

# Cucumber Report

12 Jun 2023, 6:19:35 PM

Start : Jun 12, 6:16:34.124 PM

End : Jun 12, 6:19:32.777 PM

Duration : 2 m 58.653 s

Features

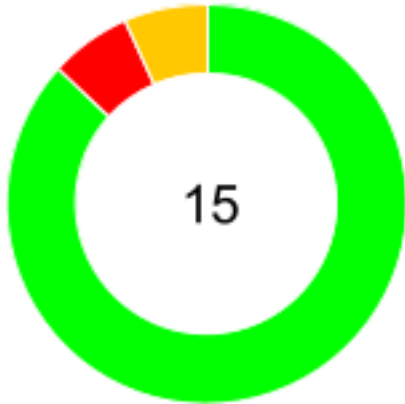
Scenarios

Steps

PASSED - 0  
FAILED - 1  
SKIPPED - 0

PASSED - 0  
FAILED - 1  
SKIPPED - 0

PASSED - 13  
FAILED - 1  
SKIPPED - 1




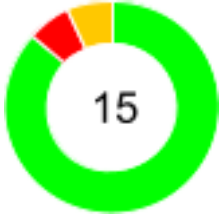


#	Feature Name	T	P	F	S	Duration
1	Checking Cash Withdrawal Transaction Amount Greater than Limit	1	0	1	0	2 m 58.653 s

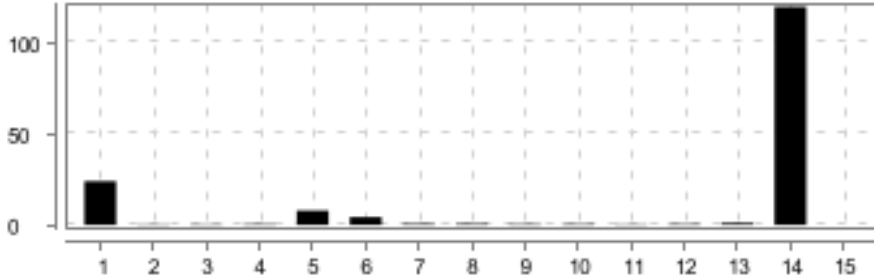
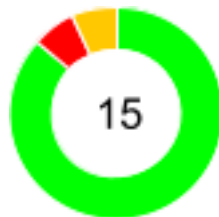


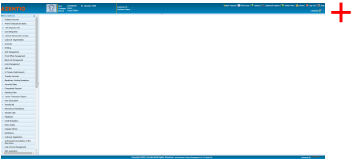
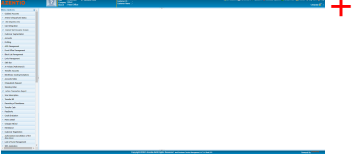
#	Feature Name	Scenario Name	T	P	F	S	Duration
1	Checking Cash Withdrawal Transaction Amount Greater than Limit	To check whether transfer is possible with particular amount greater than limit	15	13	1	1	2 m 58.648 s


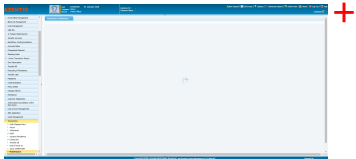
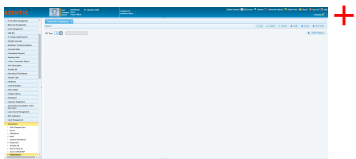
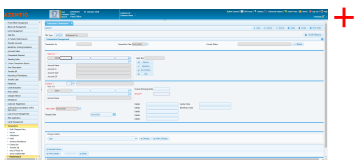
**(F)- Checking Cash Withdrawal Transaction Amount Greater than Limit**

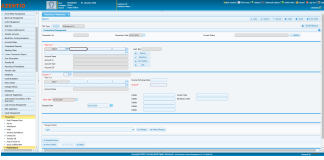
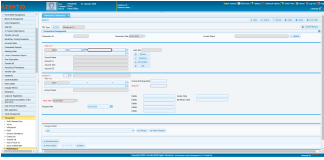
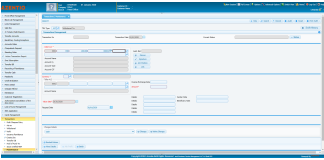

<b>FAILED</b>	<b>DURATION - 2 m 58.653 s</b>	Scenarios		Steps	
/ 6:16:34.124 PM // 6:19:32.777 PM /		Total - 1	1	Total - 15	15
		Pass - 0		Pass - 13	
		Fail - 1		Fail - 1	
		Skip - 0		Skip - 1	

