



bookIt

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User Stories

Customer User Stories :

Make Reservation :

- As a customer, I want to fill out a simple form to book a table so that I can reserve a table quickly and easily.

Receive Confirmation :

- As a customer, I want to receive a confirmation email or SMS after submitting the form so that I have a proof of my reservation.

View Reservation Details :

- As a customer, I want to view the details of my reservation (e.g., date, time, table number) after submitting the form so that I can confirm my booking.

Cancel Reservation :

- As a customer, I want to cancel my reservation after submitting the form so that I can free up the table if I no longer need it.

Staff / Admin User Stories :

Manage Tables :

- As a staff member, I want to add, update, or remove tables in the system so that the system reflects the current layout of the restaurant.

View Reservations :

- As a staff member, I want to view all reservations submitted through the form so that I can manage table allocations.

Cancel Reservations :

- As a staff member, I want to cancel a reservation on behalf of a customer so that I can free up the table for others.