

<u>Call Reason</u>	<u>Self</u>	<u>Disp</u>	<u>Total</u>	<u>%</u>	<u>Avg. Arrive</u>	<u>Avg. Time @ Scene</u>
209A SERVICE	1	2	3	< 1	24.70	26.76
Action: Report Taken = 2						
SERVED IN HAND = 1						
209A VIOLATION	0	2	2	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 2						
ABANDONED 911 CALL	0	16	16	1.0	10.68	7.38
Action: Call Given to an Officer = 6						
Dispatch Handled = 1						
Investigated = 1						
No Action Required = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 6						
911 CALL	0	69	69	4.5	18.94	9.70
Action: ACCIDENTAL = 1						
Arrest(s) Made = 1						
CONFIRMED MIS-DIAL = 7						
Call Given to an Officer = 6						
Dispatch Handled = 21						
FRANKLIN MEDICAL CENTER = 1						
Investigated = 5						
No Action Required = 4						
NOBODY HOME = 1						
Taken/Referred to Other Agency = 2						
Report Taken = 1						
Services Rendered = 5						
TRANSFERRED TO STATE POLICE = 14						
911 HANG UP	0	19	19	1.2	19.88	5.26
Action: CONFIRMED MIS-DIAL = 5						
Call Given to an Officer = 1						
Dispatch Handled = 4						
Investigated = 2						
No Transport/ Patient Refusal = 1						
Taken/Referred to Other Agency = 1						
Report Taken = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 3						
911 MIS DIAL	0	17	17	1.1	19.73	4.18
Action: CONFIRMED MIS-DIAL = 5						
Call Given to an Officer = 1						
Dispatch Handled = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 9						
ABANDONED MV	1	3	4	< 1	0	44.18
Action: Call Cancelled = 1						
TRANSFERRED TO STATE POLICE = 1						
Vehicle Towed = 2						
ADMINISTRATIVE	4	0	4	< 1	0	36.80
Action: No Action Required = 1						
Services Rendered = 3						
ALARM BURGLAR OR HOLDUP	0	24	24	1.6	10.45	6.83
Action: Building Checked/Secured = 5						
Call Cancelled = 6						
False Alarm = 1						

Dispatch Analysis

Printed: 03/31/2023

TRANSFERRED TO STATE POLICE = 12

EMS ALARM - LIFELINE ACTIVATED	0	16	16	1.0	0	0
Action: ACCIDENTAL = 1						
ATHOL MEMORIAL HOSPITAL = 4						
Call Cancelled = 2						
False Alarm = 3						
FRANKLIN MEDICAL CENTER = 1						
Investigated = 1						
No Transport/ Patient Refusal = 2						
Services Rendered = 2						
FIRE ALARM	0	34	34	2.2	12.39	10.91
Action: ACCIDENTAL = 1						
Call Cancelled = 2						
False Alarm = 7						
Investigated = 15						
Notification = 1						
Peace Restored = 1						
Services Rendered = 7						
ANIMAL COMPLAINT	5	64	69	4.5	13.05	16.45
Action: Unknown = 1						
Call Cancelled = 1						
Citation/Warning Issued = 1						
Call Given to an Officer = 10						
Dispatch Handled = 2						
Referred to Animal Control = 13						
Good Intent = 1						
Gone On Arrival = 3						
Investigated = 1						
No Action Required = 2						
Notification = 2						
Taken/Referred to Other Agency = 3						
Report Taken = 5						
Services Rendered = 17						
TRANSFERRED TO STATE POLICE = 5						
Unfounded = 2						
ASSIST CITIZEN	2	5	7	< 1	0	14.12
Action: Call Given to an Officer = 2						
Report Taken = 1						
Services Rendered = 4						
ASSIST OTHER AGENCY	6	11	17	1.1	17.83	30.36
Action: Call Given to an Officer = 1						
Could Not Locate = 1						
Negative Contact = 1						
SERVED IN HAND = 1						
Services Rendered = 10						
TRANSFERRED TO STATE POLICE = 3						
ASSAULT	0	2	2	< 1	9.03	64.92
Action: Investigated = 1						
TRANSFERRED TO STATE POLICE = 1						
ARTICLES RECOVERED	1	0	1	< 1	0	0
Action: Good Intent = 1						
BREAKING & ENTERING PAST	0	5	5	< 1	12.05	15.72
Action: Call Given to an Officer = 1						
Faxed To Station = 1						
Investigated = 1						
TRANSFERRED TO STATE POLICE = 2						
BE ON THE LOOK OUT	0	2	2	< 1	0	0

