

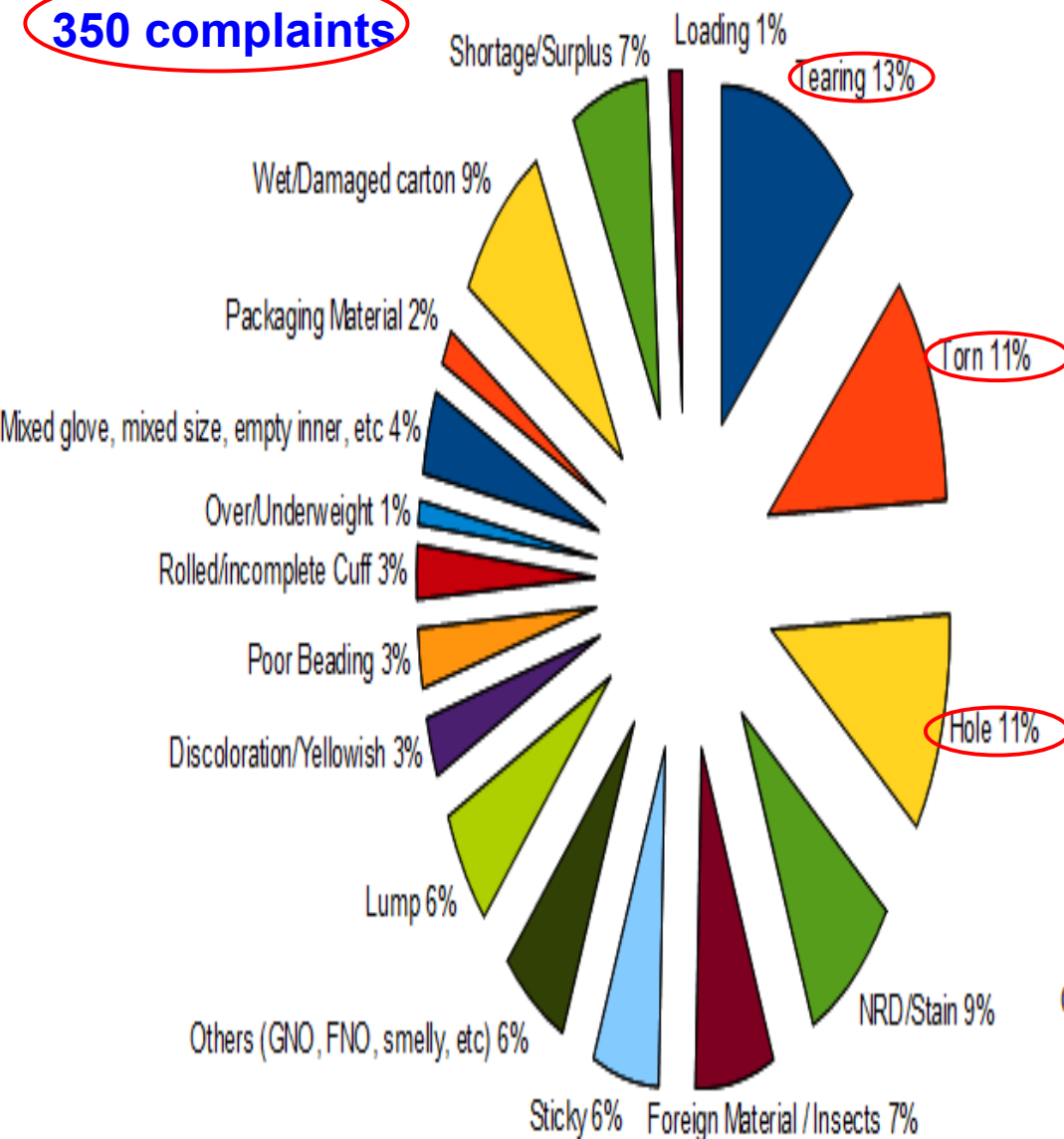
Top Glove, Top Quality, Top Efficiency
Good Health, Safety First & Be Honest

