PPOL564: Data Science I

Unit 07: Text as data

Outline

- Finding text to use as data
- Text mining/"supervised" analyses: know what we're looking for in advance
 - Manual lookup of words or counting words from a dictionary
 - Automated process 1: part-of-speech tagging
 - ► Automated process 2: named entity recognition
 - ► Automated process 3: sentiment analysis using a scoring dictionary
- Unsupervised analyses (preview for DS3): how can we more inductively discover themes/patterns in text?
 - ► Bag of words representation of text/preprocessing
 - ► Topic model: concepts
 - ► Topic model: implementation

What do I mean by "supervised"?

- 1. Text mining: look for a pre-specified concept or category. Methods:
 - ▶ Pattern matching: look for a match for a specific sequence of characters
 - ▶ **Dictionary**: we have a list of words we think represent a category or concept (e.g., if we want to classify a review as negative, we might have a list of words or phrases we think represent the category like boring; terrible; awful; literally the worst)
- 2. Supervised machine learning (SML) for classification (SML covered in DS2): pre-specify a category at the document level and learn how text predicts that category
 - ► Inputs, training data:
 - Text: movie review; legislative bill; message board chain; admissions essay
 - ► Label for that text: negative or not; Repub. sponsor or not; contentious or not; accepted or not
 - ► **Method**: often binary classification
 - Output: classifier that one can use for unlabeled data

Example of combining text mining with supervised ML

Language from police body camera footage shows racial disparities in officer respect

Rob Voigt^{h,1}, Nicholas P. Camp³, Vinodkumar Prabhakaran^c, William L. Hamilton^c, Rebecca C. Hetey³, Camilla M. Griffiths^b, David Jurgens^c, Dan Jurafsky^{b,c}, and Jennifer L. Eberhardt^{b,1}

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Contributed by Jennifer L. Sberhardt, March 26, 2017 (sent for review February 14, 2017) reviewed by James Pennebaker and Tom Tyler) Using footage from body-worn cameras, we analyze the respect- some have argued that racial disparities in perceived fulness of police officer language toward white and black community members during routine traffic stops. We develop computational linguistic methods that extract levels of respect automatically from transcripts, informed by a thin-slicing study of participant ratings of officer utterances. We find that officers to blacks? speak with consistently less respect toward black versus white community members, even after controlling for the race of the officer, the severity of the infraction, the location of the stop, and the outcome of the stop. Such disparities in common avenues. interactions between police and the communities they serve have important implications for procedural justice and the building of police-community trust.

recial disperities | netural language processing | procedural justice | traffic stops | policing

during routine encounters help fuel the mistrust of the controversial officer-involved shootings that have such great attention. However, do officers treat white nity members with a greater degree of respect than th

We address this question by analyzing officers' during vehicle stops of white and black community words are undoubtedly critical: Through them, the o communicate respect and understanding of a citizen' tive, or contempt and disregard for their voice. Furt the language of those in positions of institutional pow officers, judges, work superiors) has greater influence course of the interaction than the language used by less power (12-16). Measuring officer language thus a quantitative lens on one key aspect of the quality of police-community interactions, and offers new opports

► Had human raters code snippets of transcripts to generate labels of whether the interaction was "respectful" or not in a smaller sample of documents

Generated features from the text using dictionary-based methods, e.g.

```
► Informal titles: ["dude*", "bro*",
   "boss", "bud", "buddy", "champ",
   "man", "guy*", "guy", "brotha",
   "sista", "son", "sonny", "chief"]
```

- ► Time minimizing: "(minute-min-second-sec-moment)s?-this[^ .,?!]+quick—right back"
- Built model to predict respect ratings using those features

Our working example: NYC airbnb listings

name	neighbourhood_group	price
Nice and cozy little apt available	Bronx	75
Cozy and privat studio near Times Sq	Manhattan	140
NYCT02-3: Private Sunny Rm, NYU, Baruch,	Manhattan	75
SOHO SOHO		
Prime area in Chinatown and Little Italy	Manhattan	160
Midtown Manhattan Penthouse	Manhattan	100
2BR Comfy Apt - 15min from MIDTOWN	Queens	150
FourTwin bunkbeds- 5 minutes from JFK	Queens	90
Pvt Room in Quiet Home JFK 6mi LGA 10mi	Queens	38

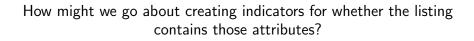
Key variables: name: descriptive listing; neighbourhood_group: borough; price: price of listing

Where you can find: public_data/airbnb_text.zip

What are some interesting text features that might be correlated with price?

