User Persona

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| Picture | Description  Name : Sarah Mitchell  Age : 34  Gender : Female  Occupation: Marke ng Manager  Loca on: New York City  Tech-Saviness: High |
| Goals   * Wants an application that is easily accessible on mobile device and allows her to make fast table reserva tions. * Wants customizable reminders and notifications regarding reservations. * Wants to see suggestions based on previous bookings made by her.   Frustrations   * Booking a table is quite difficult with her busy schedule as she has no me to make calls to restaurants or go physically. * Wants an easy, fast experience when dealing with bookings. * Wants to be able to make online reservation with the restaurants and check for availability | Scenario  Sarah has a business dinner scheduled with a client that is very important to her in the future. She will have to book a posh hotel restaurant in Manha an that will be available at 7:00 PM on Thursday. She has no me le to make calls, therefore the only thing she needs is to get an easy booking.  User Journey:  **Register**  Sarah registers by filling out the form and verifying her account through a confirmation email.  **Login**  Sarah logs in using her email and password.  **Make Reservation**  Sarah refines her filters, selects a restaurant, date, and time, and adds a quiet table preference. She receives a confirmation notification.  **Cancel Reservation**  Sarah navigates to her reservations, selects the one to cancel, and confirms cancellation.  **Update Reservation**  Sarah selects a reservation to update, modifies the details, and saves the changes. She receives an update confirmation.  **View Reservation**  Sarah views the details of all her reservations.  **Manage Tables**  The manager logs in, modifies table arrangements and reservation statuses, and receives notifications for new reservations and updates. |