

1. Purpose

Information plays a vital role in contributing to operational and strategic business decisions, legal and regulatory requirements, core business processes, and customer service. Accordingly, data must be protected to a level commensurate with its value to the AGI.

Information security protects information assets from threats and associated risks to its confidentiality, integrity, and availability by assessing, detecting, selecting, implementing, and monitoring information security control measures and thereby managing the risks to an acceptable level.

2. Applicability

The control policies listed and stated in this document apply to all staff members, vendors, and customers who handle the Al Ghurair's information assets, including but not limited to the information created, processed, stored, or retained by AGI as part of its functions and services regardless of geographical location.

3. Principles

3.1 Objective

AGI IT will protect the confidentiality, integrity, availability and safety of its data and systems, regardless of how its data is created, distributed, or stored. Security controls must be tailored accordingly so that cost-effective controls can be applied commensurate with the risk and sensitivity of the data and system, in accordance with all statutory, regulatory, and contractual obligations.

The information security policy and all the activities that are associated with information security governance, framework, information risk management, and all policy reviews shall be conducted yearly.

3.2 Measures of Performance (Metrics)

Group IT will develop, monitor, and report on the results of information security measures of performance.

Information Security team are responsible of the following:

- Developing Key Performance Indicators (KPIs) measure the effectiveness or efficiency of the security program and the security controls employed in support of the program.
- Communicating awareness and understanding of IT objectives and direction to appropriate stakeholders and users throughout the group.

4. Accountabilities

Role	Responsibility
Manager IT Security	The Infosec team will verify compliance to this policy through various methods, including but not limited to, reporting tools, internal and external audits, and feedback to the policy owner.

5. Definitions

Abbreviation	Definition
AGI	Al Ghurair Investment

6. Waivers and Exceptions

Any exception to the policy must be approved by the Group IT Cybersecurity team in advance.

7. Document controls

Approvals	Name	Designation	Date	Signature
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