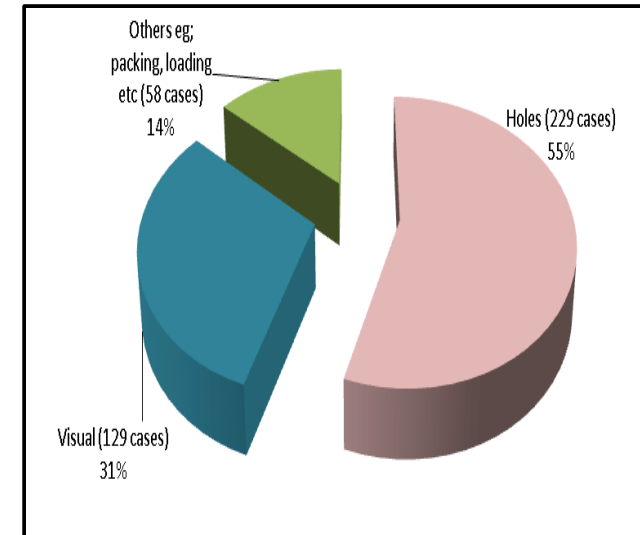
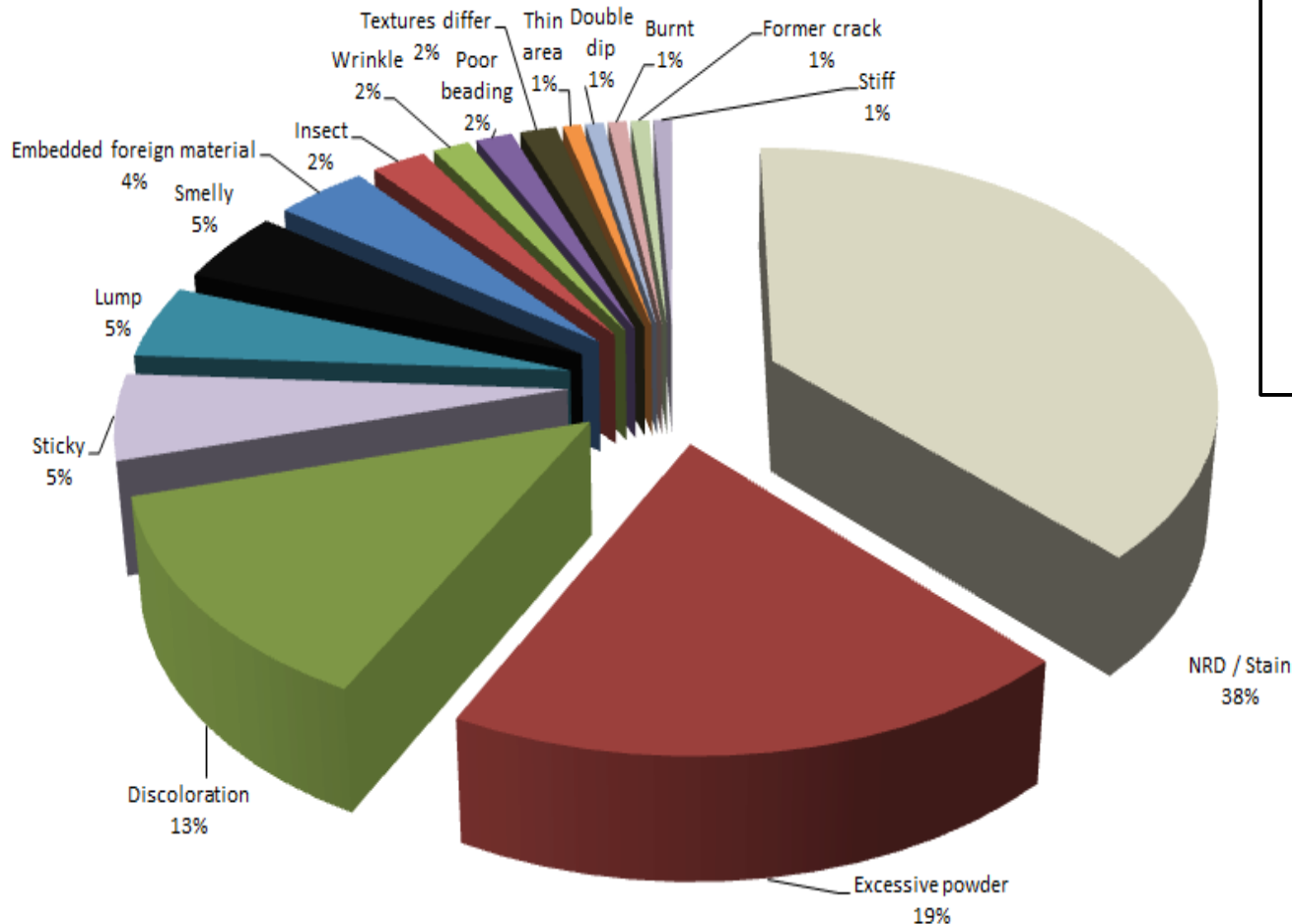


