

Call Reason Breakdown

Call Reason	Self	Disp	Total	%	Avg. Arrive	Avg. Time @ Scene
209A SERVICE	9	3	12	< 1	9.97	5.33
Action: Could Not Locate = 1						
No Action Required = 2						
Negative Contact = 5						
SERVED IN HAND = 4						
209A VIOLATION	1	1	2	< 1	2.33	38.77
Action: Investigated = 1						
Report Taken = 1						
ABANDONED 911 CALL	0	18	18	< 1	7.98	10.42
Action: COOLEY DICKINSON HOSPITAL = 2						
CONFIRMED MIS-DIAL = 6						
Dispatch Handled = 1						
Investigated = 3						
No Action Required = 2						
Negative Contact = 1						
NOBODY HOME = 1						
TRANSFERRED TO STATE POLICE = 2						
911 CALL	0	87	87	< 1	8.52	7.30
Action: ACCIDENTAL = 7						
COOLEY DICKINSON HOSPITAL = 1						
Checks Okay = 1						
CONFIRMED MIS-DIAL = 24						
Call Given to an Officer = 2						
Could Not Locate = 1						
Dispatch Handled = 5						
FRANKLIN MEDICAL CENTER = 1						
Investigated = 9						
No Action Required = 9						
Negative Contact = 1						
NOBODY HOME = 1						
Taken/Referred to Other Agency = 6						
Services Rendered = 4						
TRANSFERRED TO STATE POLICE = 12						
Unfounded = 3						
911 HANG UP	0	22	22	< 1	12.06	15.52
Action: ACCIDENTAL = 1						
Checks Okay = 2						
CONFIRMED MIS-DIAL = 7						
Call Given to an Officer = 4						
Investigated = 2						
No Action Required = 1						
Report Taken = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 2						
Unfounded = 1						
911 MIS DIAL	0	31	31	< 1	7.43	4.07
Action: ACCIDENTAL = 1						
Checks Okay = 2						
CONFIRMED MIS-DIAL = 14						
Call Given to an Officer = 3						
Could Not Locate = 1						
Good Intent = 1						
Investigated = 3						
No Action Required = 1						
Negative Contact = 1						
TRANSFERRED TO STATE POLICE = 4						

Dispatch Analysis

Printed: 03/31/2023

911 Text to 911	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
ABANDONED MV	2	4	6	< 1	15.47	17.38
Action: Checks Okay = 1						
Investigated = 3						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 1						
ADMINISTRATIVE	505	3	508	4.5	1.07	57.46
Action: ACCIDENTAL = 1						
Checks Okay = 3						
Call Given to an Officer = 1						
Faxed To Station = 1						
Investigated = 5						
No Action Required = 165						
NOBODY HOME = 1						
Notification = 1						
Report Taken = 6						
Services Rendered = 324						
ALARM BURGLAR OR HOLDUP	3	173	176	1.6	7.23	8.33
Action: ACCIDENTAL = 10						
Building Checked/Secured = 61						
Call Cancelled = 39						
Checks Okay = 3						
CONFIRMED MIS-DIAL = 1						
Call Given to an Officer = 2						
Dispatch Handled = 1						
False Alarm = 15						
Faxed To Station = 1						
Investigated = 12						
No Action Required = 1						
Taken to Family/Guardian/Other = 1						
TRANSFERRED TO STATE POLICE = 28						
Unfounded = 1						
EMS ALARM - LIFELINE ACTIVATED	0	22	22	< 1	4.81	10.74
Action: ACCIDENTAL = 3						
Call Cancelled = 1						
COOLEY DICKINSON HOSPITAL = 7						
False Alarm = 2						
No Transport/ Patient Refusal = 7						
Services Rendered = 2						
FIRE ALARM	0	47	47	< 1	7.31	18.84
Action: Building Checked/Secured = 1						
Call Cancelled = 3						
False Alarm = 7						
Investigated = 25						
No Action Required = 1						
Services Rendered = 9						
Unfounded = 1						
ANIMAL COMPLAINT	43	134	177	1.6	8.52	15.90
Action: ACCIDENTAL = 1						
Call Cancelled = 2						
Call Given to an Officer = 5						
Could Not Locate = 9						
Dispatch Handled = 2						
Referred to Animal Control = 11						
Faxed To Station = 1						
Good Intent = 2						
Gone On Arrival = 4						
Investigated = 19						
No Action Required = 4						

