



TOP GLOVE, TOP QUALITY, TOP EFFICIENCY,
GOOD HEALTH, SAFETY FIRST & BE HONEST
F2A & F9

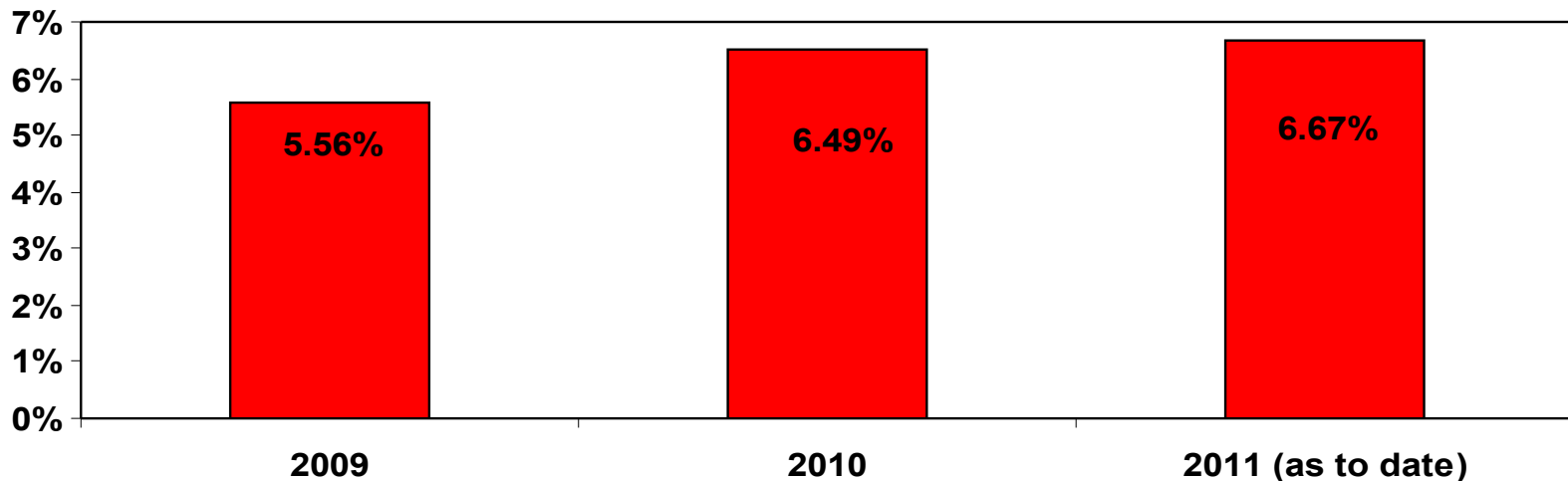
POWDER MARK ON NITRILE



Presenter:
Mr. Wong Chong Ban
General Manager

1.0 Customer Complaints on Powder Mark

**Total Customer Complaints Due To Powder Mark Defect
for TG Group Since 2009-2011
(Total Powder Mark Percentage against Customer Complaint per year)**



	2009	2010	2010 (as to date)
Total Total number of customer complaints (Nitrile)	18	77	15
Total complaints on nitrile powder mark	1	5	1
Percentage of complaint, %	5.56%	6.49%	6.67%

2.0 Types of Powder Mark Defects

a. BF area



Reason:- Poor former washing efficiency

b. U-Shape at BF area



Reason:-Former not enough dry

2.0 Types of Powder Mark Defects

c. Critical Powder Mark

Reason:- Over topping up of
powderfree
coagulant



2.0 Types of Powder Mark Defects

c. Critical Powder Mark

Reason:- Over topping up of
powderfree
coagulant





3.0 ROOT CAUSES

3.0 Root Causes

i. MAN

- Excessive topping up of PF coagulant/ terric.
- Poor control of process parameters
ie: Alkaline percentage, coagulant temperature, former temperature, main oven temperature.
- Machine operator that topping up once a while and not consistently topping up

Powder
Mark

ii. MATERIAL

- Chemical properties of PF coagulant with high melting point cause difficult to dry/melt.
- Former:-Textured surface makes PF coagulant easily accumulated & difficult to wash.
 - Different heat absorption for different brand of formers.
- ~~Alkaline chemical with poor cleaning effect/dirty.~~

3.0 Root Causes

Powder Mark

iii. METHOD

- Rely on manual topping up of PF coagulant/CMR by line boy.
- No standard testing method to determine accurately PF coagulant percentage in the coagulant tank. (supplier also unable to provide us the testing method)

iv. MACHINE

- Small washing brush worn out/trip.
- Inefficient of rinsing system (shower).
- Coagulant oven trip.
- Main oven trip.
- Poor circulation of chemicals in coagulant tank due to coagulant nozzle blocked/wrong orientation.



4.0 CORRECTIVE

&

PREVENTIVE ACTIONS

4.0 Corrective & Preventive Actions

i. MAN

- To continuously train line boy on the parameters control and trouble shooting skills.

Powder
Mark

ii. MATERIAL

- Source for other PF coagulant with lower melting point.
- Source for cleaning agent which have better cleaning effect especially at BF area.
- Try to fix same brand of former in one line, so easy to control former temperature.

4.0 Corrective & Preventive Actions

iii. METHOD

- In progress of established PF coagulant testing method using calcium carbonate(CaCO_3) testing method.

Powder
Mark

iv. MACHINE

- Maintenance and production to make sure:
 - a. Small washing brush that worn out/trip being repaired immediately.
 - b. Rinsing system (shower) in good working condition.
 - c. Good circulation of chemicals in coagulant dip tank.
 - d. Follow TPM (Total Preventive Maintenance) schedule.
 - e. Coagulant / main oven that trip being repaired immediately.



TERIMA

KASIH...

THANK

YOU...