QA Marketing (QTC) Department

Customer Complaints Analysis Year 2010 – Natural Rubber

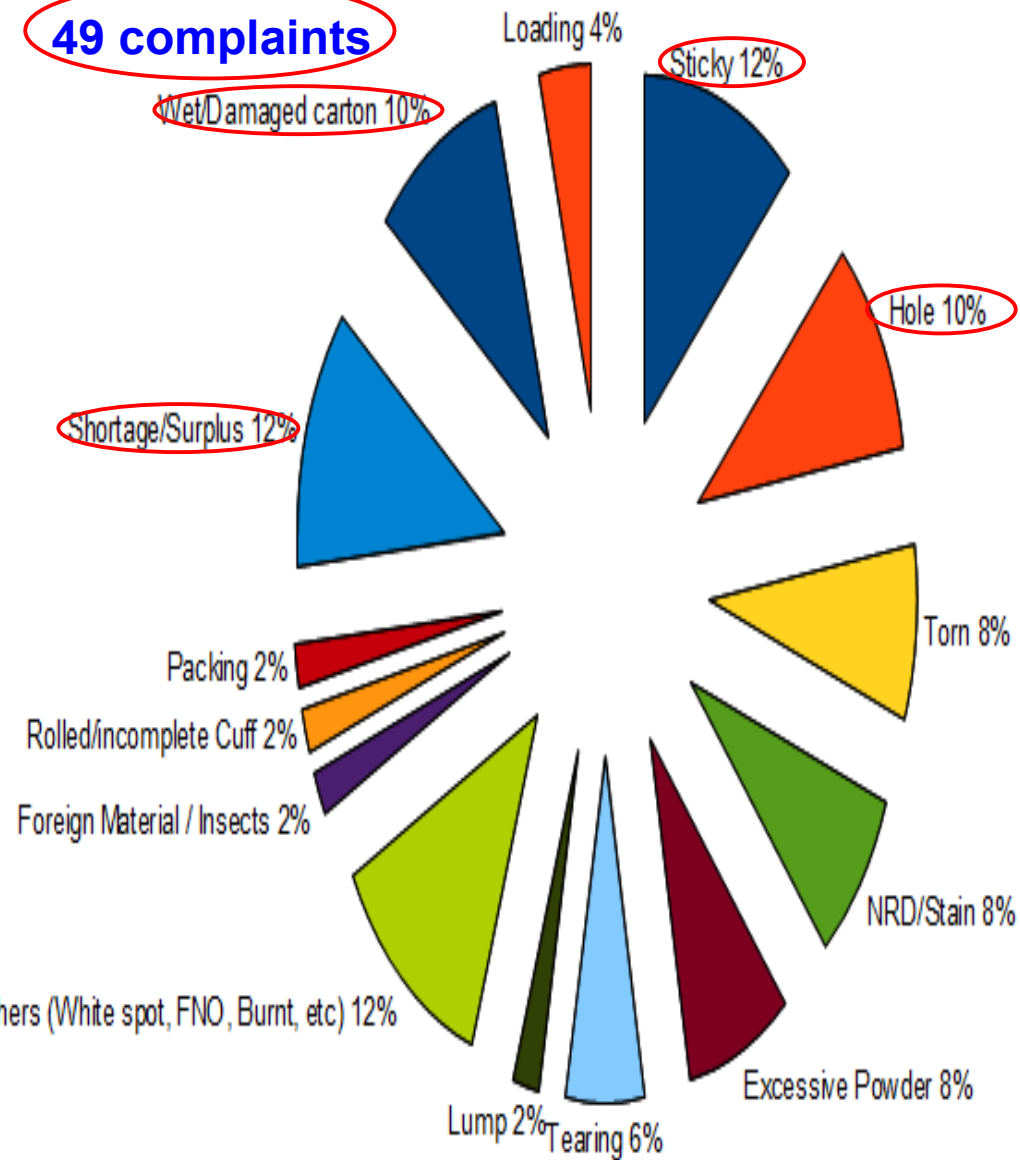
Customer Complaints (LPS) (By Defects)

350 complaints



Customer Complaints (PPFT) (By Defects)

