# TOP GLOVE GROUP OF COMPANIES

# FINAL BEST 8 MONTHLY SUGGESTION RATING

# MONTH: FEBRUARY 2012 SUGGESTION RATING

DATE: 30/03/2012

	Rated HOD	100000000000000000000000000000000000000	Remark from HODs	Cost Saving	Ranking	Project title	Dept	Badge No.	Factory	Name
		*	•	ı	<u> </u>	Setup in house workshop to repair spoilt motor in TG Klang Factory	Maintenance	1017377	F4	FARAH LYLIA
		*	•		2	Medical Card	Production	1017377	<b>F4</b>	PUON TUCK SENG
		*	•	ı	3	Opening for Cornstarch Oven Ducting	Maintenance	1013768	F14	GANASON
❖ Ms. Eva V ❖ Ms. Leong		❖ Mr. Eric H	ı	1	4	To Implement the stock & Lead time of each respective Factory into ERP	Marketing	1018554	F9	LIM JIN FENG
Vinoni Bt. Mustafa ng Chew Mun (represented by Mr. William Phang)	aria Keng Kong	Ho (Chairman)	ı	ı	G	E-DO	Sales & Purchasing	F10	F10	SU SIENG MEE
fa presented by M			•	I	6	E - BL	Shipping & Purchasing	HQ010	F10	LOOI GUAT KIAN
r. William Phan			•	I	7	E - Incoming Latex	QA	1013901	F4	NUR FADHILA
g)			ı		8	HOF to rotate to other TG factory after 5 years	Manufacturing	B138_	F18	JOHN WU

\*\*\*REMARKS: Follow up procedure on the suggestion given:

Staffs that suggested the above are to make sure the suggestion being implemented in their factories.

Respective HOF and secretary are to follow up on the suggestion and thereafter to email out the picture implemented to other TG factories for implementation.

Compiled by: MC WONG (F9)
Date: 02/04/12

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		INNOVATIO	N & II	MPROV.	EMEN	T FO	$\mathbf{R}\mathbf{M}$	/	Received on
Name: Far	rah Iylia	2909	Position:	Manufactur	ing Engir	neer	F	actory No: 4	29/2/12 1
Badge No:	: 1017377		Departm	ent: MAINT	ENANCI	Ε	]	Date: 08/021	
Klang F	actory	lTajuk Cadangan I Cadangan Saya			worksho	p to re	pair sp	oilt motor	in TG
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2. Increas	se Revenue	1	5. Impr	ove Safety					
3. Improv	ve Quality	1	6. If oth	ners:				_ /	
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From: Wing LC 3 29/2/12

MPROVEMENT IS IMPOSSIBLE WITHOUT CHANGE, AND THOSE WHO CANNOT ACCEPT CHANGE CANNOT IMPROVE

## **INNOVATION & IMPROVEMENT FORM**

Name: Puc	on Tuck Seng		Position:	DGM, Man	ufacturing	Facto	ory No: <u>19</u>	
Badge No:	<u>K003</u>		Departme	ent: Producti	ion	Date	e: <u>27/02/12</u>	
		Tajuk Cadangan Cadangan Saya						
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Rev.: 3 (HR/F15)

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please find comment / feedback from mr. Changhan TSM on

mr. Purn 's suggestion.

For your Information.

Dear Tan Sri / Mr Puon

Below is our comment in relation to Mr Puon's suggestion :-

### 1. Make payment first then only can claim insurance

Mr Puon's comment is correct because under the reimbursement basis, employee is required to make payment first and subsequently reimburse the medical expenses from the insurance company.

Having mentioned this, we would like to highlight that in order to reduce the financial burden of the employees, TG had negotiated and successfully obtained credit facilities from the following hospitals:-

- a) Pantai Group of Hospitals with credit facilities of RM25,000; and
- b) Sime Darby Group of Hospitals with credit facilities of RM20,000.

Further a bank guarantee of RM55,000 was submitted to UM Hospital.

With the above initiative, it will reduce the employee's dissatisfaction because when TG's employees are admitted to the above hospitals, he / she is no longer required to "make payment first and subsequently reimburse the medical expenses from the insurance company".

### 2. Procedures and documentation

To ensure that TG's employees are aware of the above arrangement, proper procedures had been established and sent to the respective factories PIC on 2 November 2011 and 16 November 2011 respectively (a copy of our e-mails dated 2 November 2011 and 16 November 2011 are enclosed for your attention). Based on the procedure enclose, it also listed down clearly on documentation and roles and responsibilities of employees and PIC.

