# Ayush Mal

Kolkata, West Bengal

LinkedIn ♠ Website ☐ Github

## **CAREER OBJECTIVE**

Data Analyst with extensive experience in building templates, dashboards, and performing in-depth data analysis using Excel, Google Sheets, and PowerBI. Proficient in statistical and analytical modeling for customer initiatives and growth hacks. Adept at data extraction for ad hoc analysis, maintaining reporting systems, and assisting teams in data mining. Strong business analysis skills with the ability to highlight key lead indicators.

#### **EXPERIENCE**

WIPRO LIMITED, Role: Application Support Analyst

July, 2022 - Current

- Design and implement statistical and analytical models for customer initiatives and growth hacks.
- Develop and maintain operational and management reporting templates and dashboards using Excel, Google Sheets, and PowerBI.
- Diagnose issues, dissect problems, and track results to improve business processes.
- Run and maintain a robust reporting system to ensure accurate and timely data availability.
- Extract data as per business requests for ad hoc analysis and insights.
- Collaborate with team members to support data analysis and mining activities.
- Conduct business analysis to highlight key lead indicators and inform strategic decisions.

#### **SKILLS**

- Database Management: Strong database concepts and proficient in SQL, capable of translating business requirements into SQL statements.
- Data Visualization: Expertise in Excel and PowerBI.
- Programming: Working knowledge of R and Python.
- BI Tools: Familiarity with Tableau, Qlikview, and Datastudio.
- Analytical Skills: Experience in customer growth and customer analytics.
- Soft Skills: Quick learner, adaptable in dynamic environments, team player, effective communicator.

## **EDUCATION**

**Arka Jain University** 

Aug,2019 - April,2022

Bachelors of Computer Applications - CGPA - 9.68

Jamshedpur, India

**D.A.V. Public School** 

April,2017 - May,2019

Intermediate - Percentage - 77.4%

Jamshedpur, India

## **CERTIFICATIONS**

Microsoft Azure Fundamentals AZ 900

Nov,2022

Microsoft

Certificate No: 1484-7051

Microsoft Azure Data Fundamentals DP 900

Dec,2022

Microsoft

Certificate No: 1552-9604