Negative Contact = 6
NOBODY HOME = 1
Notification = 2
Protective Custody = 2
Patient Refusal = 1
Taken/Referred to Other Agency = 9
Report Taken = 10
Peace Restored = 1
Services Rendered = 57
Transferred/Ref to Highway = 2
Taken to Family/Guardian/Other = 8
TRANSFERRED TO STATE POLICE = 7
Unfounded = 11

ASSIST CITIZEN	83	45	128	1.1	4.06	20.98
-----------------------	----	----	-----	-----	------	-------

Action: Dispatch Handled = 1
Good Intent = 6
Investigated = 9
No Action Required = 5
Negative Contact = 2
NOBODY HOME = 1
Removed Hazard = 1
Taken/Referred to Other Agency = 1
Report Taken = 11
SERVED IN HAND = 1
Services Rendered = 89
Transferred/Ref to Highway = 1

ASSIST OTHER AGENCY	34	26	60	< 1	3.42	31.26
----------------------------	----	----	----	-----	------	-------

Action: Call Cancelled = 1
Call Given to an Officer = 1
Investigated = 6
No Action Required = 2
Negative Contact = 1
Notification = 1
Services Rendered = 44
TRANSFERRED TO STATE POLICE = 4

ASSAULT	0	2	2	< 1	12.45	76.60
----------------	---	---	---	-----	-------	-------

Action: Arrest(s) Made = 1
Report Taken = 1

ARTICLES LOST	2	4	6	< 1	0	4.33
----------------------	---	---	---	-----	---	------

Action: Could Not Locate = 1
Dispatch Handled = 1
Investigated = 1
Report Taken = 1
Services Rendered = 1
Taken to Family/Guardian/Other = 1

ARTICLES RECOVERED	18	13	31	< 1	12.03	7.47
---------------------------	----	----	----	-----	-------	------

Action: Call Given to an Officer = 1
Could Not Locate = 1
Faxed To Station = 1
Good Intent = 3
Investigated = 1
No Action Required = 1
Negative Contact = 3
Notification = 2
Taken/Referred to Other Agency = 1
Report Taken = 1
SERVED IN HAND = 1
Services Rendered = 15

BREAKING & ENTERING AUTO	0	2	2	< 1	5.74	18.57
-------------------------------------	---	---	---	-----	------	-------

Action: Faxed To Station = 1

Investigated = 1

BREAKING AND ENTERING	0	1	1	< 1	6.23	12.26
Action: Investigated = 1						
BREAKING & ENTERING PAST	2	3	5	< 1	6.24	29.46
Action: Investigated = 2						
Report Taken = 3						
BE ON THE LOOK OUT	1	1	2	< 1	0.52	4.40
Action: Could Not Locate = 1						
Services Rendered = 1						
BUILDING/LOCATION CHECK	1865	29	1894	16.8	7.07	3.27
Action: Unknown = 3						
ACCIDENTAL = 2						
Building Checked/Secured = 524						
BAYSTATE SPRINGFIELD MED CTR = 1						
Citation/Warning Issued = 2						
Checks Okay = 1031						
Call Given to an Officer = 1						
Could Not Locate = 1						
Faxed To Station = 11						
Good Intent = 2						
Investigated = 11						
No Action Required = 133						
Negative Contact = 1						
Notification = 2						
Report Taken = 4						
Services Rendered = 165						
BYLAW VIOLATION	1	0	1	< 1	0	0
Action: Services Rendered = 1						
CHIMNEY FIRE	0	11	11	< 1	4.50	33.52
Action: Extinguished = 3						
Investigated = 2						
Services Rendered = 6						
CHECK WELFARE	17	63	80	< 1	8.66	19.39
Action: Building Checked/Secured = 1						
Call Cancelled = 3						
COOLEY DICKINSON HOSPITAL = 5						
Checks Okay = 7						
Could Not Locate = 1						
Dispatch Handled = 2						
FRANKLIN MEDICAL CENTER = 1						
Good Intent = 2						
Investigated = 21						
Negative Contact = 5						
NOBODY HOME = 1						
Notification = 2						
No Transport/ Patient Refusal = 1						
Taken/Referred to Other Agency = 1						
Report Taken = 1						
Services Rendered = 16						
TRANSFERRED TO STATE POLICE = 7						
Unfounded = 3						
Civil Issue	3	2	5	< 1	10.48	15.69
Action: Investigated = 1						
No Action Required = 1						
Report Taken = 1						
Services Rendered = 2						
CRUISER MAINTENANCE	286	6	292	2.6	0.06	18.40

