



# Airline Passenger Satisfaction Report

## Customer Profile

Satisfaction



Neutral or Dissatisfied

Satisfied

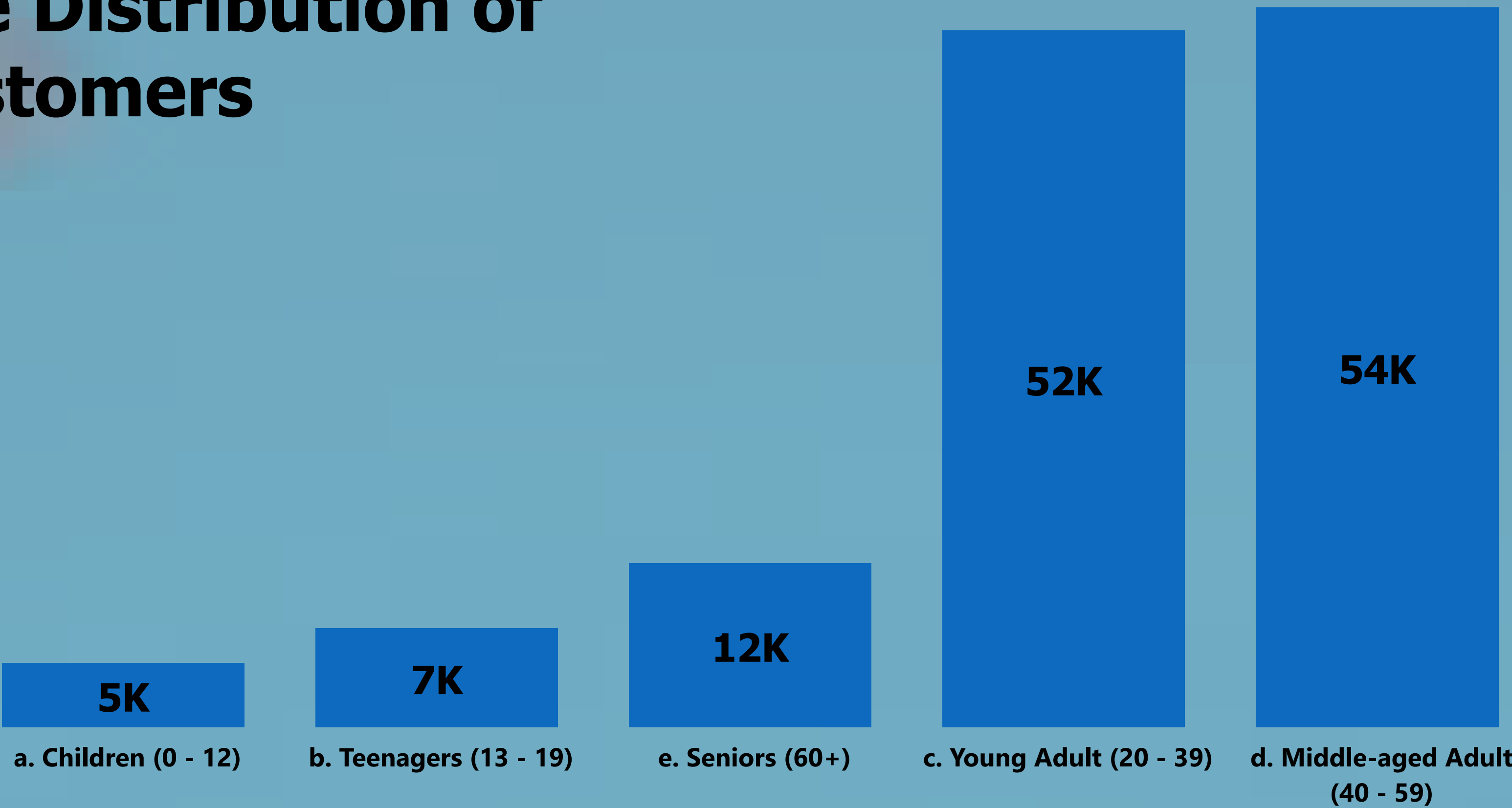
Total Passengers

