

# INFORMATION TECHNOLOGY (IT) DEPARTMENT



**Madam Tong Siew Bee**  
**Executive Director**

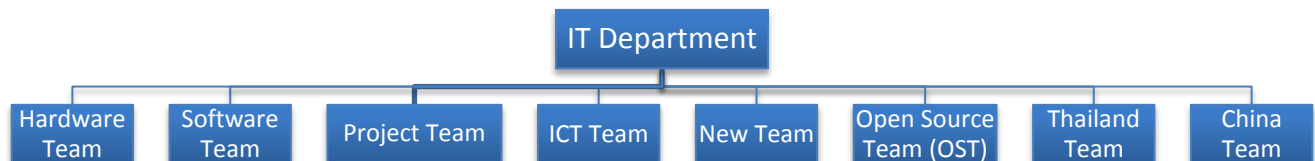


**Mr Kelvin Yong Tien Siew**  
**Senior IT Manager**  
Location: Factory 3, 1<sup>st</sup> floor  
Contact ext:1113  
[tsyong@topglove.com.my](mailto:tsyong@topglove.com.my)

**Scope of work:**  
Oversee IT Department

**Experience:**  
Unix SCO V5  
Programming Cobol & VB  
Database SQL

Team	Number of Staff
Hardware	6
Software	20
Open Source	6
Project	16
ICT	2
New Team	3
Thailand	10
China	3
<b>Total</b>	<b>66</b>



## HARDWARE TEAM

Hardware team is the backbone of TG's network, servers and application. The main responsibility of hardware team is to ensure (1) Internet connection and LAN/WAN is up and protected, (2) Servers and computers system is updated and data is protected, (3) IT equipment's are working well and maintaining, and (4) Maintaining software license. Hardware team always looks for new technology to help company improve efficiency and cut down cost.



**Lee Yeon Cuan**  
**IT Assistant Manager**

Location: Factory 9, Ground Floor

Contact ext: 195

[lyc@topglove.com.my](mailto:lyc@topglove.com.my)

**Scope of work:**

Server Administration, Microsoft AD, E-mail System, Remote Desktop (TS & GO), SAN Storage, Network Infrastructure (LAN & WAN) & Security, Internet Connection, VOIP, Website, Proxy (ISA & Squid), Video and Teleconferencing

**Experiences:**

Server Administration, Microsoft AD, E-mail System, Network Infrastructure (LAN & WAN), Internet Connection, Technical support



**Lawrence Chew Wen Fry**  
**IT Assistant Manager**

Location: Factory 9, Ground floor

Contact ext: 195

[wfchew@topglove.com.my](mailto:wfchew@topglove.com.my)

**Scope of work:**

Network Infra-structure  
Network Security  
Main focus in Factory 9

**Experiences:**

LAN and WAN setup,  
VPN and firewall setup and configuration,



**Jelvin Lau Wei Yeh**  
**IT Executive II**

Location: Factory 9, Ground floor

Contact ext: 105

[wylau@topglove.com.my](mailto:wylau@topglove.com.my)

**Scope of work:**

Server administration / monitoring, Network security (Firewall, Antivirus, Antispam), Network infrastructure, Email system (Exchange, Domino, Mailnow), Terminal service server (Remote desktop, Graph-On), Internet system, Proxy Server (ISA, Squid), SAN Storage system, Video/Tele Conferencing system, Hardware support (PC, Printer, etc)

**Experiences:**

Fresh Graduate



**Jacky Lee Chit Yee**

**IT Officer II**

Location: Factory 9, Ground floor

Contact ext: 105

[cylee@topglove.com.my](mailto:cylee@topglove.com.my)

**Scope of work:**

Hardware/system support, Networking, Website, Intranet, Blackberry, Symantec Antivirus.

**Experiences:**

Fresh Graduate



**Shafie Bin Mustafa**

**IT Officer**

Location: Factory 2, 2nd floor

Contact ext: 607

[shafie@topglove.com.my](mailto:shafie@topglove.com.my)

**Scope Of work**

Hardware support.