49 complaints



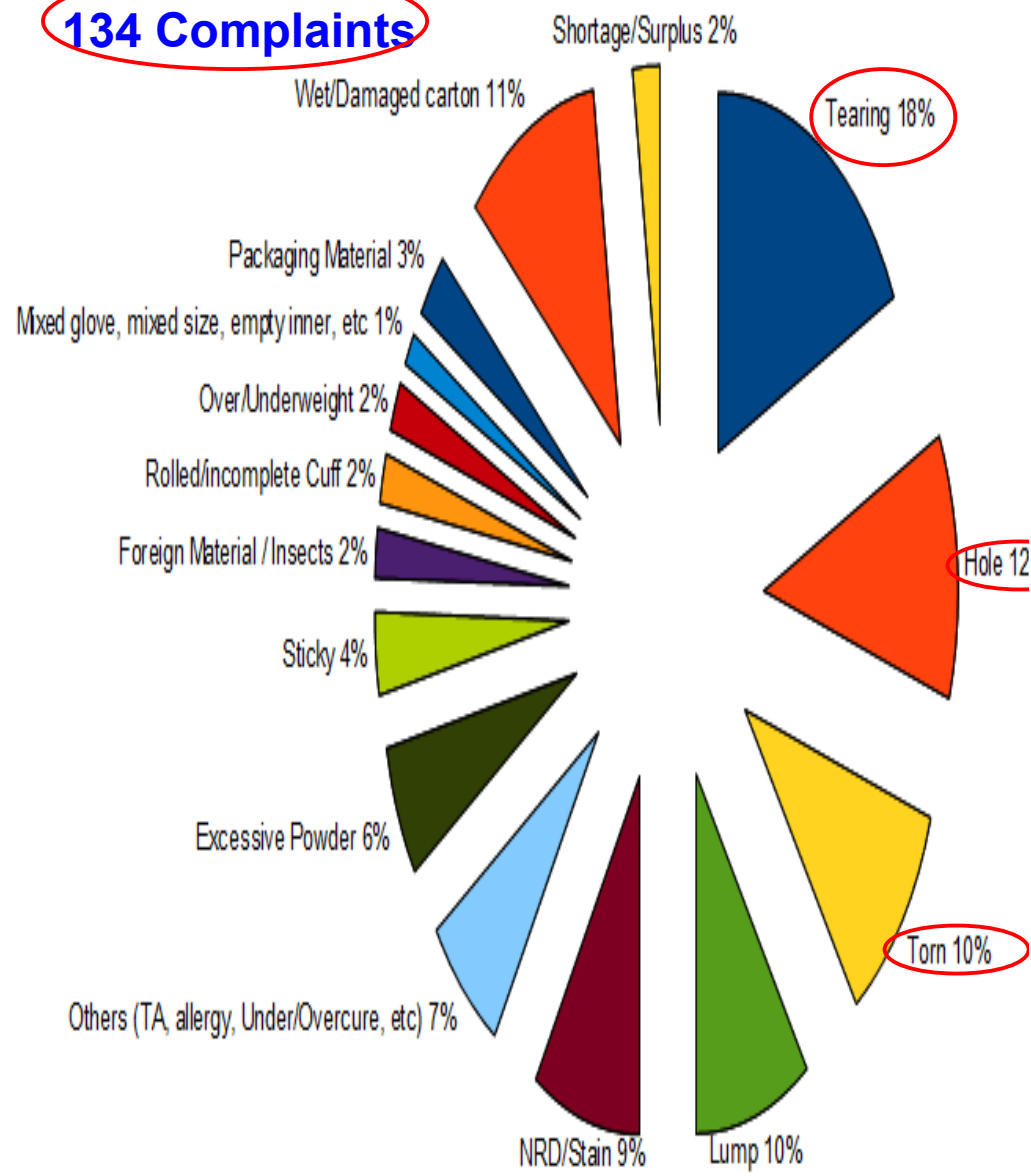
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QA Marketing (QTC) Department

