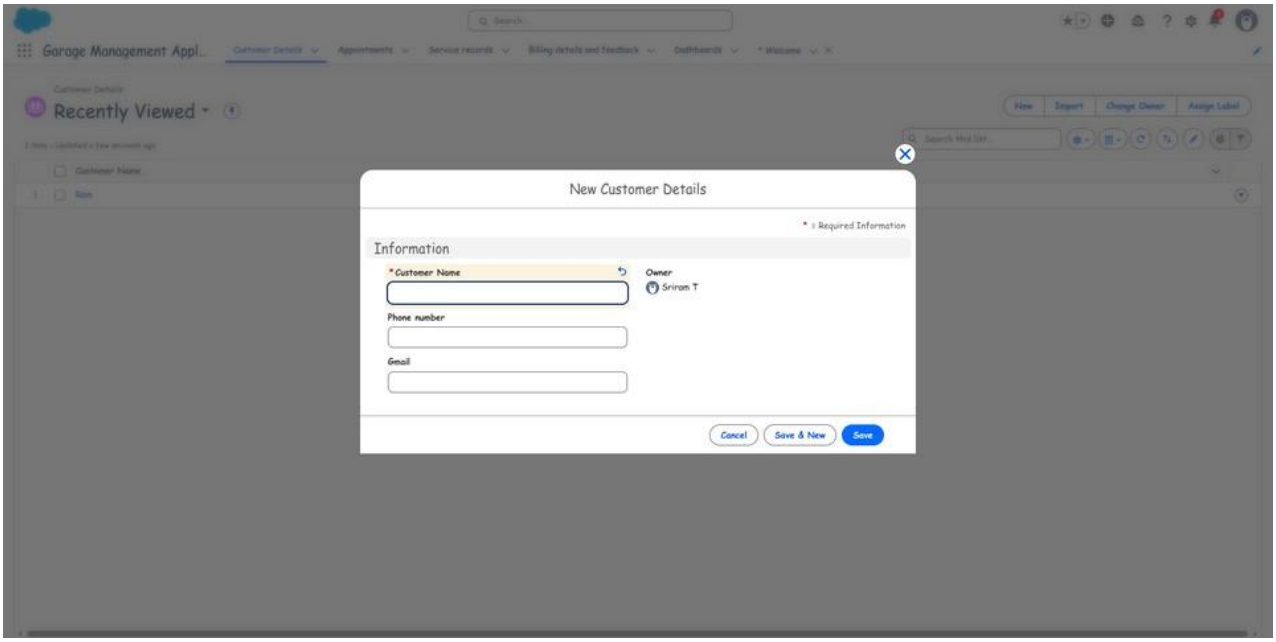
PERFORMANCE TESTING

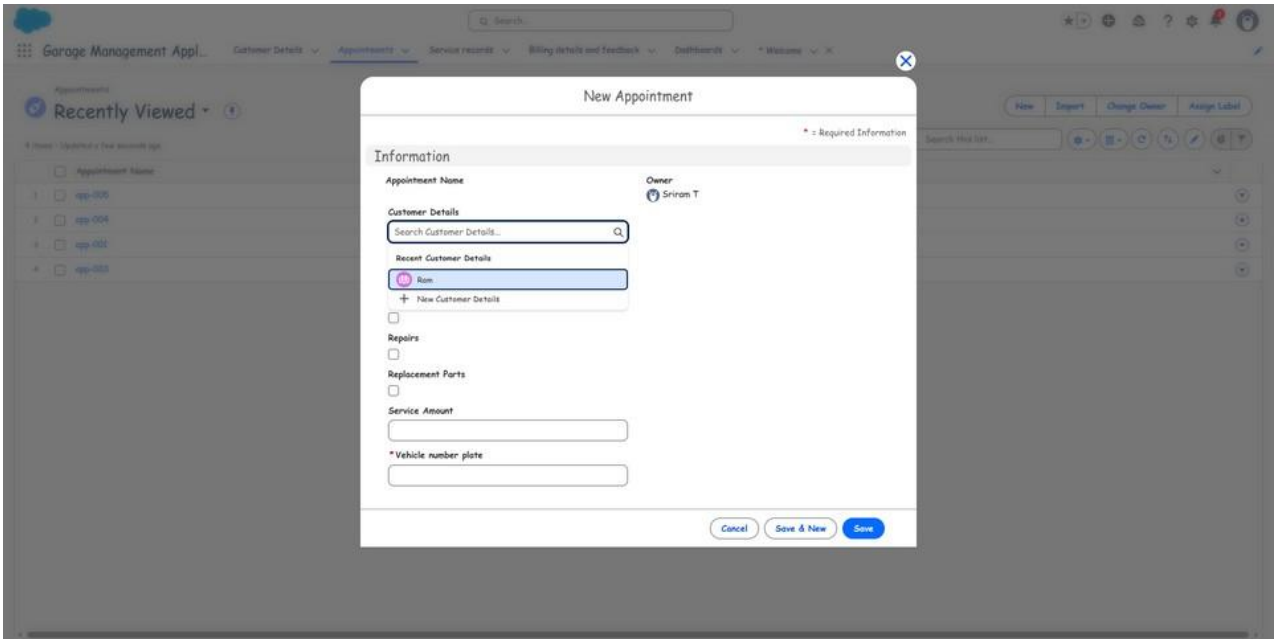
Date	23 Octobar 2025
Team ID	NM2025TMID01747
Project Name	Garage Management System
Maximum Marks	4 Marks

Creating Customer :



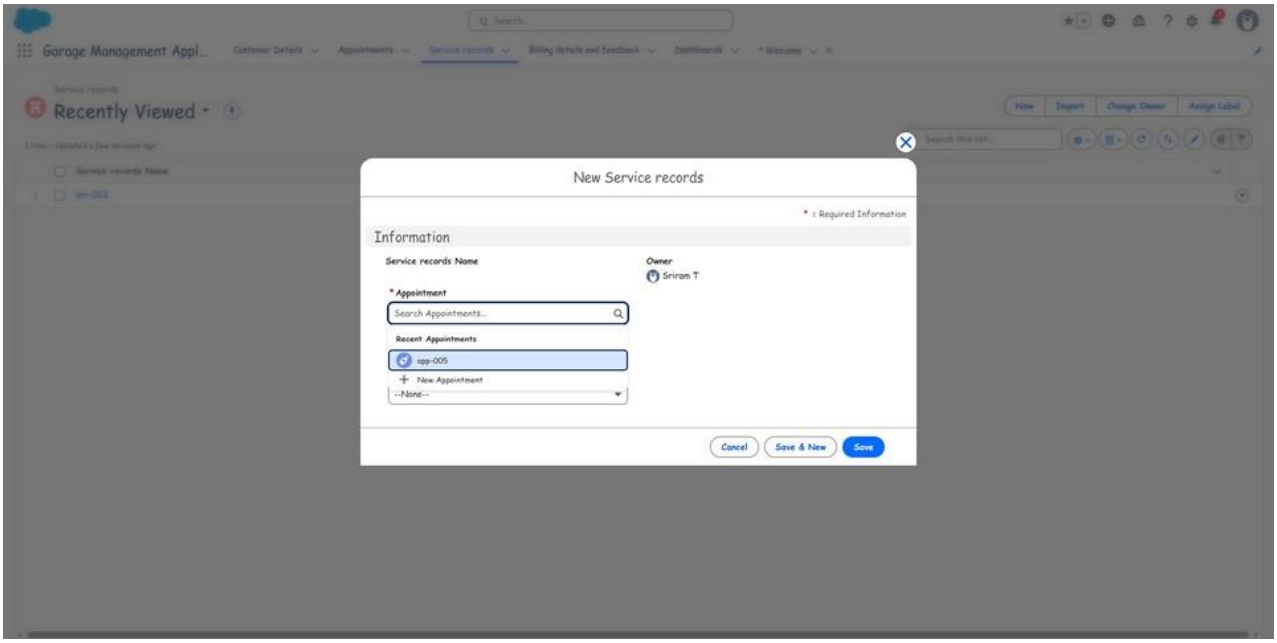
Model Summary	The Customer Creation module captures both customer and vehicle information through Salesforce custom objects. It ensures accurate data entry, automation, and quick access for effective garage management and personalized customer service .
Accuracy	Execution Success Rate: **98%** Validation: Manual testing confirmed expected functionality
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Booking an appointment for the users registered :