Action: ACCIDENTAL = 1						
Checks Okay = 24						
Good Intent = 1						
Investigated = 2						
No Action Required = 62						
Notification = 1						
Report Taken = 1						
Services Rendered = 199						
Vehicle Towed = 1						
CARBON MONOXIDE HAZARD	0	18	18	< 1	5.02	20.29
Action: COOLEY DICKINSON HOSPITAL = 1						
False Alarm = 2						
Investigated = 7						
Patient Refusal = 1						
Services Rendered = 7						
COMMUNITY POLICING	172	6	178	1.6	0.14	30.12
Action: Checks Okay = 9						
Could Not Locate = 1						
Good Intent = 19						
Investigated = 1						
No Action Required = 63						
Negative Contact = 1						
Services Rendered = 84						
COMPLAINT	5	25	30	< 1	12.58	17.93
Action: Call Given to an Officer = 1						
Could Not Locate = 1						
Investigated = 6						
No Action Required = 2						
NOBODY HOME = 1						
Taken/Referred to Other Agency = 1						
Report Taken = 4						
Peace Restored = 1						
Services Rendered = 11						
Transferred/Ref to Highway = 1						
Unfounded = 1						
COURT	11	0	11	< 1	0	60.31
Action: ACCIDENTAL = 1						
No Action Required = 5						
Services Rendered = 5						
CUSTODY ISSUE	0	1	1	< 1	0	0
Action: Negative Contact = 1						
Car vs. Deer	3	32	35	< 1	9.24	16.16
Action: Call Given to an Officer = 1						
Could Not Locate = 1						
Faxed To Station = 1						
Investigated = 4						
No Action Required = 1						
Negative Contact = 1						
Report Taken = 7						
Services Rendered = 5						
Transferred/Ref to Highway = 2						
TRANSFERRED TO STATE POLICE = 9						
Unfounded = 1						
Vehicle Towed = 2						
DEATH	1	0	1	< 1	0	5.97
Action: Services Rendered = 1						
Paid Detail	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						

Dispatch Analysis

Printed: 03/31/2023

DISTURBANCE	3	11	14	< 1	9.76	29.55
Action: Arrest(s) Made = 1						
Could Not Locate = 1						
Gone On Arrival = 1						
Investigated = 1						
No Action Required = 1						
Negative Contact = 1						
Taken/Referred to Other Agency = 1						
Report Taken = 1						
Services Rendered = 3						
TRANSFERRED TO STATE POLICE = 2						
Unfounded = 1						
DISABLED MV	65	33	98	< 1	7.01	24.14
Action: Unknown = 1						
Call Cancelled = 1						
Checks Okay = 1						
Call Given to an Officer = 2						
Dispatch Handled = 1						
Good Intent = 2						
Investigated = 16						
No Action Required = 6						
Negative Contact = 1						
Notification = 2						
Removed Hazard = 1						
Taken/Referred to Other Agency = 2						
Report Taken = 1						
Services Rendered = 40						
Transferred/Ref to Highway = 1						
TRANSFERRED TO STATE POLICE = 2						
Unfounded = 1						
Vehicle Towed = 17						
DOMESTIC	0	2	2	< 1	10.45	183.06
Action: BAYSTATE SPRINGFIELD MED CTR = 1						
TRANSFERRED TO STATE POLICE = 1						
Drill/Testing	9	4	13	< 1	2.23	68.63
Action: Investigated = 1						
No Action Required = 1						
Services Rendered = 11						
DETAIL REQUEST	0	14	14	< 1	6.23	13.23
Action: Call Given to an Officer = 5						
No Action Required = 1						
Notification = 3						
Services Rendered = 5						
ESCORT/TRANSPORT	8	2	10	< 1	0	19.31
Action: Good Intent = 1						
Services Rendered = 9						
FIREARMS LICENSING	159	8	167	1.5	0.68	25.60
Action: Call Given to an Officer = 2						
Investigated = 1						
No Action Required = 9						
Negative Contact = 3						
NOBODY HOME = 3						
Report Taken = 1						
SERVED IN HAND = 4						
Services Rendered = 144						
BRUSH FIRE	0	7	7	< 1	4.14	74.26
Action: Extinguished = 6						
Services Rendered = 1						