**Experiences:**

Microsoft Office, Adobe Photoshop.

1st level support for TM Streamyx Call Center.



**Suraya Hani Abd Manan**

**IT Officer**

Location: Factory 9, 1st floor

Contact ext: 711

[suraya\\_hani@topglove.com.my](mailto:suraya_hani@topglove.com.my)

**Scope of work:**

Email

PC and Software Support

**Experiences:**

AS-2, Macromedia Dreamweaver MX, Macromedia Flash , Adobe Photoshop,

Adobe Illustrator

Adobe Premiere

## SOFTWARE TEAM

This team handles all the ERP issues. Creating new user ID, disable the user access, maintenance of ERP, perform user training , rollout versions, collect user change request and enhance the system. This team will liaise with the programmer to upgrade the ERP system from time to time. This team works closely on the invention of new system. Automation, E-Business, Business Intelligence, WMS module, E-Customer, E-Supplier, Document Management System.



**Mr Tan Kian Guan**  
**IT Manager**

Location: Factory 2, 2<sup>nd</sup> floor  
Contact ext: 330  
[kgtan@topglove.com.my](mailto:kgtan@topglove.com.my)

**Scope of work:**

E-Business, ERP, BI and Automation

**Experiences:**

Power Builder, Sybase DB, FlexProcess ERP, SQL script, Critix, Cisco Router, Snapgear, Dell and HP server (Windows NT and 2000), Exchange 5.5 and Mdaemon mail server, VOIP, VPN, ELID smart card attendance.

**Additional Qualification:**

Master of Software Engineering  
Certification in TQM Training

### Database Admin & Menu Configuration



**Annie Teh Bong Nee**  
**IT Executive II**

Location: Factory 2, 2<sup>nd</sup> floor  
Contact ext: 328  
[bnteh@topglove.com.my](mailto:bnteh@topglove.com.my)

**Scope of work:**

Overall ERP system  
ERP system analyst  
ERP DB Administrator

**Experiences:**

Unix AIX (basic), AS400 (basic), Programming Foxbase



**Norazlina binti Nordin**  
**IT Officer**

Location: Factory 3, 2<sup>nd</sup> floor  
Contact ext: 1184  
[norazlina@topglove.com.my](mailto:norazlina@topglove.com.my)

**Scope of work:**

Menu Configuration  
Junior database administrator

**Experience:**

Fresh Graduate

Automation, Warehouse, WMS & Packing Module



**Mr Wong Wing Jong**  
**IT Assistant Manager**

Location: Factory 21, 1st floor

Contact ext:

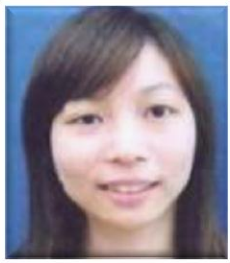
[wjwong@topglove.com.my](mailto:wjwong@topglove.com.my)

**Scope of work:**

WMS module

**Experiences:**

Oracle PL/SQL, Oracle DB, Firewall (Fortinet, Juniper & Astaro), VPN, VoIP, Server (IBM, HP & Dell), RPG programming, CL programming.



**Lim Ai Lu**  
**IT Officer II**

Location: Factory 2, 2nd floor

Contact ext: 366

[allim@topglove.com.my](mailto:allim@topglove.com.my)

**Scope of work:**

ERP – QA system (testing, implementation & training)

**Experience:**

Banking system development  
(Vbscript, Javascript, VB.Net SQL)  
Unix Command



**Lim Chin Eng**  
**IT Executive**

Location: Factory 9, 1<sup>st</sup> floor

Contact ext: 612

[celim@topglove.com.my](mailto:celim@topglove.com.my)

**Scope of work:**

Coordinating marketing IT  
IT Automation

**Experience:**

HTML coding  
CCTV & DVR  
Biometrics Access System



**Chong Poh Chong**  
**IT Officer**

Location: Factory 11, 1st Floor  
Contact ext: 121  
[pcchong@topglove.com.my](mailto:pcchong@topglove.com.my)

**Scope of work:**

ERP - Inventory system  
Hardware support

**Experience:**

System Development and Web Programming (PHP, HTML, Javascript, C++)



**Mohd Nur Adnee Bin Yunus**  
**IT Officer**

Location: Factory 21  
Contact ext: 2033  
[nur\\_adnee@topglove.com.my](mailto:nur_adnee@topglove.com.my)

**Scope of work:**

Support in WMS module, QA test report and Inventory system.

