7.2.5 | Risk Management

| Risks | Probability | Impact | Risk Control / Mitigation |
|--------------------------------------|-------------|--|--|
| Being Over Budget | LOW | HIGH - Unintended costs for the client | Proper documentation of finances. Avoiding any contractual obligations (month-month only if necessary). Finding cheaper alternatives to required software. |
| Lack Of Software Development Support | LOW | HIGH - Inability to meet deadlines - Reduced work rate | The workload is divided in terms of proficiency. |
| Server Overload | VERY LOW | VERY HIGH - Client Dissatisfaction - Compromised data integrity | A scalable service will be used to ensure the optimum throughput is achievable. |
| Unclear Goals For The System | LOW | HIGH - The potential to not fulfil desired solution - Wastes time and resources on development | A clear channel of communication is established with the client to ensure all updates and changes are communicated promptly to determine their overall validity in terms of client appeal. Use case assessments must be done early in development. |
| Non-User-Friendly System | LOW | HIGH - Frustrates user -Can result in the user making unintended errors -Can make the process more tedious than analogue | Colour psychology will be used to design UI elements. Multiple unit tests along with user feedback will reveal potential improvements to the UI before rollout. |
| Being Behind Schedule | MED | MED - Backlog - Development becomes less cost-effective - Client dissatisfaction | Proper planning and continuous assessment of estimated timeframes. |
| Changing Baseline Requirements | HIGH | VERY HIGH - Can seriously stunt development - New requirements may not be achievable | Proper assessment of use cases to determine the relevancy of the solution proposed. |

RATING:

| <u>VERY LOW</u> | <u>LOW</u> | MEDIUM (MED) | <u>HIGH</u> | <u>VERY HIGH</u> |
|-----------------|------------|--------------|-------------|------------------|