Action: Call Given to an Officer = 1 Investigated = 1						
BURN/AGRI PERMIT	0	1	1	< 1	0	0
Action: Dispatch Handled = 1						
BUILDING/LOCATION CHECK	205	1	206	13.4	0	1.85
Action: Building Checked/Secured = 159 Checks Okay = 33 Good Intent = 4 No Action Required = 4 Negative Contact = 1 Services Rendered = 5						
CHIMNEY FIRE	0	10	10	< 1	13.56	72.52
Action: Extinguished = 6 Investigated = 1 Report Taken = 1 Services Rendered = 2						
CHECK WELFARE	1	41	42	2.7	26.13	14.14
Action: Arrest(s) Made = 1 Building Checked/Secured = 1 Call Cancelled = 1 Checks Okay = 1 Call Given to an Officer = 1 Dispatch Handled = 1 FRANKLIN MEDICAL CENTER = 1 Gone On Arrival = 1 Investigated = 10 Negative Contact = 1 No Transport/ Patient Refusal = 1 Patient Refusal = 1 Peace Restored = 2 Services Rendered = 3 Taken to Family/Guardian/Other = 1 TRANSFERRED TO STATE POLICE = 14 Unfounded = 1						
CRUISER MAINTENANCE	2	0	2	< 1	0	32.07
Action: Services Rendered = 2						
CARBON MONOXIDE HAZARD	0	10	10	< 1	23.73	7.25
Action: Checks Okay = 1 Investigated = 4 Patient Refusal = 1 Removed Hazard = 1 Services Rendered = 3						
COMMUNITY POLICING	6	3	9	< 1	0	6.23
Action: Good Intent = 3 No Action Required = 2 Notification = 1 Services Rendered = 3						
COMPLAINT	2	14	16	1.0	14.23	2.35
Action: Call Given to an Officer = 2 Referred to Animal Control = 1 Investigated = 2 No Action Required = 1 Taken/Referred to Other Agency = 1 Report Taken = 2 Services Rendered = 2 Transferred/Ref to Highway = 2 TRANSFERRED TO STATE POLICE = 3						

Dispatch Analysis

Printed: 03/31/2023

Car vs. Deer	0	4	4	< 1	28.40	0.08
Action: Could Not Locate = 1						
Report Taken = 1						
Transferred/Ref to Highway = 1						
TRANSFERRED TO STATE POLICE = 1						
DEATH	0	3	3	< 1	21.56	162.54
Action: Taken/Referred to Other Agency = 1						
Report Taken = 1						
TRANSFERRED TO STATE POLICE = 1						
DISTURBANCE	0	9	9	< 1	15.19	74.98
Action: ATHOL MEMORIAL HOSPITAL = 1						
Dispatch Handled = 1						
No Transport/ Patient Refusal = 1						
Report Taken = 1						
Peace Restored = 2						
TRANSFERRED TO STATE POLICE = 3						
DISABLED MV	6	18	24	1.6	23.23	12.18
Action: Checks Okay = 1						
Could Not Locate = 1						
Dispatch Handled = 1						
Good Intent = 1						
Gone On Arrival = 2						
Investigated = 3						
No Action Required = 2						
Notification = 1						
Taken/Referred to Other Agency = 1						
Report Taken = 2						
Services Rendered = 3						
Transferred/Ref to Highway = 1						
TRANSFERRED TO STATE POLICE = 2						
Vehicle Towed = 3						
DOMESTIC	0	3	3	< 1	15.70	66.94
Action: Arrest(s) Made = 1						
Taken/Referred to Other Agency = 1						
Services Rendered = 1						
DRUNK	1	1	2	< 1	18.48	60.89
Action: ATHOL MEMORIAL HOSPITAL = 1						
Services Rendered = 1						
Drill/Testing	0	3	3	< 1	0	0
Action: Investigated = 1						
Services Rendered = 2						
DRUG OFFENSE	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
DETAIL REQUEST	0	10	10	< 1	0	0
Action: Call Given to an Officer = 10						
ESCORT/TRANSPORT	1	4	5	< 1	32.23	12.07
Action: Call Given to an Officer = 1						
Dispatch Handled = 1						
Services Rendered = 3						
EXPLOSION	0	1	1	< 1	1.85	16.08
Action: TRANSFERRED TO STATE POLICE = 1						
FIGHT	0	1	1	< 1	7.93	49.64
Action: ATHOL MEMORIAL HOSPITAL = 1						

