

GENERAL MEETING OF THE LPGRA

DATE: April 1, 2021

LOCATION: LAS PALMAS GRAND BALLROOM

TIME: 9:30 AM

President, Margaret Jacoby called the meeting to order welcoming all residents live streaming and in attendance and requested that everyone stand for the Pledge of Allegiance.

This meeting was being live-streamed to the LPG Community with 8 residents viewing and 28 in attendance at the ballroom.

MINUTES:

March 4, 2021 minutes - A motion was made to accept the minutes as distributed, seconded and adopted by all present.

INTRODUCTION OF BOARD OFFICERS:

Margaret Jacoby introduced each board member and stated their position.

President Margaret Jacoby

1st VP Peg Marcone

2nd VP Sue Smith

Secretary Pam Williams

Treasurer Walt Smiles

TREASURE'S REPORT: Walt Smiles reported the balance as of March 4, 2021, \$479.27. The Board has received \$145.00 in donations. An expense payment for updating the website of \$45.00. The balance as of April 1 2021, is \$637.27. A total from the 50/50 raffle of \$17.00 was collected.

A motion was made to accept the report, seconded and adopted by all present.

OLD BUSINESS:

NEIGHBORHOOD WATCH: Walt Smiles, with Sally York as the coordinator, reported it is going very strong and off to a great start. Walt then turned it over to Sally York for updates. Sally is working very closely with LPG management, Las Palmas and Palmas Del Sol. Sally LPG, Ellen and George from Las Palmas are working to implement the same programs for both communities. LP has updated forms that will work for both communities. The coordinators from the three communities are working on caretaker's forms for updating. They are also working on operation ID with Officer Dawn Blake, from Mesa P D with information how to record your home inventory. In the works to have ongoing education classes in the community.

Sally thanked all the volunteers who have stepped up to be street leaders. Sally has suggested 44 street leaders having between 15-20 houses max. The contact information is in an article in this month's *Lifestyles* please email her at LPGNWP@gmail.com if anyone would like to volunteer. She reported that a member of LP Neighborhood Watch would be scheduled as the speaker for the meeting on May 6.

Sally gave information about the last round of stimulus checks to be going out by April 7th. Check your mail daily. They will be in the form of a check or a Visa debit card. They will be from Omaha Nebraska in a plain white envelope. It is not a scam, please don't throw away the debit card as it can't be tracked or replaced.

Margaret thanked Sally for working very hard and is pleased at the great job she is doing.

Margaret will have Sally's last meeting minutes posted to the website.

NEWSLETTER: Peg let everyone know that Shirley Anne Crane sent out first quarterly community newsletter in February. Shirley Anne needs more residents interesting news, fun, quotes, recipes, jokes using the form posted on the web site and available from the LPGRA board email. This is a wonderful way to meet your neighbors and make new friends. Residents may contact Shirley Anne at her email address annie2u16@gmail.com or drop off at LPG #520 or send articles to lpgraboard@gmail.com. If you would like to be added to the mailing list, please email your information to lpgraboard@gmail.com. You must request to be added, your information may not be taken from the resident book.

The deadline for submitting ideas must be to Shirley Anne by May 1st for the May 15th newsletter, it will be posted on the website and e-mailed to the LPGRA Email list.

DONATIONS: Peg has been collecting hearing aids and glasses to be donated to the Lions Club who will refurbish and distribute to people in need. If you have any questions or donations please contact or drop with any board member. The email address is lpgraboard@gmail.com.

OPEN ITEMS LIST:

The Board will be meeting on April 8th with management.

LEASES 2021: Update from Margaret management still has not received the new leases from corporate.

There have been several concerns since residents are now on a month-to-month lease that management will be raising the rent. The management has assured that the rent will not be raised since it is still at corporate.

RECYCLING: Margaret has sent the proposal to management about aluminum can recycling waiting for a decision. We have a resident volunteer to head the program to take care of the collections and recycling. The Board's hope is to donate the funds received to a veterans or children's organization. Margaret will keep everyone updated when she hears back from management.

