

Submitted to Ussama Yaqub

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Business Intelligence

Introduction

For us, the objective of this project was to learn the tools of the trade for data analytics or at least make ourselves familiar. Part of the primary objective was not to fall back on using Microsoft Excel. During our discussions with our instructor, we realized the sheer computational and analytical power of Python. We also appreciated the scalability and customization offered by Python scripts. Consequentially, our primary task was to learn coding on Python and use MySQL DB management purposes.

This project was more of a challenge to complete and one of the most meaningful projects, in terms of learning, we have done in our MBA. The process we employed was mostly based on trial and error; diagnosing syntax errors on Python and correcting them one line at a time. We referred to countless tutorials on YouTube and discussion forums on the website Stack Overflow.

Process / Methodology

We decided that we will open the data file, which was TXT in MySQL to convert it into CSV format to be used in Python. However, we later realized that we did not need to do that as Python can also read TXT files. We also used MySQL for some exploratory data analysis initially.

Once the data was converted into CSV, we imported CSV into Python and started our data analytics. We used Python to do most of our descriptive data analyses: Time Series Analysis, Hypothesis Testing, and Regression Analysis and Correlational analysis. We also used Python for our visualization purposes.

Once the data was ready to be visualized, we used Power BI's python integration module to import our visualization into Power BI. The reason behind this method instead of linking MySQL database to Power BI was that this would make our agile, as any change in the source TXT file can easily be updated in Power BI compared to connecting MYSQL database, where the table needs to be deleted and made again to be updated.

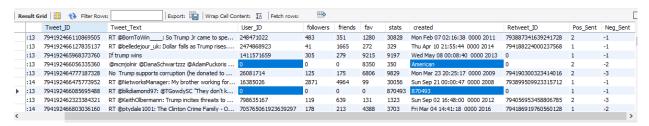
Execution

MySQL

We started with opening our text file in MySQL, only to realize that there was a Workbench version was not compatible with the code provided. A screenshot of the error message is shown below:



Thanks to Google, YouTube & StackOverflow, we tweaked the code to meet our requirements. We succeeded in getting the file loaded into MySQL with some errors in the data file as shown in the picture below:



Errors in the fields, this is in SQL by importing the txt file initially.

Cause of the Problem

This problem was arising from the fact that MySQL and Python read the data with an understanding that each "Enter" keypress means new row of data, not realizing that there were 1300+ tweets where the person used "Enter" key in their tweets, resulting in string data occupying numeric fields and many other fields being populated with inconsistent data. This caused distortion of the data. We now had to remove the distorted data.

Once the data was opened in MySQL, we now had to add another column into the table which will include the average (mean) of the Positive and Negative Sentiment values (Avg_Sent). Our first step was to create another table in the database which will include the column for the new calculated variable, so we used the same syntax provided by our instructor and added another column heading in the code. We used the following code to execute our query and save the output as CSV to be imported to Python.

```
SELECT Tweet_Date, Tweet_ID, Tweet_Text, User_ID, followers, friends, fav, stats, created, Retweet_ID, Pos_Sent, Neg_Sent , (Pos_Sent + Neg_Sent) / (2) AS Average FROM twitter_data

INTO OUTFILE 'C:/ProgramData/MySQL/MySQL Server 5.7/Uploads/Projfile.csv'

FIELDS TERMINATED BY ','

LINES TERMINATED BY '\n';
```

We used this new ProjfileCSV as our core data file in Python to extract and analyze the data. Once we had a CSV file, we cleansed the data again to remove the above-mentioned distorted data.

We loaded this data file into the new table we created with the **Avg_Sent** column and ran some basic queries to get the feel of the data.

Now that our ProjfileCSV was ready, we switched to Python for our data analytics.