Please review the procedures carefully and should you need further clarification, please do not hesitate to contact PIC or us.

### 3. Insurance premium and medical claims

We would like to take this opportunity to share with you on insurance premium expenditure incurred for years 2011 and 2012\_and insurance claims for years 2010 and 2011:-

Description	Year 2012 insurance premium (without medical card) RM	Year 2011 insurance premium (with medical card) RM	Potential saving in insurance premium (%)
Group hospitalisation and surgical	153,099	176,661	13.34 %

Source from insurance broker

pg lof 2. -

ntached e-mail send to staff. (At behand).

> From: Wong Le 1413112

Commend is good & o.k. to stay

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Description	Year 2011 insurance claims (medical card is awarded to all employees) RM	Year 2010 insurance claims (medical card is awarded to selected group of employees only) RM	Increase of insurance claims from year 2010 to 2011 (%)
Insurance claims on group hospitalisation and surgical	127,380.95	23,308.70	446.5%

Source from insurance broker

Based on the above summary, the company is able to save 13.34% under the Group hospitalisation and surgical insurance policy in year 2012.

Further when the medical card is awarded to all the employees in year 2011, the insurance claims on group hospitalisation and surgical claims had increased significantly (i.e 446.5%) as compared to year 2010. Thus with "reimbursement procedure", hopefully the employee will be more careful (i.e. in term of the claims) when he / she is submitting his / her claims.

Since the "reimbursement basis" is giving positive impacts to the company and most importantly, never jeopardise employees' hospitalisation and surgical entitlement, we really appreciate if all the HOF / HOD is willing to give 100% support to the above new effort introduced by the company.

----Original Message----

From: Paris Bin Ariff (Top Glove - TG1) [mailto:paris@topglove.com.my]

Sent: Wednesday, November 16, 2011 6:22 PM

To: 'Ngiam Geok Lian (Top Glove - F9)'; 'Noor Fairos bt Rusnani (Top Glove - F9)'; 'Ho Yan Ling (Top Glove - F9)'; 'Mazni Isnin (Top Glove - F10)'; 'Anne Chan Sook Lai (Top Glove - F11)'; 'Sharon Koh Siok Hooi (Top Glove - F12)'; 'Wan Anis Mariza (Top Glove - F13)'; 'Janet Hii Sze Ping (Top Glove - F4)'; 'Gor Sheau Yen (TG Medical - F3)'; 'Sylvia A/P Philip Selvarajoo (Top Glove - F14)'; 'Noraini Binti Mat Raus (Top Glove - F19)'; 'Lee Hui Sun (Top Glove - F21)'; 'Ong Kee Yong (Top Glove - F5)'; 'Mah Kam Moi (Flexi-Tech - F18)'; 'Junaidah bte Jemangin (Top Glove - F19)'

Cc: 'Lim Cheong Guan (Top Glove - TG1)'; 'Chang Chee Keong (Top Glove - TG1)'; 'Khor Soon Seng (TG Medical - F14)'; 'Gurmeet Kaur D/O Baladev Singh (Top Glove - F2)'; Mayuhaani Bt Ismail (Top Glove - F9); Lim Cheau Miaw (Top Glove - F9); 'Koo Sing Huat (Top Glove - F9)'; Fauziah Ghouse (Top Glove - F10); Noradella Bt Nordin (Top Glove - F11); Goh Lee Ser (Top Glove - F12); Zalipah binti Jasman (Top Glove - F13); Ong Lay Hong (Top Glove - F4); 'Stefanie Tan Boon Zhi (TG Medical - F3)'; 'Bell Lee Shiow Fang (Top Glove - F14)'; 'Joyce Khoo Siauh Hong (Top Glove - F19)'; 'Mariam binti Ibrahim (Top Glove - F9)'; Chen Chew Lan (Flexitech-18)

Subject: RE: int: Staff Hospitalisation benefit (Malaysia)

Dear all,

Further to our e-mail below, we would like to inform you that the following hospitals had approved our credit facilities application:

- a) Pantai Group of Hospitals with credit facilities of RM25,000; and
- b) Sime Darby Group of Hospitals with credit facilities of RM20,000.

On the other hand, a bank guarantee of RM55,000 was submitted to the following hospital:-a) UM Hospital.