Positive words/euphemisms: nice; cozy; privat/private/pvt; comfy Proximity to landmarks: Little Italy; Chinatown; NYU; SOHO; Times Sq Proximity to airports: JFK; LGA

name	neighbourhood_group	price
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Cozy and privat studio near Times Sq	Manhattan	140
NYCT02-3: Private Sunny Rm, NYU, Baruch,	Manhattan	75
SOHO		
Prime area in Chinatown and Little Italy	Manhattan	160
Midtown Manhattan Penthouse	Manhattan	100
2BR Comfy Apt - 15min from MIDTOWN	Queens	150
FourTwin bunkbeds- 5 minutes from JFK	Queens	90
Pvt Room in Quiet Home JFK 6mi LGA	Queens	38



Code to follow along

 $08_textasdata_partl_textmining$

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Manual approach 1: looking for single word

```
1 ## using the `name_upper` var, look at where reviews mention cozy
2 ab['is_cozy'] = np.where(ab.name_upper.str.contains("COZY"),
                  True, False)
5 ## find the mean price by neighborhood and whether mentions cozy
6 mp = pd. DataFrame(ab.groupby(['is_cozy',
                  'neighbourhood_group'])['price'].mean())
9 ## reshape to wide format so that each borough is row
10 ## and one col is the mean price for listings that describe
11 ## the place as cozy; other col is mean price for listings
12 ## without that word
13 mp_wide = pd.pivot_table(mp, index = ['neighbourhood_group'],
                          columns = ['is\_cozy'])
14
15
16 mp_wide.columns = ['no_mention_cozy', 'mention_cozy']
```

Result: within the same borough, higher prices in Airbnbs that don't describe the listing as cozy

neighbourhood_group	no_mention_cozy	mention_cozy
Bronx	89.231088	74.214286
Brooklyn	128.175441	91.130224
Manhattan	204.109775	129.917140
Queens	102.596682	80.344388
Staten Island	120.650307	74.319149

Manual approach 2: create dictionary of words summarizing concept and score each listing

Counting the number of appearances in one listing (double counts if appears twice)

```
1 ### example string
2 practice_listing = "NICE AND COZY LITTLE APT AVAILABLE"
4 ### splitting at space and looking at overlap with each key in the
      dictionary
5 words_overlap_small = [word for word in practice_listing.split(" ")
                         if word in space_indicators['small']]
 words_overlap_large = [word for word in practice_listing.split(" ")
                        if word in space_indicators['large']]
_{11} \#\#\# could then take length as a fraction of all words
12 len(words_overlap_small)/len(practice_listing.split(" "))
len(words_overlap_large)/len(practice_listing.split(" "))
```

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Intro to part-of-speech tagging (POS) and named entity recognition (NER)

- ▶ Previous approach was very manual we needed to read some reviews and manually construct a dictionary summarizing adjectives we thought were related to a concept
- ► We also didn't yet capture other price-relevant attributes of the review, or what we might call named entities
 - 1. Places: e.g., Chinatown, Little Italy, Times Square
 - 2. Infrastructure e.g., LGA; JFK

Part of speech tagging with example

Output: a list of tuples where the first element in the tuple is the original word; second element in the tuple is the part of speech

```
for one_tok in tokens_pos:
    print(one_tok)

('This', 'DT')
('is', 'VBZ')
('a', 'DT')
('chill', 'Nn')
('apt', 'JJ')
('next', 'JJ')
('to', 'TO')
('the', 'DT')
('subway', 'Nn')
('in', 'IN')
('LES', 'NNP')
('Chinatown', 'NNP')
```

