

## What is Artificial Intelligence?

In today's world, technology is growing very fast, and we are getting in touch with different new technologies day by day.

Here, one of the booming technologies of computer science is Artificial Intelligence which is ready to create a new revolution in the world by making intelligent machines. The Artificial Intelligence is now all around us. It is currently working with a variety of subfields, ranging from general to specific, such as self-driving cars, playing chess, proving theorems, playing music, Painting, etc.

AI is one of the fascinating and universal fields of Computer science which has a great scope in future. AI holds a tendency to cause a machine to work as a human.

According to the father of Artificial Intelligence, John McCarthy, it is *“The science and engineering of making intelligent machines, especially intelligent computer programs”*.

Artificial Intelligence is a way of **making a computer, a computer-controlled robot, or a software think intelligently**, in the similar manner the intelligent humans think.

AI is accomplished by studying how human brain thinks and how humans learn, decide, and work while trying to solve a problem, and then using the outcomes of this study as a basis of developing intelligent software and systems.



Artificial Intelligence is composed of two words **Artificial** and **Intelligence**, where Artificial defines *"man-made,"* and intelligence defines *"thinking power"*, hence AI means *"a man-made thinking power."*

So, we can define AI as:

"It is a branch of computer science by which we can create intelligent machines which can behave like a human, think like humans, and able to make decisions."

Artificial Intelligence exists when a machine can have human based skills such as learning, reasoning, and solving problems

With Artificial Intelligence you do not need to pre-program a machine to do some work, despite that you can create a machine with programmed algorithms which can work with own intelligence, and that is the awesomeness of AI.

It is believed that AI is not a new technology, and some people says that as per Greek myth, there were Mechanical men in early days which can work and behave like humans.

## Why Artificial Intelligence?

Before Learning about Artificial Intelligence, we should know that what is the importance of AI and why should we learn it. Following are some main reasons to learn about AI:

- With the help of AI, you can create such software or devices which can solve real-world problems very easily and with accuracy such as health issues, marketing, traffic issues, etc.
- With the help of AI, you can create your personal virtual Assistant, such as Cortana, Google Assistant, Siri, etc.
- With the help of AI, you can build such Robots which can work in an environment where survival of humans can be at risk.
- AI opens a path for other new technologies, new devices, and new Opportunities.

## Goals of Artificial Intelligence

Following are the main goals of Artificial Intelligence:

1. Replicate human intelligence
2. Solve Knowledge-intensive tasks
3. An intelligent connection of perception and action
4. Building a machine which can perform tasks that requires human intelligence such as:
  - Proving a theorem
  - Playing chess
  - Plan some surgical operation
  - Driving a car in traffic
5. Creating some system which can exhibit intelligent behavior, learn new things by itself, demonstrate, explain, and can advise to its user.

## What Comprises to Artificial Intelligence?

Artificial Intelligence is not just a part of computer science even it's so vast and requires lots of other factors which can contribute to it. To create the AI first we should know that how intelligence is composed, so the Intelligence is an intangible part of our brain which is a combination of **Reasoning, learning, problem-solving perception, language understanding, etc.**

To achieve the above factors for a machine or software Artificial Intelligence requires the following discipline:

- Mathematics
- Biology
- Psychology
- Sociology
- Computer Science
- Neurons Study
- Statistics

## Advantages of Artificial Intelligence

Following are some main advantages of Artificial Intelligence:

- **High Accuracy with less errors:** AI machines or systems are prone to less errors and high accuracy as it takes decisions as per pre-experience or information.
- **High-Speed:** AI systems can be of very high-speed and fast-decision making, because of that AI systems can beat a chess champion in the Chess game.
- **High reliability:** AI machines are highly reliable and can perform the same action multiple times with high accuracy.