**Experience:**

Fresh Graduate



**Gan Chiau Yei**  
**IT Officer**

Location: Factory2, 2nd floor  
Contact Ext: 743  
[cygan@topglove.com.my](mailto:cygan@topglove.com.my)

**Scope of work:**

Inventory, QA conformity, QA test report, Reopen DO and etc.

**Experience:**

Fresh Graduate

Sales, Documentation, Vessel Module & BI System



**Lim Ai Khoon**  
**IT Executive II**

Location: Factory 2, 2<sup>nd</sup> floor

Contact ext: 709

[aklim@topglove.com.my](mailto:aklim@topglove.com.my)

**Scope of work:**

Lead PI and eCustomer Team on study, design, implement, support for new enhancement.

**Experience:**

ERP experience on System Development Life Cycle(SDLC) as study, design, implement, support.  
Oracle SQL statement.



**Tee Per Boon**  
**IT Executive II**

Location: Factory 2, 2<sup>nd</sup> Floor

Contact ext:703

[pbtee@topglove.com.my](mailto:pbtee@topglove.com.my)

**Scope of work:**

PI and eCustomer module.

**Experience:**

Entire Software Development process (SDLC), web programming (HTLM, JavaScript, Java), crystal report, SQL programming



**Koh Pei Pei**  
**IT Officer II**

Location: F2, 2<sup>nd</sup> floor

Contact ext: 334

[ppkoh@topglove.com.my](mailto:ppkoh@topglove.com.my)

**Scope of work:**

eSupplier, PO, VO, LOC, CVO, GRN, Marking System

**Experiences:**

System Development (PHP), POS system, Autocad, MySQL



**Noor Hayati Bt Rameli**  
**IT Officer**

Location: TG1 Empire Subang,  
Contact ext: 1126

[hayati@topglove.com.my](mailto:hayati@topglove.com.my)

**Scope of work:**

ERP -Design, Testing & Implementation  
Sales, Doc and Vessel –Maintenance & Support  
Hardware & Software support in TG1

**Experience:**

Fresh Graduate

**Additional Qualification:**

Master in Information Management  
Certification in EC Council Project Management and ITIL Foundation v4



**Nur Hanani Bt Jamaluddin**  
**IT Officer**

Location: Factory 10, 1st floor  
Contact ext: 279

[hanani@topglove.com.my](mailto:hanani@topglove.com.my)

**Scope of work:**

ERP - Documentation Management System (DMS)  
IT KPI  
MRF –Maintenance & Enhancement  
DSS Support

**Experiences:**

Fresh Graduate



**Lee Pik Yin**  
**IT Officer**

Location: Factory 2, 2nd floor  
Contact Ext: 722

[pylee@topglove.com.my](mailto:pylee@topglove.com.my)

**Scope of work:**

ERP support, E-customer

**Experiences:**

Fresh Graduate



## Financial Accounting Module



**Teow Kee Pin**  
**IT Assistant Manager**

Location : Factory 2, 2nd floor

Contact ext : -

[kpteow@topglove.com.my](mailto:kpteow@topglove.com.my)

**Scope of work:**

ERP Accounting

**Experience:**

More than 15 year in IT. Focusing more on software development and support for manufacturing industries.

Supported Finance and Distribution Module using HP Unix and informix.

Well verse in A+ System for Mesh and Cut & Bend Product.

