[PAR-13] US_605 Transfer Money Between My Accounts BugReports Created: 08/May/25 Updated: 09/May/25

Status:	To Do
Project:	ParaBankProject
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Tuğba Kılıç	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent	Not Specified		
Original estimate:	Not Specified		

Attachments:	🖼 Transaction Results Page Not Opening Bug-20250509-115155.gif 🖼 image-20250509-115630.png		
Issue links:	**Relates**		
	relates to	PAR-8	US_605_Transfer money between my acco...	Done
Rank:	0|i0009r:		
Sprint:			

Description

After navigating to the "Find Transactions" page via the left navigation bar and entering a valid transaction ID and valid account, clicking the "Find Transactions" button does not open the Transaction Results page. Instead, an error occurs on th

Steps to Reproduce:

1. Navigate to the ParaBank login page: [ParaBank | Welcome | Transaction Results|http://parabank.parasoft.com]
2. Login to the site
3. Click on "Find Transactions" in the left navigation.
4. Enter a valid account.
5. Enter a valid transaction ID.
6. Click the "Find Transactions" button.
7. Notice that the Transaction Results page does not open, and an error is shown.

Expected Result:

The Transaction Results page should open and display the relevant transaction details.

Actual Result:

The page does not load, and an error is triggered instead.

- The issue affects **transaction searches by ID** — no results are returned when searching using a transaction ID.
- However, searching by **date or other filters** still works as expected.
- This partially disables the "Find Transactions" feature, specifically the **direct lookup by transaction ID**, which is critical for quick access and support use cases.
- Users needing to locate specific transactions by ID (e.g., for customer inquiries, audits, or issue resolution) are blocked.
- While not a full outage, the issue still significantly impacts operational efficiency and user experience.

Environment:

- Browser: Chrome

- OS: Windows 11
- Environment: Staging/Test
- **Date Observed:** 2025-05-09

Suggested Fix:

1. Verify that the "Find Transactions" button correctly triggers the search and routes to the results page.
2. Check that transaction ID input is properly sent to the backend and handled without errors.

ParaBank | Find Transactions

parabank.parasoft.com/parabank/findtrans.htm

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Welcome to Account Services

Welcome ayse demir

Account Services

- Open New Account
- Accounts Overview
- Transfer Funds
- Bill Pay
- Find Transactions
- Update Contact Info
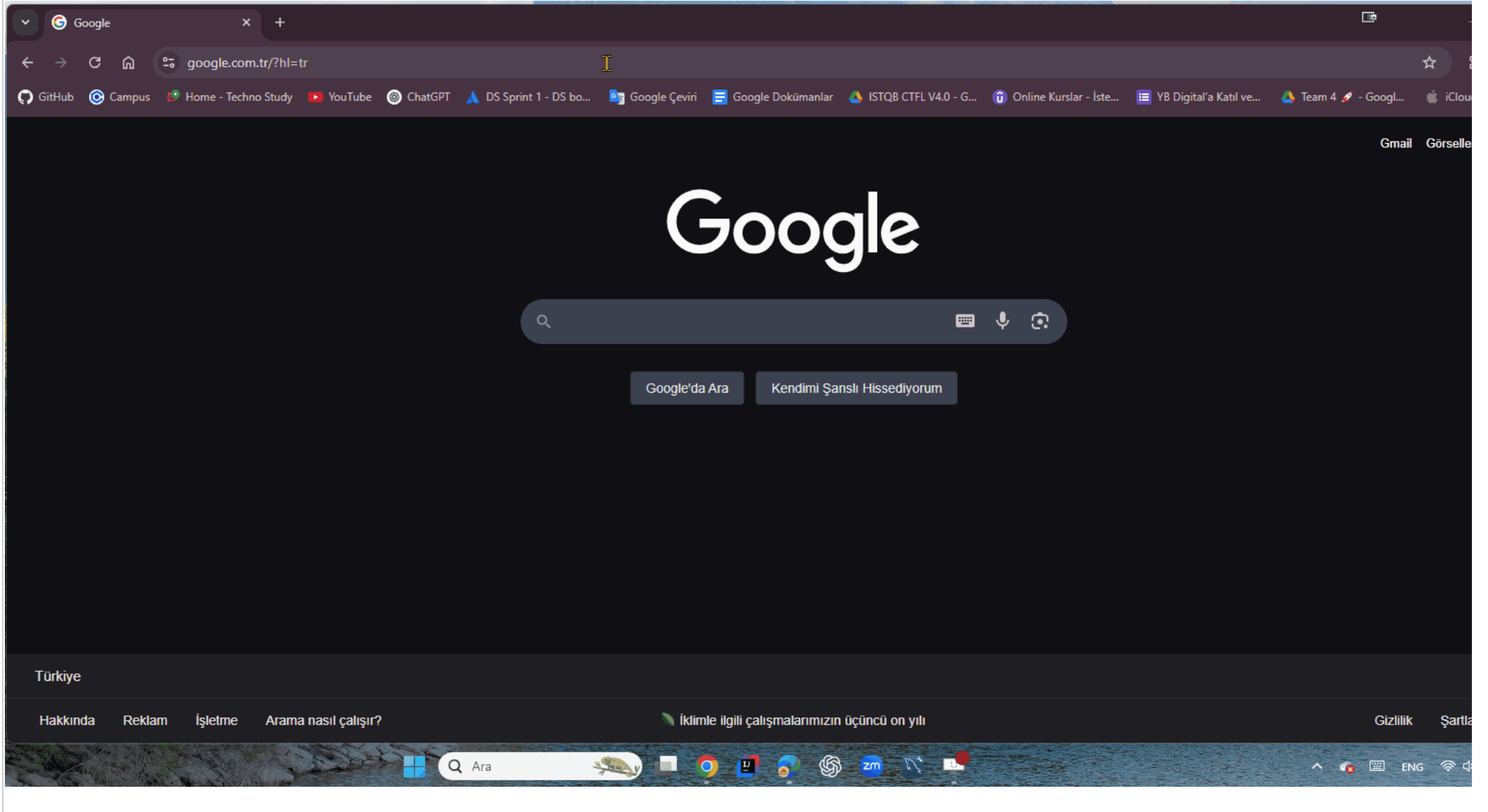- Request Loan
- Log Out

Error!

An internal error has occurred and has been logged.

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