

LAS PALMAS GRAND RESIDENT ASSOCIATION MEETING MINUTES

DATE: OCTOBER 1, 2020

LOCATION: LAS PALMAS GRAND BALLROOM

President, Margaret Jacoby, called the meeting to order at 9:30 AM. She explained that the meeting was being recorded and was also live on YouTube. She also lead those in attendance in the Pledge of Allegiance to the flag of the United States of America. She also explained the 50/50 raffle and had raffle tickets handed out to all in attendance for the special gift card drawings.

2nd Vice President, Sharon Hauser, delivered statements for a Moment of Inspiration.

The minutes of the last general meeting held on March 5, 2020, which were previously posted on the LPGRA website and emailed to all members that are on the LPGRA email list, were voted on and accepted unanimously.

Margaret read the treasurer's report for our treasurer, Walt Smiles, who was not in physical attendance. The previous balance on the LPGRA account was \$364.45. We sent Tom Belsan, the former member who was instrumental in creating the website and maintaining it, a gift which totaled \$30.40. Therefore, the remaining balance is \$334.05. A motion was made to accept the report and was unanimously accepted.

Dave Eason, 1st Vice President, read a list of accomplishments the current Resident Board was able to achieve over the past year.

1. No smoking signs in the pool area.
2. New reflective speed limits were added in several locations around the community.
3. White lines were completed at stop signs in Phase 1 of the roads being slurried. The other 2 sections will be completed as the slurry is finished.
4. Vendors must move their vehicles once they are done unloading for special events. Also, when special events are held, outsiders will be asked to carpool to prevent parking problems around the Clubhouse.
5. The Request/Concern/Complement Form was created to increase the Residents ability to easily present their concerns. This has been a great tool and has increased responses from Residents regarding their concerns and requests. We have also received many compliments on these forms. Management never see the forms which adds to the freedom residents feel in expressing their concerns.
6. The Board located a webmaster that recreated the LPGRA website. Many thanks to Shane McNeil for such an excellent job.

7. There is now a monthly newsletter printed in the monthly Thesman newspaper. Margaret Jacoby will continue to write these newsletters to keep everyone up to date on current issues and activities the Board is working on.
8. The LPGRA email list has been updated and corrections made. We would like every resident to submit their email address to the Board so that resident can receive emails from the Board.
9. The relationship between the Front Office and the residents has greatly improved. There has been a change of personnel in that office which has resulted in a better relationship between residents and the personnel.
10. Management has expressed their renewed confidence in working with the Resident Board members. That relationship has considerably improved and we find working with Management to be much easier. Kerin Anne Mac-Williams-Glavin said management's attitude is "Help us to help you." We, as a Board, have felt the positive effects of that attitude.
11. There have been new streets signs installed throughout the community.
12. The light fixture on the flag pole at the front gate has been replaced. The Board had received complaints that the former spotlight was loose and wasn't always positioned correctly.
13. The dog park has had double gates installed at the entrance to both ends of the park; fly traps are now supplied by Thesman and the quality of the grass has improved significantly. These were all items that the Board learned about through residents submitting their concerns on the new Request/Concern/Compliment Form.
14. The gates at Guadalupe and Stephen Pollard are now closed every evening at 8 PM and reopened at 6 AM for both exiting and entering. This was done as a result of concern over an increase in suspicious activity within the community.

There are several issues that are still "in the works".

1. The revitalization of the Neighborhood Watch Program
2. Security cameras at all gates. Bids are being taken and logistics are being worked on.
3. Live streaming and recording of the monthly meeting and other activities within the community are being fine-tuned to afford residents easier accessibility to more activities.
4. Shirley Anne Crane has volunteered to write a quarterly newsletter. This newsletter will be based on information that she receives from residents about things happening in their lives. Such as birthdays, anniversaries, vacations, and other special moments in the lives of those that call LPG home. Hopefully she will be able to introduce new residents. The first newsletter will be in January. Please feel free to contact Shirley Anne if you have information for articles.
5. We are working with Nancy Markel in activities concerning a shredding day in the spring of 2021.
6. A clock has been purchased to be installed in the pool area to make it easier to view the clock while in the pool. The proper location and installation procedures are in the works at the current time.