TOP GLOVE, TOP QUALITY, TOP EFFICIENCY,
GOOD HEALTH, SAFETY FIRST & BE HONEST

QA Department

Complaint Analysis (Major Visual) for 2011 by Nature of Complaints

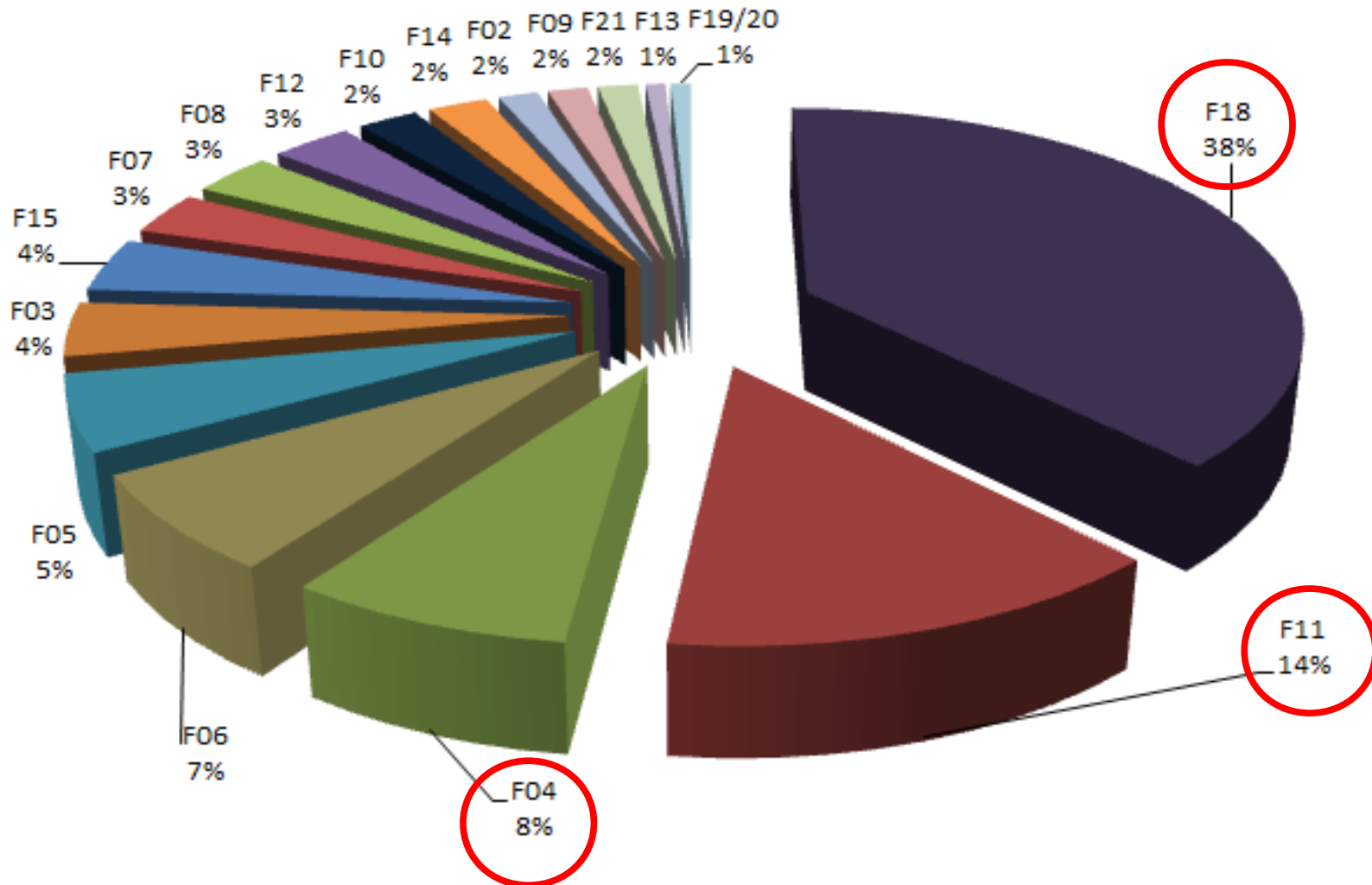


Total Complaints for 2011 : 398 complaints