Customer Complaints Analysis Year 2010 – Natural Rubber

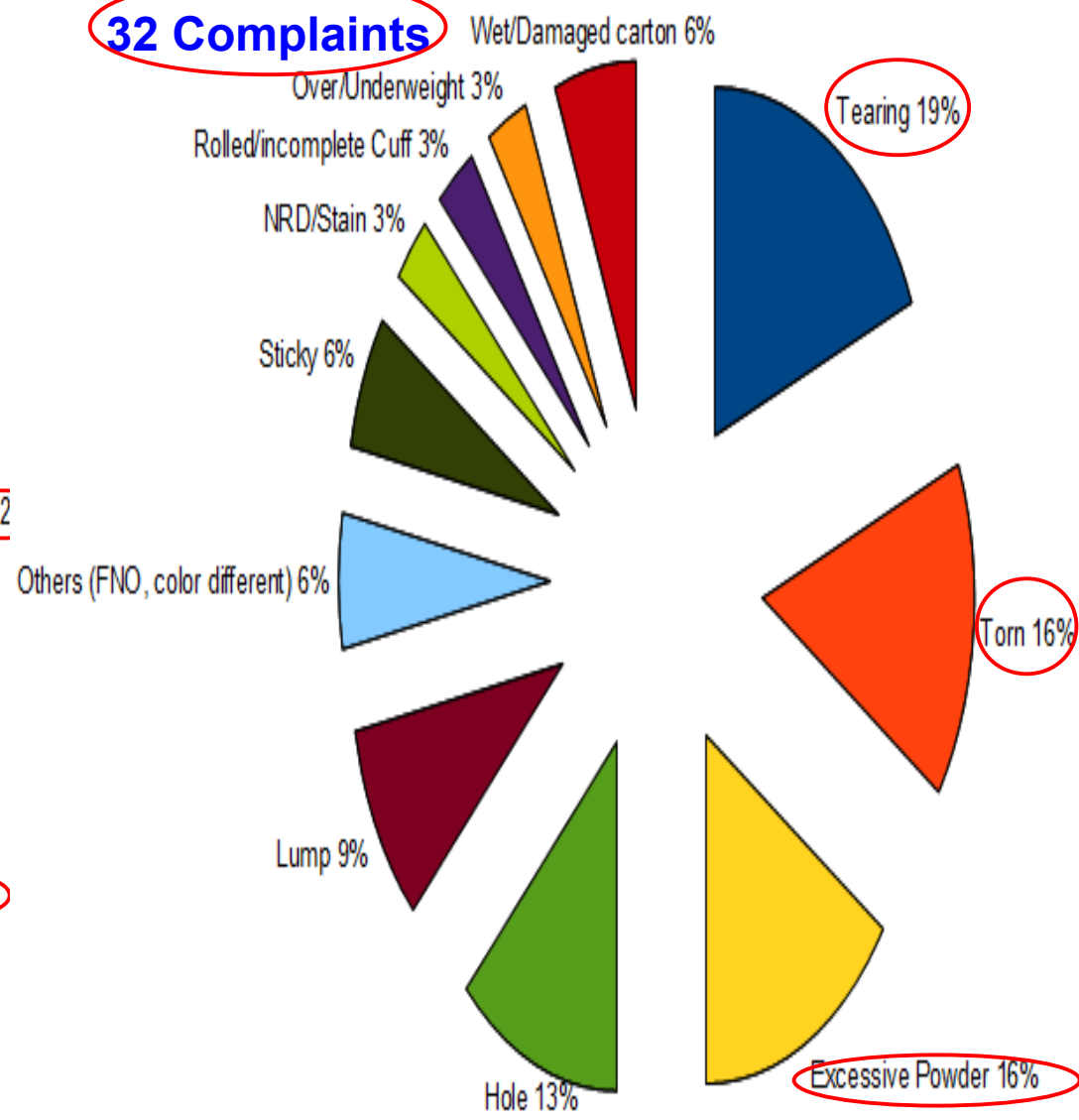
Customer Complaints PFT (By Defects)

134 Complaints



Customer Complaints PFS (By Defects)

32 Complaints



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QA Marketing (QTC) Department

