**Project Synopsis Document**

| Project number | 18 |
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| Project Title | Slack-Bot and MS Teams-Bot Integration for uExcelerate.app |
| Document | DASS Project Concept Document |
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**Description**

We are integrating the uExcelerate coaching platform into Slack and Microsoft Teams to provide seamless access and enhance user engagement. Through a scalable bot interface, users can perform key actions such as **Coach Search**, **Create Action**, **Create Goal**, and **Schedule Coaching Sessions**. Integration with **Google Calendar** and **Outlook APIs** will facilitate effortless scheduling, improving productivity and supporting growth within collaboration tools.

**Future Task:** To further enhance the user experience, AI integration will be introduced. This feature will enable users to write commands in a conversational manner. Using AI APIs, the bot will determine if the input aligns with any existing commands. If valid, the request will be processed; otherwise, the bot will provide a list of valid commands. This functionality will make the interaction intuitive and user-friendly, further streamlining workflows.

**Profile of Users**

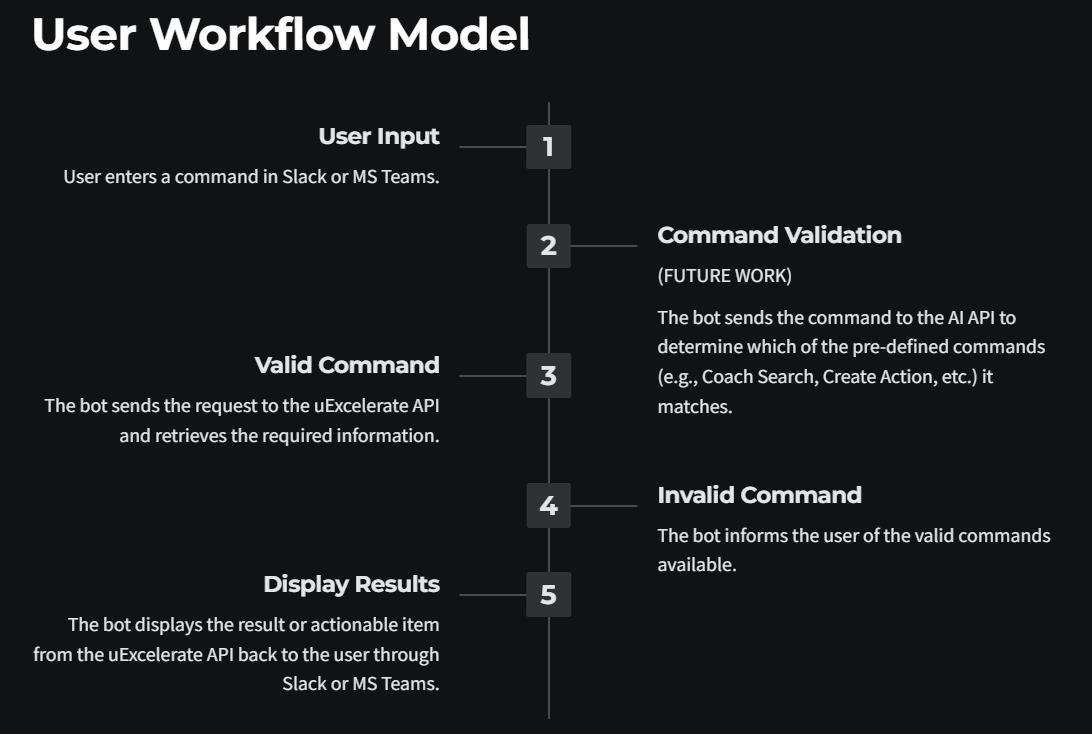
**Coach** – Professionals managing multiple coachees.

* **Needs**:
  + Efficient tools to manage sessions, track coachee progress, and provide feedback.
  + Seamless integration with scheduling tools such as Google Calendar and Outlook.
  + Easy access to coachee-created goals and action items in one place.

**Coachee** – Typically familiar with Slack or MS Teams for daily work.

* **Needs**:
  + The ability to search for available coaches based on expertise, availability, and rating.
  + Easy access to coaching tools without leaving collaboration platforms.
  + Intuitive workflows for setting goals, creating actions, and booking sessions.
  + Notifications and reminders for upcoming coaching sessions and deadlines.

##### **User Workflow Model:**

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