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GOOD HEALTH, SAFETY FIRST & BE HONEST**

QA Department

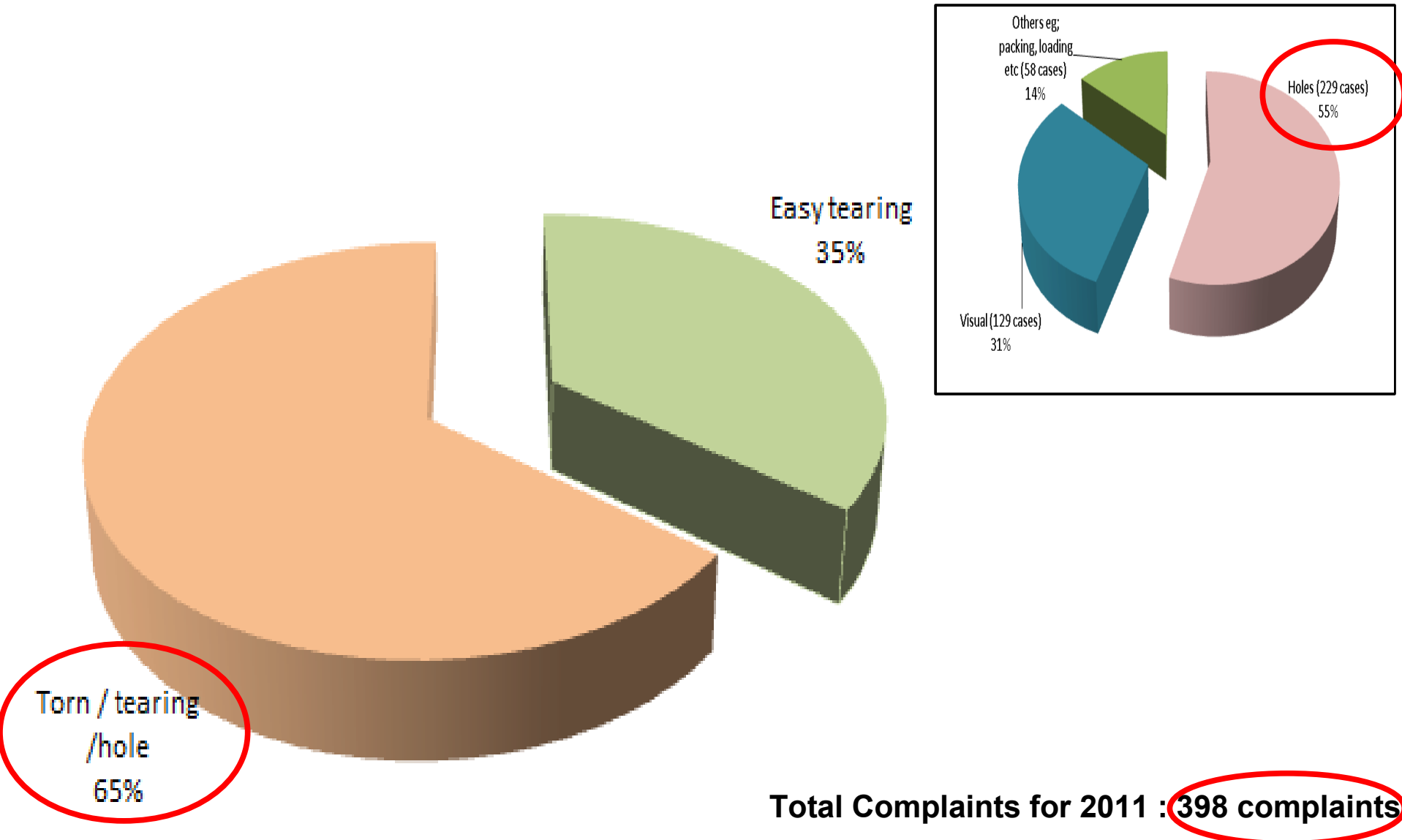
Complaint Analysis (Major Visual) for 2011 by factories