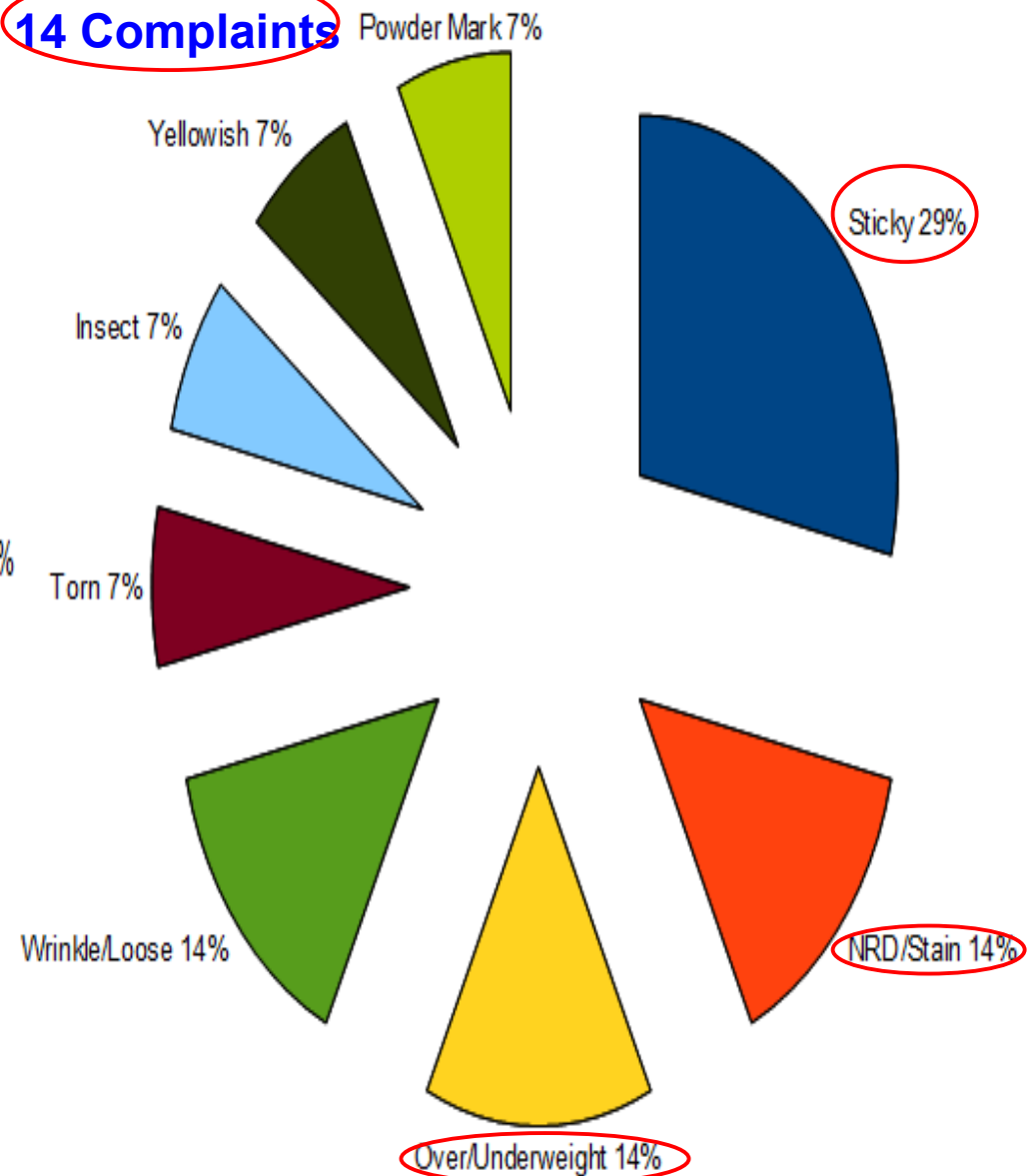
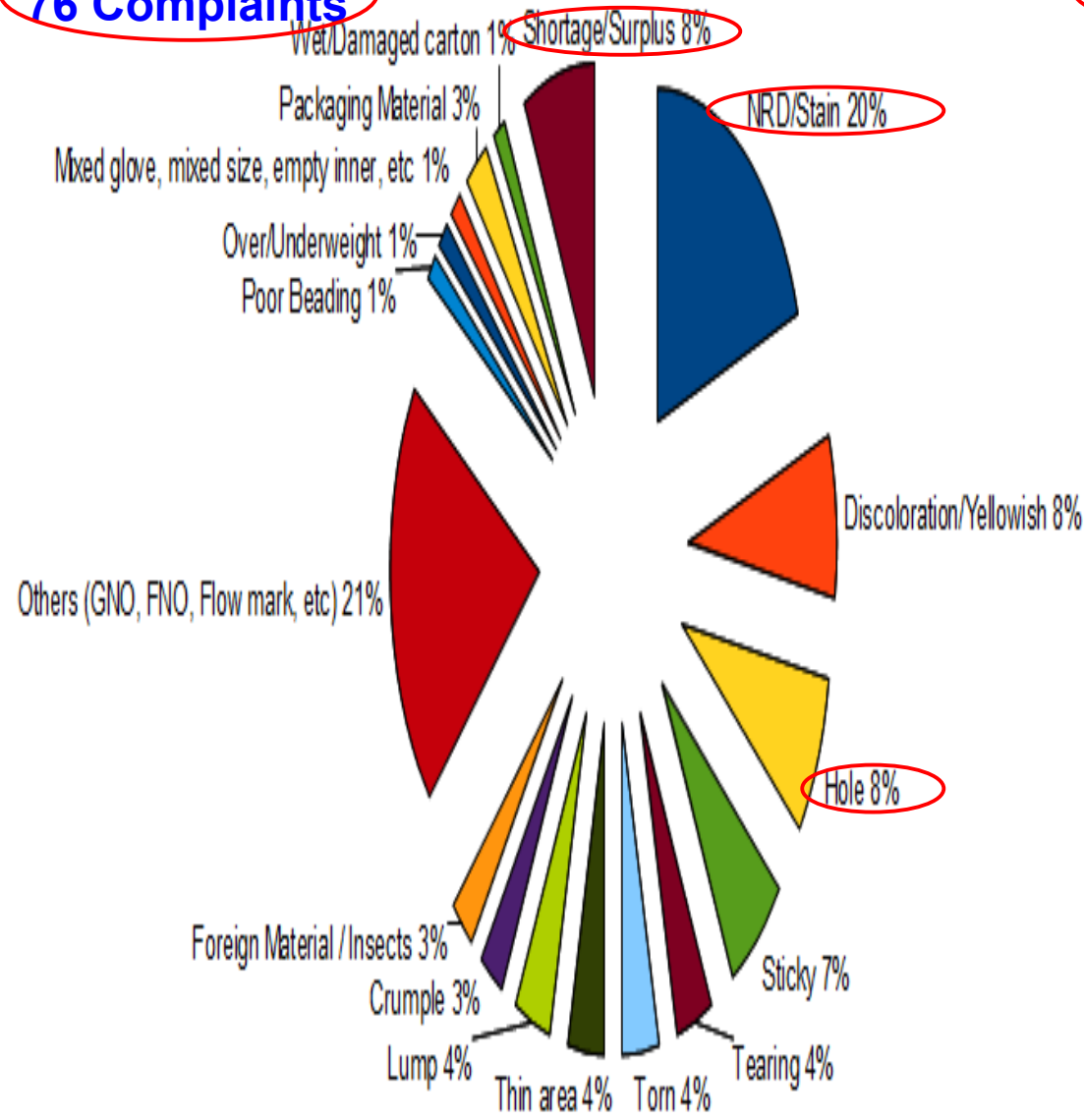
Customer Complaints Analysis Year 2010 - Nitrile