PYTHON

In python, we started by loading the following libraries:

- Pandas
- Numpy
- Matplotlib
- Seaborn
- WorldCloud
- Statsmodels.api

```
In [2]: M import pandas as pd
   import numpy as np
   import matplotlib as mpl
   import matplotlib.pyplot as plt
   import seaborn as sns
   from subprocess import check_output
   from wordcloud import WordCloud, STOPWORDS
   import statsmodels.api as sm
   %matplotlib inline
```

Figure 1 code for importing libraries

Our working in python is divided into seven distinct sections

Data Import

In this section, we loaded our libraries and imported our projfileCSV into the python. We imported the data without headers, so we defined header as column_names and assigned those as our headers. We replaced default index with "Tweet Date" and set it as datetimeindex, and we also

ran some diagnostics such as missing data per column, types of each column available in the data and set the data type of "stats" column as a float, so that we can use it for calculations in the future.

```
In [3]: ▶ #Importing file into Python
            df = pd.read_csv('C:/ProgramData/MySQL/MySQL Server 5.7/Uploads/Projfile.csv', header=None, parse_dates=True, )
In [5]: M #Checking df
            #df.head()
In [6]: M #Defining Column Names as the data dont have Column names
             column_names = ['Tweet_Date','Tweet_ID','Tweet_Text','User_ID','followers','friends','fav','stats','created','Retweet_ID',
In [7]: ▶ ##Defining Column Labels Just in case
             column_Labels = ['Tweet_Date','Tweet_ID','Tweet_Text','User_ID','followers','friends','fav','stats','created','Retweet_ID','F
In [8]: ▶ # Replacing default column names with the ones we created
            df.columns =column names
In [9]: ▶ # Replacing default Index with Tweet_Date
            df.set_index('Tweet_Date', inplace=True)
In [10]: | # Converting INdex to Datetimeindex ( for timeseries)
            df.index = pd.to_datetime(df.index)
In [11]: ► # Converting stats column to flot from string format
            df['stats'] = df['stats'].astype(float)
```

Figure 2 importing csv file into Python

Setting up Sub-Data Frames for Analysis

In this section, we created sub-data frames as per our needs such as we creating a data frame where it would show us "Tweet_Text" and "Avg_Sent" (average sentiment) column if the "Tweet_Text" included the term "Trump" in its string. When we did the same for Clinton, we noticed that the results were almost identical for Hilary and Clinton if tested separately.

Moreover, we acknowledged instances where both Trump and Clinton would be mentioned within the same tweet. Including sentiments from such tweets would seemingly distort our analysis as the sentiment cannot be linked to a particular candidate. For this, we excluded instances where both names were mentioned as shown in the code:

```
In [95]: ▶ # Display Test for Filtered Tweets
             #df[df['Tweet_Text'].str.contains('Trump')][["Tweet_Text","Avg_Sent"]].head()
 In [96]: ▶ # Filtering Trump in tweets and showing tweets and average_sentiment
             df_Trump = df[df['Tweet_Text'].str.contains('Trump')][["Tweet_Text","Avg_Sent"]]
 #df_Trump.head()
In [148]: ▶ #Tweets with Trump but no mention of Clinton
             T_minus_C = df_Trump[~df_Trump["Tweet_Text"].str.contains("Clinton")][["Tweet_Text","Avg_Sent"]]
In [161]:  
#print(T minus C.describe())
In [149]: ▶ # Filtering Clinton in tweets and showing tweets and average_sentiment
             df Clinton = df[df['Tweet Text'].str.contains('Clinton')][["Tweet Text", "Avg Sent"]]
In [136]: ▶ #print(df_Clinton)
             #df_Clinton.head()
In [150]: ▶ #Tweets with Clinton but no mention of Trump
             C_minus_T = df_Clinton[~df_Clinton["Tweet_Text"].str.contains("Trump")][["Tweet_Text","Avg_Sent"]]
In [162]: # #print(C_minus_T.describe())
```

Figure 3 In lines 148 and 150, we exclude instances where both Trump and Clinton are mentioned

Descriptive Data Analysis

In this section, we calculated summary statistics for columns/variables, calculated average sentiment and furthermore found out sentiments for Trump and Clinton.

Note: We were not able to calculate one figure for sentiment for Trump and Clinton, so we used MySQL for that.

