



AZATH ANVER

Computer Science Engineering

"He who conquers himself is the mightiest warrior"

Contact

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Portfolio: <https://github.com/AzathAnver>

Education

2020-2024

Karpagam College of Engineering
CSE student .BE -Under Graduate
CGPA|8.4

2019-2020

Young India matriculation higher
secondary school
HSC|BIO-MATHS|58.5%

2017-2018

Kongu Vellalar matriculation higher
secondary school
SSLC|80.8%

Hard Skills

- SQL and Linux
- HTML,CSS & BootStrap
- C++ Programming, Java

Area of Interest

- Frontend development, Testing
- UI & UX Designing , Multi form Editing

Technical Tools

- DevC++, VS Code, Eclipse
- Github, Sql Work bench, Shell
- Adobe Photoshop ,Figma, Canva
- Word , Excel Sheet, Tableau

Hobbies

- Trading in Indian& US stock market(Equities&Derivatives)
- Forex & MCX
- cryptocurrency
- PC & Laptop assembling
- Sketching Portraits

Experience

Product Support Specialist

Startes working as a support engineer in Netcorecloud cloud which is a platform helps marketers increase conversions, user engagement, and retention on websites & apps.

Key Roles

Product Testing: Testing products to identify potential issues, ensuring they meet quality standards, and suggesting improvements.

Product Updates: Assisting in the implementation of product updates, patches, and new releases, ensuring customers are informed and issues are minimized.

Quality Assurance: Participating in quality assurance processes to ensure products meet customer expectations and industry standards.

Performance Monitoring: Monitoring product performance and user feedback to identify trends, potential issues, and areas for improvement.

Escalation Management: Handling complex or escalated issues, coordinating with higher-level support or development teams to achieve resolution.

Customer Support: Providing technical support to customers, addressing their inquiries, resolving issues, and ensuring a high level of customer satisfaction.

Troubleshooting: Diagnosing and resolving product-related problems, often requiring in-depth technical knowledge and problem-solving skills.

Projects

Auto approve file

Automated a web page which will verify the invalid data and approve the files. <https://github.com/AzathAnver/autoapprovefiles>

Automated Log fetcher

Developed an automated script to fetch logs in servers like Kibana. <https://colab.research.google.com/drive/1wiGXIVqKZYsx-dSxALCW0YZ5a8SolWy1?usp=sharing>

Certifications

INFOSYS:

- Java SE 8 Features
- Java language features
- Fundamentals in Java

COURSERA:

- UX Functions.
- Figma Warmup.
- LINUX foundation