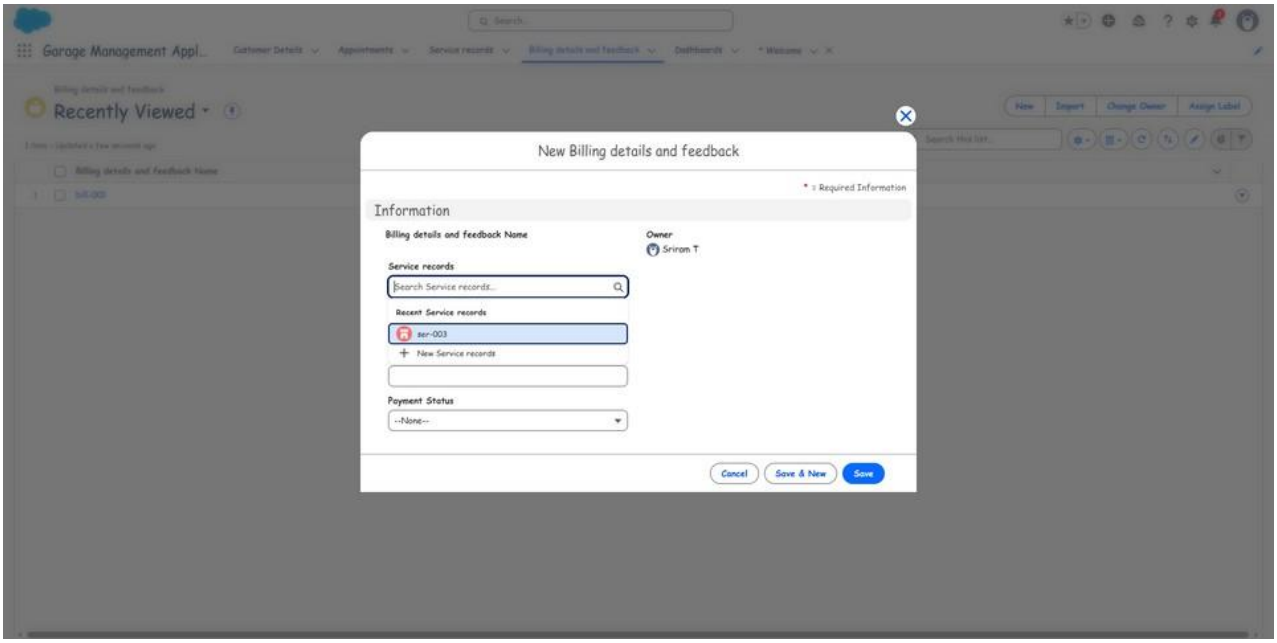
Model Summary	The Booking Appointment model allows customers to schedule vehicle services, automating appointment tracking, notifications, and staff assignments through Salesforce to ensure efficient workflow and timely service delivery.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Service records for appointment



Model Summary	The Service Records model tracks vehicle service details, including work performed, parts used, and service status, ensuring accurate maintenance history and streamlined management within Salesforce.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Billing and Feedback



Model Summary	The Billing and Feedback model automates invoice generation, records payments, and collects customer feedback, ensuring transparent transactions, improved service quality, and enhanced customer satisfaction within Salesforce.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.