Descriptive Data Analysis

```
In [267]: # Descriptive Summary Statistics for numercial columns in the table
         print(df.describe())
                                 User ID
                   Tweet ID
                                            followers
                                                           friends
                                                                            fav
         count 2.693910e+05 2.693910e+05 2.693910e+05 269391.000000 2.693910e+05
               7.940000e+17 1.318122e+17 7.724916e+03
                                                      1889.485406 3.869961e+05
               3.328774e+06 2.862533e+17 1.966643e+05 7821.701458 2.836272e+07
               7.940000e+17 0.000000e+00 0.000000e+00
                                                        0.000000 0.000000e+00
               7.940000e+17 1.805237e+08 1.370000e+02 179.000000 4.780000e+02
               7.940000e+17 9.775224e+08 4.790000e+02
         50%
                                                        523.000000 3.413000e+03
         75%
               7.940000e+17 3.410690e+09 1.581000e+03
                                                       1716.000000 1.265850e+04
               7.940000e+17 7.940000e+17 3.118808e+07 762898.000000 2.147484e+09
                      stats Retweet_ID
                                             Pos_Sent
                                                           Neg_Sent
                                                                         Avg_Sent
         count 2.693910e+05 2.693910e+05 269391.000000 269391.000000 269391.000000
         mean 5.557376e+05 5.873656e+17
                                             1.339507
                                                          -1.678605
                                                                        -0.169549
               3.333890e+07 3.479573e+17
                                             0.616636
                                                           0.925200
                                                                         0.550954
         std
         min
               0.000000e+00 0.000000e+00
                                             1.000000
                                                          -5.000000
                                                                        -2.000000
               3.057000e+03 0.000000e+00
                                             1.000000
                                                          -2.000000
                                                                        -0.500000
                                            1.000000
         50%
               1.160100e+04 7.940000e+17
                                                          -1.000000
                                                                        0.000000
         75%
              3.548050e+04 7.940000e+17
                                            2.000000
                                                                        0.000000
                                                          -1.000000
              2.147484e+09 7.940000e+17
                                            5.000000
                                                          -1.000000
                                                                         2.000000
```

Figure 4 Calculating summary statistics for descriptive analysis

```
In [154]: | # Average Sentiment About Trump

##Used MySQL Query here in MYSQL SELECT AVG(Avg_Sent) FROM twitter_data_2 WHERE Tweet_Text LIKE '%Trump%'
#resulting in -0.1875 value for Avg_Sent

#python syntex
T_minus_C.Avg_Sent.mean()

Out[154]: -0.16430071023361772

In [153]: | # Average Sentiment About Clinton

##Used MySQL Query here in MYSQL SELECT AVG(Avg_Sent) FROM twitter_data_2 WHERE Tweet_Text LIKE '%Clinton%'
#resulting in -0.2766 value for Avg_Sent

#python syntex
#C_minus_T.Avg_Sent.mean()

Out[153]: -0.24540291036611867
```

Figure 5 Calculating Avg_Sent for Trump and Clinton. Note that there we have incorporated exclusion of instances where both names have been mentioned

In this section we also calculated 100 most common words used in the tweets, 100 most common words associated with Trump and 100 most common words associated with Clinton as well.

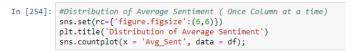
```
In [274]: # 100 Most common words used in tweets with Hillary Clinton
          from subprocess import check_output
                                                  ##Can Delete
          from wordcloud import WordCloud, STOPWORDS ##Can Delete
          mpl.rcParams['figure.figsize']=(8.0,6.0)
                                                       #(6.0,4.0)
          mpl.rcParams['font.size']=12
                                                       #10
          mpl.rcParams['savefig.dpi']=100
                                                       #72
          mpl.rcParams['figure.subplot.bottom']=.1
          stopwords = set(STOPWORDS)
          wordcloud = WordCloud(
                                     background color='white',
                                     stopwords=stopwords,
                                     max words=100,
                                     max_font_size=60,
                                     random state=42
                                    ).generate(str(C_minus_T['Tweet_Text']))
          print(wordcloud)
          fig = plt.figure(1)
          plt.imshow(wordcloud)
          plt.axis('off')
          plt.show()
          fig.savefig("word1.png", dpi=900)
```

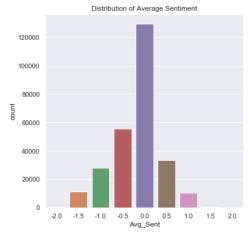
<wordcloud.wordcloud.WordCloud object at 0x0000021AC76CB630>