What do these mean? Common parts of speech

"This is a chill apt next to the subway in LES Chinatown"

This is a clim upt next to the subvay in 225 climatewn							
tag	meaning	in our example					
CC	coordinating conjunction						
CD	cardinal digit						
DT	determiner	This; the; a					
JJ	adjective	apt; next					
JJR	adjective (comparative; e.g., bigger)						
NN	noun (singular; e.g., desk)	chill; subway					
NNS	noun (plural; eg, desks)						
NNP	proper noun (singular; e.g., Harrison)	LES; Chinatown					
NNPS	proper noun (plural; e.g., Americans)						
TO	to						
UH	interjection						
VB	verb (base form; e.g., take)						
VBD	verb (past form; e.g., took)						
VBG	verb (gerund/present; e.g., taking)						
VBN	verb (past participle; e.g., taken)						
VBZ	verb (3rd person singular present; e.g. takes)						

What if, after tagging, we want to extract the words from our text containing a specific part of speech?

Example: in our example string, extract the proper nouns (LES and Chinatown)

Output:

```
all_prop_noun
['LES', 'Chinatown']
```

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Named entity recognition

- ▶ Previous was useful for broad categories e.g., LES and Chinatown both tagged as proper nouns
- ▶ With named entity recognition, we want to be able to classify proper nouns into more granular subtypes. See here for a longer list of types; some relevant ones:
 - ► PERSON: e.g., Professor Xavier
 - ► FAC: building; highway; bridges e.g., Boston Logan International Airport
 - ► GPE: countries; cities; states- e.g., Hanover, NH
 - ► DATE: e.g., May 4th, 2021
- ► To execute, we switch from nltk package to spaCy package

Example tweet to find named entities in

When AOL was founded I remember raising my hand and asking 'well...if you're using my data - where is my \$50' and no one had a good answer...and there still isn't one.

Which words do we think will be tagged as named entities?

Code to get named entities from that tweet

Breaking this down:

- ▶ nlp: black-boxy function within spacy that adds tags to a string (not only named entities)
- spacy_dtweet.ents: extracting all named entities from the spacy object
- one_tok: arbitrary placeholder for one entity
- one_tok.text: original string
- one_tok.label_: named entity label for that string

Output of named entities in tweet

When AOL was founded I remember raising my hand and asking 'well...if you're using my data - where is my \$50' and no one had a good answer...and there still isn't one.

Entity: AOL; NER tag: ORG Entity: 50; NER tag: MONEY

Coding break

Play around with different variations of the McCourt tweet and look at the results. E.g.:

- ▶ What happens if you add "in the year 1985" after the AOL?
- ► What if you make AOL lowercase?
- ► What if you add Kara Swisher's name?
- ► What if you add that she's a journalist?

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Sentiment analysis: dictionary-based approach

- ► Operates similarly to our manual dictionary but, in this case, keys are words in a "lexicon"; values are the sentiment score
- ► In basic form, a dictionary of two types of words (often non-exhaustive, where others treated as neutral):
 - 1. Positive
 - 2. Negative

Code for VADER sentiment scoring: calc. sentiment

```
1 ## initialize a scorer
2 sent_obj = SentimentIntensityAnalyzer()
3
4 ## score one listing
5 practice_listing = "NICE AND COZY LITTLE APT AVAILABLE"
6 sentiment_example = sent_obj.polarity_scores(practice_listing)
```

Breaking this down:

- sent_obj = SentimentIntensityAnalyzer(): initializing a scorer
- sent_obj.polarity_scores(practice_listing): from that initialized scorer, apply the polarity scores function to the single string we're feeding it
 - ► Score is aggregated to the level of the text you feed it; e.g., here we're scoring a sentence; might score a paragraph or document