129.88K

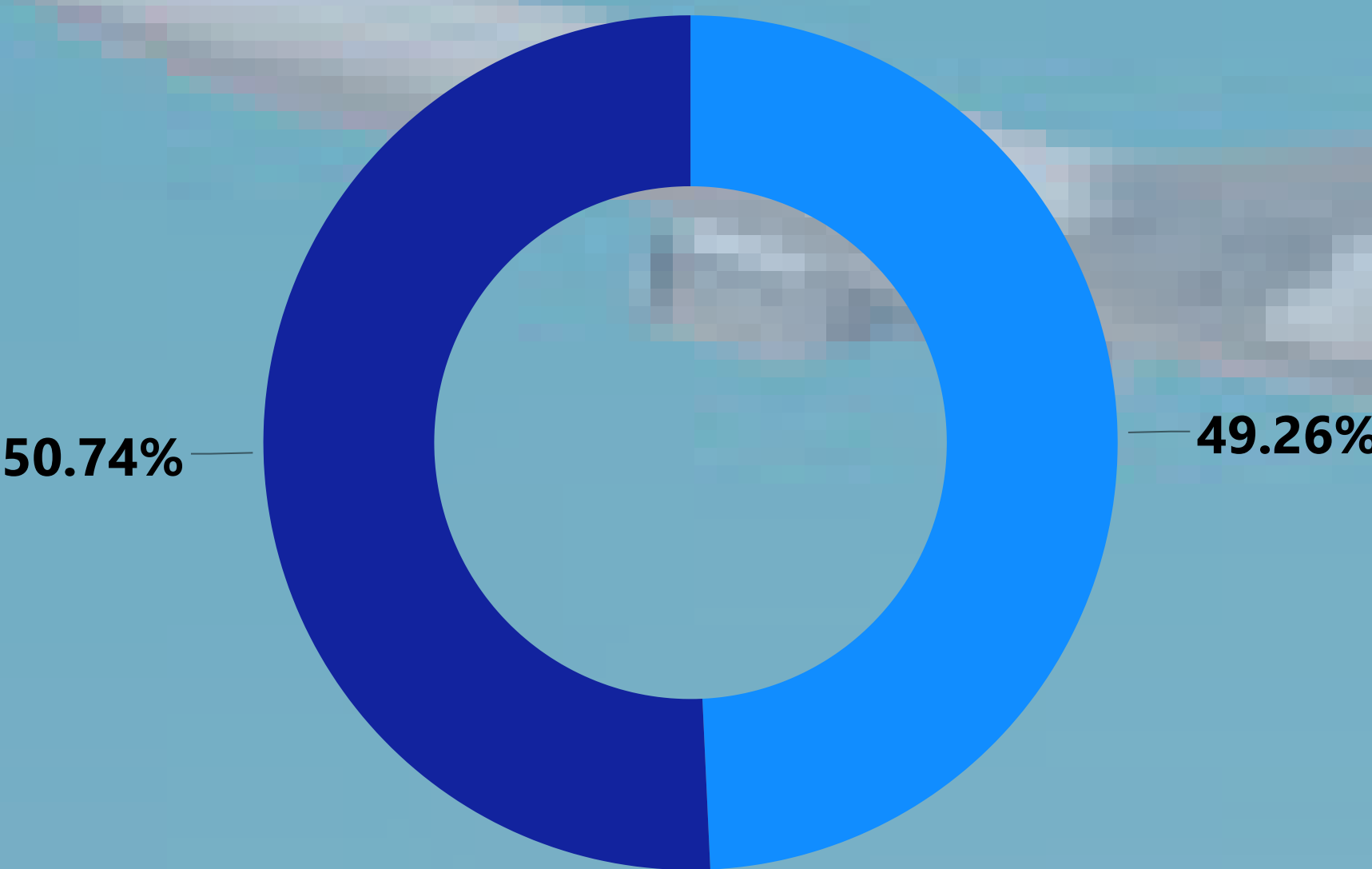
Average Age

39.43

### Age Distribution of Customers

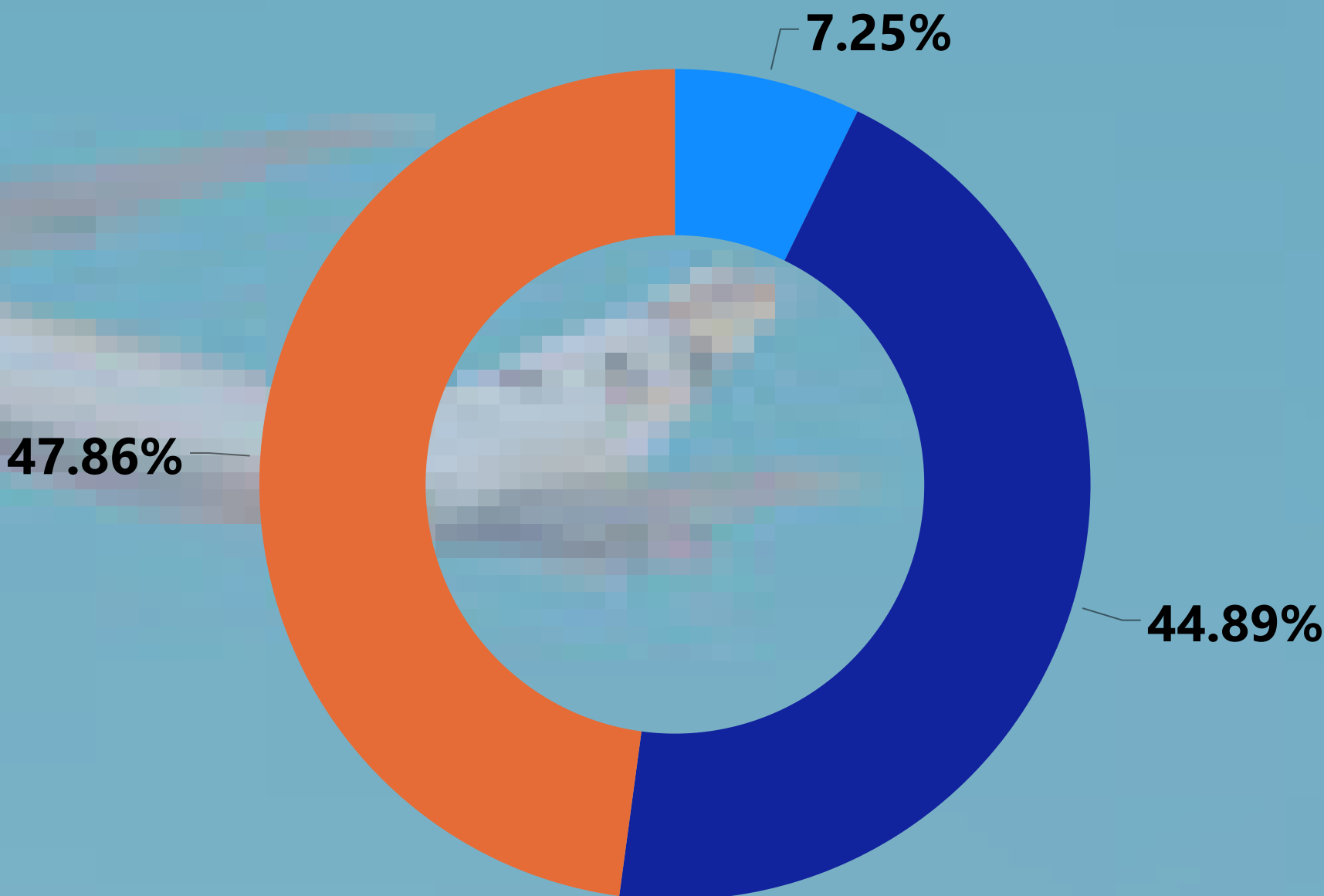


