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Hollow Man

Switching

1

When switching from an iPhone, what do customers need to do before putting a SIM card into their new device?

Select 2 answers that apply.

- ☒ Turn off iMessage
- ☒ Turn off FaceTime
- ☐ Cancel iTunes
- ☐ Delete their contacts

2

A Google Account can only be created when setting up an Android device for the first time.

- ☐ TRUE
- ☒ FALSE

3

Users can transfer their iTunes library to Google Play Music.

- ☒ TRUE
- ☐ FALSE

4

Which items can users sync to their Google Account?

Select 3 answers that apply.

- ☒ Google Photos
- ☒ Google Calendar
- ☐ Manufacturer specific apps
- ☒ Google Contacts

5

All data backed up to Google Drive is automatically transferred over during the switching process.

- ☒ TRUE
- ☐ FALSE

6

Which of these is part of the automatic set up process for a new Android device?

- ☐ Setting a home address
- ☒ Selecting a language
- ☐ Choosing a ringtone
- ☐ Choosing a Google Account profile picture

7

Which of these is required to set up an Android phone?

- ☐ A 12 month carrier plan
- ☒ A Google Account
- ☐ A valid credit card

☐ A Chromebook

8

Saving contacts to a Google Account is the only way to transfer contacts to a new device.

☐ TRUE

☒ FALSE

9

NFC is used to copy device information from a feature phone to a smartphone.

☐ TRUE

☒ FALSE

10

How many songs can a user upload from their computer to Google Play for free?

☒ 50,000

☐ 5,000

☐ 25,000

☐ 500,000

11

Music Manager from the Google Play Store will help users import their music from iTunes.

☒ TRUE

☐ FALSE

SUBMIT