Code for VADER sentiment scoring: what the output is

Dictionary with four keys: neg, neu, pos, compound (summary of pos, neg, neutral; standardized to be between -1= most negative to +1= most positive)

```
print("String: " + practice_listing + " scored as:\n" + str(sentiment_example))
print("String: " + practice_listing_2 + " scored as:\n" + str(sentiment_example_2)
print("String: " + practice_listing_3 + " scored as:\n" + str(sentiment_example_3)

String: NICE AND COZY LITTLE APT AVAILABLE scored as:
{'neg': 0.0, 'neu': 0.641, 'pos': 0.359, 'compound': 0.4215}
String: NICE AND COZY LITTLE APT AVAILABLE. REALLY TERRIBLE VIEW. scored as:
{'neg': 0.257, 'neu': 0.531, 'pos': 0.212, 'compound': -0.1513}
String: NICE AND COZY LITTLE APT AVAILABLE. HAS RATS THOUGH. scored as:
{'neg': 0.0, 'neu': 0.741, 'pos': 0.259, 'compound': 0.4215}
```

Issues:

- Many words classified as neutral
- ► Appropriately added Terrible to negative score, but didn't know the context-specific rats should be scored negatively

One way to improve: augment the default VADER dictionary

Output (went from 0 negative to 0.228 negative):

```
print("After lexicon update: " + practice_listing_3 + " scored as:\n" + \
    str(new_si.polarity_scores(practice_listing_3)))
```

After lexicon update: NICE AND COZY LITTLE APT AVAILABLE. HAS RATS THOUGH. scored as: {'neg': 0.228, 'neu': 0.551, 'pos': 0.22, 'compound': -0.0258}

Better way to improve after learning machine learning in DS2: build a custom classifier

terms in listing

					_		
$listing_{-}id$	avg_stars	cozy	rat	spacious	cable	marble	
1	2.4	1	1	0	0	0	
2	3.8	0	0	1	0	1	
3	4.9	1	0	1	1	0	
:							

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Text mining of Airbnb listings versus topic modeling

- ▶ Suppose we were interested in looking at relationship between (1) what words people use to describe their airbnb listing and (2) neighborhood change (e.g., rapid demographic change, as measured through changes in ethnicity/income of those residing in the neighborhood)
- ► **Text mining approach**: build a dictionary of words or phrases we think signal gentrifying (*cute*; *safe*; *near cold brew*) and look at correlation with neighborhood change
- Drawbacks:
 - ▶ Might be difficult to know in advance which words to include
 - ► Lack of surprise: what if there's a pattern in the listings correlated with demographic change, but that we didn't anticipate?
- ► Therefore, rather than search for specific words or phrases, begin with *full text* of the document

Tokenize/represent document as a bag of words

- ▶ Represent each document as a "bag of words", where order doesn't matter
- Examples:

```
['clean', '&', 'quiet', 'apt', 'home', 'by', 'the', 'park']
['skylit', 'midtown', 'castle']
['the', 'village', 'of', 'harlem', '....', 'new', 'york', '!']
['cozy', 'entire', 'floor', 'of', 'brownstone']
```

▶ Notice that it contains a lot of extraneous information

Preprocess to "boost" signal to noise ratio

- ► Compound words: analyst may want to combine tokens into a single term: [clean] [quiet apt] [home] [by] [the] [park]
- ► Stopword removal: remove words not related to what we're studying: [clean] [quiet apt] [home] [by] [the] [park] [clean] [quiet apt] [home] [park]
- ► Stemming: takes the end off conjugated verbs or plural nouns, just leaving the "stem":
 - [clean] [quiet apt] [home] [park]
 [clean] [quiet apt] [hom] [park]
- ► Lemmatization: similar in goal to stemming but, rather than just stripping from end, truncates with regards to context (e.g., might treat park differently depending on whether it seemed like it was the verb park like "park a car" or the noun park like "a beautiful park")

Repeat with each document and then represent as document-term matrix

doc	1br	apartment	apt	area	backyard	bdrm
1	0	0	1	0	0	0
2	0	0	0	0	0	0
3	0	0	0	0	0	0
4	0	0	0	0	0	0
5	0	0	1	0	0	0
:						

How do we do this in Python?