Dispatch Analysis

Printed: 03/31/2023

STRUCTURE FIRE	0	1	1	< 1	8.07	235.46
Action: Extinguished = 1						
FIRE, OTHER NON-SPECIFIC	1	14	15	< 1	5.69	41.27
Action: Call Cancelled = 1						
Checks Okay = 1						
Extinguished = 1						
Investigated = 5						
Services Rendered = 6						
Transferred/Ref to Utility = 1						
VEHICLE FIRE	0	3	3	< 1	4.99	36.48
Action: Extinguished = 1						
Vehicle Towed = 2						
FIRE WORKS	0	6	6	< 1	6.48	9.38
Action: ACCIDENTAL = 1						
Call Given to an Officer = 1						
Investigated = 1						
Unfounded = 3						
FOLLOW UP INVESTIGATION	60	11	71	< 1	25.36	28.64
Action: Investigated = 27						
No Action Required = 4						
Negative Contact = 6						
NOBODY HOME = 1						
Notification = 1						
Report Taken = 8						
Peace Restored = 1						
Services Rendered = 21						
TRANSFERRED TO STATE POLICE = 1						
Vehicle Towed = 1						
FRAUD/SCAM	10	31	41	< 1	13.29	13.77
Action: Call Given to an Officer = 4						
Dispatch Handled = 1						
Faxed To Station = 1						
Investigated = 8						
Taken/Referred to Other Agency = 1						
Report Taken = 21						
Services Rendered = 5						
GAS LEAK	0	4	4	< 1	6.84	24.93
Action: Call Given to an Officer = 1						
Investigated = 2						
Services Rendered = 1						
GENERAL INFO	1	54	55	< 1	0	0
Action: Call Given to an Officer = 36						
Dispatch Handled = 1						
Faxed To Station = 3						
Gone On Arrival = 1						
No Action Required = 1						
Notification = 2						
Report Taken = 4						
Services Rendered = 5						
Transferred/Ref to Highway = 1						
TRANSFERRED TO STATE POLICE = 1						
HARASSMENT	2	5	7	< 1	5.57	17.30
Action: Investigated = 4						
Report Taken = 3						
ILLEGAL BURN	0	6	6	< 1	8.26	13.66
Action: Extinguished = 4						

No Action Required = 1
Services Rendered = 1

ILLEGAL DUMPING	4	1	5	< 1	6.12	4.34
Action: Checks Okay = 1						
Investigated = 1						
Report Taken = 1						
Services Rendered = 1						
Transferred/Ref to Highway = 1						
INVESTIGATION	38	15	53	< 1	2.13	27.68
Action: COOLEY DICKINSON HOSPITAL = 1						
Checks Okay = 2						
Call Given to an Officer = 1						
Faxed To Station = 1						
Investigated = 23						
No Action Required = 4						
Negative Contact = 3						
NOBODY HOME = 2						
Notification = 1						
Report Taken = 6						
Peace Restored = 1						
Services Rendered = 6						
Transferred/Ref to Highway = 1						
Transferred/Ref to Utility = 1						
KEEP THE PEACE	3	3	6	< 1	4.36	24.81
Action: Investigated = 1						
Peace Restored = 2						
Services Rendered = 3						
LARCENY	8	16	24	< 1	11.34	25.10
Action: Call Given to an Officer = 1						
Investigated = 3						
Report Taken = 15						
Services Rendered = 3						
TRANSFERRED TO STATE POLICE = 2						
LINE DOWN, POWER, PHONE OR CABL	6	67	73	< 1	8.35	44.39
Action: Extinguished = 2						
Investigated = 9						
No Action Required = 1						
Removed Hazard = 7						
Taken/Referred to Other Agency = 3						
Report Taken = 1						
SERVED IN HAND = 1						
Services Rendered = 15						
Transferred/Ref to Highway = 2						
Transferred/Ref to Utility = 31						
Unfounded = 1						
LOCKOUT	4	4	8	< 1	8.60	11.28
Action: Services Rendered = 7						
TRANSFERRED TO STATE POLICE = 1						
MEDICAL EMERGENCY	2	302	304	2.7	6.48	26.44
Action: ATHOL MEMORIAL HOSPITAL = 2						
BAYSTATE SPRINGFIELD MED CTR = 9						
Call Cancelled = 1						
COOLEY DICKINSON HOSPITAL = 149						
False Alarm = 1						
FRANKLIN MEDICAL CENTER = 49						
Investigated = 3						
No Action Required = 1						
No Transport/ Patient Refusal = 23						
Other Hospital = 1						