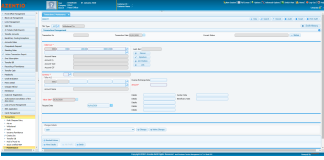
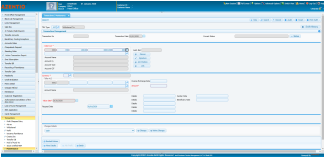
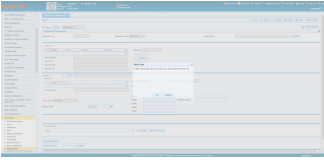
**(S)- To check whether transfer is possible with particular amount greater than limit**

<div>FAILED</div> <div>DURATION - 2 m 58.648 s</div>		<div>Steps</div> <div>Total - 15</div> <div>Pass - 13</div> <div>Fail - 1</div> <div>Skip - 1</div>	
<div>/ 6:16:34.129 PM // 6:19:32.777 PM /</div>			
<div>Checking Cash Withdrawal Transaction Amount Greater than Limit</div>			
<div>@TRS_096</div>			

#	Step / Hook Details	Status	Duration
1	Given navigate to CSM application and login with valid credentials	PASSED	24.130 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.305 s
	screenshot		
			
2	And User update test data for test case number TRS_604	PASSED	0.333 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.333 s
	screenshot		
			

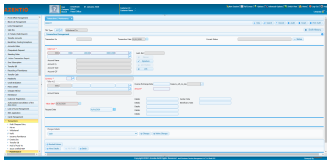
#	Step / Hook Details	Status	Duration
3	And Click the Transactions flag	PASSED	0.314 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.333 s
	screenshot		
			
4	Then Click the Maintenance flag on the Transaction	PASSED	0.586 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.370 s
	screenshot		
			
5	And Enter the code in TRXTypeBox in Maintenance flag	PASSED	7.950 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.338 s
	screenshot		
			
6	Then Enter the Branch code in Branch code Maintenance flag	PASSED	4.288 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.331 s
	screenshot		
			
7	And Enter the Currency code in Maintenance flag	PASSED	0.663 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.369 s
	screenshot		

#	Step / Hook Details	Status	Duration
	 +		
8	Then Enter the GI code in Maintenance flag	PASSED	0.652 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.356 s
	screenshot		
	 +		
9	And Enter the Cif code in Maintenance flag	PASSED	0.546 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.504 s
	screenshot		
	 +		
10	Then Click the Ok popup	PASSED	0.639 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.488 s
	screenshot		
	 +		
11	And Click the Close popup	PASSED	0.398 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.274 s
	screenshot		

#	Step / Hook Details	Status	Duration
			
12	Then Enter the serial number in Maintenance flag	PASSED	0.567 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.326 s
	screenshot		
			
13	Then Click the Ok popup	PASSED	1.116 s
	AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)	PASSED	0.345 s
	screenshot		
			
14	<p>And Click the Close popup</p> <p>org.openqa.selenium.TimeoutException: Expected condition failed: waiting for visibility of Proxy element for: DefaultElementLocator 'By.xpath: //span[text()='close']' (tried for 120 second(s) with 1 milliseconds interval)  at org.openqa.selenium.support.ui.FluentWait.timeoutException(FluentWait.java:263)  at org.openqa.selenium.support.ui.FluentWait.until(FluentWait.java:231)  at helper.WaitHelper.waitForElementWithFluentwait(WaitHelper.java:103)  at stepdefinitions.CSM_CheckingMultiTransferStep.click_the_close_popup(CSM_CheckingMultiTransferStep.java:161)  at ?.Click the Close popup(file:///C:/Users/inindc00604/git/BharaniCSM/CSM_Bharani/src/test/java/features/CheckingCashDepositAmountGreaterLimit.feature:18)  Caused by: org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: {"method":"xpath","selector":"//span[text()='close']"} (Session info: chrome=114.0.5735.110) For documentation on this error, please visit: https://selenium.dev/exceptions/#no_such_element Build info: version: '4.8.1', revision: '8ebccac989' System info: os.name: 'Windows 10', os.arch: 'amd64', os.version: '10.0', java.version: '16.0.2' Driver info: org.openqa.selenium.chrome.ChromeDriver Command: [5de70ac88ec52052253e148ef731c48e, findElement {using=xpath, value=//span[text()='close']}] Capabilities {acceptInsecureCerts: false, browserName: chrome, browserVersion: 114.0.5735.110, chrome: {chromedriverVersion: 114.0.5735.90 (386bc09e8f4f..., userDataDir: C:/Users/ININDC~1/AppDataL..., goog:chromeOptions: {debuggerAddress: localhost:59784}, networkConnectionEnabled: false, pageLoadStrategy: normal, platformName: WINDOWS, proxy: Proxy(), se:cdp: ws://localhost:59784/devtoo..., se:cdpVersion: 114.0.5735.110, setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad: 300000, script: 30000}, unhandledPromptBehavior: dismiss</p>	FAILED	2 m 0.054 s