Customer Complaint NPF (By Defects)

Customer Complaints NBP (By Defects)

76 Complaints

14 Complaints



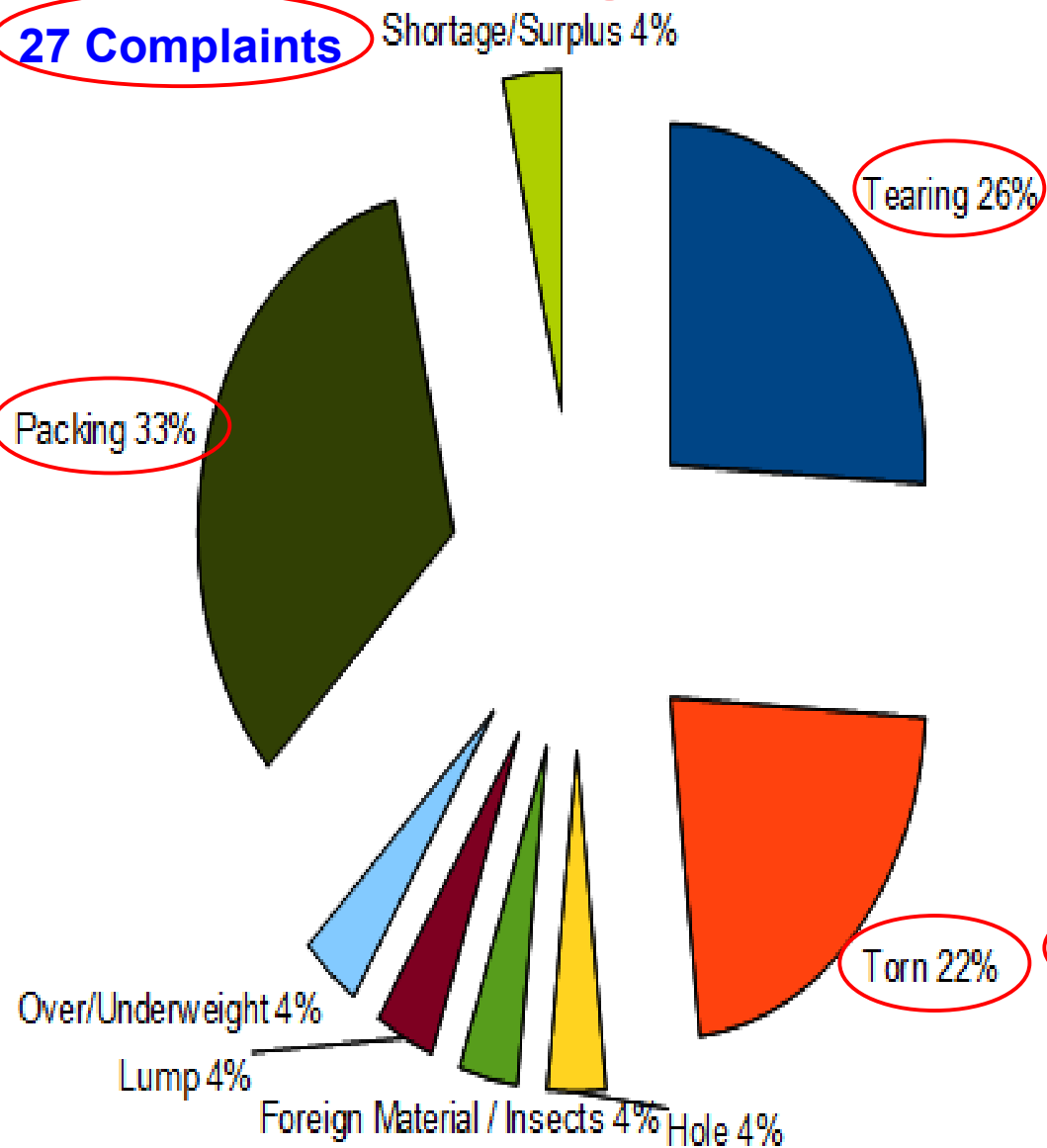
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QA Marketing (QTC) Department