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QA Department

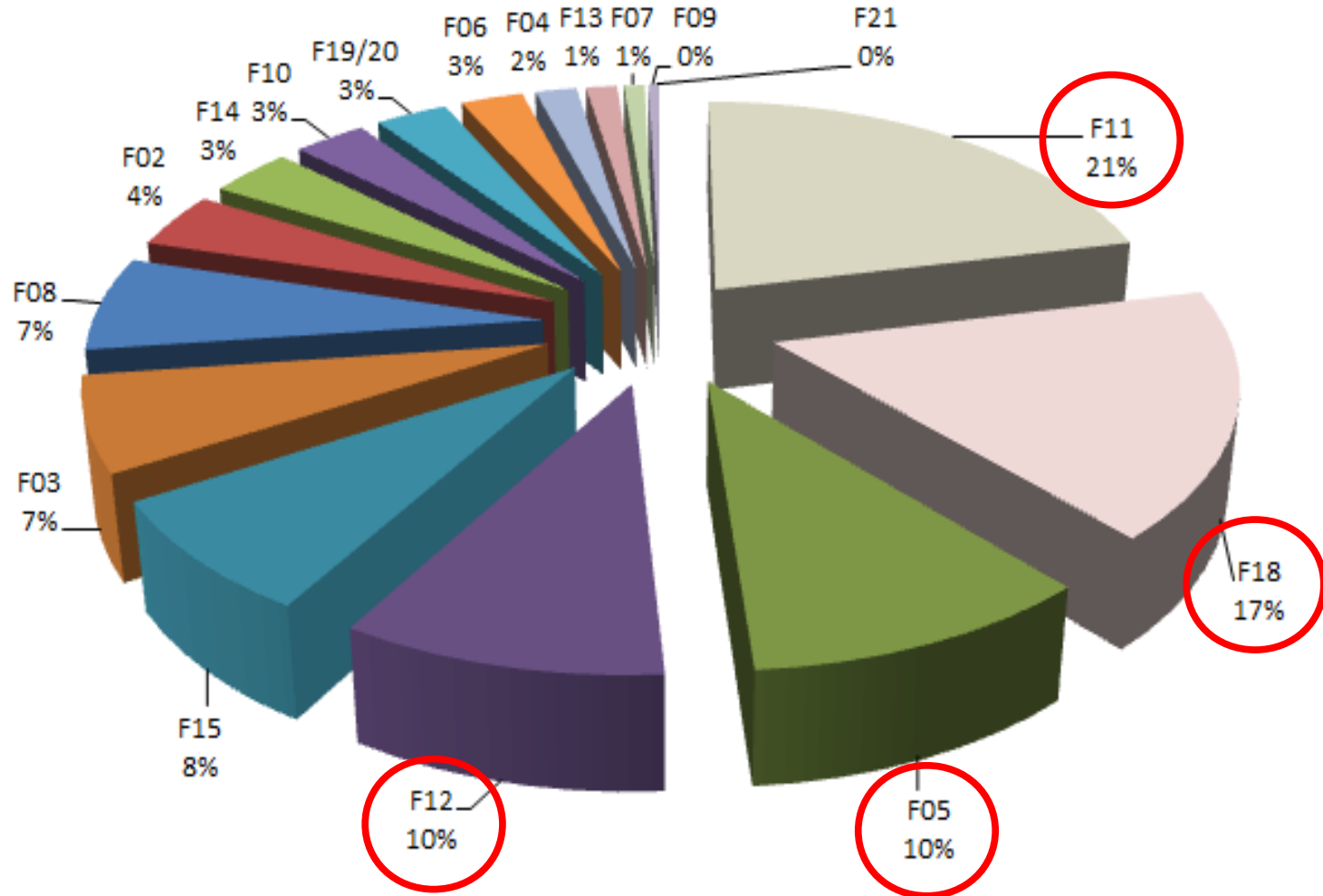
Complaint Analysis (Major Hole) for 2011 by Nature of Complaints