Dispatch Analysis

Printed: 03/31/2023

FIREARMS LICENSING	9	2	11	< 1	0	2.74
Action: Call Given to an Officer = 2						
No Action Required = 1						
Negative Contact = 1						
Notification = 1						
Services Rendered = 6						
BRUSH FIRE	0	9	9	< 1	18.30	28.65
Action: Extinguished = 7						
Investigated = 1						
Services Rendered = 1						
STRUCTURE FIRE	0	1	1	< 1	9.43	79.32
Action: Extinguished = 1						
FIRE, OTHER NON-SPECIFIC	0	8	8	< 1	19.23	33.17
Action: Extinguished = 3						
Investigated = 1						
Services Rendered = 4						
VEHICLE FIRE	0	1	1	< 1	0	0
Action: Extinguished = 1						
FIRE WORKS	0	5	5	< 1	21.42	4.58
Action: Could Not Locate = 1						
TRANSFERRED TO STATE POLICE = 3						
Unfounded = 1						
FOLLOW UP INVESTIGATION	10	4	14	< 1	0	15.40
Action: Call Given to an Officer = 1						
Investigated = 4						
Negative Contact = 3						
Notification = 1						
Report Taken = 3						
Services Rendered = 2						
FRAUD/SCAM	1	10	11	< 1	57.12	2.65
Action: Call Given to an Officer = 3						
Dispatch Handled = 1						
Investigated = 1						
Report Taken = 5						
TRANSFERRED TO STATE POLICE = 1						
GAS LEAK	0	2	2	< 1	21.08	42.35
Action: Investigated = 2						
GENERAL INFO	0	25	25	1.6	0	0
Action: Call Given to an Officer = 18						
Dispatch Handled = 5						
Taken/Referred to Other Agency = 1						
Report Taken = 1						
HARASSMENT	1	7	8	< 1	0	5.62
Action: Call Given to an Officer = 2						
Investigated = 2						
Report Taken = 1						
TRANSFERRED TO STATE POLICE = 3						
ILLEGAL BURN	0	8	8	< 1	0	0
Action: Extinguished = 5						
Investigated = 3						
ILLEGAL DUMPING	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						

