

Abstract

An appointment booking system is a software tool or platform that allows individuals or businesses to schedule, manage and track appointments with their clients or customers. The purpose of an appointment booking system is to simplify the process of scheduling appointments, save time and effort, and enhance customer satisfaction. The app features a user-friendly interface that enables users to navigate easily and find the service they need.

Another objective of the appointment booking system is to improve the overall patient experience. By providing a user-friendly platform for scheduling appointments, patients can book appointments at their convenience, without having to wait on hold or navigate complicated phone menus. With an appointment booking system, doctors can focus on providing quality care to their patients rather than managing appointment scheduling manually. This can increase productivity and allow doctors to see more patients.