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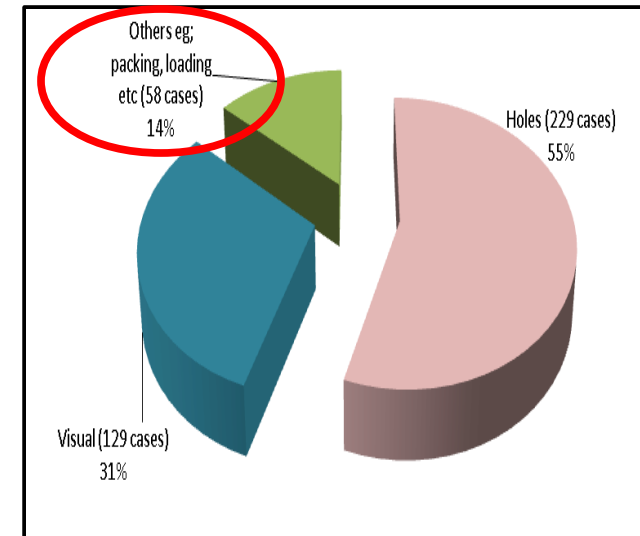
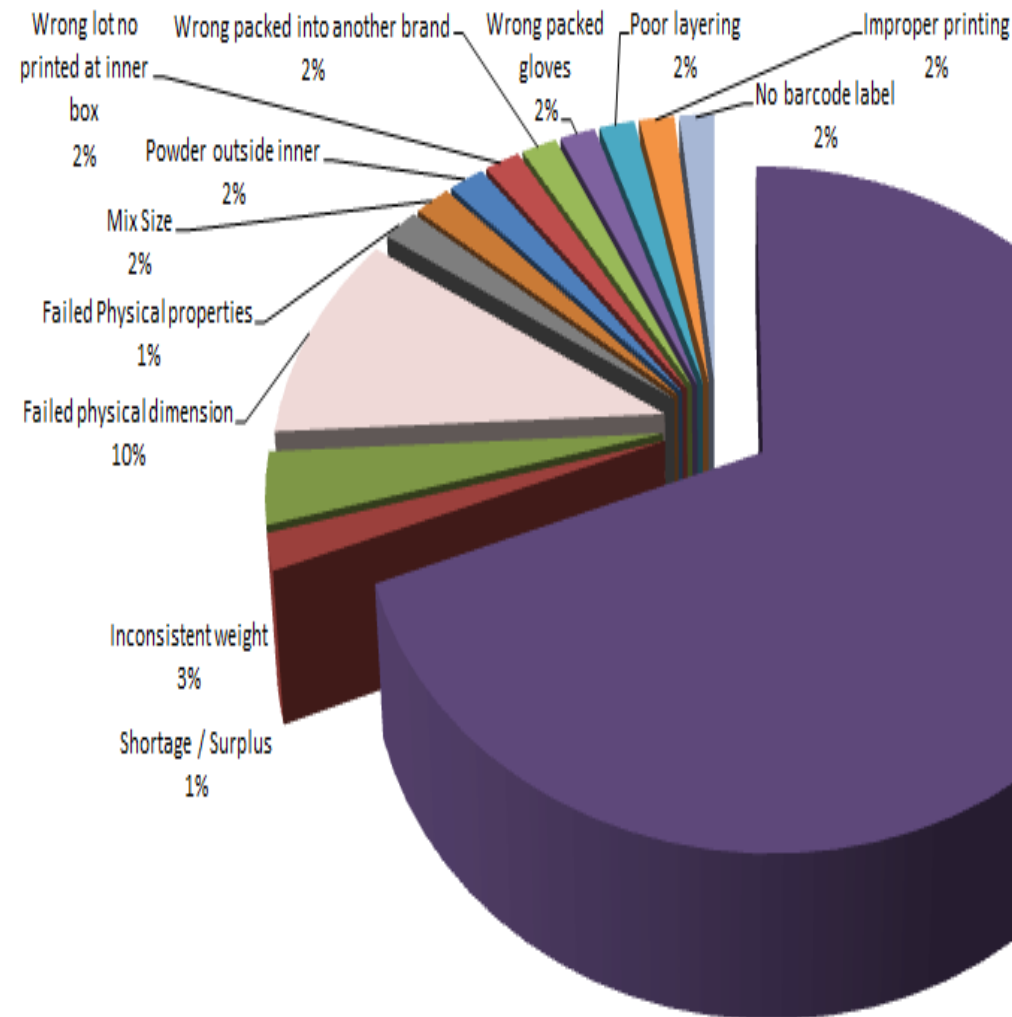
Complaint Analysis (Major Holes) for 2011 by factories