Dispatch Analysis

Printed: 03/31/2023

INVESTIGATION	5	5	10	< 1	30.83	13.65
Action: Checks Okay = 1						
Call Given to an Officer = 1						
Investigated = 5						
Report Taken = 2						
TRANSFERRED TO STATE POLICE = 1						
KEEP THE PEACE	1	1	2	< 1	4.83	47.31
Action: Services Rendered = 2						
LARCENY	0	7	7	< 1	0.52	17.02
Action: Call Given to an Officer = 5						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 1						
LINE DOWN, POWER,PHONE OR CABL	2	40	42	2.7	14.55	33.70
Action: Investigated = 1						
No Action Required = 1						
Removed Hazard = 3						
Taken/Referred to Other Agency = 2						
Services Rendered = 14						
Transferred/Ref to Highway = 1						
Transferred/Ref to Utility = 20						
LOCKOUT	0	5	5	< 1	11.53	8.78
Action: Dispatch Handled = 1						
No Action Required = 1						
Services Rendered = 3						
MEDICAL EMERGENCY	1	157	158	10.3	14.94	23.08
Action: ATHOL MEMORIAL HOSPITAL = 39						
Call Cancelled = 1						
COOLEY DICKINSON HOSPITAL = 2						
Call Given to an Officer = 1						
FRANKLIN MEDICAL CENTER = 77						
HENRY HEYWOOD HOSP = 1						
Investigated = 1						
No Transport/ Patient Refusal = 7						
Other Hospital = 1						
Patient Refusal = 13						
Services Rendered = 13						
UMASS MEDICAL CTR = 1						
Unfounded = 1						
MISSING PERSON	0	8	8	< 1	5.87	66.78
Action: Investigated = 2						
No Action Required = 1						
Services Rendered = 2						
TRANSFERRED TO STATE POLICE = 3						
MISCELLANEOUS	5	12	17	1.1	0	13.76
Action: Call Given to an Officer = 1						
Could Not Locate = 1						
Investigated = 2						
No Action Required = 3						
Taken/Referred to Other Agency = 2						
Services Rendered = 6						
TRANSFERRED TO STATE POLICE = 2						
MOTOR VEHICLE ACCIDENT NO INJU	1	51	52	3.4	15.90	58.52
Action: ATHOL MEMORIAL HOSPITAL = 3						
Arrest(s) Made = 1						
Call Given to an Officer = 2						
Could Not Locate = 1						
Investigated = 6						
No Transport/ Patient Refusal = 1						

Report Taken = 9
Services Rendered = 3
TRANSFERRED TO STATE POLICE = 9
Transferred/Ref to Utility = 1
Vehicle Towed = 16

MOTOR VEHICLE COMPLAINT	5	20	25	1.6	36.43	15.81
--------------------------------	---	----	----	-----	-------	-------

Action: Call Given to an Officer = 6
Could Not Locate = 1
Faxed To Station = 1
Investigated = 1
No Action Required = 1
Report Taken = 7
Services Rendered = 3
TRANSFERRED TO STATE POLICE = 5

MOTOR VEHICLE ACCIDE W/INJURY	0	7	7	< 1	17.86	35.76
--------------------------------------	---	---	---	-----	-------	-------

Action: BAYSTATE SPRINGFIELD MED CTR = 1
Call Given to an Officer = 1
Report Taken = 1
UMASS MEDICAL CTR = 1
Vehicle Towed = 3

MOTOR VEHICLE RECOVERED	0	1	1	< 1	0	0
--------------------------------	---	---	---	-----	---	---

Action: Call Given to an Officer = 1

MOTOR VEHICLE VIOLATION	40	1	41	2.7	0	18.06
--------------------------------	----	---	----	-----	---	-------

Action: Arrest(s) Made = 1
Citation/Warning Issued = 10
CRIMINAL APPLICATION = 3
No Action Required = 1
Vehicle Towed = 1
Verbal Warning = 25

NOISE COMPLAINT	1	23	24	1.6	18.80	24.12
------------------------	---	----	----	-----	-------	-------

Action: Call Given to an Officer = 3
Dispatch Handled = 2
Investigated = 4
Report Taken = 2
Peace Restored = 1
Services Rendered = 4
TRANSFERRED TO STATE POLICE = 8

NOTIFICATION	0	33	33	2.1	30.70	0.09
---------------------	---	----	----	-----	-------	------

Action: Checks Okay = 1
Call Given to an Officer = 20
Faxed To Station = 2
No Action Required = 2
Notification = 5
Services Rendered = 2
TRANSFERRED TO STATE POLICE = 1

OPEN DOOR	0	1	1	< 1	0	0
------------------	---	---	---	-----	---	---

Action: Building Checked/Secured = 1

ODOR INVESTIGATION	0	1	1	< 1	0	0
---------------------------	---	---	---	-----	---	---

Action: Investigated = 1

OFFICER WANTED	1	25	26	1.7	16.40	90.08
-----------------------	---	----	----	-----	-------	-------

Action: Call Given to an Officer = 8
Investigated = 6
No Action Required = 1
Report Taken = 2
Peace Restored = 1
Services Rendered = 3
TRANSFERRED TO STATE POLICE = 5