Patient Refusal = 24
Taken/Referred to Other Agency = 1
Services Rendered = 40

MISSING PERSON	1	1	2	< 1	0.88	29.60
Action: Taken/Referred to Other Agency = 1						
Report Taken = 1						

MISCELLANEOUS	74	19	93	< 1	5.38	13.98
Action: Checks Okay = 7						
Call Given to an Officer = 5						
Dispatch Handled = 3						
False Alarm = 1						
Good Intent = 4						
Gone On Arrival = 1						
Investigated = 2						
No Action Required = 9						
Notification = 1						
Report Taken = 3						
Services Rendered = 57						

MOTOR VEHICLE ACCIDENT NO INJU	12	94	106	< 1	6.66	44.49
Action: Unknown = 1						
Arrest(s) Made = 3						
COOLEY DICKINSON HOSPITAL = 2						
Citation/Warning Issued = 1						
Call Given to an Officer = 2						
Gone On Arrival = 1						
Investigated = 24						
Other Hospital = 1						
Removed Hazard = 1						
Report Taken = 27						
Services Rendered = 16						
TRANSFERRED TO STATE POLICE = 3						
Unfounded = 3						
Vehicle Towed = 21						

MOTOR VEHICLE COMPLAINT	11	65	76	< 1	7.15	14.77
Action: Arrest(s) Made = 1						
Citation/Warning Issued = 2						
Checks Okay = 1						
Call Given to an Officer = 6						
Could Not Locate = 14						
Faxed To Station = 1						
Gone On Arrival = 5						
Investigated = 8						
Negative Contact = 6						
Notification = 2						
Taken/Referred to Other Agency = 6						
Report Taken = 5						
Services Rendered = 10						
TRANSFERRED TO STATE POLICE = 2						
Unfounded = 6						
Verbal Warning = 1						

MOTOR VEHICLE ACCIDE W/INJURY	0	15	15	< 1	11.09	69.24
Action: Arrest(s) Made = 1						
BAYSTATE SPRINGFIELD MED CTR = 2						
COOLEY DICKINSON HOSPITAL = 3						
Investigated = 1						
Patient Refusal = 2						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 1						
Vehicle Towed = 4						

MOTOR VEHICLE - STOLEN	0	3	3	< 1	14.97	20.13
-------------------------------	---	---	---	-----	-------	-------

Action: Report Taken = 1
TRANSFERRED TO STATE POLICE = 2

MOTOR VEHICLE VIOLATION	2779	14	2793	24.7	3.53	8.26
--------------------------------	------	----	------	------	------	------

Action: Unknown = 3
ACCIDENTAL = 10
Arrest(s) Made = 15
Call Cancelled = 8
Citation/Warning Issued = 1467
Checks Okay = 2
CRIMINAL APPLICATION = 30
FRANKLIN MEDICAL CENTER = 1
Good Intent = 3
Investigated = 53
No Action Required = 24
Negative Contact = 2
Taken/Referred to Other Agency = 1
Report Taken = 2
Services Rendered = 16
Vehicle Towed = 55
Verbal Warning = 1101