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**Complaint Analysis (addition from major visual and hole) for 2011 by
Nature of Complaints**

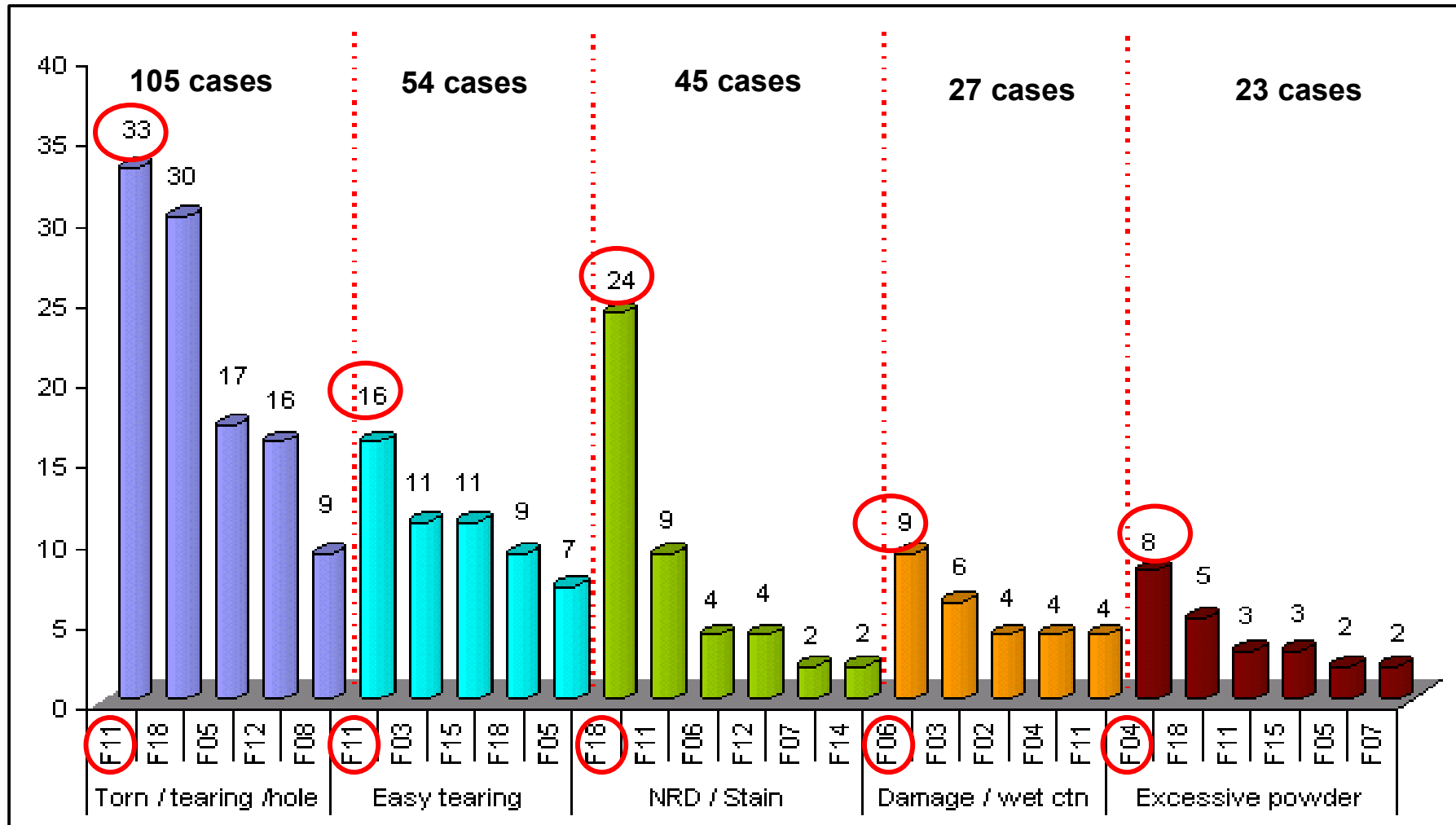


Total Complaints for 2011 : 398 complaints

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TOP 5 NATURE OF COMPLAINT IN 2011

