

LPGRA MONTHLY MEETING MINUTES

DATE: DECEMBER 3, 2020

LOCATION: LAS PALMAS GRAND BALLROOM

TIME: 9:30 AM

President, Margaret Jacoby called the meeting to order and requested that everyone stand for the Pledge of Allegiance.

Residents in attendance 18

This meeting was being live-streamed to the LPG Community streaming residents 14

MINUTES:

Margaret requested a motion to accept the Minutes of November 5, LPGRA General Meeting. The was made, seconded and the minutes were accepted as written and posted. Unanimously passed.

INTRODUCTION OF BOARD OFFICERS:

All board members were in attendance. Each introduced themselves and stated their position and term.

President Margaret Jacoby

1st VP Peg Marcone

2nd VP Sue Smith

Secretary Pam Williams

Treasurer Walt Smiles

TREASURER'S REPORT: Walt Smiles gave the treasurer's report. Previous balance as of November 5, 2020, \$213.05. \$10.00 spent on a gift cards for the monthly drawing, \$16.00 received as proceeds of the 50/50 raffle. The total new balance of \$219.05. A motion was made to accept the report, seconded, and accepted by all present.

OLD BUSINESS:

OPEN ITEMS LIST: Margaret received a letter from a resident that was very upset that the Board did not respond to each concern or complaint personally. Please use the form on the web site and they will be brought to the entire board for action with management. Most concerns, complaints will be pertaining to the community. If you have a concern specific to you as a resident not the community as a whole, you will receive a personal response.

Safety & Security: A total of 18 cameras have been installed. Checking with Todd, to see if WiFi and monitor installation has been completed in the guard house. Will clarify with Christie how long the tapes will be kept. Thought might be 30 days.

Shredding: Nancy in Activities is working for a date in the spring. Will keep open, depending on COVID.

Stickers on Resident Cars: Coming soon. The new stickers will be probably be given out when signing new leases in December 2020.

Landscaping: Reminder all dead plants must be removed by January 1, replacements are extended until April 1, 2021. Residents must have ARB approval. Plot maps and ARB forms available at the office, you may just place an X on the plans when replacing plant with same. The updated list of approved shrubs, plants and trees is also available at the office.

Rent Increase: Margaret received three more complaints from residents about rent increase.

Margaret reported that Thesman took a survey in September of other similar 55+ parks. Rent increases varied from \$18 - \$43. Thesman feels \$20.00 is fair. During COVID LPG has maintained all staff. Any increase is not for profit. LPG has had many extra capital expenses from COVID and the drought - landscaping, palm trees, and shrubs.

Todd sent a personal message to the residents. The Board's position is that this is a closed matter. The results remain the same, this complaint will not be addressed or discussed further. In the future the board will move to other concerns and complaints that can be corrected and resolved.

Safety/Speeding: Concerning placing a stop sign at the corner of 5th and Palm Circle (in the area of the mail room) or at least a white line has been proposed. Hopefully, Todd will respond before next Tuesday.

Gym: Thesman is maintaining one person per 45 minutes. Two to three family members living in same home may sign up together.

Use of Locker rooms: Concerning residents seeing vendors using restrooms, try to get their information, name, and vendor. Office will be in contact with the vendor about the policy.

NEWSLETTER: Margaret let everyone know that Shirley Anne Crane will be doing the new quarterly community newsletter. The new form for interesting news, fun, poems, quotes, recipes, jokes will be posted on the web site and available from the LPGRA Board email. Residents may contact Shirley Anne, her email address is on the form or the lpgraboard@gmail.com.

NEIGHBORHOOD WATCH: Walt Smiles gave a few words for Peggy Gabbert who was not present. She has been very busy, but will soon get everything up and running. Peggy will be having a meeting with all the residents who volunteered or anyone who is interested shortly. Please email Peggy Gabbert at peggret7@gamil.com if interested, with your contact information or if you haven't heard from her. You may also email all your contact information to the lpgraboard@gamil.com or to LPGRA at 2550 S. Ellsworth #666, Mesa, AZ 85209.

NEW BUSINESS: Nothing at this time.

The activities office is making refunds for event tickets, see the December *Lifestyles* or list of events for instructions. Walt Smiles commented that the Carole King show has been rescheduled, so there will be no refunds for this event. Residents are to use old ticket.

RESIDENT QUESTIONS/COMMENTS:

Peggy Marcone, stated what a wonderful community we live in. They had friends from New York inquiring about buying, in five weeks have bought and moved to LPG. The truck delivering their things was delayed. They were in need of a walker, a comfy chair and help with water heater issues. Peggy posted to Facebook *Las Palmas Grand Friends & Neighbors* and had numerous responses to locate the items

needed. The friends feel so fortunate and really happy making LPG their new home due to all the kindness shown.

Pam Williams commented on how great the Monday Food Trucks have been. Try them if you haven't. You can order in advance and pick up at your desired time.

Margaret Jacoby mentioned if you are not receiving the Board's emails, you can send your information to LPGRABoard@gmail.com and they will add you to the list. This also gives the information on how to live stream the monthly meetings.

The 50/50 Raffle of \$8.00 was won by Sue Smith. The board received \$8.00 for December.

The Three door prizes were awarded - Dairy Queen, Starbucks and Fry's.

The next Resident Association Meeting, January 7, 2021, at 9:30 AM in the ballroom and live streamed on YouTube.

MOTION TO ADJOURN: No further business or questions, the meeting was adjourned at 10:00 AM.

Respectfully submitted:

Pam Williams, Secretary

HAPPY AND SAFE HOLIDAYS