#	Step / Hook Details	Status	Duration
	<p>and notify, webauthn:extension:credBlob: true, webauthn:extension:largeBlob: true, webauthn:extension:minPinLength: true, webauthn:extension:prf: true, webauthn:virtualAuthenticators: true} Session ID: 5de70ac88ec52052253e148ef731c48e</p> <p>atjdk.internal.reflect.GeneratedConstructorAccessor37.newInstance(Unknown Source)</p> <p>at java.base/jdk.internal.reflect.DelegatingConstructorAccessorImpl.newInstance(DelegatingConstructorAccessorImpl.java:45)</p> <p>at java.base/java.lang.reflect.Constructor.newInstanceWithCaller(Constructor.java:499)</p> <p>at java.base/java.lang.reflect.Constructor.newInstance(Constructor.java:480)</p> <p>at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.createException(W3CHttpResponseCodec.java:200)</p> <p>at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:133)</p> <p>at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:53)</p> <p>at org.openqa.selenium.remote.HttpCommandExecutor.execute(HttpCommandExecutor.java:184)</p> <p>at org.openqa.selenium.remote.service.DriverCommandExecutor.invokeExecute(DriverCommandExecutor.java:167)</p> <p>at org.openqa.selenium.remote.service.DriverCommandExecutor.execute(DriverCommandExecutor.java:142)</p> <p>at org.openqa.selenium.remote.RemoteWebDriver.execute(RemoteWebDriver.java:543)</p> <p>at org.openqa.selenium.remote.ElementLocation\$ElementFinder\$2.findElement(ElementLocation.java:162)</p> <p>at org.openqa.selenium.remote.ElementLocation.findElement(ElementLocation.java:60)</p> <p>at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:352)</p> <p>at org.openqa.selenium.remote.RemoteWebDriver.findElement(RemoteWebDriver.java:344)</p> <p>at org.openqa.selenium.support.pagefactory.DefaultElementLocator.findElement(DefaultElementLocator.java:70)</p> <p>at org.openqa.selenium.support.pagefactory.internal.LocatingElementHandler.invoke(LocatingElementHandler.java:39)</p> <p>atjdk.proxy2/jdk.proxy2.\$Proxy45.isDisplayed(Unknown Source)</p> <p>at org.openqa.selenium.support.ui.ExpectedConditions.elementIfVisible(ExpectedConditions.java:307)</p> <p>at org.openqa.selenium.support.ui.ExpectedConditions.access\$000(ExpectedConditions.java:40)</p> <p>at org.openqa.selenium.support.ui.ExpectedConditions\$10.apply(ExpectedConditions.java:293)</p> <p>at org.openqa.selenium.support.ui.ExpectedConditions\$10.apply(ExpectedConditions.java:290)</p> <p>at org.openqa.selenium.support.ui.FluentWait.until(FluentWait.java:208)</p> <p>at helper.WaitHelper.waitForElementwithFluentwait(WaitHelper.java:103)</p> <p>at stepdefinitions.CSM_CheckingMultiTransferStep.click_the_close_popup(CSM_CheckingMultiTransferStep.java:161)</p> <p>at java.base/jdk.internal.reflect.NativeMethodAccessorImpl.invoke0(Native Method)</p> <p>at java.base/jdk.internal.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:78)</p> <p>at java.base/jdk.internal.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)</p> <p>at java.base/java.lang.reflect.Method.invoke(Method.java:567)</p> <p>at io.cucumber.java.Invoker.doInvoke(Invoker.java:66)</p> <p>at io.cucumber.java.Invoker.invoke(Invoker.java:24)</p> <p>at io.cucumber.java.AbstractGlueDefinition.invokeMethod(AbstractGlueDefinition.java:47)</p> <p>at io.cucumber.java.JavaStepDefinition.execute(JavaStepDefinition.java:29)</p> <p>at io.cucumber.core.runner.CoreStepDefinition.execute(CoreStepDefinition.java:66)</p> <p>at io.cucumber.core.runner.PickleStepDefinitionMatch.runStep(PickleStepDefinitionMatch.java:63)</p> <p>at io.cucumber.core.runner.ExecutionMode\$1.execute(ExecutionMode.java:10)</p> <p>at io.cucumber.core.runner.TestStep.executeStep(TestStep.java:92)</p> <p>at io.cucumber.core.runner.TestStep.run(TestStep.java:64)</p> <p>at io.cucumber.core.runner.PickleStepTestStep.run(PickleStepTestStep.java:51)</p> <p>at io.cucumber.core.runner.TestCase.run(TestCase.java:104)</p>		