PAPERWORK SERVICE	39	6	45	2.9	14.46	6.52
Action: Call Given to an Officer = 1						
Could Not Locate = 1						
Dispatch Handled = 1						
Negative Contact = 13						
Notification = 1						
SERVED IN HAND = 23						
Services Rendered = 5						
PARKING COMPLAINT	2	0	2	< 1	0	5.49
Action: No Action Required = 1						
Verbal Warning = 1						
PATROL AREA	9	0	9	< 1	0	20.98
Action: Checks Okay = 3						
Investigated = 1						
Services Rendered = 5						
RADAR/TRAFFIC ENFORCEMENT	94	1	95	6.2	0.57	33.26
Action: No Action Required = 51						
Report Taken = 1						
Services Rendered = 42						
Verbal Warning = 1						
REPOSSESSION	0	1	1	< 1	0	0
Action: No Action Required = 1						
RUNAWAY	0	1	1	< 1	0	0
Action: Call Cancelled = 1						
ROLLING 9	1	2	3	< 1	0	1.93
Action: Investigated = 3						
SAFETY HAZARD	1	26	27	1.8	13.28	111.50
Action: Investigated = 4						
Taken/Referred to Other Agency = 5						
Report Taken = 2						
Services Rendered = 7						
Transferred/Ref to Highway = 4						
TRANSFERRED TO STATE POLICE = 3						
Transferred/Ref to Utility = 2						
Section 12	0	1	1	< 1	0	0
Action: FRANKLIN MEDICAL CENTER = 1						
SERVICE CALL	0	4	4	< 1	22.68	32.67
Action: FRANKLIN MEDICAL CENTER = 1						
Services Rendered = 3						
SHOTS FIRED	0	6	6	< 1	21.34	19.57
Action: Call Given to an Officer = 1						
Investigated = 2						
TRANSFERRED TO STATE POLICE = 2						
Unfounded = 1						
SMOKE INVESTIGATION	0	4	4	< 1	2.23	17.13
Action: Extinguished = 1						
Report Taken = 1						
Unfounded = 2						
SOLICITING	0	3	3	< 1	0	0
Action: Call Given to an Officer = 1						
Dispatch Handled = 1						
No Action Required = 1						

SEX OFFENDER REGISTRATION	0	4	4	< 1	5.43	6.35
Action: Services Rendered = 4						
SUICIDE COMMITTED	0	2	2	< 1	21.67	166.96
Action: Investigated = 1						
Services Rendered = 1						
SUSPICIOUS PERSON	1	8	9	< 1	15.01	24.59
Action: Call Given to an Officer = 3						
Investigated = 5						
TRANSFERRED TO STATE POLICE = 1						
SUSPICIOUS ACTIVITY	1	9	10	< 1	10.16	18.51
Action: Building Checked/Secured = 1						
Investigated = 2						
Report Taken = 2						
TRANSFERRED TO STATE POLICE = 4						
Unfounded = 1						
SUICIDE THREAT	0	4	4	< 1	1.67	36.74
Action: ATHOL MEMORIAL HOSPITAL = 1						
No Transport/ Patient Refusal = 1						
Patient Refusal = 1						
Services Rendered = 1						
SUSPICIOUS VEHICLE	0	12	12	< 1	15.95	4.44
Action: Unknown = 1						
Call Given to an Officer = 3						
Could Not Locate = 1						
Faxed To Station = 1						
Investigated = 3						
Negative Contact = 1						
Notification = 1						
TRANSFERRED TO STATE POLICE = 1						
THREAT	0	5	5	< 1	0	0
Action: Call Given to an Officer = 3						
Faxed To Station = 1						
TRANSFERRED TO STATE POLICE = 1						
TRAFFIC HAZARD	6	22	28	1.8	240.27	39.27
Action: Gone On Arrival = 1						
Investigated = 2						
No Action Required = 2						
Removed Hazard = 6						
Taken/Referred to Other Agency = 5						
Services Rendered = 7						
Transferred/Ref to Highway = 3						
Transferred/Ref to Utility = 1						
Unfounded = 1						
TRAFFIC CONTROL	5	0	5	< 1	0.05	23.39
Action: No Action Required = 1						
Services Rendered = 4						
TRESPASS	2	5	7	< 1	15.34	23.55
Action: Call Given to an Officer = 3						
Investigated = 1						
Notification = 1						
Removed Hazard = 1						
Services Rendered = 1						
TRUANT	0	1	1	< 1	0	0
Action: Services Rendered = 1						