Languages : Windev, SAP ABAP for PP/QM module, PB 9.0, Infomaker

Operating System : HP Unix, SCO Unix, Pick O/S



**Nirmala Ganesan**  
**IT Officer**

Location: Factory 11, 1st Floor

Contact ext: 127

[nirmala@topglove.com.my](mailto:nirmala@topglove.com.my)

**Scope of work:**

ERP – Accounting System  
Goods and Service Tax (GST)

**Experience:**

Prepare full set of accounts and audit.

**Additional Qualification:**

Bachelor's in Accounting

## Purchasing and eSupplier Module



**Phua Peng Lee**  
**IT Executive II**

Location: Factory 2, 2nd floor

Contact ext: 328

[plphua@topglove.com.my](mailto:plphua@topglove.com.my)

**Scope of work:**

ERP Purchasing

**Experiences:**

AS400, RPG/CL Programing, VB, Delphi, Crystal report, SQL/Firebird Database



**Jayanthi Nadesan**  
**IT Officer**

Location: Factory 2, 2nd floor  
Contact ext: 606  
[jayanthi@topglove.com.my](mailto:jayanthi@topglove.com.my)

**Scope of work:**

TG eSupplier system, purchasing modules (VO/PO/ePO) and supplier vendor code creation in ERP system.

**Experience:**

Fresh Graduate



**Siti Mariam Bte Abu Hassan**  
**IT Officer**

Location : F19,1st floor  
Contact ext :114  
[siti\\_mariam@topglove.com.my](mailto:siti_mariam@topglove.com.my)

**Scope of work:**

Support in eSupplier, Purchasing, Letter Of Complaint (LOC) Combine Verbal Order (CVO), and Request For Quotation (RFQ) modules

**Experience:**

Fresh Graduate



**Tan Yee Shiang**  
**IT Officer**

Location : Factory 2 , 2<sup>nd</sup> Floor  
Contact ext: 334  
[ystan@topglove.com.my](mailto:ystan@topglove.com.my)

**Scope of work :**

Support in VO,PO, Supplier Letter Of Complaint (LOC),Combine Verbal Order (CVO), and Request For Quotation (RFQ) , Supplier Assessment.

**Experiences:**

Fresh Graduate

## NEW TEAM



**Hor Huey Wu**  
**IT Manager**

Location: Factory 2, 2nd floor

Contact ext: 743

[hwhor@topglove.com.my](mailto:hwhor@topglove.com.my)

**Experiences:**

IT Projects, IT Procurement, Networking, MS Windows Server, Novell NetWare, MS SQL, Server hardware technologies, Storage Area Networks, Application & system support, Business Continuity & DR Planning.



**Danny Loo Weng Kian**  
**IT Executive**

Location: Factory 12, 1st floor

Contact ext: 113

[wkloo@topglove.com.my](mailto:wkloo@topglove.com.my)

**Scope of work:**

Working on Subang office project  
Implementing of Open Source Software

**Experiences:**

Microsoft Server 2003, Open office  
Bar code label design (Seagull Scientific BarTender & Zebra printer)



**Azwin b. Azman**  
**IT Officer II**

Location: TG1, 11th floor

Contact ext: 100-80-1121

[azwin@topglove.com.my](mailto:azwin@topglove.com.my)

**Scope of work:**

Java web programming

**Experiences:**

Actionscript, authorware, JSP, MySQL

## INFO.COMMUNICATION TEAM

Information Communication Team (ICT) is a new team formed in May 2011. This team mainly focuses on the telecommunication system that covered IP PBX, conference system, Polycom device and IP phone. Currently this team already built up new telecommunication system for F3, F21, F10 and TG1Subang.