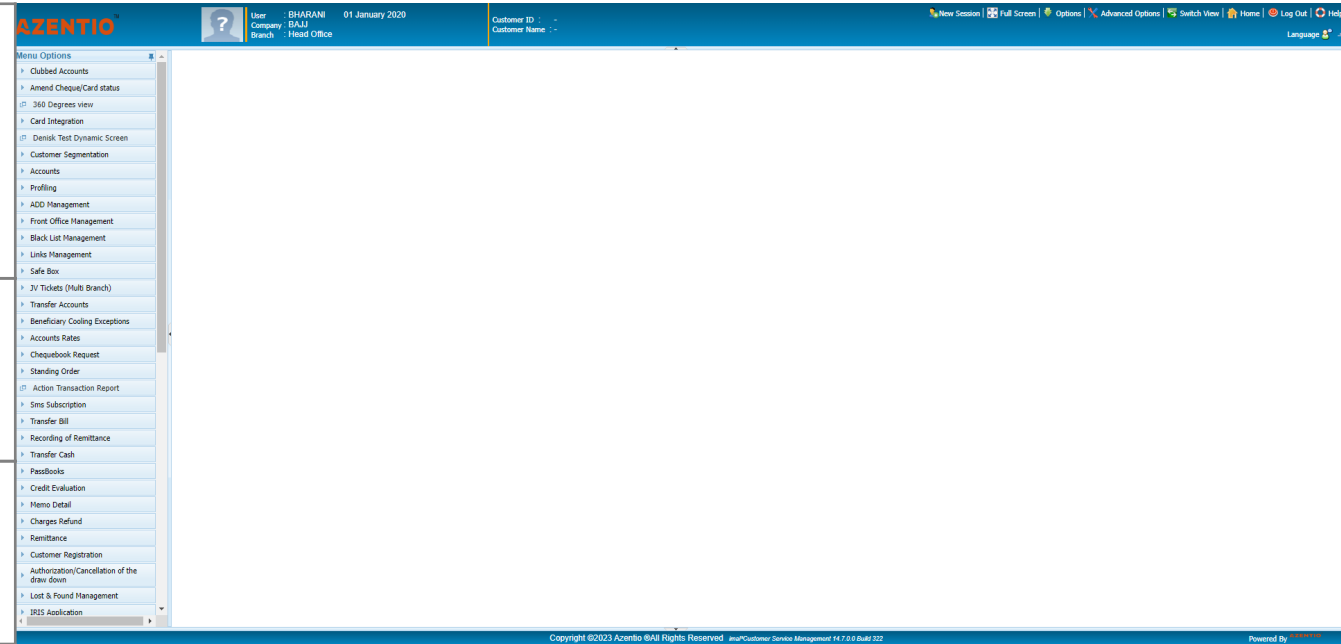
#	Step / Hook Details	Status	Duration
	<pre> at io.cucumber.core.runner.Runner.runPickle(Runner.java:71) at io.cucumber.testng.TestNGCucumberRunner.lambda\$runScenario\$0(TestNGCucumberRunner.java:116) at io.cucumber.core.runtime.CucumberExecutionContext.runTestCase(CucumberExecutionContext.java:117) at io.cucumber.testng.TestNGCucumberRunner.runScenario(TestNGCucumberRunner.java:113) at io.cucumber.testng.AbstractTestNGCucumberTests.runScenario(AbstractTestNGCucumberTests.java:31) at java.base/jdk.internal.reflect.NativeMethodAccessorImpl.invoke0(Native Method) at java.base/jdk.internal.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:78) at java.base/jdk.internal.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) at java.base/java.lang.reflect.Method.invoke(Method.java:567) at org.testng.internal.MethodInvocationHelper.invokeMethod(MethodInvocationHelper.java:133) at org.testng.internal.TestInvoker.invokeMethod(TestInvoker.java:598) at org.testng.internal.TestInvoker.invokeTestMethod(TestInvoker.java:173) at org.testng.internal.MethodRunner.runInSequence(MethodRunner.java:46) at org.testng.internal.TestInvoker\$MethodInvocationAgent.invoke(TestInvoker.java:824) at org.testng.internal.TestInvoker.invokeTestMethods(TestInvoker.java:146) at org.testng.internal.TestMethodWorker.invokeTestMethods(TestMethodWorker.java:146) at org.testng.internal.TestMethodWorker.run(TestMethodWorker.java:128) at java.base/java.util.ArrayList.forEach(ArrayList.java:1511) at org.testng.TestRunner.privateRun(TestRunner.java:794) at org.testng.TestRunner.run(TestRunner.java:596) at org.testng.SuiteRunner.runTest(SuiteRunner.java:377) at org.testng.SuiteRunner.runSequentially(SuiteRunner.java:371) at org.testng.SuiteRunner.privateRun(SuiteRunner.java:332) at org.testng.SuiteRunner.run(SuiteRunner.java:276) at org.testng.SuiteRunnerWorker.runSuite(SuiteRunnerWorker.java:53) at org.testng.SuiteRunnerWorker.run(SuiteRunnerWorker.java:96) at org.testng.TestNG.runSuitesSequentially(TestNG.java:1212) at org.testng.TestNG.runSuitesLocally(TestNG.java:1134) at org.testng.TestNG.runSuites(TestNG.java:1063) at org.testng.TestNG.run(TestNG.java:1031) at org.testng.remote.AbstractRemoteTestNG.run(AbstractRemoteTestNG.java:115) at org.testng.remote.RemoteTestNG.initAndRun(RemoteTestNG.java:251) at org.testng.remote.RemoteTestNG.main(RemoteTestNG.java:77) </pre> <p>* Not displayable characters are replaced by '?'.  </p>		
	<b>AFTER_STEP - stepdefinitions.HooksClass.addScreenshot(io.cucumber.java.Scenario)</b> <b>screenshot</b>	PASSED	0.300 s
			