- **Useful for risky areas:** AI machines can be helpful in situations such as defusing a bomb, exploring the ocean floor, where to employ a human can be risky.
- **Digital Assistant:** AI can be very useful to provide digital assistant to the users such as AI technology is currently used by various E-commerce websites to show the products as per customer requirement.
- **Useful as a public utility:** AI can be very useful for public utilities such as a self-driving car which can make our journey safer and hassle-free, facial recognition for security purpose, Natural language processing to communicate with the human in human-language, etc.

## Disadvantages of Artificial Intelligence

Every technology has some disadvantages, and the same goes for Artificial intelligence. Being so advantageous technology still, it has some disadvantages which we need to keep in our mind while creating an AI system. Following are the disadvantages of AI:

- **High Cost:** The hardware and software requirement of AI is very costly as it requires lots of maintenance to meet current world requirements.
- **Can't think out of the box:** Even we are making smarter machines with AI, but still they cannot work out of the box, as the robot will only do that work for which they are trained, or programmed.
- **No feelings and emotions:** AI machines can be an outstanding performer, but still it does not have the feeling so it cannot make any kind of emotional attachment with human, and may sometime be harmful for users if the proper care is not taken.
- **Increase dependency on machines:** With the increment of technology, people are getting more dependent on devices and hence they are losing their mental capabilities.
- **No Original Creativity:** As humans are so creative and can imagine some new ideas but still AI machines cannot beat this power of human intelligence and cannot be creative and imaginative.

Since the invention of computers or machines, their capability to perform various tasks went on growing exponentially. Humans have developed the power of computer systems in terms of their diverse working domains, their increasing speed, and reducing size with respect to time.

A branch of Computer Science named *Artificial Intelligence* pursues creating the computers or machines as intelligent as human beings.

What is Artificial Intelligence?

## Philosophy of AI

While exploiting the power of the computer systems, the curiosity of human, lead him to wonder, "*Can a machine think and behave like humans do?*"

Thus, the development of AI started with the intention of creating similar intelligence in machines that we find and regard high in humans.

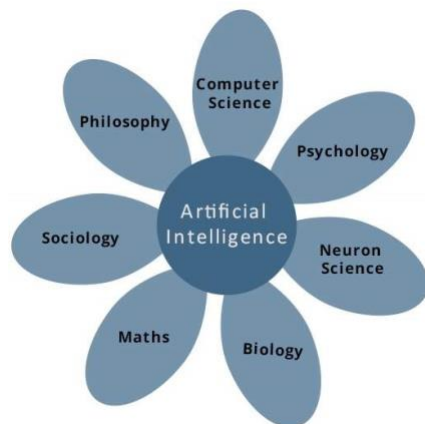
## Goals of AI

- **To Create Expert Systems** – The systems which exhibit intelligent behavior, learn, demonstrate, explain, and advice its users.
- **To Implement Human Intelligence in Machines** – Creating systems that understand, think, learn, and behave like humans.

## What Contributes to AI?

Artificial intelligence is a science and technology based on disciplines such as Computer Science, Biology, Psychology, Linguistics, Mathematics, and Engineering. A major thrust of AI is in the development of computer functions associated with human intelligence, such as reasoning, learning, and problem solving.

Out of the following areas, one or multiple areas can contribute to build an intelligent system.



## Programming Without and With AI

The programming without and with AI is different in following ways –

Programming Without AI	Programming With AI
A computer program without AI can answer the <b>specific</b> questions it is meant to solve.	A computer program with AI can answer the <b>generic</b> questions it is meant to solve.
Modification in the program leads to change in its structure.	AI programs can absorb new modifications by putting highly independent pieces of information together. Hence you can modify even a minute piece of information of program without affecting its structure.
Modification is not quick and easy. It may lead to affecting the program adversely.	Quick and Easy program modification.

## What is AI Technique?

In the real world, the knowledge has some unwelcomed properties –

- Its volume is huge, next to unimaginable.
- It is not well-organized or well-formatted.
- It keeps changing constantly.

AI Technique is a manner to organize and use the knowledge efficiently in such a way that –

- It should be perceivable by the people who provide it.

- It should be easily modifiable to correct errors.
- It should be useful in many situations though it is incomplete or inaccurate.