**Fadzil B Zakaria**  
**IT Officer II**

Location: Factory 4, 1st floor

Contact ext: 208

[fadzil@topglove.com.my](mailto:fadzil@topglove.com.my)

**Scope of work:**

IP PABX

Telecommunication System

**Experiences:**

HTML Coding, Macromedia Dreamweaver MX, Adobe Photoshop 7,  
Linux centOS,  
Web hosting & domain



**Habel bin Hisham**  
**IT Officer**

Location: Factory 14, 1st floor

Contact ext: 208

[habel@topglove.com.my](mailto:habel@topglove.com.my)

**Scope of work:**

IP PABX

Telecommunication system

**Experiences:**

HTML, Macromedia Dreamweaver, Adobe Director

## PROJECT TEAM

Project team is the backbone for many IT projects in TG; namely CCTV, Biometrics access, Payroll System, Human Resource Management System, E-Clinic, ESOS, Warehouse Management System and PABX. This team also works closely with ERP team on the integration of the individual system into ERP. Ricoh machines are also taken care by project team together with individual factory IT supports.



**Tee Saw Bee**

**IT Assistant Manager**

Location: Factory 13, 1st floor

Contact ext: 182

[teesb@topglove.com.my](mailto:teesb@topglove.com.my)

**Scope of work:**

WMS, E-Job, E-Clinic, E-Booking, ERP - HRMS  
CCTV, PABX, Biometrics Access, Bar Code equipment's

**Experience:**

Secondary school computer lecturer (Windows and Ms Office application) System Administrator (Email exchange, Win NT server, Cobol, UBS, BOSS, C++, Page Maker and Lotus Notes ISO Application), Baan and Traverse ERP

**Additional Qualification:**

Masters of Business Administration



**Susan Tong Siew San**

**IT Executive**

Location: Factory 13, 1<sup>st</sup> Floor

Contact ext: 100 10 6182

[sstong@topglove.com.my](mailto:sstong@topglove.com.my)

**Scope of Work:**

CCTV Project  
Purchasing For IT Project Team Items

**Experience:**

User support (printer / pc installation / email setup / erp installation and setup), Coordinating project-hardware/OST team issue



**S.Letchumi**

**Snr IT Executive**

Location: Factory 13, 1<sup>st</sup> Floor

Contact ext: -

[letchumi@topglove.com.my](mailto:letchumi@topglove.com.my)

**Scope of Work:**

Monitor and coordinate with project team members and liaise with suppliers for their projects.

**Experience:**

Programming in Foxpro, FiveWin and Harbour 3.0, VB, COBOL, ASP Application consultant, provide end user support and training.



**Mohd Noor Hisyham B Mat Zin**  
**Senior IT Officer**

Location: Factory 13, 1st floor

Contact ext: 112

[hisyham@topglove.com.my](mailto:hisyham@topglove.com.my)

**Scope of work:**

CCTV system  
Biometrics access system,  
Ricoh machines

**Experience:**

Programming VB and technical support



**Azri Safwan B Zulkifli**  
**Senior IT Officer**

Location: Factory 19, 1st floor

Contact ext:

[azri@topglove.com.my](mailto:azri@topglove.com.my)

**Scope of work:**

eJob, eSurvey, eLearning and Ricoh Machines

**Experience:**

Warehouse Management System

**Additional Qualification:**

Master in Information Management



**Syarifah Aimi Bt. Said Abd Manaf**  
**IT Officer**

Location : Factory 3,1st floor

Contact ext : 1182

[syarifah@topglove.com.my](mailto:syarifah@topglove.com.my)

**Scope of work:**

ERP – Payroll System, E-Leave  
HRMS System, ESOS System

**Experience:**

Fresh Graduate



**Siti Aisyah Binti Mohd Hashim**  
**IT Officer**

Location: Factory 14 ,1st Floor

Contact ext: 132

[siti\\_aisyah@topglove.com.my](mailto:siti_aisyah@topglove.com.my)

**Scope of work:**

HRMS System,EHardware Form,  
EPermit,Ejob,EInsurance

**Experience:**

Windows application  
Adobe Photoshop  
FujiXerox Printer Machine  
UBS Human Resource  
Management System



**Hasazrini Bt. Mat Hassan**  
**IT Officer**

Location: Factory 10, 1st floor

Contact ext: -

[hasazrini@topglove.com.my](mailto:hasazrini@topglove.com.my)