NOISE COMPLAINT	4	9	13	< 1	5.90	18.16
------------------------	---	---	----	-----	------	-------

Action: Could Not Locate = 1
Investigated = 2
Taken/Referred to Other Agency = 1
Peace Restored = 2
Services Rendered = 1
TRANSFERRED TO STATE POLICE = 5
Unfounded = 1

NOTIFICATION	4	27	31	< 1	10.03	20.53
---------------------	---	----	----	-----	-------	-------

Action: Unknown = 1
Call Given to an Officer = 6
Could Not Locate = 1
Dispatch Handled = 1
Faxed To Station = 1
Good Intent = 1
Investigated = 1
No Action Required = 2
Negative Contact = 2
Notification = 4
Taken/Referred to Other Agency = 1
Report Taken = 1
Services Rendered = 9

OPEN DOOR	1	0	1	< 1	0	12.42
------------------	---	---	---	-----	---	-------

Action: Building Checked/Secured = 1

ODOR INVESTIGATION	0	12	12	< 1	7.95	20.32
---------------------------	---	----	----	-----	------	-------

Action: Could Not Locate = 2
Investigated = 5
Taken/Referred to Other Agency = 1
Services Rendered = 4

OFFICER WANTED	4	57	61	< 1	11.19	32.77
-----------------------	---	----	----	-----	-------	-------

Action: Arrest(s) Made = 2
Checks Okay = 2
Call Given to an Officer = 2
Could Not Locate = 1
Investigated = 14
No Action Required = 1
Negative Contact = 2
NOBODY HOME = 1
Report Taken = 11
Peace Restored = 4

SERVED IN HAND = 1
 Services Rendered = 8
 Taken to Family/Guardian/Other = 1
 TRANSFERRED TO STATE POLICE = 10
 Unfounded = 1

PAPERWORK SERVICE	196	7	203	1.8	1.00	4.94
Action: Call Given to an Officer = 1						
Could Not Locate = 2						
Investigated = 2						
No Action Required = 4						
Negative Contact = 30						
NOBODY HOME = 5						
Notification = 1						
SERVED IN HAND = 86						
Services Rendered = 72						
ANNOYING PHONE CALLS	0	2	2	< 1	11.25	12.08
Action: Faxed To Station = 1						
Report Taken = 1						
PARKING COMPLAINT	1	0	1	< 1	0	6.27
Action: Negative Contact = 1						
PATROL AREA	545	1	546	4.8	0.76	5.57
Action: Citation/Warning Issued = 1						
Checks Okay = 357						
Could Not Locate = 1						
Investigated = 1						
No Action Required = 82						
Negative Contact = 1						
Removed Hazard = 1						
Report Taken = 1						
Services Rendered = 98						
Transferred/Ref to Highway = 1						
Unfounded = 2						
POWER OUTAGE/FAILURE	0	1	1	< 1	0	0
Action: Transferred/Ref to Utility = 1						
RADAR/TRAFFIC ENFORCEMENT	1861	4	1865	16.5	1.58	29.30
Action: ACCIDENTAL = 4						
Building Checked/Secured = 2						
Citation/Warning Issued = 86						
Checks Okay = 11						
CRIMINAL APPLICATION = 3						
Investigated = 19						
No Action Required = 949						
Negative Contact = 2						
SERVED IN HAND = 2						
Services Rendered = 752						
Vehicle Towed = 1						
Verbal Warning = 34						
REPOSSESSION	0	1	1	< 1	0	0
Action: Vehicle Towed = 1						
RESCUE CALL	1	1	2	< 1	1.83	94.60
Action: Services Rendered = 1						
Unfounded = 1						
ROLLING 9	22	6	28	< 1	0	8.28
Action: Citation/Warning Issued = 2						
Investigated = 16						
No Action Required = 7						
Report Taken = 1						

Dispatch Analysis

Printed: 03/31/2023

```
Vehicle Towed = 1
Verbal Warning = 1
```

ROLLING Q2-1	1	0	1	< 1	0	7.67
Action: Citation/Warning Issued = 1						

SAFETY HAZARD	11	50	61	< 1	12.28	27.96
Action: Call Given to an Officer = 1						
Investigated = 7						
No Action Required = 1						
Negative Contact = 1						
Removed Hazard = 10						
Taken/Referred to Other Agency = 8						
Report Taken = 1						
Services Rendered = 14						
Transferred/Ref to Highway = 8						
Transferred/Ref to Utility = 10						