New items that the Board is currently working with management on are:

1. Safety – Winter visitors or residents that are vacationing need to fill out a form at the front office so they are aware of vacant properties at any given time. There has been an increase in criminal activity within the entire Valley so remember if you see something suspicious, call Mesa Police first!

Security cameras are going to be installed but management is still working on the logistics of the TV viewing for those cameras.

2. Cameras for the Green Waste area are still on the docket but have been tabled until after the first of the year due to budget issues caused by the COVID pandemic.
3. Visitors to the pool – If seen after the office has closed for the day, call the Gate Guardhouse. The guards have been informed of this and will take care of it themselves. If the office is open, call the office.
4. The back pool gate had been locked but due to resident concerns, it is now open. The locks that are currently on the gates will remain until such time as a good alternative can be found.
5. We are still waiting for the approval on the location of the new clock and will continue to monitor that.
6. Bollard Lights – Updating of 150 lights has been completed. Notifications have been sent to the owners of 50 other residences regarding their need to update their lights. Management is closely monitoring responses.
7. Landscaping – Replanting efforts were started but those plants did not survive the summer weather. New landscaping will be purchased and planted as soon as the weather breaks and plants become available. This is an issue that has affected the entire desert valley so there is a high demand and some backlog may occur.
8. Cancellations of Events – Some refunds have already been made for special events that are not going to be able to be rescheduled. If an event is not able to be rescheduled, money will be refunded. The exact procedure has not been worked out yet but Activities will keep everyone informed.
9. Masks – Masks are required for all salespeople. They must have a mask on and gloves on if they are showing a property in person. When the salesperson is showing a home, they are the only ones allowed to touch anything inside the home including doors, handles, countertops, etc. They are to take the utmost care in making sure the home is not possibly contaminated by the COVID-19 virus.

Peggy Gabbert was invited to the podium to discuss the revitalization of the Neighborhood Watch program. Peggy has volunteered to head this project. She expressed the need for more volunteers to be sure to cover the entire community with as many residents as possible. She stressed the need for everyone to “Listen, Look, and Report”. There are 31 volunteers at the current time. She would like to see 10-15 more people volunteer. Peggy will set up a meeting with management in order to proceed. There are flyers in the mailroom. She stressed the need to care, share and protect in our community.

Elections for 3 Board members will be on November 5, 2020 at 9:30 AM in the Ballroom. We are currently asking for anyone interested in running for the open spots to submit their application as soon as possible. Applicants must be a homeowner. Winter visitors are also welcome to run as long as they are a homeowner. Nominations are still open. They will close on October 10, 2020. Residents vote for 3 people to be elected to serve for 2 years. Next year, 2 seats will be open. Residents vote for the members of the Board. Officers are chosen by the board for the positions. This is done according to the bylaws of the resident association and is done at the first meeting of the new Board which will occur on November 12, 2020. Voting by absentee ballot

will open on October 19th and continue until 5:00 PM on November 4, 2020. No absentee ballot will be accepted after 5 PM on November 4, 2020. We will have the in-person voting ballots available at the November 5th Resident meeting. The current candidates are Sue Smith, Pam Williams and Peggy Marccone.

Margaret opened the floor for questions and comments. Margaret informed everyone that comments were not able to be taken **from viewers on YouTube** on the meeting today but that anyone that had a comment or concern could email the board at lpgraboard@gmail.com. Pam Williams asked for the web address to watch the YouTube video. Larry Smith informed us that the link was only good for this meeting.

50/50 Raffle was \$9.00 won by Cheryl Jorban. 3 gift cards were also won by 3 attendees. The gift cards were from Fry's, Dairy Queen and Black Rock Coffee.

The next Resident Association General Meeting is on November 5, 2020.

Margaret adjourned the meeting.

Respectfully submitted by:

Peggy Marccone, secretary