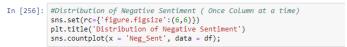
Figure 6 The WordCloud Module Output for 100 most repeated words for str.constraint = Clinton

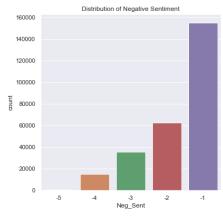
Sentiment Distribution

We performed some descriptive analysis for gauging the distribution of sentiments across amongst the population of the users in the data. We obtained the following graphs in Jupyter IDE. We found that Positive ratings of 1 and Negative ratings of -1 were most common. Also, an average sentiment rating of 0 was most common. The distribution was not perfectly normal as it was skewed to the left (negative sentiment), which showed that people were generally more skeptical than appreciative.

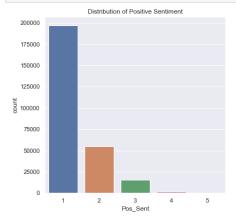












Overall Top 100 Words

```
# 100 Most common words used in All tweets
from subprocess import check_output ##Can Delete
from wordcloud import WordCloud, STOPWORDS ##Can Delete
mpl.rcParams['figure.figsize']=(8.0,6.0)
                                            #(6.0,4.0)
mpl.rcParams['font.size']=12
                                            #10
mpl.rcParams['savefig.dpi']=100
                                            #72
mpl.rcParams['figure.subplot.bottom']=.1
stopwords = set(STOPWORDS)
wordcloud = WordCloud(
                          background color='white',
                          stopwords=stopwords,
                          max_words=100,
                          max font size=60,
                          random state=42
                           ).generate(str(df['Tweet_Text']))
print(wordcloud)
fig = plt.figure(1)
plt.imshow(wordcloud)
plt.axis('off')
plt.show()
fig.savefig("word1.png", dpi=900)
```

<wordcloud.wordcloud.WordCloud object at 0x0000021ABCD37198>

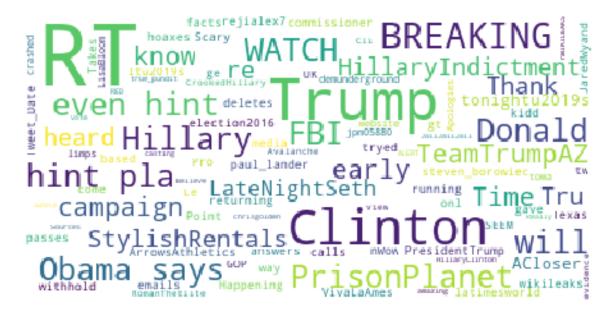


Figure 7 Top 100 Words WordCloud Output for Entire Data

Clinton Top 100 Words

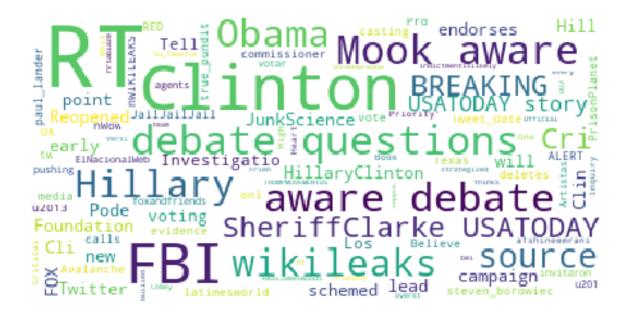
```
# 100 Most common words used in tweets with Hillary Clinton
from subprocess import check output ##Can Delete
from wordcloud import WordCloud, STOPWORDS ##Can Delete
mpl.rcParams['figure.figsize']=(8.0,6.0)
                                            \#(6.0,4.0)
mpl.rcParams['font.size']=12
                                            #10
mpl.rcParams['savefig.dpi']=100
                                            #72
mpl.rcParams['figure.subplot.bottom']=.1
stopwords = set(STOPWORDS)
wordcloud = WordCloud(
                          background color='white',
                          stopwords=stopwords,
                          max words=100,
                          max_font_size=60,
                          random state=42
                         ).generate(str(C_minus_T['Tweet_Text']))
print(wordcloud)
fig = plt.figure(1)
plt.imshow(wordcloud)
plt.axis('off')
plt.show()
fig.savefig("word1.png", dpi=900)
```

<wordcloud.wordcloud.WordCloud object at 0x0000021AC76CB630>

When we executed the WordCloud library on python, we obtained the output reproduced below. The figure shows the words with their sizes in proportion to their occurrence. The RT shows the amount of re-tweets with the word 'Clinton' in the tweets. Also, we also see that the word 'FBI' appears much in tweets containing references to Hilary Clinton. Because of the incident regarding the FBI investigations into alleged acts of Clinton which compromised information relating to national security by accessing her email through un-secure networks. Also, the term 'FBI' would generally have a negative sentiment rating due to its association with crimes or criminal negligence.