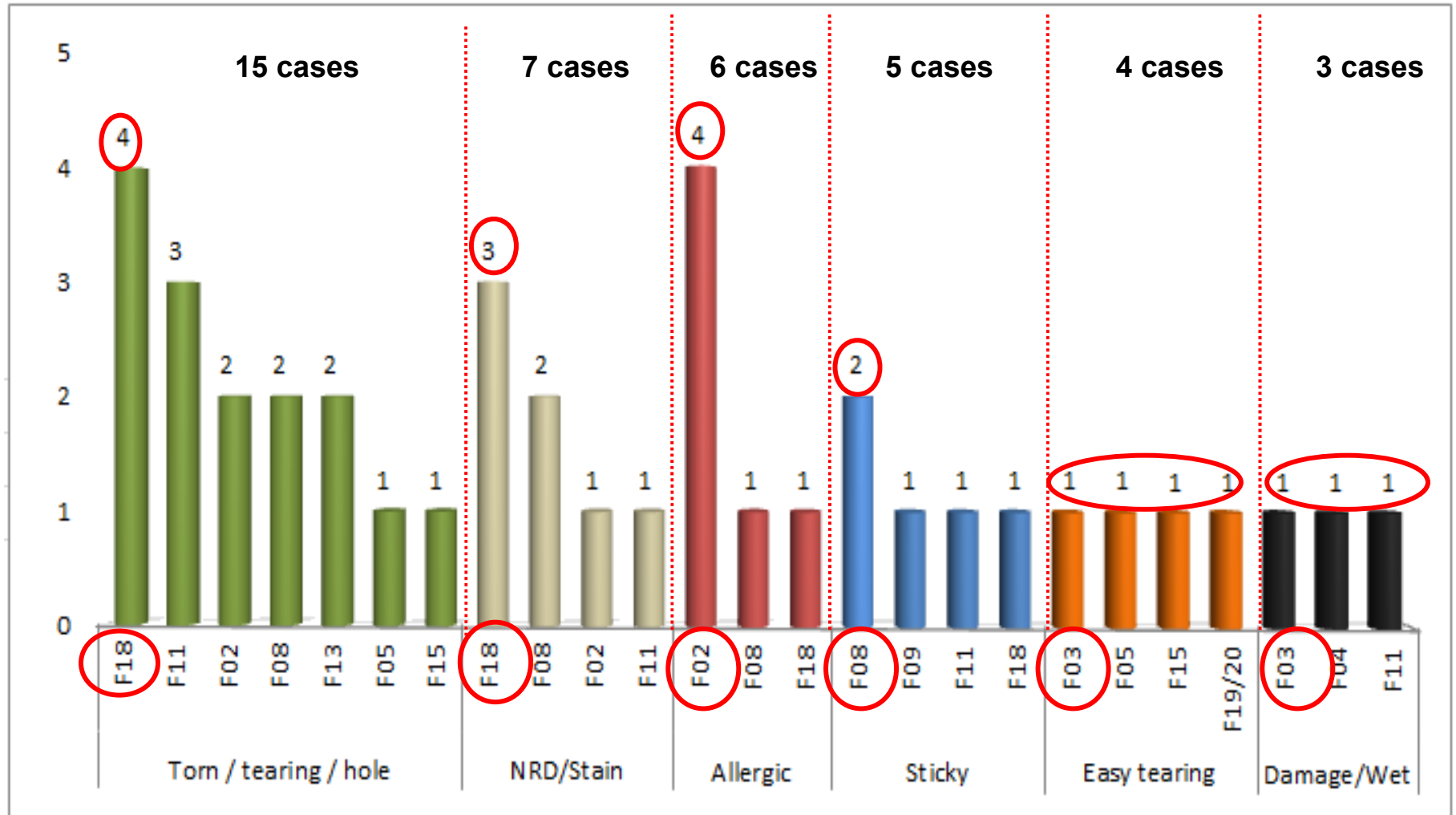


Grand Total : 254 / 414 cases

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GOOD HEALTH, SAFETY FIRST & BE HONEST

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TOP 5 NATURE OF COMPLAINT IN 2012 AS AT 08.02.2012



Grand Total (40) 60 cases