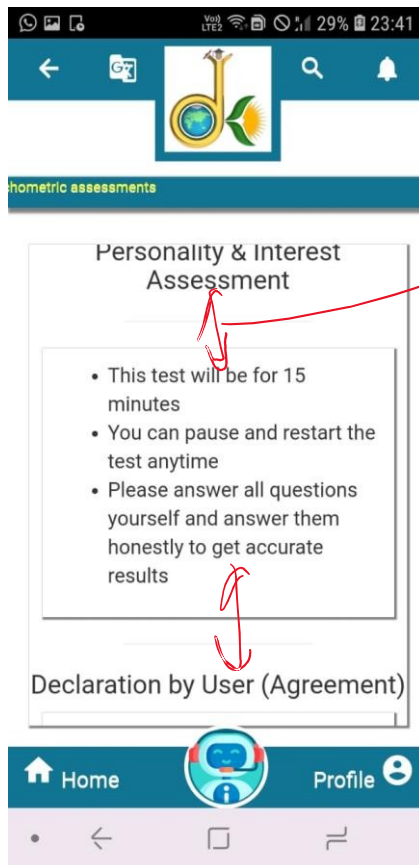
"Are you sure you want to close the App, the Launch discount is available only now the discount "

24. Once a user is logged in, after X minutes of no activity, the user should be automatically logged out. (AYUSH)

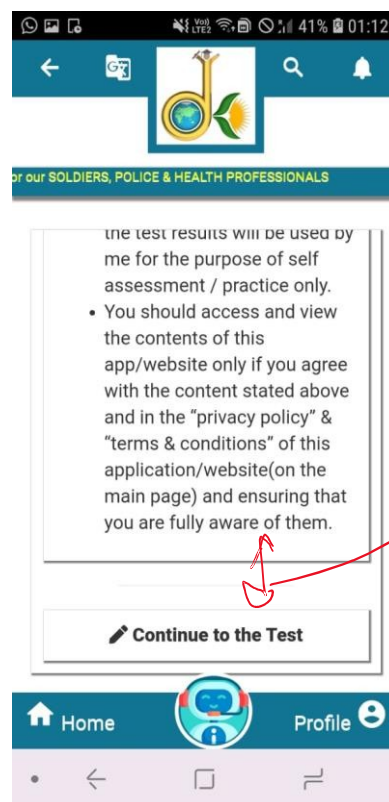
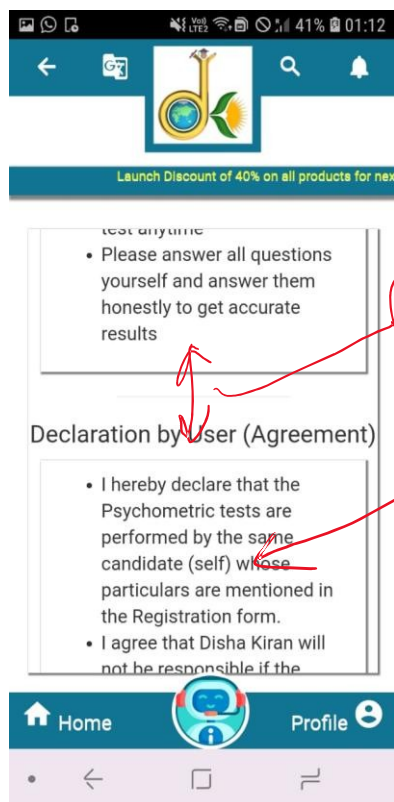
25. Have minimum gap between "Personality & Interest Assessment" and the first line of instruction. (AYUSH)



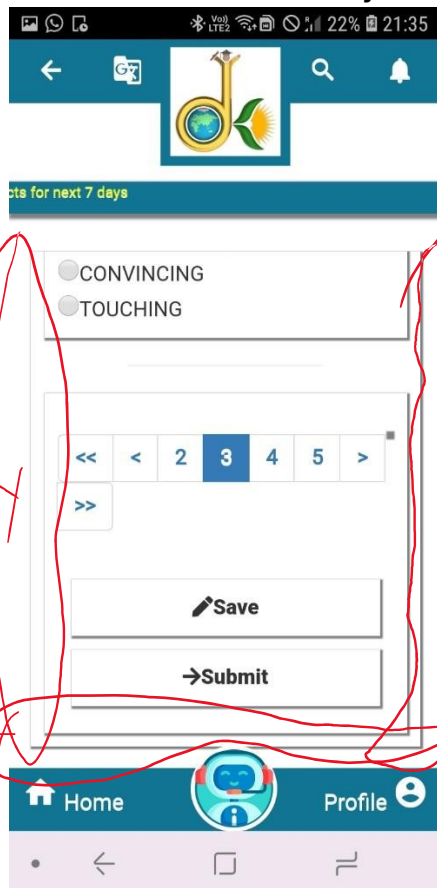
26. Have minimum gap between the last line of instructions and “Declaration by User”.