 $Switch\ to\ 09_textasdata_partII_topic modeling$

Step one: create stopword list to filter out

Why do this early? Especially if you want to create your own list of stopwords for your context, it's easier to do that before additional preprocessing that alters the words (e.g., might abbreviate apartment to apart)

```
1 ## call the specific module
2 from nltk.corpus import stopwords
4 ## call a specific set of stopwords from package
5 list_stopwords = stopwords.words('english')
7 ## augment with your own
8 list_stopwords = stopwords.words("english")
10 custom_words_toadd = ['apartment', 'new york', 'nyc',
                         'bronx', 'brooklyn',
                        'manhattan', 'queens',
12
                        'staten island']
13
14
15 list_stopwords_new = list_stopwords + custom_words_toadd
```

Step two: convert text to lowercase and filter out stopwords

Before:

```
['cozy', 'entire', 'floor', 'of', 'brownstone']
```

After (removes by and the):

```
['cozy', 'entire', 'floor', 'brownstone']
```

Step three: stem and additional preprocessing

Output:

```
['cozi', 'entir', 'floor', 'brownston']
```

Breaking it down:

- ▶ if token.isalpha(): only retaining token if it's words (so would strip out things like 1 from 1 bedroom); might skip depending on context
- ► len(token) > 2: requires that a token is 2 or more characters; e.g., removes br
- ▶ porter.stem(token): use the porter stemmer i've initialized to stem the words; e.g., entire ⇒ entir; cozy ⇒ cozi

Next up...

- ► With that preprocessed text, we'll learn how to create a "document-term" matrix where each row is one text (in this case, one Airbnb listing); each col is a term; values are 0, 1 for presence or absence of that term
- Concepts and mechanisms of using topic modeling to cluster that matrix

Small group code break: embed the preprocessing code in 1-2 functions and apply to all the airbnb listings

The previous code used list comprehension to iterate over each word in a single airbnb listing.

To apply to all listings, and to avoid a nested for loop, we want to:

- Create a function(s) that applies those preprocessing steps (could have one function for stopword removal; another for stemming; or one combined)
- 2. Iterate over listings and preprocess. Output could either be a list where each list element is a string of a list (e.g., 'cozy brownstone apt'), or a list of lists where each element is a tokenized string (e.g., ['cozy', 'brownstone', 'apt'])

Output is flexible (could be a list of lists containing tokenized/stemmed text or a list of strings)

Repeat over all documents, and combine into a document-term matrix

- ▶ More manual way: basically, need to find union of all words; can do it by (1) creating an empty dictionary; (2) looping over the documents; (3) when a document contains a new term, it gets added to dictionary as a key; (4) when a document contains a term already in the dictionary, we start counting how many times the term appears in the doc
- ► More automatic way: uses sklearn function

Code for more automatic document-term matrix creation

```
def create_dtm(list_of_strings, metadata):
      ## init tokenizer and apply to list of documents
34
      vectorizer = CountVectorizer(lowercase = True)
      dtm_sparse = vectorizer.fit_transform(list_of_strings)
36
      ## convert to (1) dense mat; (2) dataframe and (3) add metadata
38
      dtm_dense_named = pd. DataFrame(dtm_sparse.todense(),
                      columns=vectorizer.get_feature_names())
39
      dtm_dense_named_withid =pd.concat([metadata.reset_index(),
40
                               dtm_dense_named, axis = 1)
41
42
      return ( dtm_dense_named_withid )
```

Breaking things down:

- CountVectorizer: initializes a sklearn tokenizer; this helps us tokenize the preprocessed string
- vectorizer.fit_transform: we feed this a list of documents (each document can be many strings). The output is a sparse matrix where each row is a document; each column is a term; 0 if term t is not in doc d, 1 if term t is in doc d (sparse representation saves memory given prevalence of zeroes)
- dtm_sparse.to_dense(): if we want to treat the sparse matrix as a normal pandas dataframe, we need to switch it from the sparse representation to the normal dense representation
- Remainder of code just (1) converts the dense matrix to a pandas dataframe to work with; (2) adds back document-level covariates (what I'm calling metadata)

