



READING JOURNAL

SOEN 6841- SOFTWARE PROJECT MANAGEMENT



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Week 1: Introduction to Software Project Management

Lecture Date: September 11, 2023

Part I:

Learning Objectives and Goals:

- Understand the fundamental concept of Software Project Definition, their definitions, and a basic understanding of Agile Methodologies.

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights and comprehension of the course material.

Important Concepts:

- Organisation, Project, Acquirer, Supplier, Work Product, Software Project Deliverable, Software Project Agreement, Mile Stone, Work Task, Software Project Management are the main concepts defined.
- The Project has five main characteristics. Temporary, one-of-a-kind, and limited in resources.
- The roles of the supplier and acquirer in software management.
- Software Project Observations (PDF Bulletins)
- Software Project Objectives.
- Discussions and agreements concerning Software Project Management.

Personal Thoughts/Concepts:

- Changes in Software Management techniques over years and recent transitions to Agile Methodologies.
- Gaining better insight to management techniques of Software Industry.

Self-Learning:

- Find an example of an App Development case study highlighting the use of Agile.

Progress towards Goals:

- Key concepts have been learned; they will be revisited for revision next week.
- For a better understanding, read a case study/Medium blog that highlights the use of agile in development.

Preparation for Test 1:

- Revisit the definitions.

Part II:

Learning Objectives and Goals:

- Understanding the fundamental concepts of Agile Project management model, principles of agile project management, Management roles and responsibilities in software engineering, software project manager.

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights, and comprehension of the course material.

Important Concepts:

- Moving from General Software Management to Software Project Management and finally to Agile Software Project Management.
- Principles of Agile Project Management: Minimum Critical Specification, Autonomous Teams, Redundancy, Feedback and Learning, Technical Excellence.
- Management Roles and Responsibilities In Software Engineering: Independent roles, Specific roles, and responsibilities.
- Skills of a Project Manager: Technical Skills, Strategic and Business Management Skills, Leadership Skills.
- Cultural Principles
- Software Engineering code of Ethics

Personal Thoughts/Concepts:

- Understanding how agile management works, by reading through the lecture notes and by studying from various internet resources.
- Getting a better idea of the skills required to be a Software Project Manager

Self-Learning:

- Reading about “The Peter Principle” and “The Dilbert Principle”

Progress towards Goals:

- Gaining practical knowledge about agile methodologies by discussing with friends who are in the industry.
- Learning about the roles and responsibilities of Software Project Manager and standards for professional practice of software engineering.

Preparation for Test 1:

- Revisit the definitions.

Week 2: Introduction to Software Project Assessment

Lecture Date: September 18, 2023

Part I:

Learning Objectives and Goals:

- Diving deep into the assessment of Software Project, its viewpoints, Software project failures, success criteria for Software Project.

Course Content Reflections:

- Writing down the important points from the lecture notes.

Important Concepts:

- Software Project Assessment: Delivery viewpoint and Progress viewpoint
- Examples of Project failures
- Feasibility rules
- Cost of Project Failures
- Understanding the Outcome of Software Project
- Software Project Success, success factor their classification as Classification Scheme 1, Classification Scheme 2, Classification Scheme 3

Self-Learning:

- Difference in “practice” and “best practice”
- Practical lower limit for quality and practical upper limit for cost
- Learning about Egocentric Bias

Progress towards Goals:

- Research paper reading: June Verner, Jeniffer Sampson, Narciso Cerpa *What factors lead to Software Project Failure?* , Published in: 2008

Preparation for Test 1:

- Revisiting the topics covered so far.

Part II:

Learning Objectives and Goals:

- Continuing learning Software Project Failures and its reasons’ classification and about project retrospectives.

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights, and comprehension of the course material.

Important Concepts:

- Relationship between Software Project Assessment and Software Development Process
- Classification for reasons for software project failure into Classification Scheme 1: Necessary/Sufficient, Classification Scheme 2: Internal/External, Classification Scheme 3: Preventable/Inevitable
- Reasons for Software Project Failure: Communication, Estimation, Knowledge, Involvement, Management, Education, Risks and Tools

Self-Learning:

- Reading about “Casual Reductionism”, “Star Graph”
- Non-Linear behaviour of Communication Complexity

Preparation for Test 1:

- Collecting the resources to study for Test 1 and revising the important concepts taught in week 2

Week 3: Introduction to Stakeholder Management

Lecture Date: September 25, 2023

Learning Objectives and Goals:

- Learning about Stake Holder including definition, evolution, role in organized initiative, role in software process environments and Management

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights, and comprehension of the course material.

Important Concepts:

- Who is a stakeholder and why stakeholder analysis is required.
- Understanding the software ecosystem, People Factor and Peopleware
- The evolution of stakeholders
- Stakeholder Management and challenges including Tractability, Variability
- Challenges in identification of stakeholders: Incorrectness, Incompleteness, oversizing

Self-Learning:

- Different types of value a software project can provide to stakeholders, the influence of software project on stakeholder

Progress towards Goals:

- Learning about all different kinds of stakeholders involved in a software project.