AI techniques elevate the speed of execution of the complex program it is equipped with.

## Applications of AI

AI has been dominant in various fields such as –

- **Gaming** – AI plays crucial role in strategic games such as chess, poker, tic-tac-toe, etc., where machine can think of large number of possible positions based on heuristic knowledge.
- **Natural Language Processing** – It is possible to interact with the computer that understands natural language spoken by humans.
- **Expert Systems** – There are some applications which integrate machine, software, and special information to impart reasoning and advising. They provide explanation and advice to the users.
- **Vision Systems** – These systems understand, interpret, and comprehend visual input on the computer. For example,
  - A spying aeroplane takes photographs, which are used to figure out spatial information or map of the areas.
  - Doctors use clinical expert system to diagnose the patient.
  - Police use computer software that can recognize the face of criminal with the stored portrait made by forensic artist.
- **Speech Recognition** – Some intelligent systems are capable of hearing and comprehending the language in terms of sentences and their meanings while a human talks to it. It can handle different accents, slang words, noise in the background, change in human's noise due to cold, etc.
- **Handwriting Recognition** – The handwriting recognition software reads the text written on paper by a pen or on screen by a stylus. It can recognize the shapes of the letters and convert it into editable text.
- **Intelligent Robots** – Robots are able to perform the tasks given by a human. They have sensors to detect physical data from the real world such as light, heat, temperature, movement, sound, bump, and pressure. They have efficient processors, multiple sensors and huge memory, to exhibit intelligence. In addition, they are capable of learning from their mistakes and they can adapt to the new environment.

## History of AI

Here is the history of AI during 20th century –

Year	Milestone / Innovation
1923	Karel Čapek play named "Rossum's Universal Robots" (RUR) opens in London, first use of the word "robot" in English.
1943	Foundations for neural networks laid.
1945	Isaac Asimov, a Columbia University alumni, coined the term <i>Robotics</i> .

1950	Alan Turing introduced Turing Test for evaluation of intelligence and published <i>Computing Machinery and Intelligence</i> . Claude Shannon published <i>Detailed Analysis of Chess Playing</i> as a search.
1956	John McCarthy coined the term <i>Artificial Intelligence</i> . Demonstration of the first running AI program at Carnegie Mellon University.
1958	John McCarthy invents LISP programming language for AI.
1964	Danny Bobrow's dissertation at MIT showed that computers can understand natural language well enough to solve algebra word problems correctly.
1965	Joseph Weizenbaum at MIT built <i>ELIZA</i> , an interactive program that carries on a dialogue in English.
1969	Scientists at Stanford Research Institute Developed <i>Shakey</i> , a robot, equipped with locomotion, perception, and problem solving.
1973	The Assembly Robotics group at Edinburgh University built <i>Freddy</i> , the Famous Scottish Robot, capable of using vision to locate and assemble models.
1979	The first computer-controlled autonomous vehicle, Stanford Cart, was built.
1985	Harold Cohen created and demonstrated the drawing program, <i>Aaron</i> .
1990	Major advances in all areas of AI – <ul style="list-style-type: none"> <li>• Significant demonstrations in machine learning</li> <li>• Case-based reasoning</li> <li>• Multi-agent planning</li> <li>• Scheduling</li> <li>• Data mining, Web Crawler</li> <li>• natural language understanding and translation</li> <li>• Vision, Virtual Reality</li> <li>• Games</li> </ul>
1997	The Deep Blue Chess Program beats the then world chess champion, Garry Kasparov.
2000	Interactive robot pets become commercially available. MIT displays <i>Kismet</i> , a robot with a face that expresses emotions. The robot <i>Nomad</i> explores remote regions of Antarctica and locates meteorites.