SEARCH	2	2	4	< 1	0.12	161.54
Action: Unknown = 1						
Could Not Locate = 1						
Unfounded = 2						

Section 12	0	2	2	< 1	16.94	10.54
Action: COOLEY DICKINSON HOSPITAL = 1						
Protective Custody = 1						

SERVICE CALL	5	23	28	< 1	5.31	30.82
Action: Call Given to an Officer = 1						
Investigated = 4						
Negative Contact = 1						
Services Rendered = 22						

SHOPLIFTING	0	1	1	< 1	11.87	31.77
Action: Investigated = 1						

SHOTS FIRED	0	12	12	< 1	6.67	20.25
Action: Could Not Locate = 1						
Investigated = 8						
TRANSFERRED TO STATE POLICE = 1						
Unfounded = 2						

SMOKE INVESTIGATION	0	10	10	< 1	10.69	17.74
Action: Could Not Locate = 1						
Dispatch Handled = 1						
Extinguished = 2						
Investigated = 2						
Services Rendered = 2						
Unfounded = 2						

SEX OFFENDER REGISTRATION	4	0	4	< 1	0	18.88
Action: Services Rendered = 4						

SUMMONS SERVICE	5	0	5	< 1	0	3.59
Action: Negative Contact = 3						
SERVED IN HAND = 2						

SUSPICIOUS PERSON	2	12	14	< 1	5.89	30.22
Action: COOLEY DICKINSON HOSPITAL = 1						
Checks Okay = 1						
FRANKLIN MEDICAL CENTER = 1						
Investigated = 3						
Negative Contact = 1						
Taken/Referred to Other Agency = 1						
TRANSFERRED TO STATE POLICE = 3						

Unfounded = 3

SUSPICIOUS PACKAGE	2	0	2	< 1	9.08	48.91
Action: Checks Okay = 1						
Investigated = 1						

SUSPICIOUS ACTIVITY	8	11	19	< 1	14.14	16.52
Action: Building Checked/Secured = 1						
Checks Okay = 4						
Could Not Locate = 1						
Investigated = 4						
Report Taken = 1						
Services Rendered = 4						
TRANSFERRED TO STATE POLICE = 3						
Unfounded = 1						

SUSPICIOUS VEHICLE	26	23	49	< 1	6.45	19.03
Action: Arrest(s) Made = 1						
Call Cancelled = 1						
Citation/Warning Issued = 1						
Checks Okay = 9						
Could Not Locate = 1						
Gone On Arrival = 1						
Investigated = 16						
No Action Required = 1						
Negative Contact = 1						
Report Taken = 1						
Services Rendered = 5						
TRANSFERRED TO STATE POLICE = 8						
Unfounded = 2						
Vehicle Towed = 1						

THREAT	1	5	6	< 1	18.55	24.36
Action: Investigated = 2						
Report Taken = 3						
TRANSFERRED TO STATE POLICE = 1						

TRAFFIC HAZARD	46	65	111	< 1	7.52	16.78
Action:	ACCIDENTAL = 1					
	Call Given to an Officer = 1					
	Good Intent = 1					
	Gone On Arrival = 1					
	Investigated = 6					
	No Action Required = 2					
	Removed Hazard = 28					
	Taken/Referred to Other Agency = 8					
	Report Taken = 1					
	Services Rendered = 32					
	Transferred/Ref to Highway = 18					
	Taken to Family/Guardian/Other = 1					
	TRANSFERRED TO STATE POLICE = 2					
	Transferred/Ref to Utility = 4					
	UMASS MEDICAL CTR = 1					
	Unfounded = 4					

TRAFFIC CONTROL	167	2	169	1.5	0.39	30.62
Action: Citation/Warning Issued = 4						
Investigated = 1						
No Action Required = 81						
Negative Contact = 1						
Services Rendered = 81						
Verbal Warning = 1						