Customer Complaints Analysis Year 2010 - Surgical

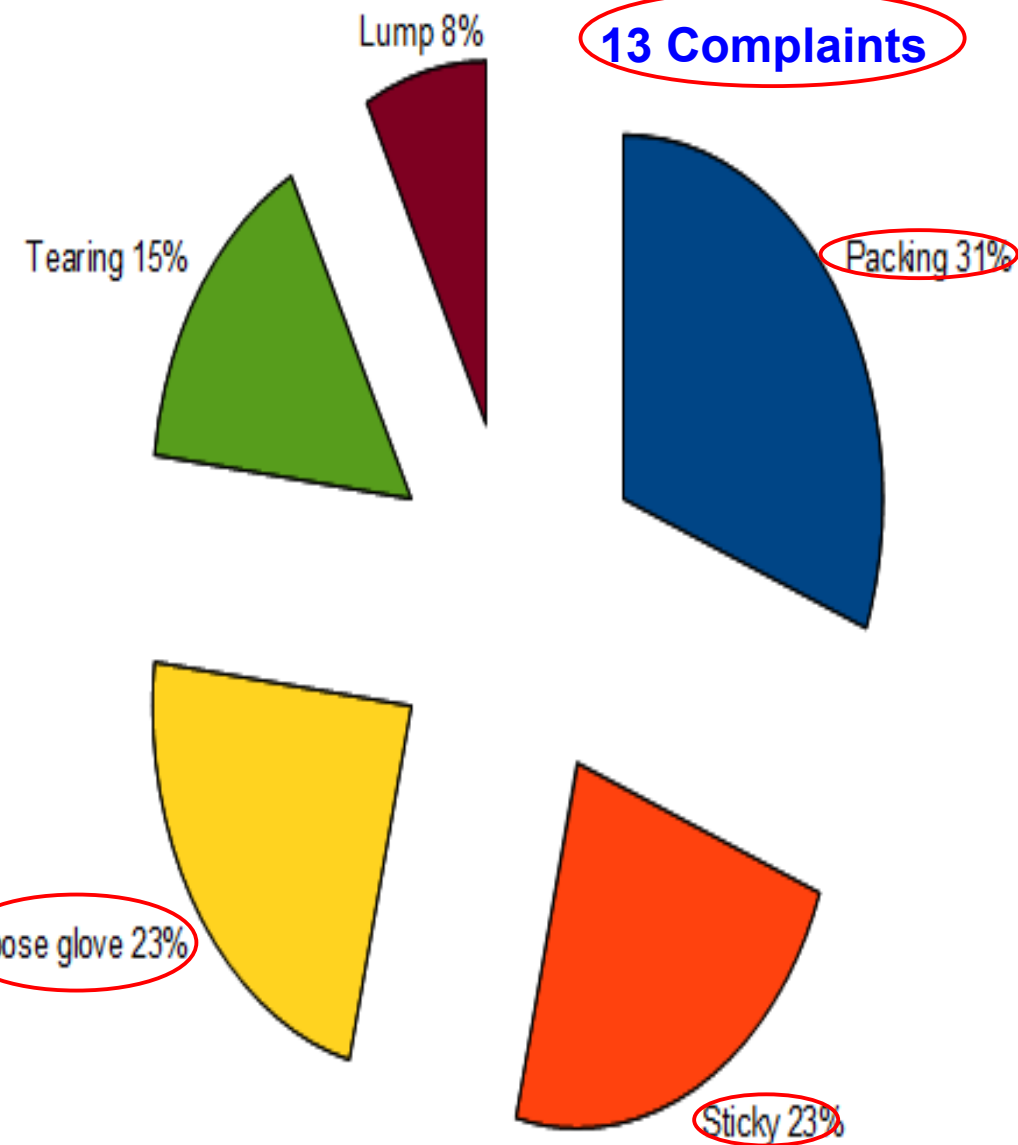
Customer Complaints **SGP** (By Defects)