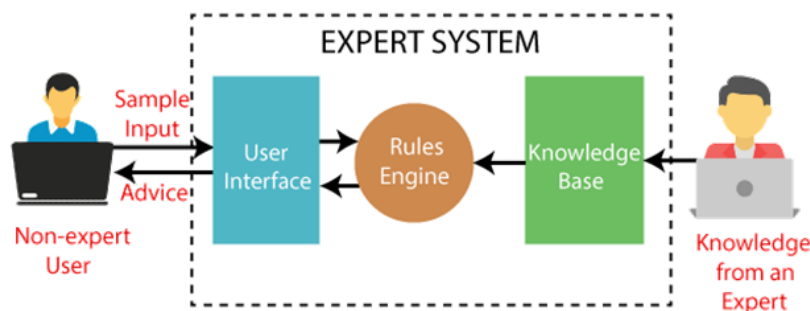
## What is an Expert System?

An expert system is a computer program that is designed to solve complex problems and to provide decision-making ability like a human expert. It performs this by extracting knowledge from its knowledge base using the reasoning and inference rules according to the user queries.

The expert system is a part of AI, and the first ES was developed in the year 1970, which was the first successful approach of artificial intelligence. It solves the most complex issue as an expert by extracting the knowledge stored in its knowledge base. The system helps in decision making for complex problems using **both facts and heuristics like a human expert**. It is called so because it contains the expert knowledge of a specific domain and can solve any complex problem of that particular domain. These systems are designed for a specific domain, such as **medicine, science**, etc.

The performance of an expert system is based on the expert's knowledge stored in its knowledge base. The more knowledge stored in the KB, the more that system improves its performance. One of the common examples of an ES is a suggestion of spelling errors while typing in the Google search box.

Below is the block diagram that represents the working of an expert system:



**Below are some popular examples of the Expert System:**

- **DENDRAL:** It was an artificial intelligence project that was made as a chemical analysis expert system. It was used in organic chemistry to detect unknown organic molecules with the help of their mass spectra and knowledge base of chemistry.
- **MYCIN:** It was one of the earliest backward chaining expert systems that was designed to find the bacteria causing infections like bacteraemia and meningitis. It was also used for the recommendation of antibiotics and the diagnosis of blood clotting diseases.
- **PXDES:** It is an expert system that is used to determine the type and level of lung cancer. To determine the disease, it takes a picture from the upper body, which looks like the shadow. This shadow identifies the type and degree of harm.
- **CaDeT:** The CaDet expert system is a diagnostic support system that can detect cancer at early stages.

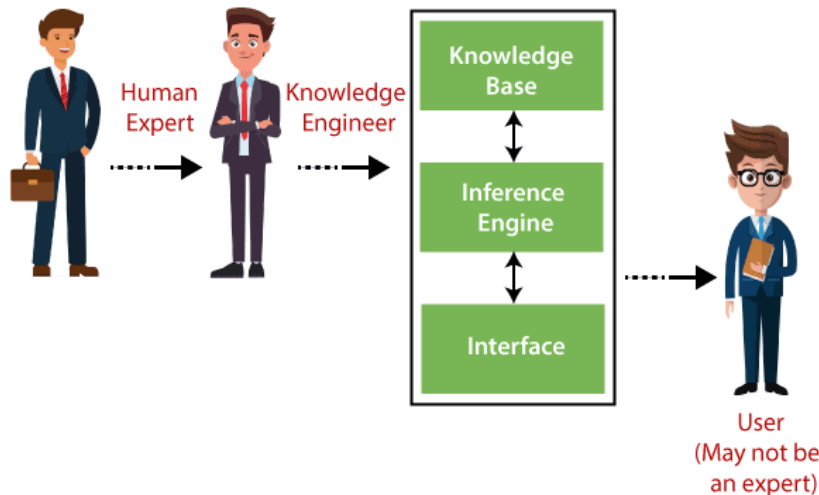
## Characteristics of Expert System

- **High Performance:** The expert system provides high performance for solving any type of complex problem of a specific domain with high efficiency and accuracy.
- **Understandable:** It responds in a way that can be easily understandable by the user. It can take input in human language and provides the output in the same way.
- **Reliable:** It is much reliable for generating an efficient and accurate output.
- **Highly responsive:** ES provides the result for any complex query within a very short period of time.

