



MOM – MEET 3

JAN 25, 2025

Agenda

- General and Roundtable Updates.
- Discussion on AI model functionality for triggering commands and enhancing user workflows(IN FUTURE).
- Slack bot improvements and integration of AI for decision-making.
- Documentation updates and creating detailed workflows for learners and coaches.
- Next steps for MS Teams research and Slack bot feature expansion.

General Discussion Points and Updates

AI Model for Command Triggering :

- Create an AI model where users can pass information, and the model decides whether to trigger a command or ask follow-up questions for clarification.
- Ensure robust documentation for workflows, making it accessible to both **learners** and **coaches**

Slack Bot Improvements :

- Enhance the Slack bot to incorporate AI-driven decision-making:
 - If AI cannot determine the command, provide a list of relevant commands for user selection.
 - Integrate **interactive buttons and menus** for better user experience.
 - Improve bot's ability to fix command issues automatically using AI.
- Ensure GenAI integration to provide personalized user experiences for customers and coaches on the Uexcelerate platform.

Action Items

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- **Create AI Workflow:**
 - Build the AI model for triggering commands and asking clarifying questions.
 - Document workflows for learners and coaches.
 - Ensure end-to-end testing of workflows.
- **Slack Bot Enhancements:**
 - Fix issues in existing Slack bots.
 - Add functionality for interactive buttons, menus, and AI-driven decisions.
 - Integrate GenAI to improve user experience.
- **Documentation Updates:**
 - Prepare a detailed report on work done last week:
 - Steps taken to create the two Slack bots (chat and command channels).
 - Start documentation for AI-triggered workflows and next steps.
- **Next Week Goals:**
 - Assign **3 people to MS Teams research** and start integration work.
 - Assign **2 people to Slack bot enhancements**.
 - Begin exploring API integration for AI commands and bot fixes.

