

Power Virtual Agents lesson summary

Power Virtual Agents empowers teams to easily create powerful chatbots using a guided, no-code graphical interface without the need for data scientists or developers. It eliminates the gap between the subject matter experts and the development teams building the chatbots, and the long latency between teams recognizing an issue and updating the chatbot to address it. It removes the complexity of exposing teams to the nuances of conversational AI and the need to write complex code. And, it minimizes the IT effort required to deploy and maintain a custom conversational solution.

This lesson covered the following concepts:

- How Power Virtual Agents provides value to your company
- What essential components make up Power Virtual Agents and chatbots
- Where you can publish Power Virtual Agents chatbots

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