We also see that 'Sheriff Clarke' also appears on the WordCloud output. On further investigation, we found that Sheriff Clarke is a former Milwaukee County Sherrif who made numerous appearances on national television in the wake of the Ferguson shootings and the associated

backlash in the shape of the *Black Lives Matter* movement. Clarke lashed out on Clinton on national television for her remarks on Trump which he called racist. Being an African American, his remarks were picked up and much voiced on the Trump-supporting media channels like Fox News (we also see Fox appearing on the WordCloud output!). Clarke also slammed Clinton for comparing Trump to Harvey Weinstein in the wake of his leaked audio tapes which made headlines for their sexist remarks made by Trump himself.



Trump Top 100 Words

```
In [273]: # 100 Most common words used in tweets with Doland Trump
          from subprocess import check_output ##Can Delete
          from wordcloud import WordCloud, STOPWORDS
                                                       ##Can Delete
          mpl.rcParams['figure.figsize']=(8.0,6.0)
                                                      #(6.0,4.0)
          mpl.rcParams['font.size']=12
                                                       #10
          mpl.rcParams['savefig.dpi']=100
                                                       #72
          mpl.rcParams['figure.subplot.bottom']=.1
          stopwords = set(STOPWORDS)
          wordcloud = WordCloud(
                                     background_color='white',
                                     stopwords=stopwords,
                                     max_words=100,
                                     max_font_size=60,
                                     random state=42
                                    ).generate(str(T_minus_C['Tweet_Text']))
          print(wordcloud)
          fig = plt.figure(1)
          plt.imshow(wordcloud)
          plt.axis('off')
          plt.show()
          fig.savefig("word1.png", dpi=900)
```

<wordcloud.wordcloud.WordCloud object at 0x0000021ABCD92B38>

Figure 8 The code for executing WordCloud library on identifying Top 100 words used with str.constraint="Trump"

The Top 100 WordCloud for Trump was very interesting. The word "StylishRentals" was significantly visible. According to our investigation, Stylish Rentals is a real estate service which offers commercial and residential accommodation for rent. The Trump Tower may have had some intersection with our data as these tweets may have something to do with the Trump Tower and not with Donald Trump's presidential campaign. It may have been that the Trump Tower may have been involved in the public discussion during the course of the presidential campaign.



Figure 9 Top 100 WordCloud output for Trump

Time Series Analysis

We created new data frames, just like the one created before with conditions such as Trump and Clinton in the String of "Tweet_Text" but only showing "Avg_Sent" column. We created these data frame for the purpose of plotting Avg_Sent against "Tweet_Date" to getting the plot of average sentiment over time.

The initial Time Series Analysis graphs were all over the place and did not provide us with much insights. We then decided to have times series for each candidate (Clinton and Trump). The resulting graphs still showed much fluctuation. We then had an hourly average sentiment graph for the candidates. However, the graph still showed much fluctuation and did not show a clear trend in data. We then further refined the output by incorporating a *2-minute rolling average* over the course of the duration. The result was a much more refined graph which demonstrated the trend of the average sentiment changing with time.