TRESPASS	1	6	7	< 1	5.67	11.88
Action: Investigated = 4						
Report Taken = 1						

Dispatch Analysis

Printed: 03/31/2023

Services Rendered = 2

UNWANTED PERSON	2	10	12	< 1	7.25	57.19
Action: Call Given to an Officer = 1						
FRANKLIN MEDICAL CENTER = 2						
Investigated = 3						
Report Taken = 2						
Peace Restored = 1						
Services Rendered = 2						
TRANSFERRED TO STATE POLICE = 1						
VANDALISM	10	7	17	< 1	13.68	16.06
Action: Call Given to an Officer = 1						
Could Not Locate = 1						
Investigated = 2						
Report Taken = 12						
TRANSFERRED TO STATE POLICE = 1						
SERVE WARRANT	4	1	5	< 1	14.93	22.79
Action: Arrest(s) Made = 2						
Investigated = 2						
Negative Contact = 1						
TOTAL	9263	2042	11305	100	6.47	17.68

Call Action Breakdown

<u>Call Action</u>	<u>Self Init</u>	<u>Dispatched</u>	<u>Total</u>	<u>%</u>
Unknown	6	4	10	< 1
ACCIDENTAL	20	24	44	< 1
ATHOL MEMORIAL HOSPITAL	0	2	2	< 1
Arrest(s) Made	17	10	27	< 1
Building Checked/Secured	524	67	591	5.2
BAYSTATE SPRINGFIELD MED CTR	1	12	13	< 1
Call Cancelled	9	52	61	< 1
COOLEY DICKINSON HOSPITAL	0	173	173	1.5
Citation/Warning Issued	1555	12	1567	13.9
Checks Okay	1459	24	1483	13.1
CONFIRMED MIS-DIAL	0	52	52	< 1
Call Given to an Officer	4	99	103	< 1
CRIMINAL APPLICATION	33	0	33	< 1
Could Not Locate	15	34	49	< 1
Dispatch Handled	1	20	21	< 1
Referred to Animal Control	1	10	11	< 1
Extinguished	0	20	20	< 1
False Alarm	2	26	28	< 1
FRANKLIN MEDICAL CENTER	2	53	55	< 1
Faxed To Station	1	24	25	< 1
Good Intent	37	11	48	< 1
Gone On Arrival	4	11	15	< 1
Investigated	230	248	478	4.2
No Action Required	1613	41	1654	14.6
Negative Contact	63	35	98	< 1
NOBODY HOME	15	4	19	< 1
Notification	7	21	28	< 1
No Transport/ Patient Refusal	1	30	31	< 1
Other Hospital	0	2	2	< 1
Protective Custody	1	2	3	< 1
Patient Refusal	2	26	28	< 1
Removed Hazard	21	28	49	< 1
Taken/Referred to Other Agency	7	48	55	< 1
Report Taken	64	127	191	1.7
Peace Restored	3	10	13	< 1

Dispatch Analysis

Printed: 03/31/2023

SERVED IN HAND	97	5	102	< 1
Services Rendered	2216	374	2590	22.9
Transferred/Ref to Highway	7	32	39	< 1
Taken to Family/Guardian/Other	2	10	12	< 1
TRANSFERRED TO STATE POLICE	0	130	130	1.1
Transferred/Ref to Utility	5	43	48	< 1
UMASS MEDICAL CTR	0	1	1	< 1
Unfounded	12	46	58	< 1
Vehicle Towed	71	36	107	< 1
Verbal Warning	1135	3	1138	10.1
TOTAL	9263	2042	11305	100

Operator Race And Sex Breakdown

<u>Sex</u>	<u>Total</u>	<u>%</u>
Not Specified	604	18.5
Male	1482	45.3
Female	1120	34.2
Unknown	62	1.9
Non-Binary	4	0.1
TOTAL	3272	100

<u>Race</u>	<u>Total</u>	<u>%</u>
Not Specified	825	25.2
Asian/Pacific Islander	16	0.5
Black	87	2.7
American Indian/Alaskan Native	0	0.0
White	1443	44.1
Unknown	901	27.5
TOTAL	3272	100

<u>Ethnicity</u>	<u>Total</u>	<u>%</u>
Not Specified	845	25.8
Hispanic	74	2.3
Not Hispanic	1238	37.8
Unknown	1115	34.1
TOTAL	3272	100