

### **Job Description**

**Job Position/Title** – Associate - Implementation Engineer

**Job Base Location** – Mumbai

**Summary of the position** – The profile will be a part of the highly self-motivated and skilled workforce implementing the Financial Crime Analytics software with Speed, Scale and Accuracy for Large Financial Institutions across India and abroad. The profile will be part of the implementation and support team. This profile requires good knowledge of Databases (Oracle / MS SQL) and PL/SQL programming. This is a client facing role and will work closely with technical and functional experts in Financial Institutions.

#### **Job Responsibilities -**

- Responsible for software implementation software implementation and support lifecycle at client locations.
- Responsible for database and application server related activities from setting up, deployment and perform functional and performance testing.
- Understand any new requirements/ customizations from the client and implement the changes. Coordinate with development team for any product customizations specific to a client implementation and manage all communications.
- Identify issues, perform Root Cause analysis, maintain documentation, and provide appropriate solution. Coordinate with all stakeholders to resolve issues within required time frame and inform of any delays.
- Train client's technical staff on the software. Improve software to meet the client's business needs and follow best practices and standards.
- Record and manage customer specific implementation user guides for company application's user community.

#### **Job Requirement -**

- Any educational degree (Bachelors / Masters) with a go-getter attitude
- 0 - 2 years of relevant experience in the field of software implementation
- Coding knowledge of Databases - Oracle / MSSQL, PL / SQL development
- Excellent problem-solving skills and Documentation Skills
- Candidate should be open to relocate for shorter duration to client locations during implementation
- Candidate should be adaptive, have positive attitude and a pleasing personality
- A team player with good communication skills
- Valid passport. Open to travel. Domestic/International/Mumbai city.

**Company Profile** - Quantum Data Engines India Pvt. Ltd. is a young company building intelligent technology solutions for enterprises. Leveraging superior algorithms and deep domain expertise, we have built advanced technology products that help financial institutions understand customer and transaction data completely and accurately. Our products help financial institutions stay ahead of pressing regulatory and compliance requirements, while also enabling them to compete better.

**Company Website** – [www.quantumdataengines.com](http://www.quantumdataengines.com)