**Scope of work:**

TG Iphone Apps  
TG E-clinic

**Experience:**

PHP, HTML, C, C++, Javascript, CSS, XML, JQuery, Ajax  
Open Source Software (Drupal, Boonex, Jommla)  
Database (MySQL, SQLYog)  
FTP (Filezilla, Winscp)  
Programming Platform (Dreamweaver, Notepad++)  
Core in website development (web programming)



**Zulhisyam Bin Mohd Ton**  
**IT Officer**

Location: Factory 24, 1st floor

Contact ext:

[zulhisyam@topglove.com.my](mailto:zulhisyam@topglove.com.my)

**Scope of work:**

CCTV  
Biometrics access system  
VoIP and end user support

**Experiences:**

Networking & Hardware Troubleshooting  
Open Source Implementations, support and R&D



**Ahmad Fitri Bin Ahmad Shahar**  
**IT Officer**

Location: Factory 12

Contact ext: 112

[ahmad\\_fitri@topglove.com.my](mailto:ahmad_fitri@topglove.com.my)

**Scope of work:**

CCTV

RICOH Printer

Biometrics access system

End user support

**Experience:**

CCTV, Server, Network, Software Support and Hardware Support and Repair.

**Banting & Ipoh Team**



**Hari Sunthar**  
**IT Officer II**

Location: Factory 18, Ground Floor

Contact ext: 123

[harisunthar@flexiss.com](mailto:harisunthar@flexiss.com)

**Scope of work:**

Coordinate Overall IT Projects for F18

CCTV, Biometrics Access System, Networking

WMS, Hardware, ERP Support

**Experience:**

UBS Accounting and Payroll System

Prepare full set of account and audit



**Ang Kang Shen**  
**IT Officer**

Location: Factory 18, Ground Floor

Contact ext: 123

[ksang@flexiss.com.my](mailto:ksang@flexiss.com.my)

**Scope of work:**

CCTV System

Biometric Access System

Ricoh Machines

Overall F18 IT Support

**Experience:**

Fresh Graduate





**Renuga Kunachairan**  
**IT Officer**

Location: Factory 18B  
Contact ext:  
[renuga@flexiss.com.my](mailto:renuga@flexiss.com.my)

**Scope of work:**

Application and overall ERP support for F18.

**Experience:**

Share Point 2007/2010, Infopath2007,  
Entire Software Development process (SDLC),  
IT Project Development.



**Lee Sook Hui**  
**IT Executive II**

Location: Factory 5, Ground floor  
Contact ext:109  
[shlee@topglove.com.my](mailto:shlee@topglove.com.my)

**Scope of work:**

ERP – Payroll system  
ERP – ESOS system  
Overall F5 IT support (ERP, Hardware etc)

**Experiences:**

Payroll system implementation



**Omar Hairry B Mohamad Alias**  
**IT Officer**

Location: Factory 5, Ground floor  
Contact ext: 109  
[omar@topglove.com.my](mailto:omar@topglove.com.my)

**Scope of work:**

CCTV  
Biometrics Access System  
Overall F5 IT support (ERP, Hardware etc)

**Experience:**

Fresh Graduate



**Om Prakash A/L Gunasegaran**  
**IT Officer**

Location: Factory 5, Ground floor  
Contact ext: 109  
[prakash\\_guna@topglove.com.my](mailto:prakash_guna@topglove.com.my)

**Scope of work:**

CCTV  
Biometric Access System  
Overall Factory 5 IT Support(ERP, Hardware, Software, etc..)

**Experiences:**

Active Directory, Network Drives, RSA System, Citrix Server, BES,  
Hardware and Software Support

## OPEN SOURCE TEAM

This team is responsible for OpenSource Software (OSS). Providing user training, upgrade to new version, create awareness on OSS in user, compare Ms Office with OSS, provide help to user if requested are the overall job scope of OST Team. Besides ,OST team also developed new monitoring tools such as MTRG , PRTG, Samba server, LDAP server, Terminal server ,Open Source online Library , internal facebook (TGspace) and others open source operating system and a lot of monitoring tools. Hardware and IT Operation support for F19/F20/F21/F22/F24 also as OST team Job responsibilities.