### Gender



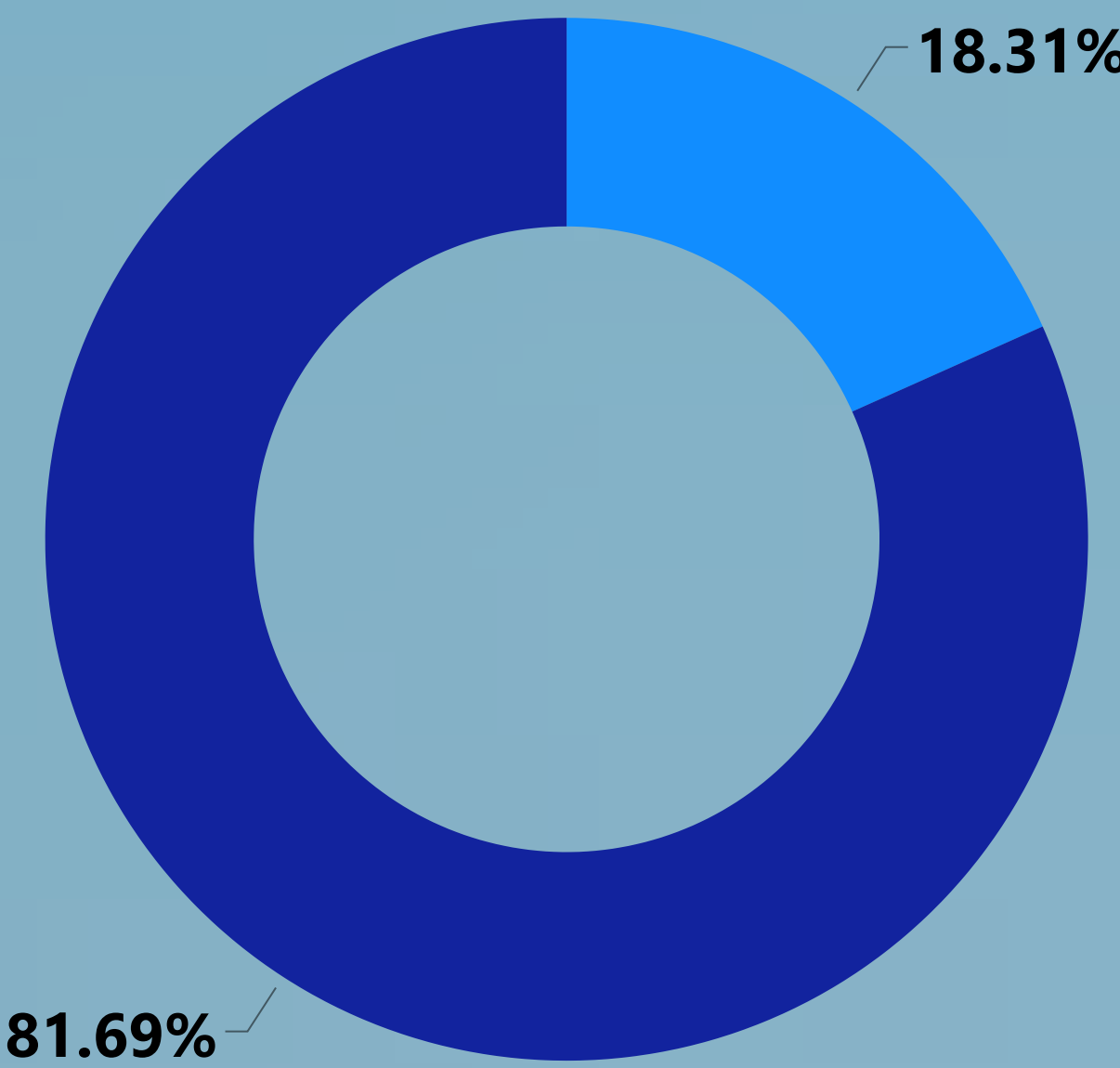
Gender ● Male ● Female

### Ticket Class



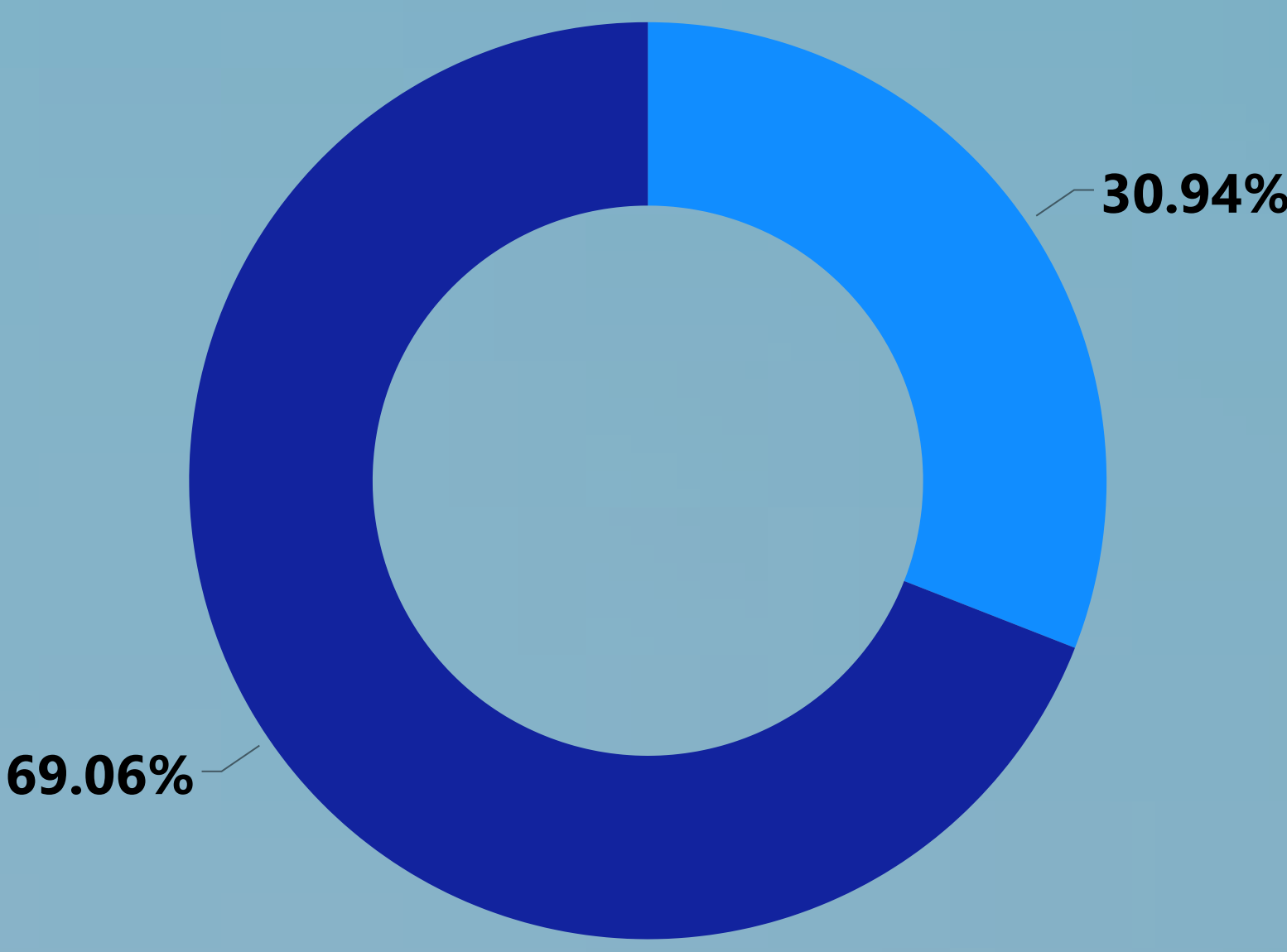
Class ● Economy Plus ● Economy ● Business