We resample the average sentiment data hourly and at two minutes periods and also calculated smoothed (rolling average) for the same data at two minutes intervals.

```
In [276]: #Plot of Clinton Average Sentiment X=Tweet_Time y=Avg_Sent
            df_plt_C = C_minus_T[["Avg_Sent"]]
            plt.plot(df_plt_C,)
Out[276]: [<matplotlib.lines.Line2D at 0x21abcdeb048>]
              2.0
              0.5
              0.0
             -0.5
             -1.0
             -1.5
                 11 15:00 11 15:15 11 15:30 11 15:45 11 16:00 11 16:15 11 16:30 11 16:45
In [277]: #Hourly Average Sentiment in data
Hourly_D_Mean = df.resample('H').mean()
            print(Hourly_D_Mean.Avg_Sent)
            Tweet_Date
            2016-03-11 15:00:00 -0.165826
2016-03-11 16:00:00 -0.173378
            Freq: H, Name: Avg_Sent, dtype: float64
In [278]: #Hourly Average Sentiment for Trump With HOurly avg_sent PLot
Hourly_T_Mean = T_minus_C.resample('H').mean()
print(Hourly_T_Mean)
plt.plot(Hourly_T_Mean)
                                    Avg_Sent
            Tweet Date
            2016-03-11 15:00:00 -0.154026
plt.plot(twomin_C_Mean)
            Smoothed_C_Mean = twomin_C_Mean.rolling(5).mean()
plt.plot(Smoothed_C_Mean)
Out[287]: [<matplotlib.lines.Line2D at 0x21abcd0f550>]
             -0.18
             -0.22
             -0.24
             -0.30
             -0.32
                   11 15:00 11 15:15 11 15:30 11 15:45 11 16:00 11 16:15 11 16:30 11 16:45
```

Figure 10 Line in Red shows the 2-minute Rolling Avg

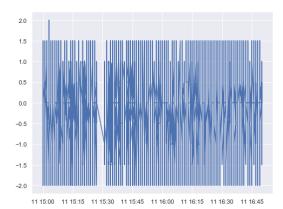


Start of Time Series Analysis for both Trump & Clinton

In [275]: #Plot of Trump Average Sentiment X=Tweet_Time y=Avg_Sent

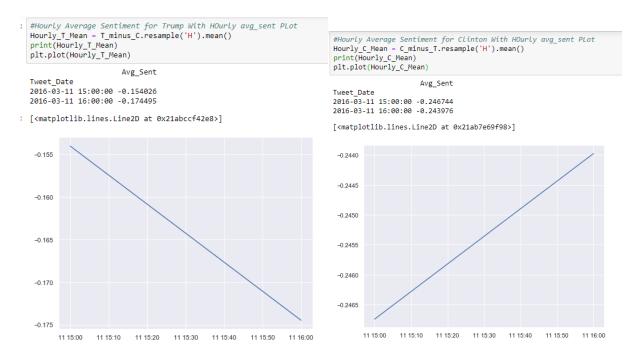
df_plt_T = T_minus_C[["Avg_Sent"]]
plt.plot(df_plt_T)

Out[275]: [<matplotlib.lines.Line2D at 0x21abce4af60>]



Hourly Sentiment Trends

The graphs below show that for Trump's tweets, the average sentiments decreased per hour while those for Clinton, increased (although with a negligible margin).



Hypothesis Testing

Ttest_indResult(statistic=array([31.361325]), pvalue=array([3.01393444e-215]))

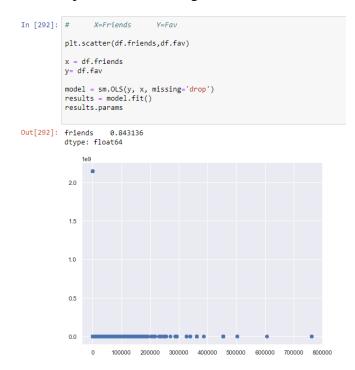
- Hypothesis Testing
- Regression Analysis

In this section, we wanted to see what kind of relationship exists among the different variables so we defined seven regression models to be tests, where X represents independent variables and Y represents dependent variables. The seven models are given below

X	Y

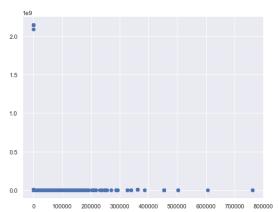
Followers	Avg_Sent
Friends	Avg_Sent
Fav	Avg_Sent
Stats	Avg_Sent
Friends	Fav
Friends	stats
Fav	stats

We created scatter plot of the variables to get the general sense of the data before running regression model using statsmodels.api library. The purpose of using this library was it gave us the option to ignore the missing values in our columns.