**Ng Tong Heng**  
**IT Assistant Manager**

Location: Factory 21, 2nd floor,  
Contact ext: 2013  
[thng@topglove.com.my](mailto:thng@topglove.com.my)

### Scope of work:

Server room setup and implementation. Open source related matters & Technical supports . Responsible for OpenSource Software (OSS). Providing user training, upgrade to new version, create awareness on OSS in user, compare Ms Office with OSS, provide help to user.

### Experiences:

Server Administration, IPVPN , Frame Relay, Proxy server, San Storage System, Network Security(Firewall , Antivirus , IDS & IPS) , Nessuss , Retina(EEye), ERP implementation , Exchange 5.5 , Exchange server2003, Unix (HP, SUN), Open Source, Cisco Router.

### Additional Qualification:

Master of Science in Telecommunication System



**Tian Chow Loong**  
**IT Officer**

Location: Factory 3, 1st floor  
Contact ext: 1182  
[cltian@topglove.com.my](mailto:cltian@topglove.com.my)

### Scope of work:

Open Source Implementations, support and R&D

### Experiences:

System Development and Web Programming, (PHP, HTML)  
Relational Database Management System, (mySQL)  
HTTP Server Software (Apache)  
End User Support (Thunderbird, Open Office)



**Saiful B Hamdan**  
**IT Officer**

Location: Factory , 1st floor  
Contact ext: 112  
[saiful@topglove.com.my](mailto:saiful@topglove.com.my)

### Scope of work:

Open Source Implementations, support and R&D

### Experiences:

Software Programming  
Hardware Troubleshooting



**Mohd Adib B. Mohd Zaki**

**IT Officer**

Location: Factory 21, 1st floor

Contact ext : 2015

[mohd\\_adib@topglove.com.my](mailto:mohd_adib@topglove.com.my)

**Scope of work:**

Implementing of Open Source Software, support and R&D

**Experiences:**

Fresh Graduate



**Mohd Syaffeq B Mat Zain**

**IT Officer**

Location: Factory 21

Contact ext:

[mohd\\_syaffeq@topglove.com.my](mailto:mohd_syaffeq@topglove.com.my)

**Scope of work:**

Hardware and Open Source Support.

**Experience:**

Fresh Graduate



**Ayusnida Bt. Mamat**

**IT Officer**

Location: F24

Contact Ext: 319

[ayusnida@topglove.com.my](mailto:ayusnida@topglove.com.my)

**Scope of work:**

Hardware and Software support.

Open Source product troubleshooting (Thunderbird, Open Office, etc)

**Experience:**

Fresh Graduate

## THAILAND SUPPORT TEAM



**Mr Thanawut Kulparn**  
**IT Senior Executive**

Location: Factory 07, 1st floor  
Contact ext. 134  
[thanawut@topglove.co.th](mailto:thanawut@topglove.co.th)

### Scope of Work

- Coordinate with all Thailand IT staff for overall project
- Hardware / Software support, Project, CCTV, Biometrics Access system.
- Networking / VOIP
- Video Conference / Teleconference
- Overall Thailand IT support

### Experiences:

- IT service management (ITSM), IT Facility Management, Develop and Enforce
- IT/IS Policy, Network Infrastructure (LAN & WAN), Internet Connection, Desktop Software and Hardware support, Server Administration, E-mail System,
- Technical Customer Service Support, Technical support



**Ms. Alwanee Bintohheem**  
**IT Assistant Executive**

Location: Factory 17, 1st floor  
Contact ext. 133  
[alwanee@topglove.co.th](mailto:alwanee@topglove.co.th)

### Scope of Work

- Coordinate with HQ IT team for overall project implementation at TG Thailand factories.
- Coordinate with all Thailand IT staff for overall project
- Hardware / Software support, Project, CCTV, Biometrics Access system.
- Networking / VOIP
- Video Conference / Teleconference
- Overall Thailand IT support (ERP / HRMS / Payroll / eBusiness)