COVID 19 Vaccination update: The Board has been working closely with Karen Thompson about LPG becoming a provider for the vaccine. LPG management talked with the prospective provider and learned that the State and County require that LPG would have to open vaccinations to the public and be able to accommodate at least 500 vehicles a day. This is just not feasible and will not be happening. The Board hand delivered letters to all residents that don't have emails or computers so they would have the updated information.

PARKING GOLF CARTS IN NO PARKING FRONT OF CLUBHOUSE: Update from Christie said "this was a one-off incident" the staff has been counseled and it will not be happening in the future. This is now a closed item.

LIFESTYLES PICTURES WITH HOUSE #: Update from Christie LPG management and activities has chosen to not place the house numbers for the continued privacy of the residents. This is now a closed item.

NON-RESIDENTS USING SPORTS COURTS AND POOL: This concern has now been resolved since the Thesman letter lifting the restrictions of non-residents or visitors. The Board hand delivered the restrictions letters to all residents that don't have emails or computers so they would have the updated information. This is now a closed item.

CUSTOMER SERVICE OF OFFICE STAFF: Update from Christie the staff has been counseled.

Margaret mentioned that all residents and employees have had a lot of stress during COVID 19. Everyone needs to remember to handle their phone calls, concerns and complaints in a reasonable fashion.

LPG BLOOD DRIVE: Update from Margaret, Peggy Marcone suggested the possibility of sponsoring a blood drive. This was brought to Nancy in Activities. LPG will be sponsoring a blood drive on April 27, 2021, from 9:00 am – 1:00 pm. Thanks Nancy.

MANAGEMENT WORKING WITH BOARD: Update from Margaret the management team here at LPG does listen to the boards and resident's concerns and complaints. Please remember also to complement their hard work.

MAIL ROOM INCIDENT: Update from Margaret, Todd Lutz had more lights, motion detectors and cameras installed in the mail room.

NEW BUSINESS:

LIONS CLUB GLASSES AND HEARING AID DRIVE: The Board is collecting any used glasses and hearing aids for donations to the Lions Club who will refurbish and distribute to people in need. You may contact any board member if you have a donation or bring to next general meeting.

LPGRA WEBSITE: The website now has the ARB forms, list of approved shrubs trees posted. Fill the form out and return to the office.

If anyone has suggestions for other forms to possibly post, please let the Board know. Email to LPGRABoard@gmail.com.

RESIDENT QUESTIONS/COMMENTS: If any resident has a concern, complaint or complement please use the forms posted on the LPGRABoard website.

AAMHO: AAMHO works very hard for the laws of landlord tenant act that provide information to our type of communities.

Margaret hopes to have AAMHO sponsor training sessions in the future. They are very helpful and informative. They discuss rules and regulations that affect communities like LPG.

STORM DAMAGE SPECIALITS: This company works through AAMHO helping to get your roofs replaced if needed. They will come to your home for a free roof inspection. Help through the process of the claim with insurance company and reroofing for only your insurance deductible amount. Residents must have and ARB and approval from management.

Sally York mentioned she had them do the free inspection and will be able to get a new roof. Sally's roof qualified from the windstorm that happened on March 3, 2021. Peg and Joe Marcone also had a positive experience with roof replacement by this company.

Peg Marcone introduced and welcomed new residents LeeAnn and Marvis who she met at the pool. Peggy invited them to the meeting.

NEXT MEETING: The next Resident Association Meeting will be held May 6, 2021, at 9:30 AM, to be lived streamed and with residents in attendance at the ballroom.

MOTION TO ADJOURN: Since no further business/questions a motion was made to adjourn the meeting at 10:15 AM.

The drawing for the 50/50 was held for \$17.00 being awarded to new resident Marvis. The drawing for two door prizes was held.

A big thank you to Larry Smith and Bill Shumate for the amazing work they do for the live streaming and audio.

Respectfully submitted:

Pam Williams, Secretary