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IN THE SENATE

SENATE BILL NO. 1079

BY COMMERCE AND HUMAN RESOURCES COMMITTEE

AN ACT RELATING TO THE LIMITED LINES TRAVEL INSURANCE ACT; AMENDING SECTION 41-1003, IDAHO CODE, TO REVISE DEFINITIONS; AMENDING CHAPTER 10, TITLE 41, IDAHO CODE, BY THE ADDITION OF NEW SECTIONS 41-1090 THROUGH 41-1097, IDAHO CODE, TO PROVIDE A SHORT TITLE, TO DEFINE TERMS, TO PROVIDE RE-QUIREMENTS FOR LIMITED LINES TRAVEL INSURANCE PRODUCERS, TO REQUIRE REGISTRATION, TO PROVIDE FOR TYPES OF POLICIES, TO PROVIDE FOR RESPON-SIBILITIES OF LIMITED LINES TRAVEL INSURANCE PRODUCERS, TO PROHIBIT A NEGATIVE OPTION OR OPTION TO OPT OUT IN CERTAIN INSTANCES AND TO PROVIDE FOR ENFORCEMENT. 10

Be It Enacted by the Legislature of the State of Idaho:

SECTION 1. That Section 41-1003, Idaho Code, be, and the same is hereby amended to read as follows:

- 41-1003. DEFINITIONS. (1) "Business entity" means a corporation, association, partnership, limited liability company, limited liability partnership or other legal entity.
- (2) "Home state" means the District of Columbia and any state or territory of the United States or any province of Canada in which an insurance producer maintains his or her principal place of residence or principal place of business and is licensed to act as an insurance producer.
- (3) "License" means a document issued by the director authorizing a person to act as an insurance producer for the lines of authority specified in the document. The license itself does not create any authority, actual, apparent or inherent, in the holder to represent or commit an insurance carrier.
- (4) "Limited lines insurance" is insurance which restricts the authority of the license to less than the total authority prescribed in the associated major lines pursuant to section 41-1008(1)(a) through (g), Idaho Code, and shall include, but not be limited to: credit life, credit disability, credit property, credit unemployment, involuntary unemployment, mortgage life, mortgage guaranty, mortgage disability, guaranteed automobile protection (GAP) insurance, transportation baggage insurance, transportation ticket policies covering personal accident insurance, pet insurance, portable electronics insurance, travel insurance or any other line of insurance that the director deems necessary to recognize for the purposes of complying with section 41-1009(5), Idaho Code.
- (5) "Limited lines producer" means a producer authorized by the director to sell, solicit or negotiate limited lines insurance. "Limited lines producer" includes a "limited lines travel insurance producer" as used in sections 41-1090 through 41-1096, Idaho Code.
- (6) "Negotiate" means the act of conferring directly with or offering advice directly to a purchaser or prospective purchaser of a particular con-

tract of insurance concerning any of the substantive benefits, terms or conditions of the contract, provided that the person engaged in the act either sells insurance or obtains insurance from insurers for purchasers.

(7) "Person" means an individual or a business entity.

- (8) "Producer" means a person required to be licensed under the laws of this state to sell, solicit or negotiate insurance.
- (9) "Resident" means a person whose home state is Idaho or any other particular state identified in conjunction with the use of the term.
- (10) "Sell" means to exchange a contract of insurance by any means, for money or its equivalent, on behalf of an insurance company.
- (11) "Solicit" means attempting to sell insurance or asking or urging a person to apply for a particular kind of insurance from a particular company or companies.
- (12) "Terminate" means the cancellation of the relationship between an insurance producer and the insurer or the termination of a producer's authority to transact insurance for or on behalf of an insurer.
- (13) "Uniform application" means the current version of the national association of insurance commissioners (NAIC) uniform application for resident and nonresident producer licensing.
- (14) "Uniform business entity application" means the current version of the NAIC uniform business entity application for resident and nonresident business entities.
- SECTION 2. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a $\underline{\text{NEW SECTION}}$, to be known and designated as Section 41-1090, Idaho Code, and to read as follows:
- 41-1090. SHORT TITLE. Sections 41-1090 through 41-1096, Idaho Code, shall be known and may be cited as the "Limited Lines Travel Insurance Act."
- SECTION 3. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a $\underline{\text{NEW SECTION}}$, to be known and designated as Section 41-1091, Idaho Code, and to read as follows:

41-1091. DEFINITIONS. As used in this chapter:

- (1) "Designated responsible producer" means the individual licensed producer responsible for ensuring compliance by the limited lines travel insurance producer with travel insurance laws and rules of the state, as set forth in section 41-1092(2)(c), Idaho Code.
- (2) "Limited lines travel insurance producer" means a person who is a limited lines producer as defined in section 41-1003, Idaho Code.
- (3) "Offer and disseminate" means providing general information, including a description of the coverage and price, as well as processing the application, collecting premiums and performing other activities permitted by the state.
- (4) "Travel insurance" means insurance coverage for personal risks incident to planned travel including, but not limited to:
 - (a) Interruption or cancellation of a trip or event;
 - (b) Loss of baggage or personal effects;
 - (c) Damages to accommodations or rental vehicles; and
 - (d) Sickness, accident, disability or death occurring during travel.

"Travel insurance" does not include major medical plans that provide comprehensive medical protection for travelers with trips lasting six (6) months or longer, including those working overseas as an expatriate or military personnel being deployed.

- (5) "Travel retailer" means a business entity that makes, arranges or offers travel services and may offer and disseminate travel insurance as a service to its customers on behalf of and under the direction of a limited lines travel insurance producer.
- SECTION 4. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a $\underline{\text{NEW SECTION}}$, to be known and designated as Section 41-1092, Idaho Code, and to read as follows:
- $41\mbox{--}1092$. REQUIREMENTS FOR LIMITED LINES TRAVEL INSURANCE PRODUCERS. Notwithstanding any other provision of law:
- (1) The director may issue to an individual or business entity that has filed with the director an application, in a form and manner prescribed by the director, a limited lines travel insurance producer license that authorizes the limited lines travel insurance producer to sell, solicit or negotiate travel insurance on behalf of a licensed insurer.
- (2) A travel retailer may offer and disseminate travel insurance under a limited lines travel insurance producer's business entity license only if the following conditions are met:
 - (a) The limited lines travel insurance producer provides to policyholders of travel insurance:
 - (i) A description of the material terms or the actual material terms of the insurance coverage;
 - (ii) A description of the process for filing a claim;
 - (iii) A description of the review or cancellation process for the travel insurance policy, including any forfeiture fees; and
 - (iv) The identity and contact information of the insurer and limited lines travel insurance producer.
 - (b) At the time of licensure, the limited lines travel insurance producer shall establish and maintain a register on a form prescribed by the director of each travel retailer that offers travel insurance on the limited lines travel insurance producer's behalf. The register shall be maintained and updated annually, at a minimum, by the limited lines travel insurance producer and shall include the name, address, and contact information of the travel retailer and an officer or person who directs or controls the travel retailer's operations, as well as the travel retailer's federal tax identification number. The limited lines travel insurance producer shall submit such register from the previous year to the department on March 1 of each year. The limited lines travel insurance producer shall also certify that the registered travel retailer complies with 18 U.S.C. 1033. The limited lines travel insurance producer shall report its Idaho annual written premium to the director on an annual basis.
 - (c) The limited lines travel insurance producer has designated one (1) of its employees, who is a licensed individual producer, as a designated responsible producer who shall be responsible for the limited lines

travel insurance producer's compliance with the travel insurance laws, rules and regulations of the state.