With the above effort initiated by TG, we trust it will reduce the financial burden of the employees and most importantly, all the employees have the equal opportunity for quality hospitalisation facilities. Should you require further clarification / information, please do not hesitate to contact us. Meanwhile, kindly disseminate the above information to the employees immediately.

Thank You,

From: Paris Bin Ariff (Top Glove - TG1) [mailto:paris@topglove.com.my]

Sent: Wednesday, 2 November, 2011 6:12 PM

To: 'Ngiam Geok Lian (Top Glove - F9)'; 'Noor Fairos bt Rusnani (Top Glove - F9)'; 'Ho Yan Ling (Top Glove - F9)'; 'Mazni Isnin (Top Glove - F10)'; 'Anne Chan Sook Lai (Top Glove - F11)'; 'Sharon Koh Siok Hooi (Top Glove - F12)'; 'Wan Anis Mariza (Top Glove - F13)'; 'Janet Hii Sze Ping (Top Glove - F4)'; 'Gor Sheau Yen (TG Medical - F3)'; 'Sylvia A/P Philip Selvarajoo (Top Glove

- F14)'; 'Noraini Binti Mat Raus (Top Glove F19)'; 'Lee Hui Sun (Top Glove
- F21)'; 'Ong Kee Yong (Top Glove F5)'; 'Mah Kam Moi (Flexi-Tech F18)'; 'Junaidah bte Jemangin (Top Glove F19)'

Cc: 'Lim Cheong Guan (Top Glove - TG1)'; 'Chang Chee Keong (Top Glove - TG1)'; 'Khor Soon Seng (TG Medical - F14)'; 'Gurmeet Kaur D/O Baladev Singh (Top Glove - F2)'; Mayuhaani Bt Ismail (Top Glove -

F9); Lim Cheau Miaw (Top Glove - F9); 'Koo Sing Huat (Top Glove - F9)' (koo@topglove.com.my); Fauziah—Ghouse (Top Glove - F10) (fauziah\_ghouse@topglove.com.my); Noradella Bt Nordin (Top Glove - F11); Goh Lee Ser (Top Glove - F12); Zalipah binti Jasman (Top Glove - F13); Ong Lay Hong (Top Glove - F4); 'Stefanie Tan Boon Zhi (TG Medical - F3)'; 'Bell Lee Shiow Fang (Top Glove - F14)'; 'Joyce Khoo Siauh Hong (Top Glove - F19)'; 'Mariam binti Ibrahim (Top Glove - F9)'; Chen Chew Lan (Flexitech-18) (clchen@flexiss.com)

Subject: int: Staff Hospitalisation benefit (Malaysia)

Dear HOF / PIC,

For year 2011 / 2012 staff hospitalisation benefits, Top Glove ("TG") had decided to change the billing method from medical card system to medical reimbursement system. Meaning that the employee is required to pay / settle the hospital invoice first when he / she are discharged from the hospital and subsequently, claim the medical expenditure amounts from the insurance company.

### Credit facilities

To reduce the burden of the employees, TG had taken the initiative to arrange for credit facilities with the following hospitals:-

- a) UM Hospital;
- b) Pantai Group of Hospitals; and
- c) Sime Darby Group of Hospitals.

For your information, currently TG's credit facilities application still under consideration. Please note that if the abovementioned hospitals agreed to give / grant credit facilities to TG, the following steps will apply:-

- a) Hospital invoice will direct to TG. The employee is not required to settle the hospital invoice when he / she is discharged from the hospital;
- b) TG will be responsible to pay / settle the hospital invoice first; and
- c) Subsequently the employee is required to work closely with PIC and ensure that insurance company is refunded the medical expenditure amounts to TG as soon as possible.

Medical Reimbursement System (Under Credit Facilities Scenario)

To ensure that TG employees have the equal opportunity to enjoy the credit facilities with the abovementioned hospitals plus reimburse the medical expenditure amounts to TG on timely basis, we enclose the following flow charts / documents for your attention and further action:-

### Flow Chart 1:

### 1. Hospital and Surgical Claim Procedures

With reference to the Hospital and Surgical Claim Procedures, we have listed clearly the names and responsibilities of PIC and employee. PIC and employee must comply with the deadline as stated in the Hospital and Surgical Claim Procedures.