## Components of Expert System

An expert system mainly consists of three components:

- **User Interface**
- **Inference Engine**
- **Knowledge Base**



### 1. User Interface

With the help of a user interface, the expert system interacts with the user, takes queries as an input in a readable format, and passes it to the inference engine. After getting the response from the inference engine, it displays the output to the user. In other words, **it is an interface that helps a non-expert user to communicate with the expert system to find a solution.**

### 2. Inference Engine(Rules of Engine)

- The inference engine is known as the brain of the expert system as it is the main processing unit of the system. It applies inference rules to the knowledge base to derive a conclusion or deduce new information. It helps in deriving an error-free solution of queries asked by the user.
- With the help of an inference engine, the system extracts the knowledge from the knowledge base.
- There are two types of inference engine:
- **Deterministic Inference engine:** The conclusions drawn from this type of inference engine are assumed to be true. It is based on **facts** and **rules**.
- **Probabilistic Inference engine:** This type of inference engine contains uncertainty in conclusions, and based on the probability.

Inference engine uses the below modes to derive the solutions:

- **Forward Chaining:** It starts from the known facts and rules, and applies the inference rules to add their conclusion to the known facts.
- **Backward Chaining:** It is a backward reasoning method that starts from the goal and works backward to prove the known facts.

### 3. Knowledge Base

- The knowledgebase is a type of storage that stores knowledge acquired from the different experts of the particular domain. It is considered as big storage of knowledge. The more the knowledge base, the more precise will be the Expert System.



- It is similar to a database that contains information and rules of a particular domain or subject.
- One can also view the knowledge base as collections of objects and their attributes. Such as a Lion is an object and its attributes are it is a mammal, it is not a domestic animal, etc.

## Components of Knowledge Base

- **Factual Knowledge:** The knowledge which is based on facts and accepted by knowledge engineers comes under factual knowledge.
- **Heuristic Knowledge:** This knowledge is based on practice, the ability to guess, evaluation, and experiences.

**Knowledge Representation:** It is used to formalize the knowledge stored in the knowledge base using the If-else rules.

**Knowledge Acquisitions:** It is the process of extracting, organizing, and structuring the domain knowledge, specifying the rules to acquire the knowledge from various experts, and store that knowledge into the knowledge base.

## Development of Expert System

Here, we will explain the working of an expert system by taking an example of MYCIN ES. Below are some steps to build an MYCIN:

- Firstly, ES should be fed with expert knowledge. In the case of MYCIN, human experts specialized in the medical field of bacterial infection, provide information about the causes, symptoms, and other knowledge in that domain.
- The KB of the MYCIN is updated successfully. In order to test it, the doctor provides a new problem to it. The problem is to identify the presence of the bacteria by inputting the details of a patient, including the symptoms, current condition, and medical history.
- The ES will need a questionnaire to be filled by the patient to know the general information about the patient, such as gender, age, etc.
- Now the system has collected all the information, so it will find the solution for the problem by applying if-then rules using the inference engine and using the facts stored within the KB.
- In the end, it will provide a response to the patient by using the user interface.

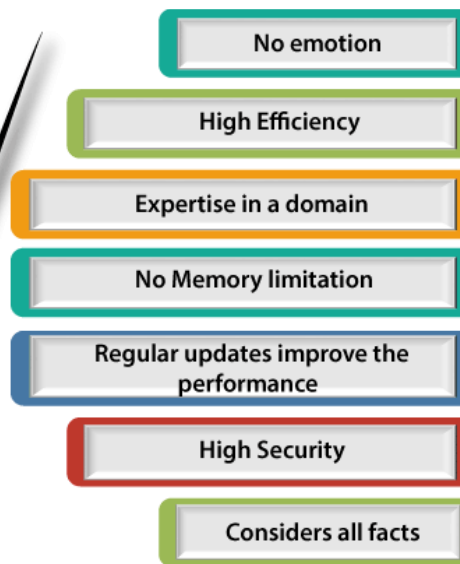
## Participants in the development of Expert System

There are three primary participants in the building of Expert System:

1. **Expert:** The success of an ES much depends on the knowledge provided by human experts. These experts are those persons who are specialized in that specific domain.
2. **Knowledge Engineer:** Knowledge engineer is the person who gathers the knowledge from the domain experts and then codifies that knowledge to the system according to the formalism.
3. **End-User:** This is a particular person or a group of people who may not be experts, and working on the expert system needs the solution or advice for his queries, which are complex.