#	Step / Hook Details	Status	Duration
15	And Enter the currency code flag	SKIPPED	0.000 s

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

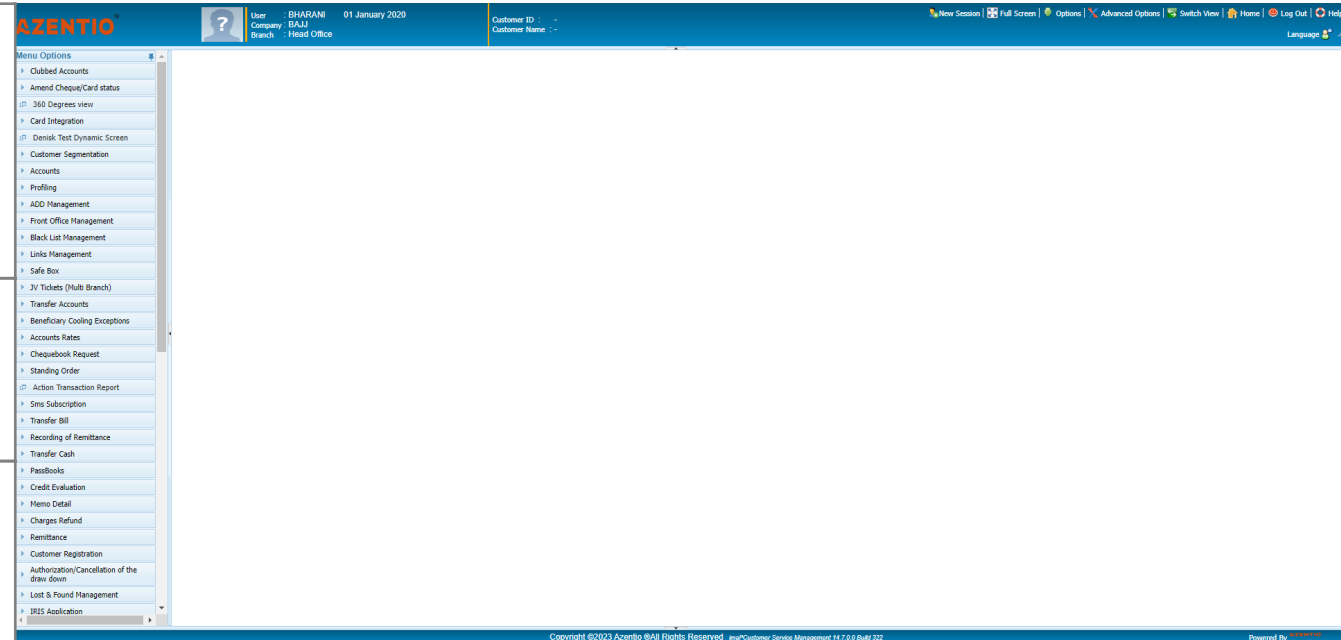
(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit



(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

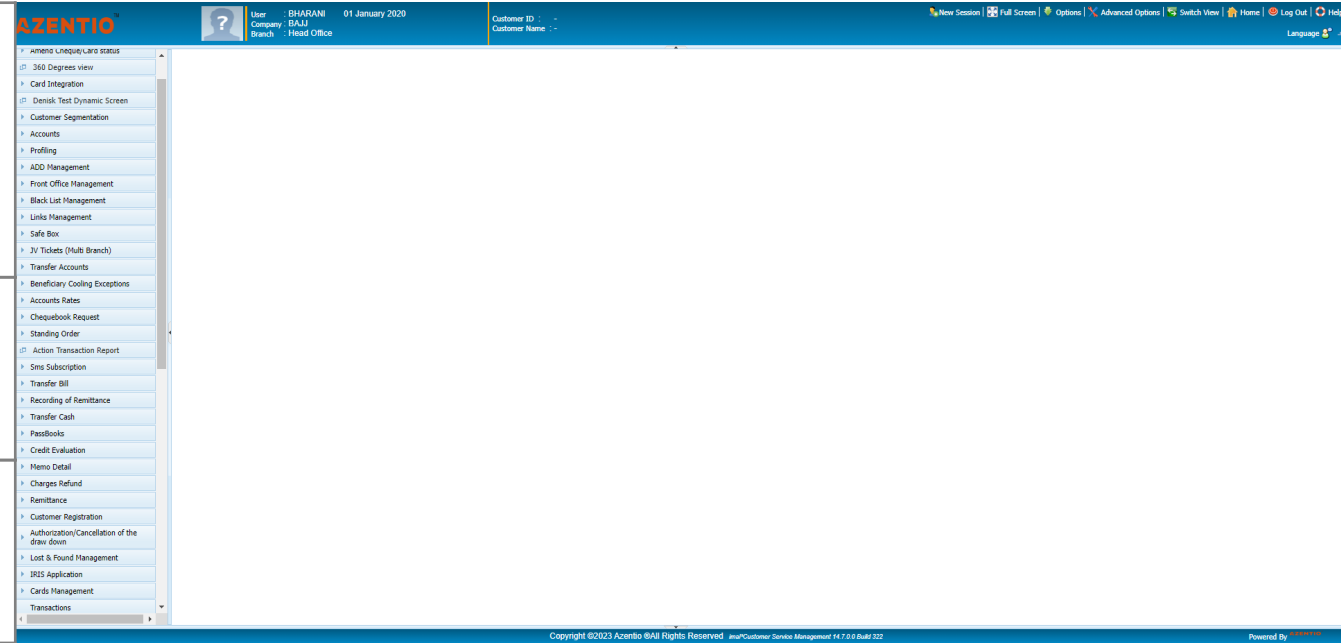
(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit



(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

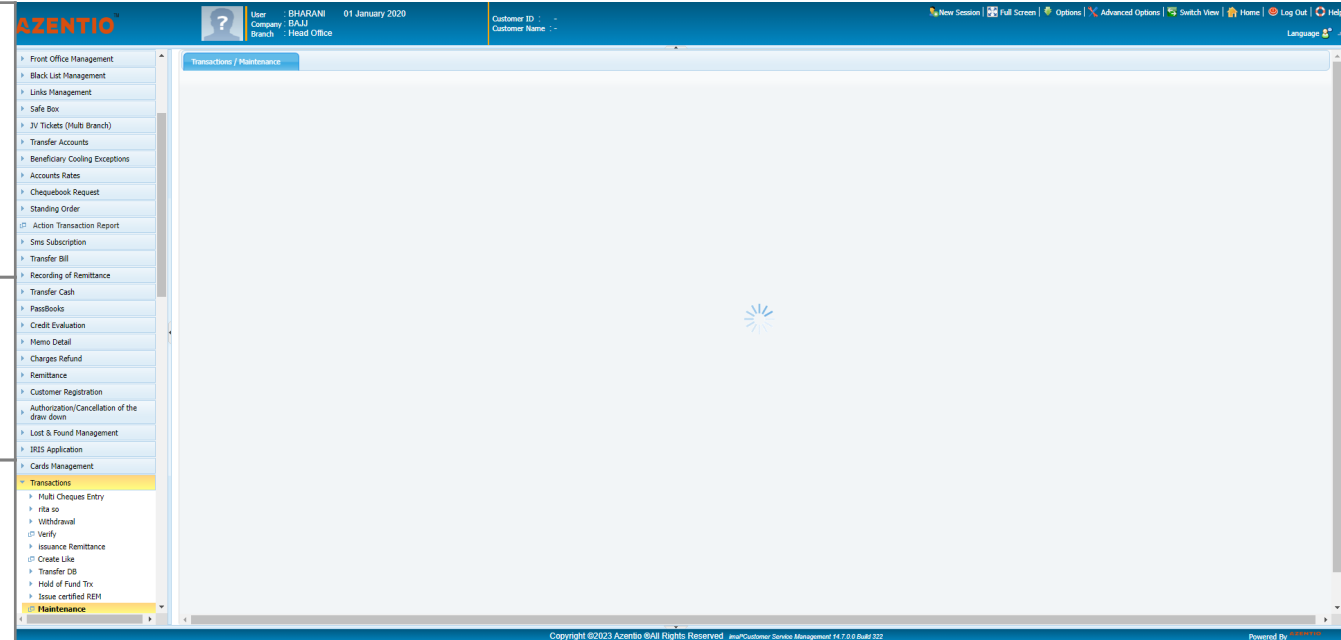
(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit



(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit



(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit

The screenshot shows the AZENTIO system interface. The left sidebar contains a list of transaction types, with 'Maintenance' highlighted. The main area displays a search bar for 'TRX Type' with the value '977' and a 'Swift History' button. The top header shows the user 'BHARANI', the date '01 January 2020', and various system navigation options like 'New Session', 'Full Screen', 'Options', 'Advanced Options', 'Switch View', 'Home', 'Log Out', and 'Help'.

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit

The screenshot shows the AZENTIO system interface with the 'Transaction Management' form. The form includes fields for 'Transaction No', 'Transaction Date' (01/01/2020), and 'Current Status'. The 'Debit A/C' section shows account details like 'Account Name', 'Account Cy', 'Account Type', and 'Account CIP'. The 'Currency' section shows 'Teller A/C', 'Inverse Exchange Rate', and 'Amount'. The 'Value date' is set to 01/01/2020, and the 'Request Date' is also 01/01/2020. The 'Charges Details' section shows 'Cash' as the charge type. The bottom of the form has buttons for 'Booked Entries', 'More Details', 'Adv Profile', and 'Batch'.

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit

The screenshot displays the AZENTIO Transaction Management interface. The left sidebar contains a navigation menu with categories like Front Office Management, Back List Management, Links Management, Safe Box, JV Tickets (Multi Branch), Transfer Accounts, Beneficiary Cooling Exceptions, Accounts Rates, Chequebook Request, Standing Order, Action Transaction Report, SMS Subscription, Transfer Bill, Recording of Remittance, Transfer Cash, Passbooks, Credit Evaluation, Memo Detail, Charges Refund, Remittance, Customer Registration, Authorization/Cancellation of the draw down, Lost & Found Management, HRIS Application, and Cards Management. The 'Transactions' category is expanded, showing options like Multi Cheques Entry, rita so, Withdrawal, Verify, Issuance Remittance, Create Like, Transfer DB, Hold of Fund Trx, Issue certified REN, and Maintenance. The main area shows a transaction form for 'Withdrawal Trx' with a transaction ID of 0001417. The form includes fields for Transaction No, Transaction Date (01/01/2020), Current Status, Debit A/C (0001), Avail. Bal., Account Name, Account Cy, Account Type, Account CIF, Currency (\*), Teller A/C, Inverse Exchange Rate, Amount\*, Value date\* (01/01/2020), Request Date (01/01/2020), Details, Sender Note, Beneficiary Note, Charges Details (Cash), and Booked Entries. The bottom of the screen shows the copyright notice: Copyright ©2023 Azentio & All Rights Reserved. jspCustomer Service Management 14.7.0.0 Build 322. Powered by AZENTIO.