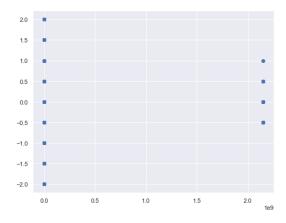


Out[294]: fav 0.999398 dtype: float64





Out[290]: fav -7.801410e-12 dtype: float64



```
In [291]: # X=stats
                                     Y=Avg Sent
           plt.scatter(df.stats,df.Avg_Sent)
           x = df.stats
           y= df.Avg_Sent
           model = sm.OLS(y, x, missing='drop')
results = model.fit()
           results.params
Out[291]: stats
                    -3.049701e-11
           dtype: float64
             20
             1.5
             1.0
             0.5
             0.0
             -0.5
            -1.0
            -1.5
            -2.0
                  0.0
```

Correlational Analysis

Lastly, we created another data frame for correlation purpose with the following columns, followers, friends, fav, stats, avg_sent. We created correlation matrix/table and also developed a heatmap visual for the correlation matrix. This was made possible by the seaborn module library in Python. The correlation graphs showed that there was significant correlation between the number of statuses and the statuses being favourited by users.

Correlational Analysis

```
In [295]: #Creating New sub-Dataframe for Correlation section with relative variables
            #Also includes Corr.Table and Heatmap
            Corr_table = df[["followers","friends",'fav','stats','Avg_Sent'] ]
            corr_matrix = Corr_table.corr().abs()
            print(Corr_table.corr())
            sns.heatmap(Corr_table.corr())
                                     friends
                        followers
                                                              stats Avg Sent
            followers
                         1.000000 0.130630 -0.000515 -0.000282 0.003888
            friends
                         0.130630 1.000000 -0.003050 -0.002811 -0.002922
                         -0.000515 -0.003050 1.000000 0.850158
                        -0.000282 -0.002811 0.850158 1.000000 0.003888 -0.002922 0.003797 0.003284
            stats
            Avg_Sent
Out[295]: <matplotlib.axes._subplots.AxesSubplot at 0x21ab4681be0>
                             followers friends
                                                          fav
                                                                    stats Avg_Sent
                 followers
                              1.000000 0.130630 -0.000515 -0.000282 0.003888
                friends
fav
                             0.130630 1.000000 -0.003050 -0.002811 -0.002922 -0.000515 -0.003050 1.000000 0.850158 0.003797
                stats
                             -0.000282 -0.002811 0.850158 1.000000 0.003284 0.003888 -0.002922 0.003797 0.003284 1.000000
                Avg_Sent
                <matplotlib.axes._subplots.AxesSubplot at 0x21ab4681be0>
                                                                                - 0.8
                  Įάν
                                                                Avg_Sent
```

Power BI

We used Python integration feature in PowerBI to import some of our visuals into PowerBi while also using PowerBI own powerful visualization toolkits available to create our visualizations.

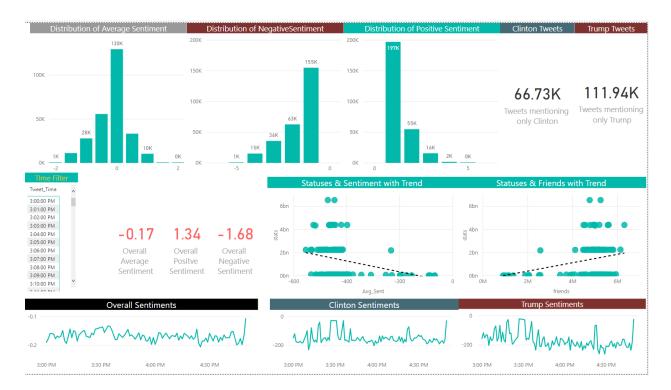


Figure 11 The Power BI dashboard showing AVG_SENT, NEG_SENT and POS_SENT distributions. Also shown are the number of total tweets for Clinton and Trump, the trend of Sentiments with the number of Statuses and a dynamic, selectable time-column on the far left

The Dashboard features AVG_SENT, NEG_SENT and POS_SENT distributions. Also shown are the number of total tweets for Clinton and Trump, the trend of Sentiments with the number of Statuses and a dynamic, selectable time-column on the far left to manipulate graphs and provide information on the selected time period.