## Why Expert System?

# Why Expert System



Before using any technology, we must have an idea about why to use that technology and hence the same for the ES. Although we have human experts in every field, then what is the need to develop a computer-based system. So below are the points that are describing the need of the ES:

1. **No memory Limitations:** It can store as much data as required and can memorize it at the time of its application. But for human experts, there are some limitations to memorize all things at every time.
2. **High Efficiency:** If the knowledge base is updated with the correct knowledge, then it provides a highly efficient output, which may not be possible for a human.
3. **Expertise in a domain:** There are lots of human experts in each domain, and they all have different skills, different experiences, and different skills, so it is not easy to get a final output for the query. But if we put the knowledge gained from human experts into the expert system, then it provides an efficient output by mixing all the facts and knowledge
4. **Not affected by emotions:** These systems are not affected by human emotions such as fatigue, anger, depression, anxiety, etc.. Hence the performance remains constant.
5. **High security:** These systems provide high security to resolve any query.
6. **Considers all the facts:** To respond to any query, it checks and considers all the available facts and provides the result accordingly. But it is possible that a human expert may not consider some facts due to any reason.
7. **Regular updates improve the performance:** If there is an issue in the result provided by the expert systems, we can improve the performance of the system by updating the knowledge base.

## Capabilities of the Expert System

Below are some capabilities of an Expert System:

- **Advising:** It is capable of advising the human being for the query of any domain from the particular ES.
- **Provide decision-making capabilities:** It provides the capability of decision making in any domain, such as for making any financial decision, decisions in medical science, etc.
- **Demonstrate a device:** It is capable of demonstrating any new products such as its features, specifications, how to use that product, etc.
- **Problem-solving:** It has problem-solving capabilities.
- **Explaining a problem:** It is also capable of providing a detailed description of an input problem.

- **Interpreting the input:** It is capable of interpreting the input given by the user.
- **Predicting results:** It can be used for the prediction of a result.
- **Diagnosis:** An ES designed for the medical field is capable of diagnosing a disease without using multiple components as it already contains various inbuilt medical tools.

### Advantages of Expert System

- These systems are highly reproducible.
- They can be used for risky places where the human presence is not safe.
- Error possibilities are less if the KB contains correct knowledge.
- The performance of these systems remains steady as it is not affected by emotions, tension, or fatigue.
- They provide a very high speed to respond to a particular query.

### Limitations of Expert System

- The response of the expert system may get wrong if the knowledge base contains the wrong information.
- Like a human being, it cannot produce a creative output for different scenarios.
- Its maintenance and development costs are very high.
- Knowledge acquisition for designing is much difficult.
- For each domain, we require a specific ES, which is one of the big limitations.
- It cannot learn from itself and hence requires manual updates.

### Applications of Expert System

- **In designing and manufacturing domain**  
It can be broadly used for designing and manufacturing physical devices such as camera lenses and automobiles.
- **In the knowledge domain**  
These systems are primarily used for publishing the relevant knowledge to the users. The two popular ES used for this domain is an advisor and a tax advisor.
- **In the finance domain**  
In the finance industries, it is used to detect any type of possible fraud, suspicious activity, and advise bankers that if they should provide loans for business or not.
- **In the diagnosis and troubleshooting of devices**  
In medical diagnosis, the ES system is used, and it was the first area where these systems were used.
- **Planning and Scheduling**  
The expert systems can also be used for planning and scheduling some particular tasks for achieving the goal of that task.