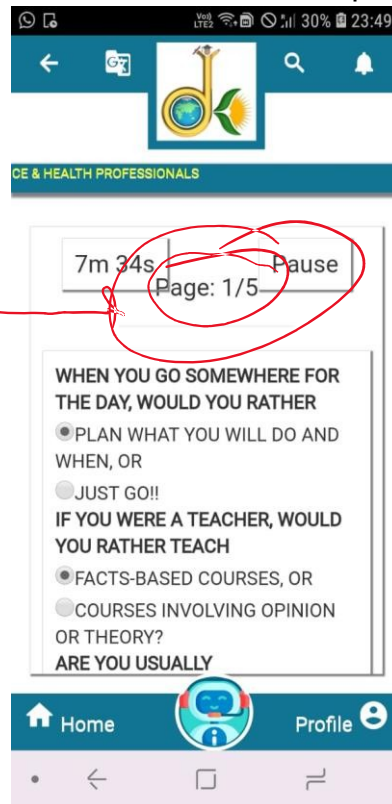
27. Have smaller text font for User agreement on the first page of the test, also reduce the gap between lines to minimum so that the text occupies minimum vertical space.



28. There are far too many lines on the bottom of the first page of the test, looks very unorganised

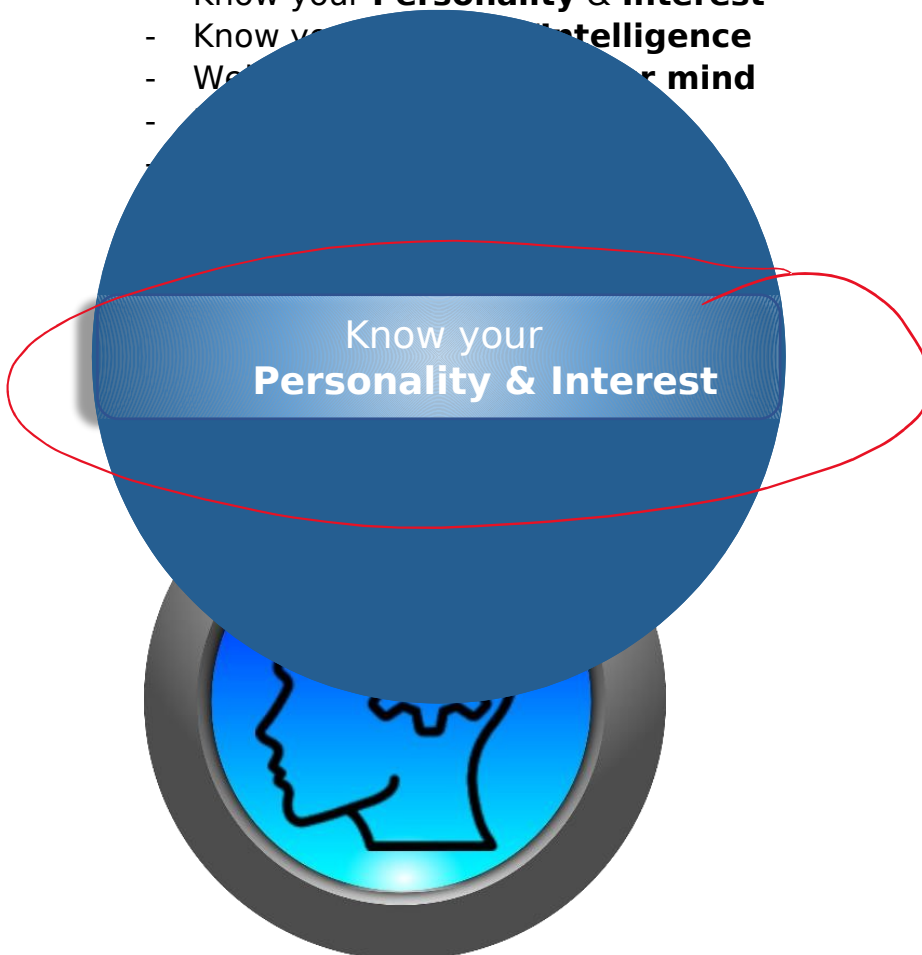


29. On the test "Page 1/5" overlaps with the timer and the pause button, it (AYUSH) should not be so.



30. The Names of the six tests will be as given below: The (AYUSH) will be (AYUSH & RAMA)

- Know your **Personality & Interest**
- Know your **Intelligence**
- Know your **mind**
- Know your **Emotion**
- Know your **Body**
- Know your **Spirit**



✓ Shadow
Leak
Color
Font