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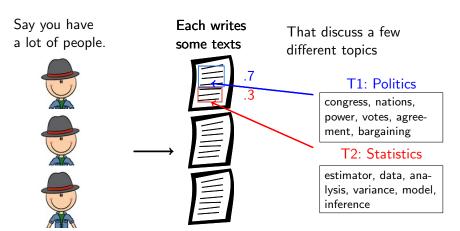
Latent Dirichlet Allocation

- ► Idea: documents exhibit each topic in some proportion. This is an admixture.
- ► Each document is a mixture over topics. Each topic is a mixture over words.
- ► Latent Dirichlet Allocation estimates:
 - ► The distribution over words for each topic.
 - ► The proportion of a document in each topic, for each document.

Maintained assumptions: Bag of words/fix number of topics ex ante.

This and next slide with visualization from: Stewart, LDA

What this means in pictures



The Latent Dirichlet Allocation estimates:

1 The topics- each is a distribution over words

The proportion of each document in each topic

Why does this work → Co-occurrence

Where's the information for each word's topic?

Reconsider document-term matrix

$Word_1$	$Word_2$		$Word_J$
0	1		0
2	0		3
:	:	٠	:
0	1		1
	Word ₁ 0 2 : 0	$\begin{array}{ccc} Word_1 & Word_2 \\ \hline 0 & 1 \\ 2 & 0 \\ \vdots & \vdots \\ 0 & 1 \\ \end{array}$	0 1 2 0 : : ·

We are learning the pattern of what words occur together.

The model wants a topic to contain as few words as possible, but a document to contain as few topics as possible. This tension is what makes the model work.

From: Stewart, LDA

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Two routes to topic modeling

- 1. Create the document-term matrix yourself and then it's compatible with a variety of clustering methods
- 2. Use built-in functions in gensim to start with a list of preprocessed documents and end in estimating a topic model that returns (1) topics and high-probability words, (2) for each document, a *k* length vector of topic probabilities, where *k* is the number of topics

Steps for topic modeling using gensim: in words

- ► Create a dictionary: this is the union of all stemmed/preprocessed words in the corpus (collection of documents); it's fed tokenized text; results in dictionary where keys are a "term id"; value is word itself
- ▶ Filter out words from the dictionary that appear in either a very low proportion of documents (lower bound) or a very high proportion of documents (upper bound): stopword removal should have gotten rid of most of the latter; former is since we need words to co-occur in multiple documents for the themes to be meaningful
- ▶ Apply the dictionary to the tokenized text to create a crosswalk between: (1) each word in the text and (2) that word in the filtered dictionary: this is a final preprocessing that helps get rid of words in the original texts that were filtered out of the corpus dictionary
- ► Estimate the topic model: use LDA model within gensim

Steps for topic modeling using gensim: preprocessing

```
1 ## Step 1: tokenize documents and store in list
2 text_raw_tokens = [wordpunct_tokenize(one_text)
                for one_text in ab_small.name_lower]
4 ## Step 2: use gensim create dictionary — gets all unique
      words across documents
5 text_raw_dict = corpora. Dictionary(text_raw_tokens)
6 ## Step 3: filter out very rare and very common words
     from dictionary; feeding it n docs as lower and upper
      bounds
7 text_raw_dict.filter_extremes(no_below = lower_bound,
                               no_above = upper_bound)
9 ## Step 5: map words in dictionary to words in each
     document
10 ## in the corpus
corpus_fromdict = [text_raw_dict.doc2bow(one_text)
                   for one_text in text_raw_tokens]
12
```

Steps for topic modeling using gensim: estimation

See documentation for many parameters you can vary!:

```
https://radimrehurek.com/gensim/models/ldamodel.html
```

Returns a trained Idamodel class with various methods/attributes

Interacting with the model output

Notebook contains a couple different post-model summaries:

- ➤ Top words for each topic: by default, these are the highest-probability words; but they also may just reflect frequently-occuring words in corpus; pyldavis has ways to introduce penalties to find words more "unique to" a topic
- ► For each document, a *k*-length vector of topic probabilities

Post-modeling diagnostics: how model fit varies as function of number of topics

- ► Concept: tradeoff between two metrics:
 - Within-topic coherence: increases when the "top words" for a topic (highest-probability words) tend to co-occur in the same document; tends to be higher if you have a few topics dominated by frequently-occurring words
 - Between-topic exclusivity: increases when words are "exclusive" to a topic, or only have a high-probability of appearing in a few topics; tends to be higher as you increase the number of topics, since each is more granular
- ► See here for some code snippets within gensim:

```
https://datascienceplus.com/
evaluation-of-topic-modeling-topic-coherence/
```

Many different types of topic models

- ▶ Structural topic model: allow (1) topic prevalence, (2) topic content to vary as a function of document-level covariates (e.g., how do topics vary over time or documents produced in 1990 talk about something differently than documents produced in 2020?); implemented in stm in R (Roberts, Stewart, Tingley, Benoit)
- ► Correlated topic model: way to explore between-topic relationships (Blei and Lafferty, 2017); implemented in topicmodels in R; possibly somewhere in Python as well!
- ► Keyword-assisted topic model: seed topic model with keywords to try to increase the face validity of topics to what you're trying to measure; implemented in keyATM in R (Eshima, Imai, Sasaki, 2019)
- ► And more...

Extensions thus far to material we're not covering

- ► N-grams: similar setup but modify create_dtm to use bigrams.
- ▶ Word embeddings: bag of words treats all text in document as an unordered collection. But we might think the context of the word (e.g., cozy brownstone versus spacious brownstone) matters, and we want to have more flexible windows than n-grams. Basic idea behind embeddings is to (1) predict a focal word (e.g., "cozy"); (2) predict its context within some window (e.g., "brownstone", "tiny", "cramped"). Each word is then represented as a vector of distances to other words e.g. spacious might be very close to "brownstone," be less close to "studio", etc. Good intro here.

Break for second part of activity in 09_textasdata_partII_topicmodeling

Appendix

Where can you find text to use as data?

- ▶ **General guide**: just as an ethnographer thinks carefully about a field site, begin with your substantive interests—e.g., how do police treat residents of different races? How do college students share knowledge about Dartmouth's hidden curriculum—and think about text generated as things unfold in that area
- ► Two broad types:
 - One-way text outputs: official documents (e.g., legislation; news articles; court cases); informal broadcasts (tweets, Yelp reviews, 311 complaints, and other social media data); informal notes professionals write about clients (e.g., caseworker notes; free text fields in medical records)
 - Two-way dialogues/interactions (may involve transforming video data ⇒ audio data ⇒ text): transcripts from body camera data (Voigt et al. 2017); transcripts from physician-patient conversations (Hagiwara et al. 2017); message board data (Dimaggio et al., 2019); Slack data

Where can you find, openly-available text to use as data?

- Usually combined with web scraping or interacting with an API to acquire efficiently. Examples with clickable links:
- ► Kaggle text data: DOJ press releases; IMDB movie reviews data
 - ► Example: "If you like original gut wrenching laughter you will like this movie. If you are young or old then you will love this movie, hell even my mom liked it."
- ► Restaurant reviews dataset
- ► NYC housing code violations data
 - Example: "Abate the nuisance consisting of roaches in the entire apartment)
- ► Congressional bills data
- ► Tutorial on scraping Craigslist, which can be used to study things like how people describe gentrifying neighborhoods

Understanding the construction of part of speech tagging, named entity recognition, and VADER sentiment scoring

► Methods behind part of speech tagging in nltk: https://www.nltk.org/book/ch05.html

► Methods behind named entity recognition in spaCy: https://spacy.io/usage/linguistic-features

► Methods behind sentiment analysis using VADER lexicon: https://ojs.aaai.org/index.php/ICWSM/article/view/14550