### Type of Customers



Customer Ty... ● First-time ● Returning

### Type of Travel



Type of Travel ● Personal ● Business

# Satisfaction Levels

Satisfaction

Distance Class

Customer Type

Neutral or  
Dissatisfied

Satisfied

Long-Haul

Medium-Haul

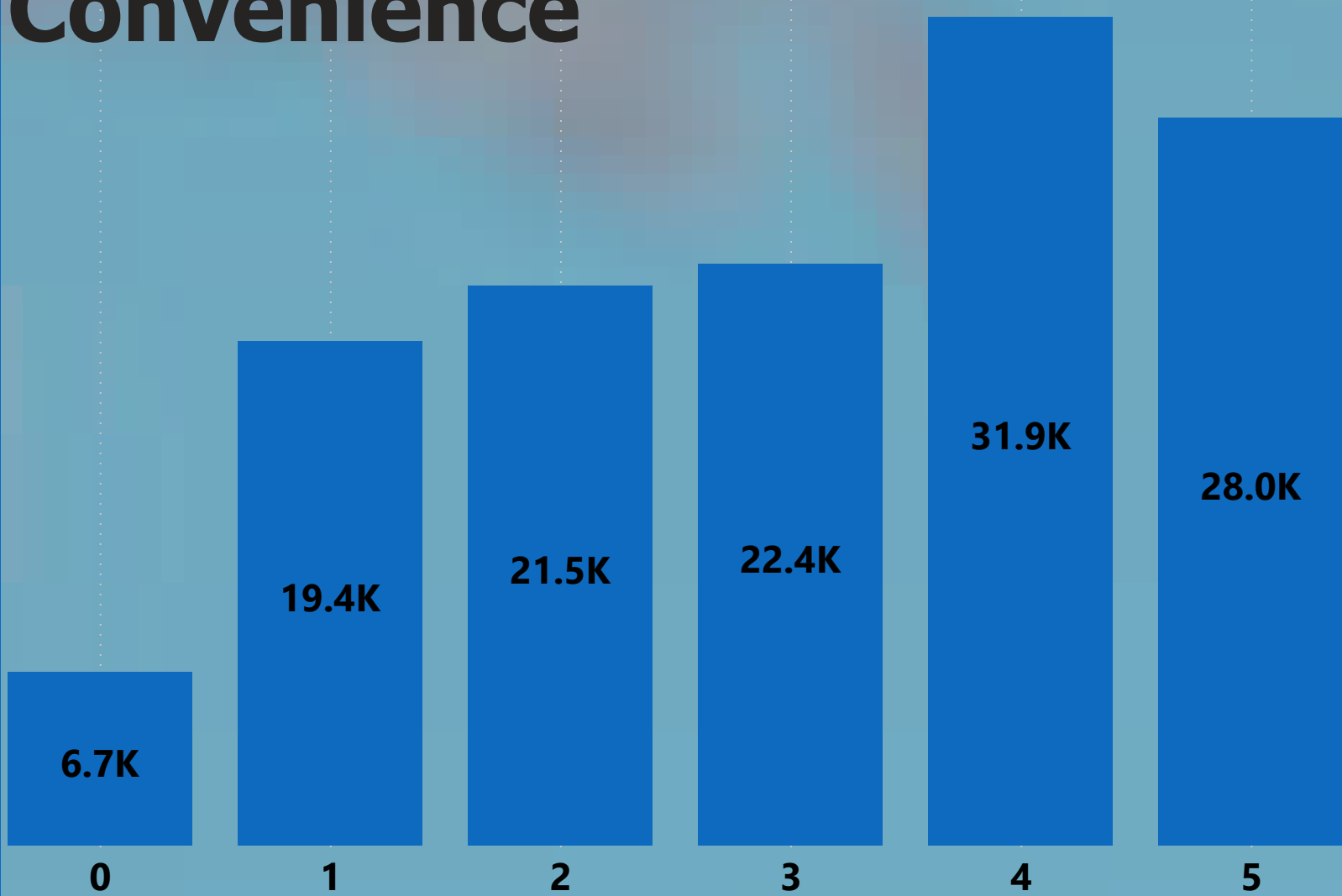
Short-Haul

Very  
Short-Haul

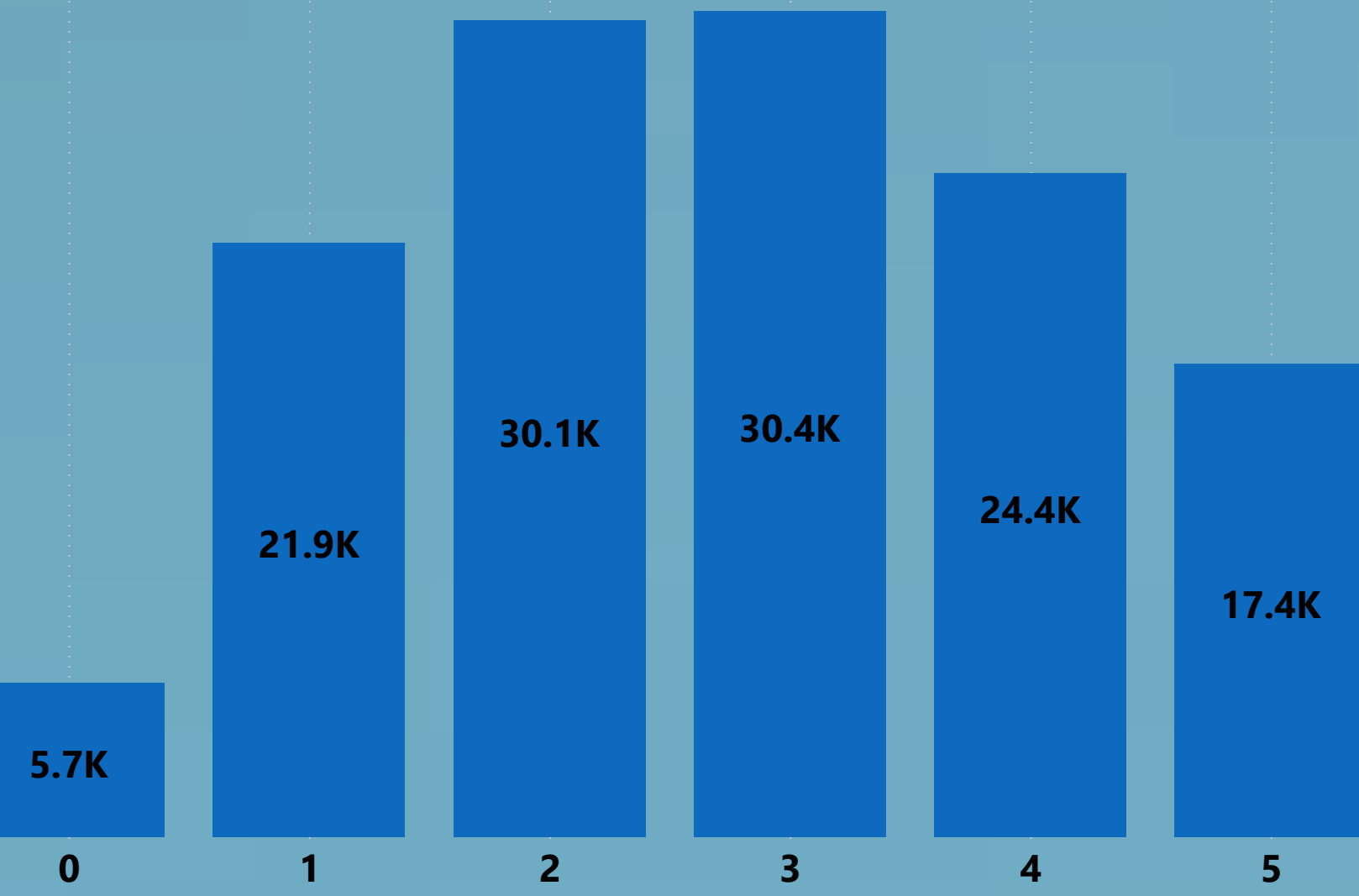
First-time

Returning

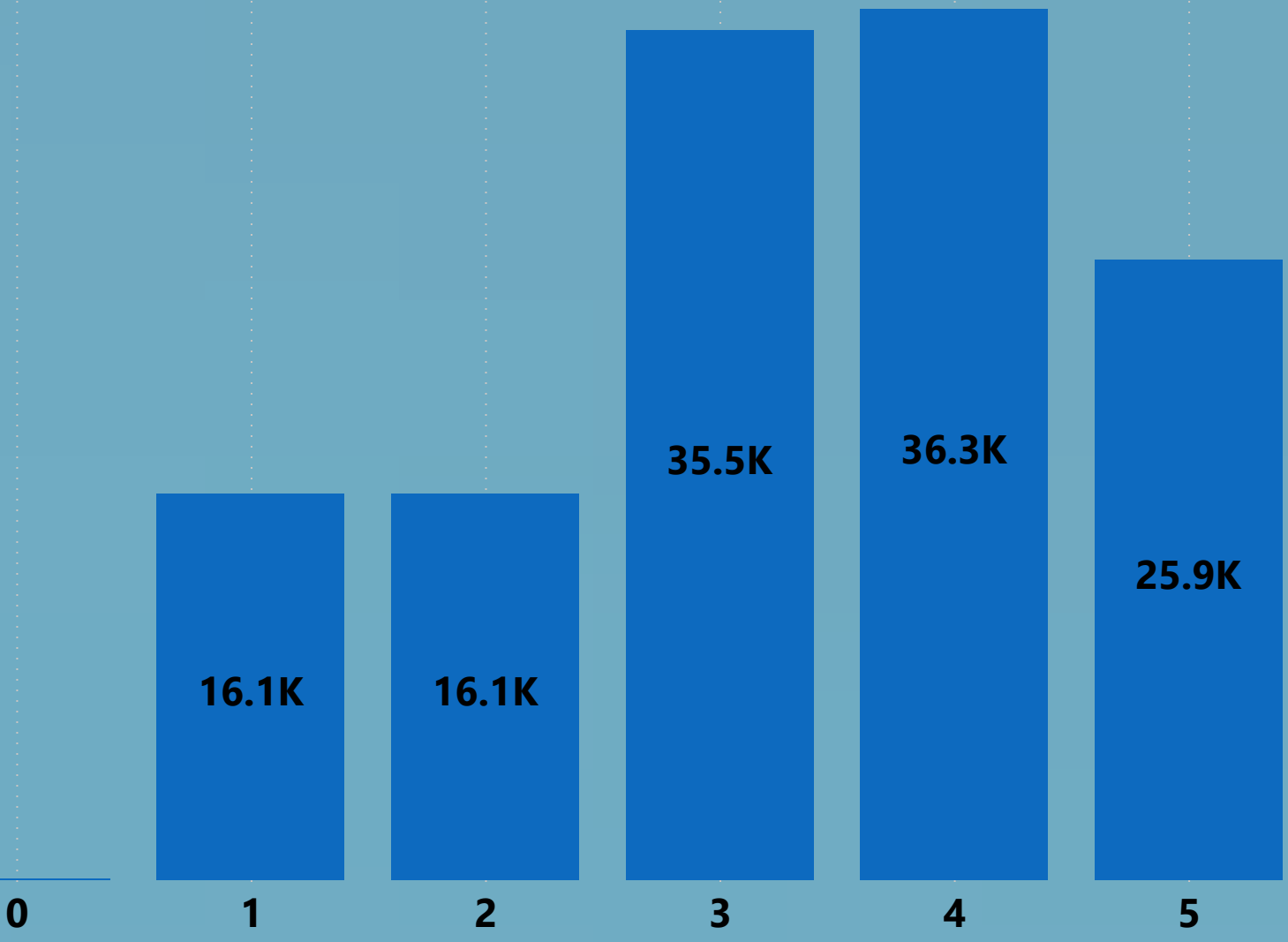
