User Persona

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| Picture | Description  Name : Jake Thompson  Age : 37  Gender : Male  Occupation: Content Creator & Food Blogger  Loca on: London  Tech-Saviness: Very High |
| Goals   * One particular need is they have to be able to reserve seats for a bigger group of friends without any problem. - Utilizes the platforms that not only show the customer reviews but also contribute images and have the op on of social media sharing the most.   Frustrations   * Social media food advertising puts a lot of pressure on finding acceptable eateries. Having to deal with popular restaurants that do serve food but do not have tables available is annoying. * Prefers dining experience rather than cooking at home which usually takes too long. * Too busy waiting in line and speaking to staff at the restaurant takes a significant amount of me. | Scenario  Jake would prefer to start his Friday night by hanging out with friends in the latest high-fashion cool rooftop restaurant. He will take pictures and some content for his social media while he is at it.  User Journey:  **Register**  John registers by filling out the form and verifying his account via email.  **Login**  John logs in using his email and password.  **Make Reservation**  John searches for "Los Angeles," "Rooftop," and "Trending" restaurants. He checks ratings, Instagram accounts, and reviews. John books a rooftop lounge for four at 8 PM and shares a screenshot with friends.  **Cancel Reservation**  John navigates to his reservations, selects the one to cancel, and confirms cancellation.  **Update Reservation**  John updates his reservation details and saves the changes. He receives an update confirmation.  **View Reservation**  John views all his upcoming and past reservations. |