Dispatch Analysis

Printed: 03/31/2023

VANDALISM	3	3	6	< 1	2.87	7.17
Action: Call Given to an Officer = 1						
Investigated = 1						
Report Taken = 2						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 1						
SERVE WARRANT	3	2	5	< 1	5.64	14.95
Action: Arrest(s) Made = 1						
Negative Contact = 3						
TRANSFERRED TO STATE POLICE = 1						
TOTAL	494	1042	1536	100	21.59	21.69

Call Action Breakdown

<u>Call Action</u>	<u>Self Init</u>	<u>Dispatched</u>	<u>Total</u>	<u>%</u>
Unknown	1	1	2	< 1
ACCIDENTAL	0	3	3	< 1
ATHOL MEMORIAL HOSPITAL	1	49	50	3.3
Arrest(s) Made	1	5	6	< 1
Building Checked/Secured	159	8	167	10.9
BAYSTATE SPRINGFIELD MED CTR	0	1	1	< 1
Call Cancelled	0	15	15	< 1
COOLEY DICKINSON HOSPITAL	0	2	2	< 1
Citation/Warning Issued	10	1	11	< 1
Checks Okay	37	4	41	2.7
CONFIRMED MIS-DIAL	0	17	17	1.1
Call Given to an Officer	0	135	135	8.8
CRIMINAL APPLICATION	3	0	3	< 1
Could Not Locate	1	8	9	< 1
Dispatch Handled	1	44	45	2.9
Referred to Animal Control	0	14	14	< 1
Extinguished	0	24	24	1.6
False Alarm	0	11	11	< 1
FRANKLIN MEDICAL CENTER	0	82	82	5.3
Faxed To Station	0	6	6	< 1
Good Intent	6	4	10	< 1
Gone On Arrival	0	7	7	< 1
HENRY HEYWOOD HOSP	0	1	1	< 1
Investigated	17	100	117	7.6
No Action Required	64	22	86	5.6
Negative Contact	20	4	24	1.6
NOBODY HOME	0	1	1	< 1
Notification	4	11	15	< 1
No Transport/ Patient Refusal	0	14	14	< 1
Other Hospital	0	1	1	< 1
Patient Refusal	1	15	16	1.0
Removed Hazard	3	8	11	< 1
Taken/Referred to Other Agency	1	24	25	1.6
Report Taken	13	46	59	3.8
Peace Restored	0	7	7	< 1
SERVED IN HAND	23	2	25	1.6
Services Rendered	97	135	232	15.1
Transferred/Ref to Highway	0	12	12	< 1
Taken to Family/Guardian/Other	0	1	1	< 1
TRANSFERRED TO STATE POLICE	0	140	140	9.1
Transferred/Ref to Utility	2	22	24	1.6
UMASS MEDICAL CTR	0	2	2	< 1
Unfounded	0	10	10	< 1
Vehicle Towed	2	23	25	1.6
Verbal Warning	27	0	27	1.8

TOTAL	494	1042	1536	100
-------	-----	------	------	-----

Operator Race And Sex Breakdown

<u>Sex</u>	<u>Total</u>	<u>%</u>
Not Specified	57	32.4
Male	75	42.6
Female	41	23.3
Unknown	3	1.7
Non-Binary	0	0.0
TOTAL	176	100

<u>Race</u>	<u>Total</u>	<u>%</u>
Not Specified	66	37.5
Asian/Pacific Islander	0	0.0
Black	0	0.0
American Indian/Alaskan Native	0	0.0
White	57	32.4
Unknown	53	30.1
TOTAL	176	100

<u>Ethnicity</u>	<u>Total</u>	<u>%</u>
Not Specified	67	38.1
Hispanic	2	1.1
Not Hispanic	37	21.0
Unknown	70	39.8
TOTAL	176	100