## Departure & Arrival Time Convenience



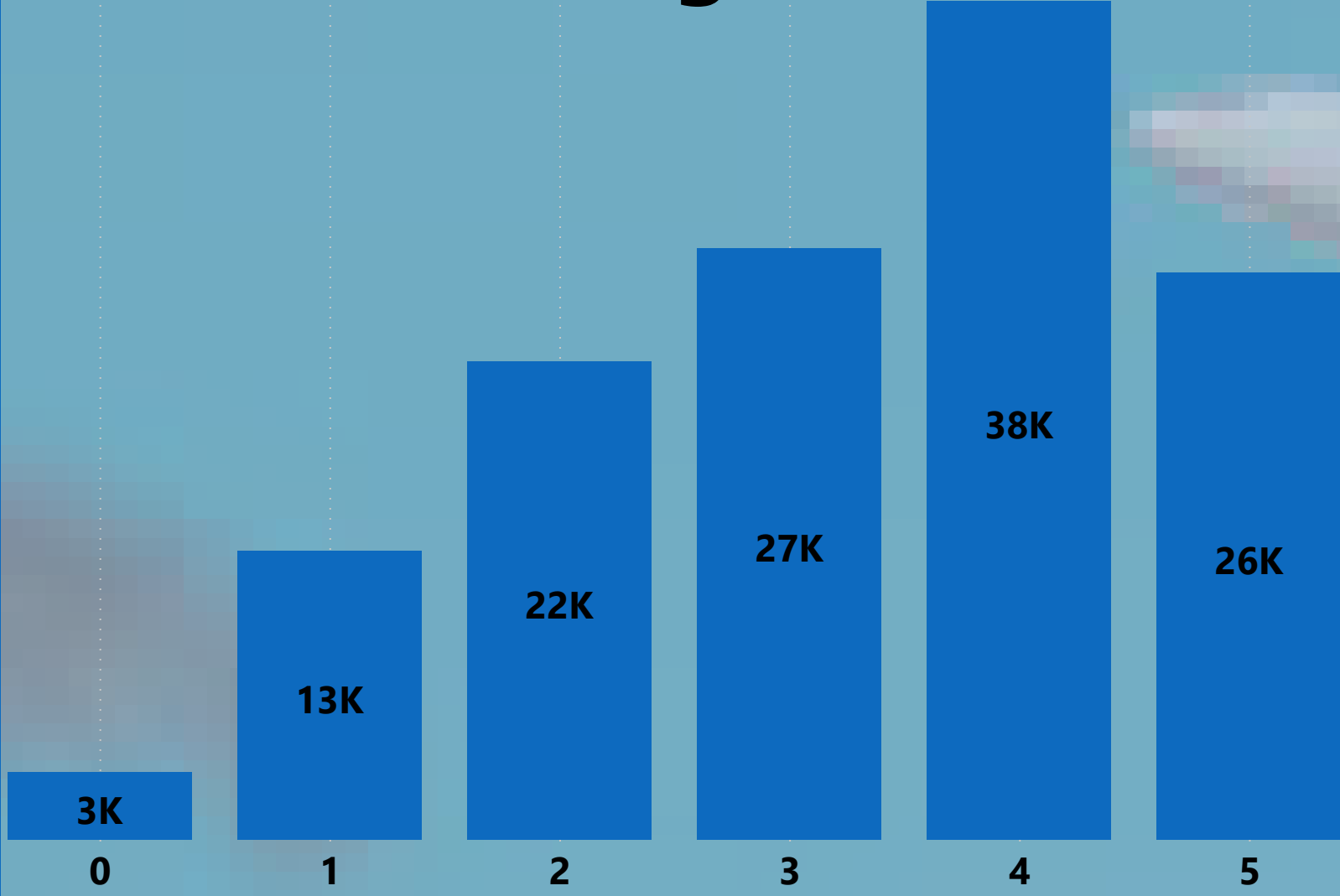
## Ease of Online Booking



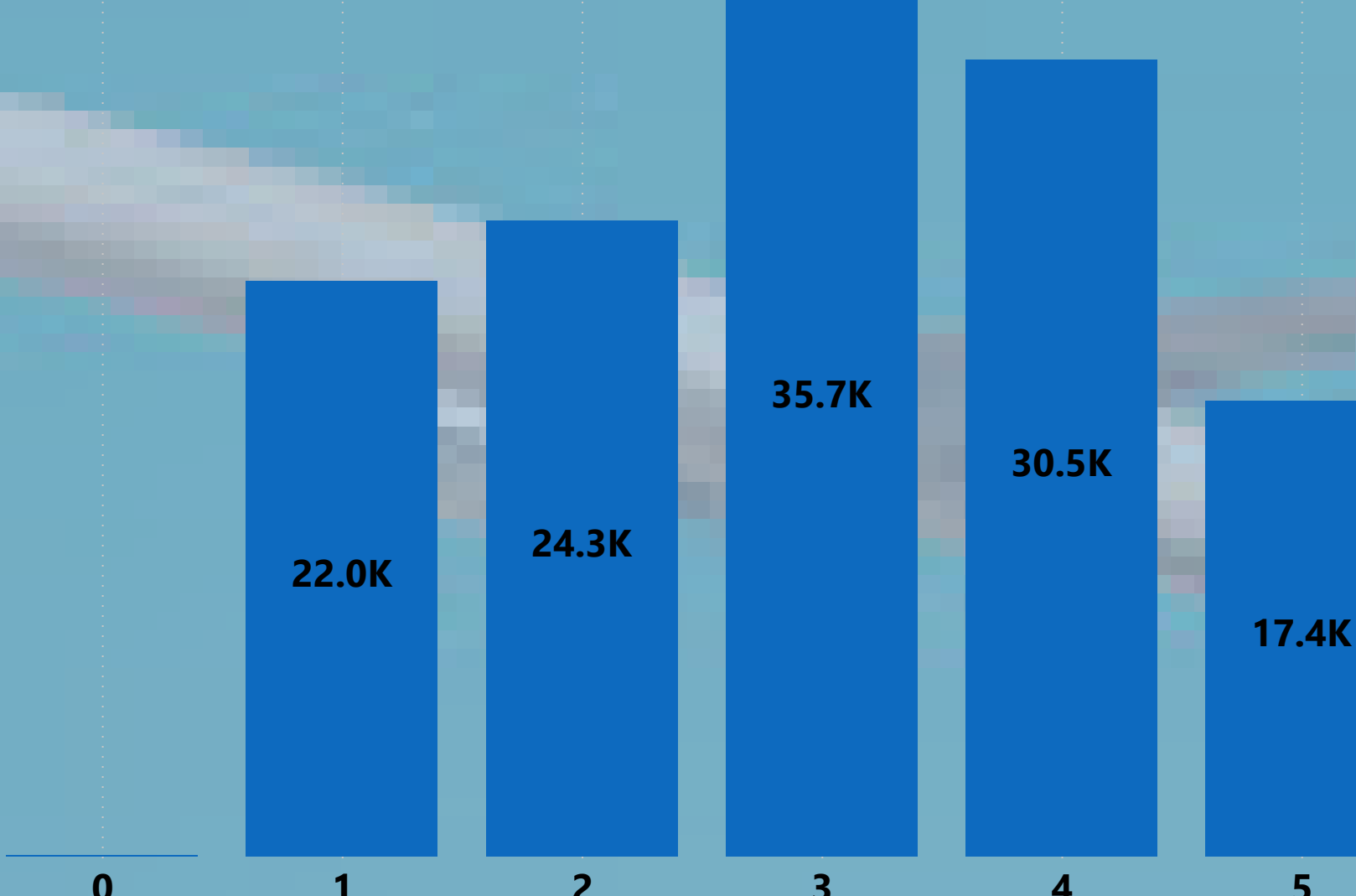
## Check-in Service



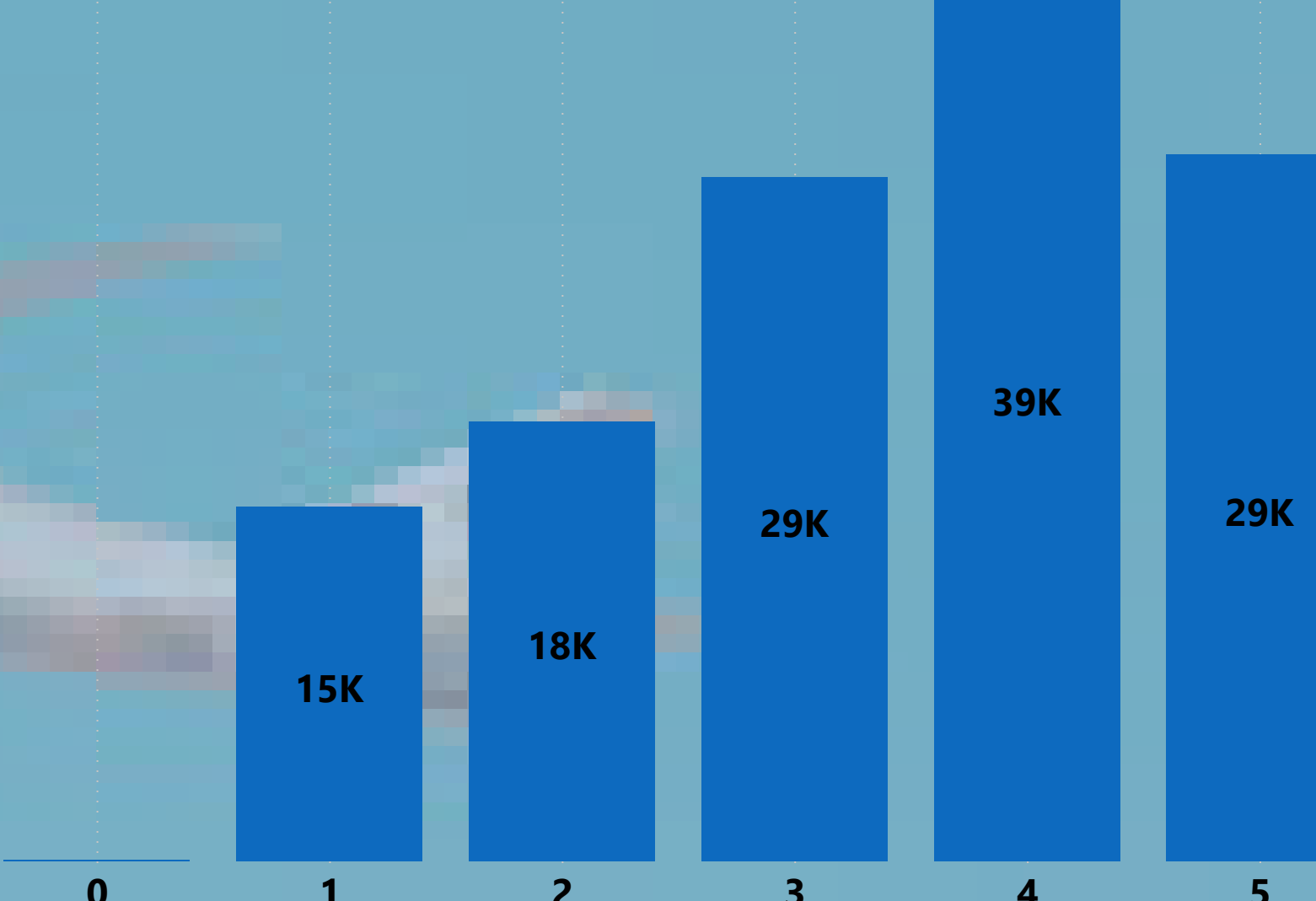
