

Test Case ID: TC02_COD_CancelOrder

Test Summary: Verify that a user can successfully cancel a Cash on Delivery (COD) order before it is dispatched.

Test Steps:

1. **Open Amazon Website:**

- Navigate to the Amazon website.

2. **Login to the Account:**

- Log in to the Amazon account using valid credentials.

3. **Place a COD Order:**

- Select a product and add it to the shopping cart.
- Proceed to checkout and choose Cash on Delivery as the payment method.
- Confirm the order.

4. **Check Order Status:**

- Navigate to the order status page and verify that the status is "Processing."

5. **Cancel the COD Order:**

- Access the order details.
- Initiate the cancellation process before the order is dispatched.

6. **Verify Order Cancellation:**

- Confirm that the order status is updated to "Cancelled."
- Verify that the payment is not deducted, and the product is not dispatched.

7. **Check Email Confirmation:**

- Access the email associated with the Amazon account and verify the receipt of an order cancellation email.

Prerequisites:

- User must have a valid Amazon account.
- Product should be available for purchase.
- Email account for order and cancellation confirmation.

- Product should have a cancellation policy.

Browser:

- Firefox version 95.0.1

Test Data:

- Amazon account credentials (username and password).
- Product details for testing in the cart.