Exercise: Analyze a chatbot

In the previous lesson you were asked to create a chatbot for the Be Well Spa and Fitness Center. As you were creating the chatbot, you should have used the test feature extensively to confirm that each step of the conversation initiated by the bot is working as expected.

When you feel that the chatbot is ready to be deployed, it is still a sensible idea to have a further testing stage where you publish the chatbot to the demo site provided by Microsoft. This allows other people to interact with the bot and provide their feedback and comments on the functionality and design.

In the Power Apps screen click on Chatbots in the navigation pane on the left-hand side of the screen. Click on list and then click on the chatbot that you have created for the Be Well Spa and Fitness Center. (Please note: this step may not be necessary if you are publishing the chatbot immediately after you have completed and saved it in the Power Virtual Agents screen).

In the Power Virtual Agents screen, click on Publish on the left and then click on Publish in the right panel of the screen. The publishing process may take a few minutes, but you will be notified at the top of the screen when the process is complete.

Scroll down to the Share your bot section and click on the demo website link. When the chatbot is deployed to the demo website it will open in a new tab. Copy the URL and share it with the colleagues who will be testing the bot for you. Ask them to provide feedback on its operation. If necessary, amend the flow of the chatbot to incorporate their suggestions and re-publish.

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