- (d) The designated responsible producer, president, secretary, treasurer and any other officer or person who directs or controls the limited lines travel insurance producer's insurance operations shall comply with the fingerprinting requirements applicable to insurance producers in the resident state of the limited lines travel insurance producer.
- (e) The limited lines travel insurance producer has paid all applicable insurance producer licensing fees as set forth in applicable state law.
- (f) The limited lines travel insurance producer requires each employee and authorized representative of the travel retailer whose duties include offering and disseminating travel insurance to receive a program of instruction or training that shall be subject to review by the director. The training material shall, at a minimum, contain instructions on the types of insurance offered, ethical sales practices and required disclosures to prospective customers.
- (3) Any travel retailer offering or disseminating travel insurance shall make available to prospective purchasers brochures or other written materials that:
 - (a) Provide the identity and contact information of the insurer and the limited lines travel insurance producer;
 - (b) Explain that the purchase of travel insurance is not required in order to purchase any other product or service from the travel retailer; and
 - (c) Explain that an unlicensed travel retailer is permitted to provide general information about the insurance offered by the travel retailer, including a description of the coverage and price, but is not qualified or authorized to answer technical questions about the terms and conditions of the insurance offered by the travel retailer or to evaluate the adequacy of the customer's existing insurance coverage.
- (4) A travel retailer's employees or authorized representatives who are not licensed as insurance producers may not:
 - (a) Evaluate or interpret the technical terms, benefits and conditions of the offered travel insurance coverage;
 - (b) Evaluate or provide advice concerning a prospective purchaser's existing insurance coverage; or
 - (c) Hold himself or itself out as a licensed insurer, licensed producer or insurance expert.
- SECTION 5. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a $\underline{\text{NEW SECTION}}$, to be known and designated as Section 41-1093, Idaho Code, and to read as follows:
- 41-1093. REGISTRATION REQUIRED. A travel retailer, whose insurance-related activities and those of its employees and authorized representatives are limited to offering and disseminating travel insurance, on behalf of and under the direction of a limited lines travel insurance producer meeting the conditions stated in this chapter, is authorized to do so and receive related compensation upon registration by the limited lines travel insurance producer as described in section 41-1092(2)(b), Idaho Code.

- SECTION 6. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a <u>NEW SECTION</u>, to be known and designated as Section 41-1094, Idaho Code, and to read as follows:
- 4 41-1094. TYPE OF POLICY. Travel insurance may be provided under an individual policy or under a group or master policy.

- SECTION 7. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a <u>NEW SECTION</u>, to be known and designated as Section 41-1095, Idaho Code, and to read as follows:
- 9 41-1095. RESPONSIBILITY OF LIMITED LINES TRAVEL INSURANCE PRODUC-10 ERS. As the insurer designee, the limited lines travel insurance producer 11 is responsible for the acts of the travel retailer and shall use reasonable 12 means to ensure compliance by the travel retailer with this chapter.
 - SECTION 8. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a <u>NEW SECTION</u>, to be known and designated as Section 41-1096, Idaho Code, and to read as follows:
 - 41-1096. NO NEGATIVE OPTION OR OPT OUT. No person offering travel insurance on an individual or group basis may do so using a negative option or option to opt out, that would require a consumer to take an affirmative action to deselect coverage such as unchecking a box on an electronic form when purchasing a trip. It shall not be an unfair trade practice to include blanket travel insurance coverage with the purchase of a trip, provided the coverage is not marketed as free.
 - SECTION 9. That Chapter 10, Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a <u>NEW SECTION</u>, to be known and designated as Section 41-1097, Idaho Code, and to read as follows:
 - 41-1097. ENFORCEMENT. The limited lines travel insurance producer and any travel retailer offering and disseminating travel insurance under the limited lines travel insurance producer license shall be subject to the provisions of section 41-1016, Idaho Code, and other applicable provisions of this title. Violations of this act shall be considered an unfair trade practice under chapter 13, title 41, Idaho Code.