## Online Boarding



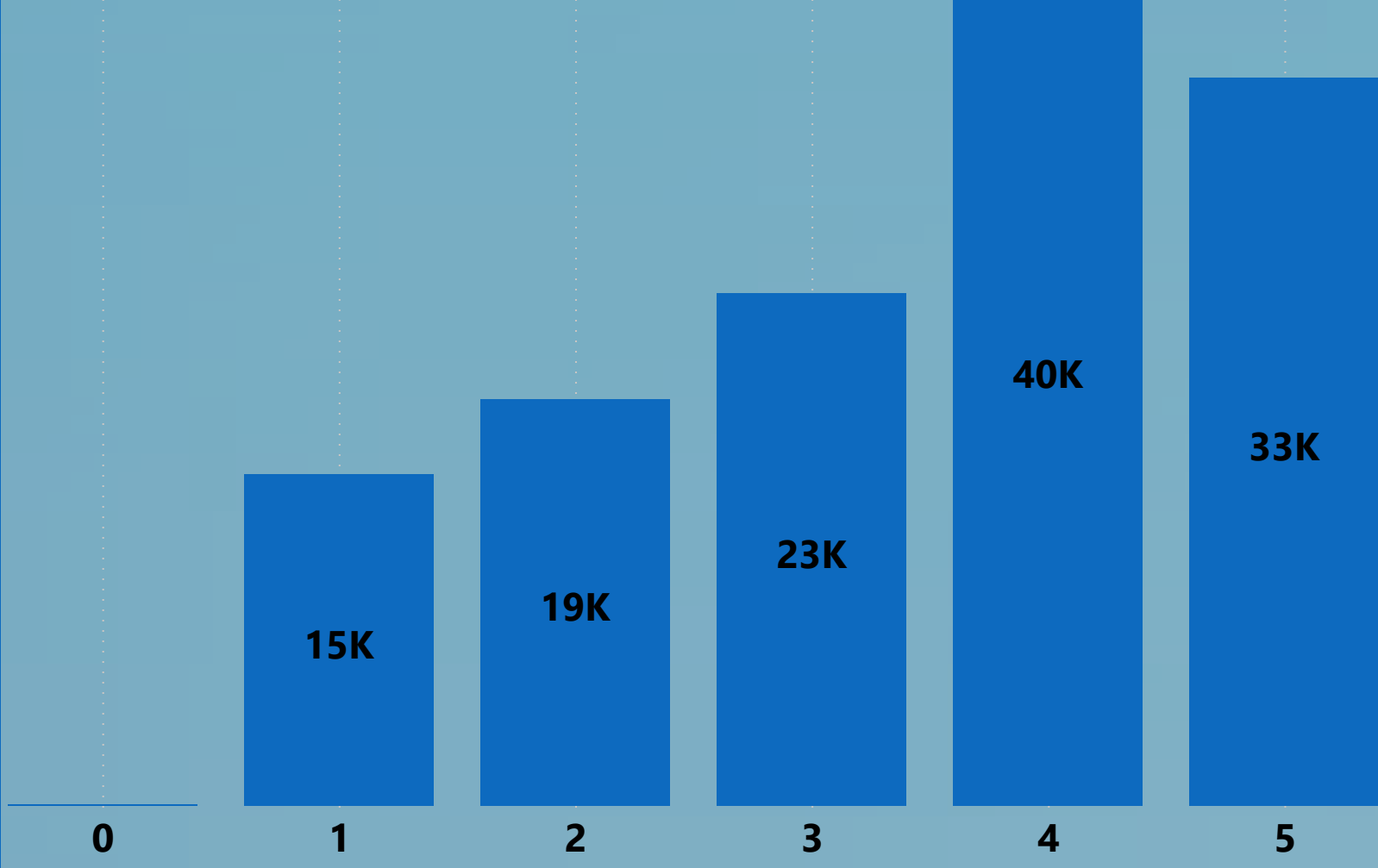
## Gate Location



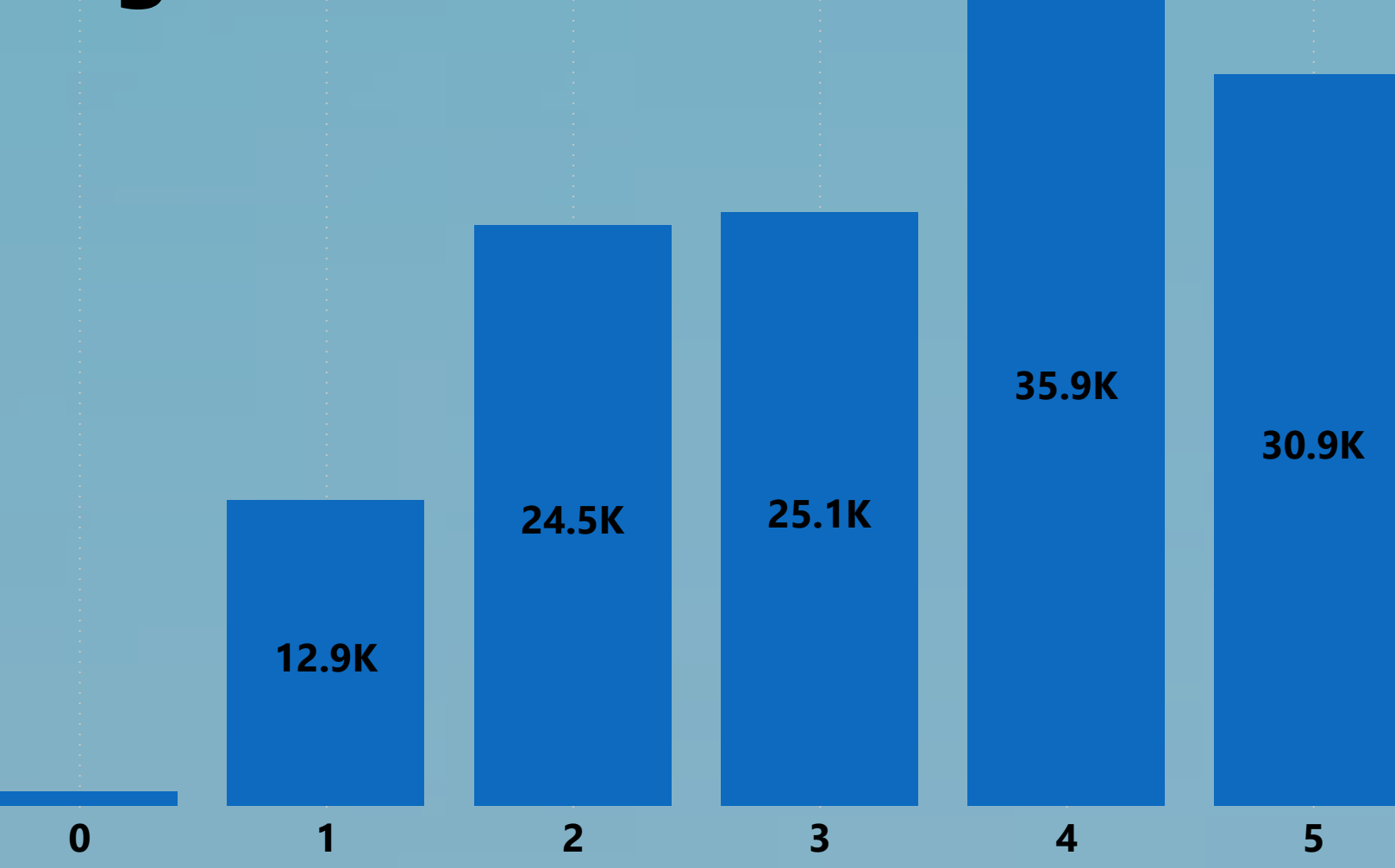
## On-board Service



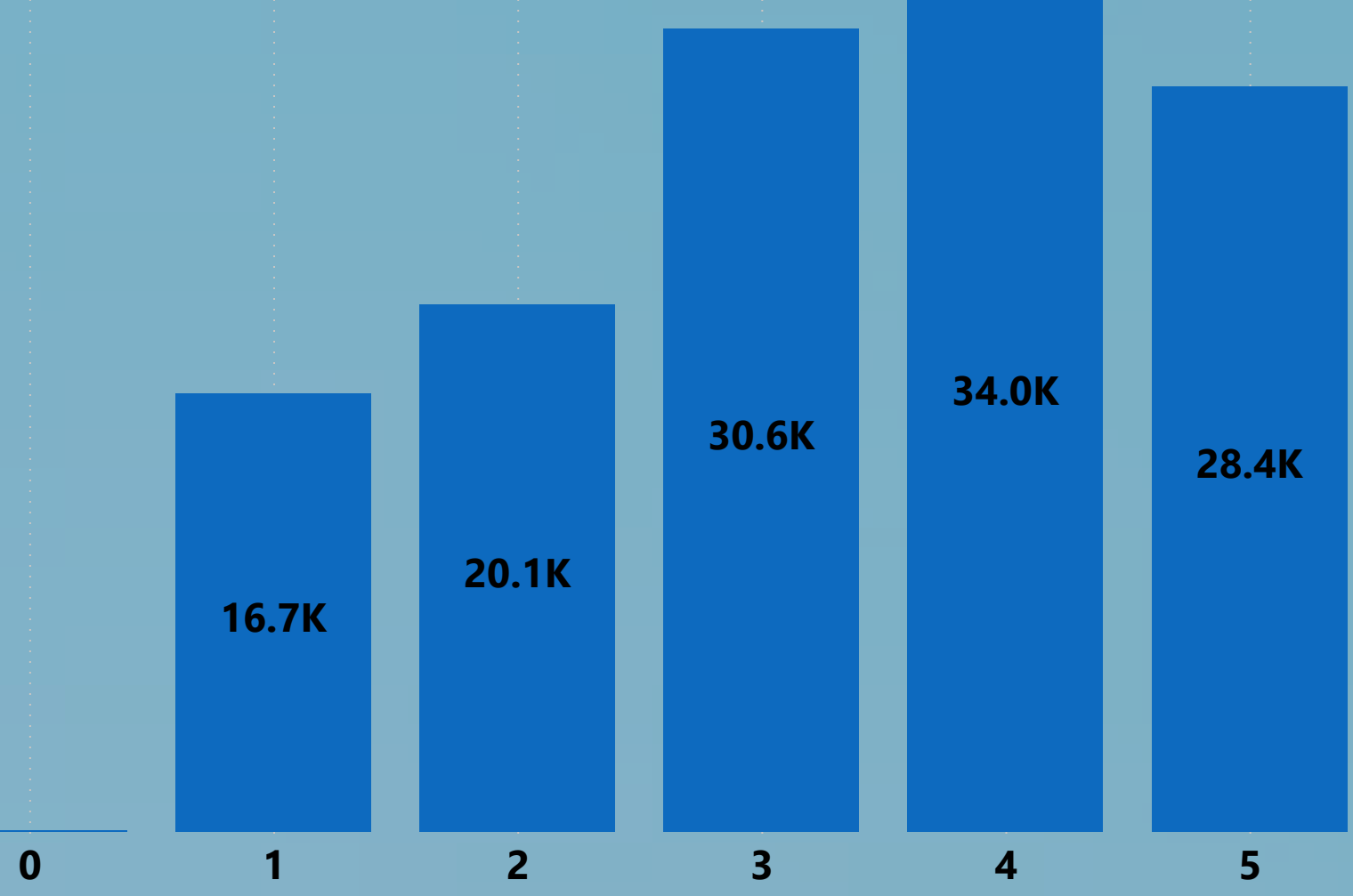