27 Complaints



Customer Complaints **SGPF** (By Defects)

13 Complaints



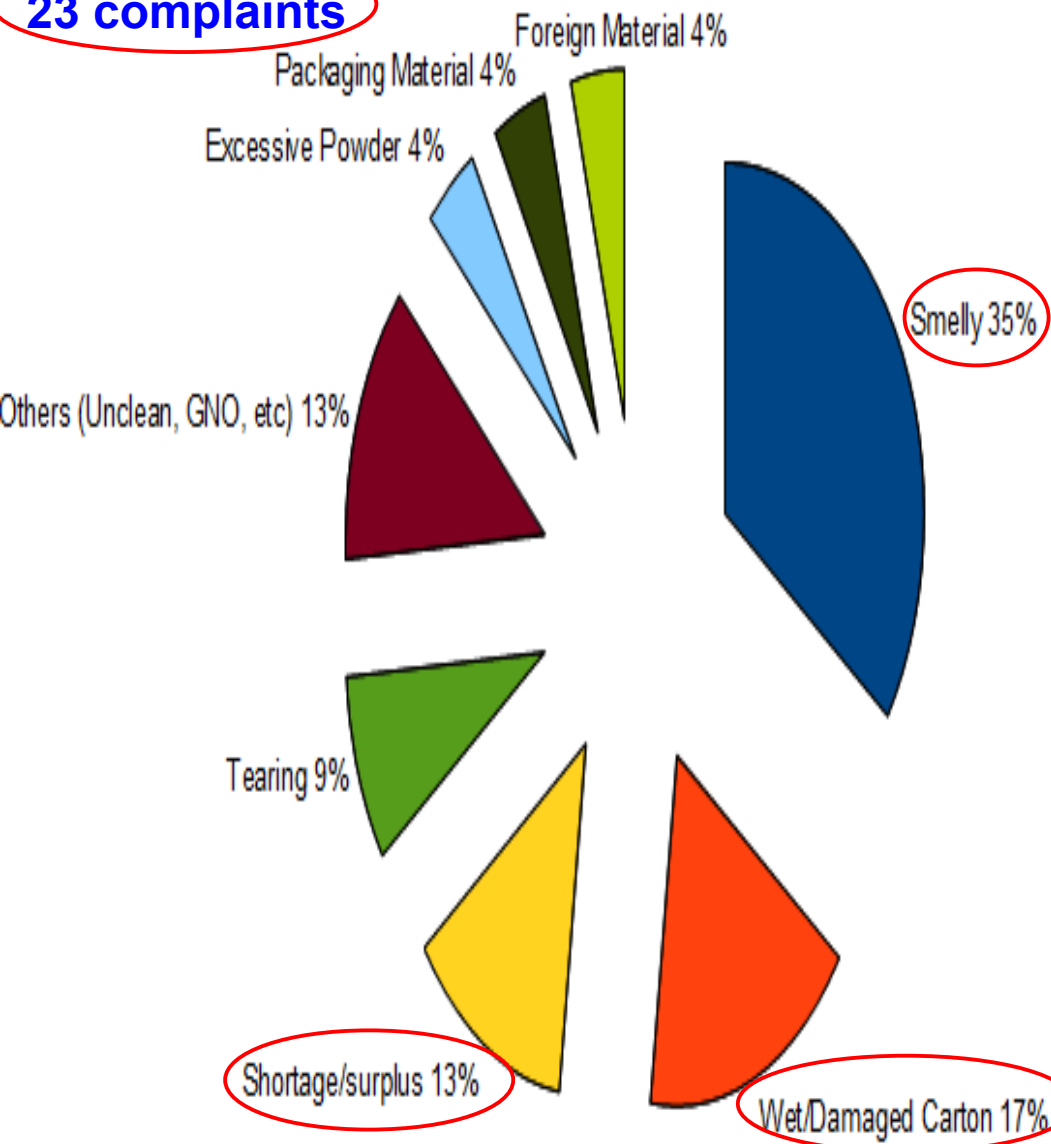
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QA Marketing (QTC) Department

Customer Complaints Analysis Year 2010 - Vinyl

Customer Complaints VP (By Defects)

23 complaints



Customer Complaints VPF (By Defects)

31 complaints