Preparation for Test 1:

- Revising the concepts.

Part II

Learning Objectives and Goals:

- Learning about Negative stakeholders, properties of stakeholders, prioritization of stakeholders, relationships between stakeholders, stakeholder models, states of a stakeholder.

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights, and comprehension of the course material.

Important Concepts:

- Negative stakeholders
- properties of stakeholders
- prioritization of stakeholders

- relationships between stakeholders
- stakeholder models
- states of a stakeholder.

Self-Learning:

- Watched Stakeholder Mapping video provided in the lecture notes

Week 4: Introduction to Software Project Cost Estimation

Lecture Date: October 2, 2023

Learning Objectives and Goals:

- Learning about Software Project Cost Estimation, Quality of Estimation, Estimating Quality Factor, Cost Estimation Models

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights, and comprehension of the course material.

Important Concepts:

- Software Project Cost Estimation: Definition, motivation, feasibility study, risk analysis
- Challenges in Software Project cost estimation: Complexity, Human-Dependency, Circularity, Psychology (Human-Dependency Redux)
- Quality of Estimation: consistency, dependability, and axiology
- Estimating Quality Factor: metric for assessing the accuracy of the prediction process
- Cost Estimation Models:
 - Classification Scheme 1: Cost Models (Eg COCOMO), Constraint Models (Eg SLIM)
 - Classification Scheme 2: First-Order Models, Second-Order Models, Third-Order Models

Preparation for Test 1:

- Revising the topics learnt

Week 5: Fall Break

- Posterathon topic assigned and started building the poster as well as preparing for the T1 Test.

Week 6: Posterathon

Lecture Date: October 16, 2023

Key Points:

- Poster Presentation
- Read and take an overview of the case study assigned.
- Highlighted the key takeaways and objectives of the case study.
- Discuss with my peer on the key findings of case study.
- Learned how to make a poster and finalised a template.
- Summarised case study findings on the poster.

Week 7: Test 1

Exam Date: October 23, 2023

Key Points:

- Review the Lecture notes and personal short notes.
- Skim through key topics.
- Identify weak sections that need revisiting and discussion.
- Explore the Case Studies in detail that were originally skipped.
- Went to group study sessions.

Week 8: Introduction to Software Project Teams

Lecture Date: October 30, 2023

Learning Objectives and Goals:

- Understanding about team, it's characteristics, team philosophy, team configuration, team quality, Decision making, Team leader, team members.

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights, and comprehension of the course material.

Important Concepts:

- Team: Compact group of individuals with diverse skills united by a shared purpose, performance objectives, and a collaborative approach, holding themselves mutually accountable.
- Team Development: The Tuckman Model of Group Dynamics
- Excessive behavior: Scoping, hogging, mobbing
- Models of Team Quality includes :
 - Model 1: The necessary quality attributes of a team are: Adaptability, Stability, and Unity.
 - Model 2: The necessary quality attributes related to a team member, in order of significance, are: Psychological Safety, Dependability, Structure and Clarity, Meaning, and Impact.
- Decision making
- Conflict Resolution model: Vertical Dimension: assertiveness, Horizontal Dimension: cooperation. Using these two dimensions, there are five modes for resolving conflict: competing, accommodating, avoiding, collaborating, and compromising
- Team Leader and Team Member : Characteristics , responsibilities

Self-Learning:

- Read about the “Liebig’s Law of the Minimum”, stated as “the growth of a plant is restricted by the resource that is most scarce, not by the total amount of resources available”
- Political reasons for instability in a software project team.

Preparation for Test 2:

- Collecting the resources to study for Test 2 and revising the important concepts taught in week 8

Week 9: Introduction to Software Risk Management

Lecture Date: November 6, 2023

Learning Objectives and Goals:

- Learning about Software Risk management including its scope, standards and classification

Course Content Reflections:

- Writing down key takeaways, concepts learned, and any relevant information after each class or learning session including lecture notes, discussion insights, and comprehension of the course material.

Important Concepts:

- Risk: a potentially adverse circumstance.
- SWOT is an acronym for Strengths, Weaknesses, Opportunities, and Threats, techniques for strategic thinking and decision making
- Characteristics of Risk: risk is function of time
- What is Software Risk Management and how it is important.
- Risks are very common in projects and how we should proactively mitigate them.
- Black Swan and Grey Swan terminology.
- Limitations, Weaknesses, Vulnerabilities, Threats, And risks.
- Using SWOT Analysis for decision making.
- Various models of risk and their continuous management.
- Risk Resolution Strategies.

Self-Learning:

- Learning about Illusion of Control, Optimism Bias, Confirmation Bias, Holism
- Self-study on Risk Reduction Leverage formulas and examples.

Preparation for Test 2:

- Collecting the resources to study for Test 2 and revising the important concepts taught in week 8