## Seat Comfort



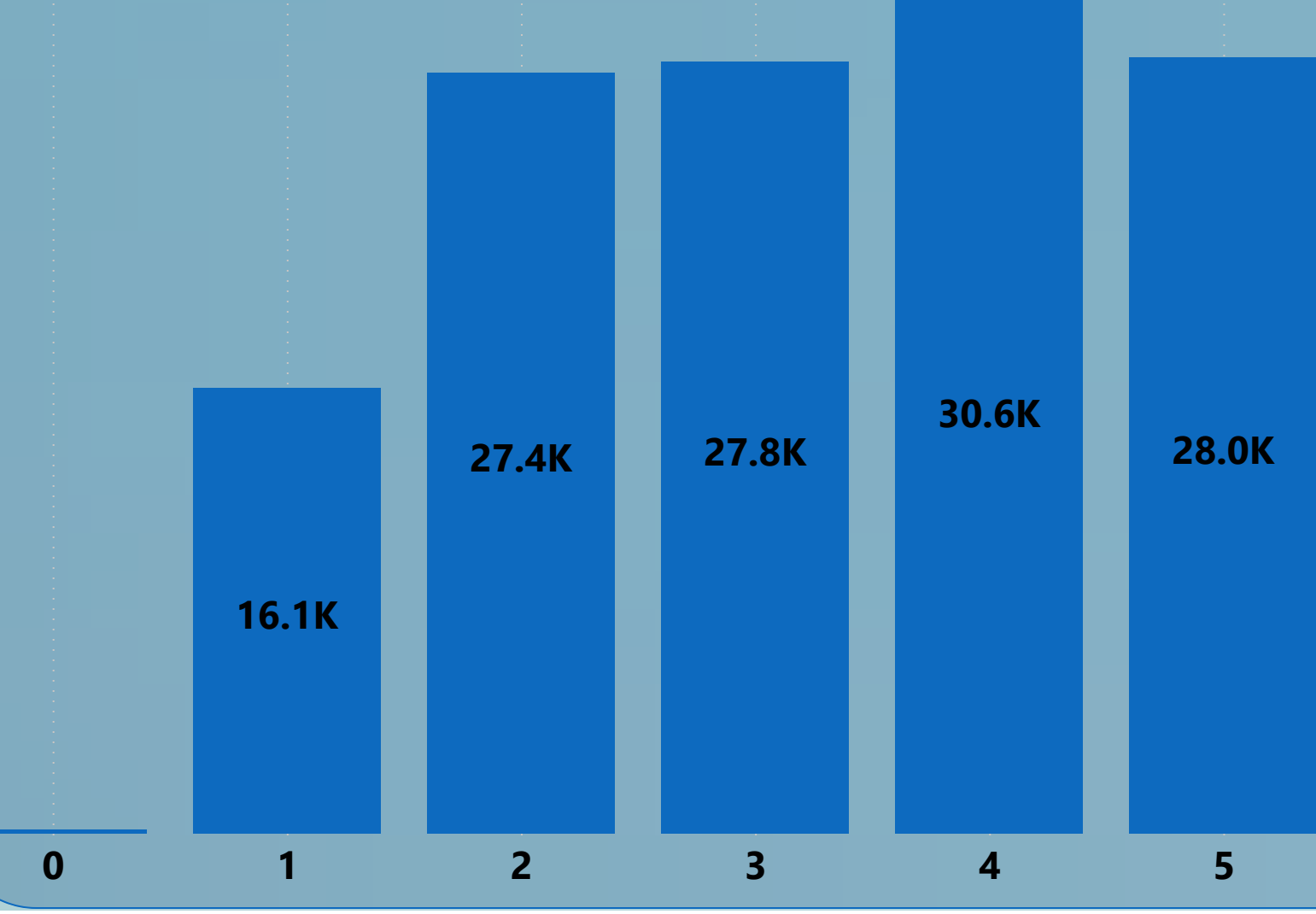
## Leg Room Service



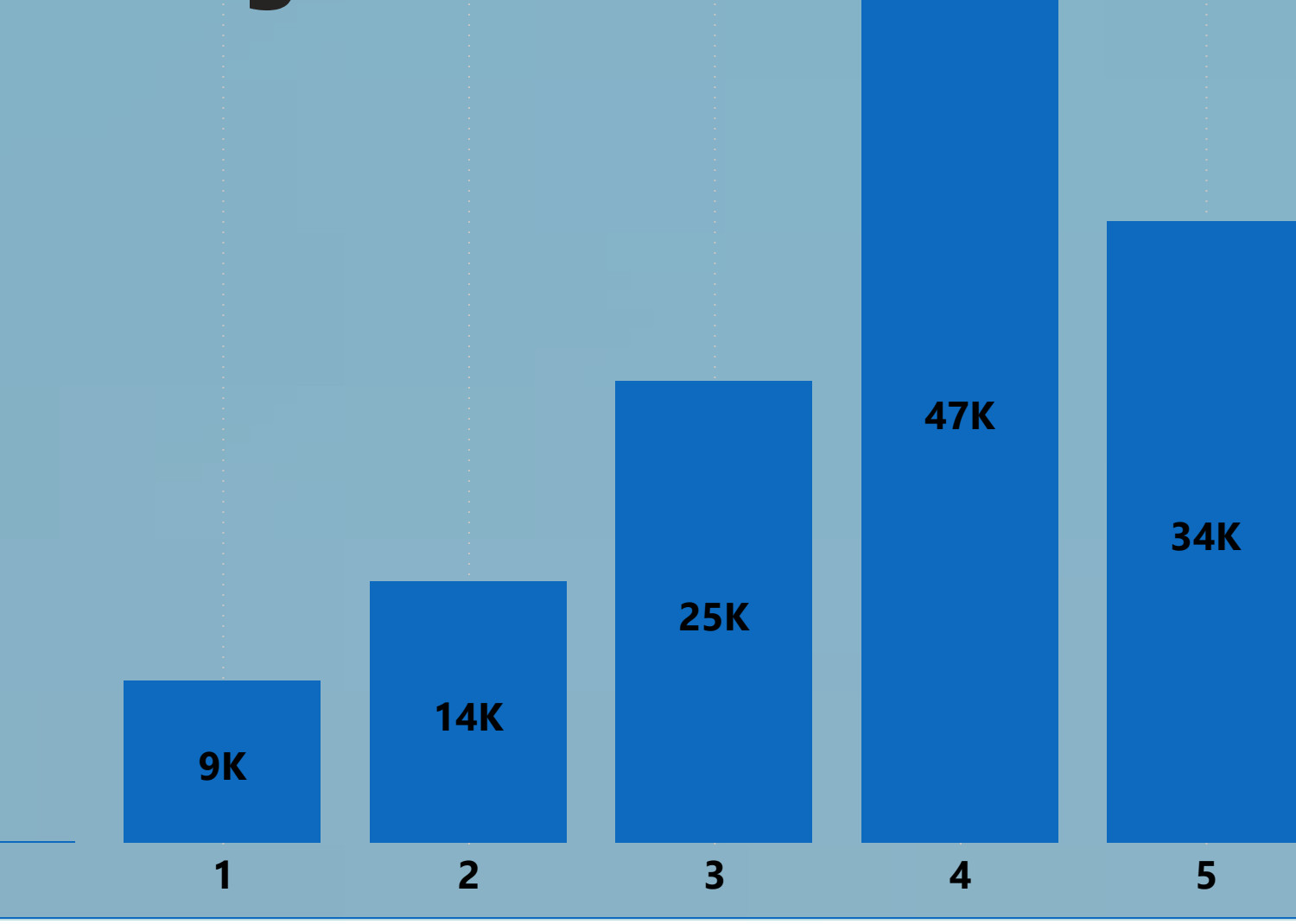
## Cleanliness



## Food & Drink



## In-flight Service



## Baggage Handling