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit

This screenshot is identical to the one above, showing the AZENTIO Transaction Management interface for a 'Withdrawal Trx' transaction. The transaction ID is 0001417, and the transaction date is 01/01/2020. The form includes fields for Debit A/C (0001), Avail. Bal., Account Name, Account Cy, Account Type, Account CIF, Currency (\*), Teller A/C, Inverse Exchange Rate, Amount\*, Value date\* (01/01/2020), Request Date (01/01/2020), Details, Sender Note, Beneficiary Note, Charges Details (Cash), and Booked Entries. The bottom of the screen shows the copyright notice: Copyright ©2023 Azentio & All Rights Reserved. jspCustomer Service Management 14.7.0.0 Build 322. Powered by AZENTIO.

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit

The screenshot shows the AZENTIO system interface. The top bar includes the user name (BHARANI), company (BAJ), branch (Head Office), and date (01 January 2020). The sidebar menu on the left lists various functions under categories like Front Office Management, Back List Management, and Transactions. The main window is titled 'Transactions / Maintenance' and shows a 'Transaction Management' form. The form includes fields for 'TRX Type' (Withdrawal Trx), 'Transaction No' (0001417), 'Transaction Date' (01/01/2020), and 'Current Status'. Below these are sections for 'Debit A/C' (showing account details and balance), 'Currency' (showing teller's account and inverse exchange rate), and 'Charges Details' (showing the type of charge and a list of charges). The interface is powered by AZENTIO.

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit

The screenshot shows the AZENTIO system interface with a 'View Memo' dialog box open. The dialog box displays a warning message: 'WARNING: (3274) CIF has dormant accounts'. The dialog box also shows a table with columns for Branch, Trx No, Entity Type, and Memo. The table contains two rows of data. The background shows the same Transaction Management form as the previous screenshot.

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

(S) To check whether transfer is possible  
with particular amount greater than limit

(F) Checking Cash Withdrawal  
Transaction Amount Greater than Limit

(Step) AFTER\_STEP - stepdefinitions.  
HooksClass.addScreenshot(io.cucumber.  
java.Scenario)

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The screenshot shows the AZENTIO Transaction Management interface. The left sidebar contains a navigation menu with categories like Front Office Management, Back List Management, Links Management, Safe Box, JV Tickets (Multi Branch), Transfer Accounts, Beneficiary Cooling Exceptions, Accounts Rates, Chequebook Request, Standing Order, Action Transaction Report, Sms Subscription, Transfer Bill, Recording of Remittance, Transfer Cash, Passbooks, Credit Evaluation, Memo Detail, Charges Refund, Remittance, Customer Registration, Authorization/Cancellation of the draw down, Lost & Found Management, IRIS Application, and Cards Management. The 'Transactions' category is expanded, showing options like Multi Cheques Entry, rita so, Withdrawal, Verify, Issuance Remittance, Create Like, Transfer DB, Hold of Fund Trx, Issue certified REN, and Maintenance. The main area displays the 'Transaction Management' form for a 'Withdrawal Trx' (TRX Type 977). The form includes fields for Transaction No, Transaction Date (01/01/2020), Current Status, Debit A/C (0001), Avail. Bal., Account Name, Account Cy, Account Type, Account CIF, Currency, Teller A/C, Inverse Exchange Rate, Amount, Value date (01/01/2020), Request Date (01/01/2020), Charges Details (Cash), and Booked Entries. A 'Value Date' error message is displayed: '[1095] Value date cannot be less than date opened for the A/C.' The bottom of the screen shows the copyright notice 'Copyright ©2023 Azentio & All Rights Reserved' and the version 'Customer Service Management 14.7.0.0 Build 322'.

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The screenshot shows the AZENTIO Transaction Management interface, similar to the previous one, but with a different state. The 'Value Date' error message is no longer present. The 'Value date' field is now set to '01/01/2020'. The 'Request Date' field is also set to '01/01/2020'. The 'Charges Details' section shows 'Cash' as the selected option. The bottom of the screen shows the copyright notice 'Copyright ©2023 Azentio & All Rights Reserved' and the version 'Customer Service Management 14.7.0.0 Build 322'.