### Experiences:

Fresh Graduate



**Mr. Rusdee Chema**  
**IT Officer**

Location: Factory 17, 1st floor  
Contact ext. 143  
[rusdee@b-tech.co.th](mailto:rusdee@b-tech.co.th)

### Scope of Work

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system.
- Overall F17 IT support

### Experiences:

Networking system, Hardware/Software, IT Technical Support



**Mr. Preecha Songyai**  
**IT Officer**

Location: Factory 16, 1st floor

Contact ext. 125

[preecha@topglove.co.th](mailto:preecha@topglove.co.th)

**Scope of Work**

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system
- Overall F16 IT Support

**Experiences:**

IT Technical Support, Software support, Technical Telecommunication, Networking, Graphic & Web design.



**Mr. Worawut Prapan**  
**IT Officer**

Location: Factory 16, 1st floor

Contact ext. 213

[worawut@topglove.co.th](mailto:worawut@topglove.co.th)

**Scope of Work**

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system
- Overall F16 IT support

**Experiences:**

Fresh Graduate



**Mr. Songchai**  
**Leeratanakachorn**  
**IT Officer**

Location: Factory 07, 1st floor

Contact ext. 124

[songchai@topglove.co.th](mailto:songchai@topglove.co.th)

**Scope of Work**

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system.
- Video Conference / Teleconference
- Overall F7 IT support

**Experiences:**

Fresh Graduate



**Mr. Sittichai Suwanrat**  
**IT Officer**

Location: Factory 07, 1st floor

Contact ext. 124

[sittichai@topglove.co.th](mailto:sittichai@topglove.co.th)

**Scope of Work**

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system.
- Video Conference / Teleconference
- Overall F7 IT support

**Experiences:**

IT Technical Support, CCTV spare parts, CCTV system



**Mr. Jaturong Sukswan**  
**IT Officer**

Location: Factory 07, 1st floor  
Contact ext. 124  
[jaturong@topglove.co.th](mailto:jaturong@topglove.co.th)

**Scope of Work**

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system.
- Video Conference/Teleconference
- Overall F7 IT support

**Experiences:**

IT Engineering, Networking, Server 2003, IT Technical Support  
(Hardware/Software)



**Mr. Somnuek Yahyee**  
**IT Officer**

Location: Factory 06, 1st floor  
Contact ext. 134  
[somnuek@greatglove.com](mailto:somnuek@greatglove.com)

**Scope of Work**

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system.
- Teleconference
- Overall F6 IT support

**Experiences:**

IT Technical Support, Hardware, Software, CCTV



**Mr. Kratchakorn T**  
**Asst. IT & Admin Officer**

Location: Factory 06, 1st floor  
Contact ext. 134  
[kratchakorn@greatglove.com](mailto:kratchakorn@greatglove.com)

**Scope of Work**

- Hardware / Software support
- Networking / VOIP
- CCTV and Biometrics Access system.
- Teleconference
- Overall F6 IT support

**Experiences:**

Fresh Graduate

## CHINA SUPPORT TEAM



**Zeng Ping**  
**IT Officer**

Location: Factory 8

Contact:

[zengping@topglove.com.cn](mailto:zengping@topglove.com.cn)

**Scope of work:**

Overall F8 IT support



**Xu Yong**  
**IT Officer**

Location: Factory 15

Contact ext: 866

[xuyong@greatglove.com.cn](mailto:xuyong@greatglove.com.cn)

**Scope of work:**

Hardware / software support, Biometrics access, PABX, CCTV

Networking, VoIP, E-mail system

Teleconference / Video conferencing

Overall F15 IT support



**Zhao Xue Mei**  
**IT Assistant**

Location: Factory 15

Contact ext: 868

[zhaoxuemei@greatglove.com.cn](mailto:zhaoxuemei@greatglove.com.cn)

**Scope of work:**

Hardware / software support, Biometrics access, PABX, CCTV

Networking, VoIP, E-mail system

Teleconference / Video conferencing

Overall F15 IT support

*Last updated:*

**28/2/2012**

**By: Hayati**