2. Letter to Employee, Letter to Hospital and Letter to Insurance Broker

Based on the Hospital and Surgical Claim Procedures, PIC is required to prepare the following letters to employee, insurance broker and hospital respectively:

- a) Letter to employee. Please note that in the letter to employee, PIC is required to attach / enclose Appendix A (i.e. GHS benefits) and Appendix B (GHS exclusion). This is to ensure that our employee is fully aware of the entitlement and items not covered under GHS scheme;
- b) Letter to hospital; and
- c) Letter to broker.

Please note that a copy of the abovementioned letter is enclosed for your attention and further action.

### Flow Chart 2:-

### 1. Hospital and Surgical Payment Procedures

With reference to the Hospital and Surgical Payment Procedures, we have listed clearly the names and responsibilities of PIC, Top Glove, Empire Subang and Accounts Department. PIC, Top Glove, Empire Subang and Accounts Department must comply with the deadline as stated in the Hospital and Surgical Payment Procedures.

### Flow Chart 3:-

### 1. Hospital and Surgical Refund Cheque Procedures

With reference to the Hospital and Surgical Refund Cheque Procedures, we have listed clearly the names and responsibilities of PIC and Accounts Department. PIC and Accounts Department must comply with the deadline as stated in the Hospital and Surgical Refund Cheque Procedures.

Should you require further clarification / information, please do not hesitate to contact us. Meanwhile, kindly disseminate the above information to the employees immediately.







		INNOVATIO	n & in	<b>IPROV</b>	EMENT	FOR	M	3136	
Name:	Ganason		Position:	Supervi	sor	_ Fa	actory 1	No:14_	
Badge No	:1013768	-	Departme	ent: <u>Maint</u>	enance	Da	ate:(	09/02/12_	
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From wing

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LC

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Name: Lim		8505	Position	: Marketing (	Officer	Factory	No: <u>F9</u>		a
Badge No: 1	1016334	V	Departm	nent: <u>Marketii</u>	ng		Date: 7/2/	12	
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Rev.: 3 (HR/F15)





# **INNOVATION & IMPROVEMENT FORM**

Name: S	O SIENG ME	Position: S	S&P EXE		No: F10	)		
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## **INNOVATION & IMPROVEMENT FORM**

Name: Looi Guat Kian	Position: Shpg Manager Factory No: F10
Badge No: HQ010	Department: Shpg/Purchasing Date: 07 <sup>th</sup> Nov 2011
Title of Suggestion/Tajuk Cadang	an: <u>E-BL</u> #21 2012
My Suggestion will/ Cadangan Sa	ya akan (please tick √):
1. Save Cost   √	4. Improve Work Process Efficiency
2. Increase Revenue	5. Improve Safety
3. Improve Quality $\sqrt{}$	6. If others :
Present Situation / Keadaan Semas	
Currently the Documentation dept only impl	lement 1 carrier (OOCL) to print E/BL.
My Suggestion / Cadangan Saya	
To implement E-BL on other carriers as wel	l eg. Evergreen/Maersk Line and CMA.
Benefits to the Company / Faedah Ke	epada Syarikat:
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# INNOVATION & IMPROVEMENT FORM

Name: Nu	ır Fadhila			QA Chemis	st		Factory 1				
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Title of	Suggestion	lTajuk Cadangan	: E-Inco	ming Late	X	/					
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2) More	<ol> <li>Easy to trace back all data especially for audit preparation</li> <li>More efficient where system can generate LOC, Deviation and IRF at one time</li> <li>Towards computerization</li> </ol>										
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		SIBLE WITHOUT C	CHANGE	, AND TH	OSE WHO	CANI	NOT AC	CEPT CH	IANGE	10/2/
CANNOTIM	IPROVE			IHOE	) 6635	/				From-
Name:	JOHN WU	Pos	ition: SN	R GENEF	1963	AGER	Fact	ory No: F	18	her LC
Badge N	No: B138	Dep	partment	: MANUF	ACTURE	NG.	Date	Date: 10/01/2012		
		nlTajuk Cadanga Il Cadangan Say				factory	after 5	years.		
1. Save	Cost		4. Imp	rove Work	Process E	fficiency	1 \			
2. Incre	ease Revenue		5. Imp	rove Safety	У					
3, Impi	ove Quality		6. If o	thers:						
Present	Situation / I	Keadaan Semasa	1							
HOF stay po	ut at one facto	ry once he/she is a	ssigned to	that partic	cular factor	у.				
My Sug	gestion / Ca	dangan Saya		/						
	<del></del>	age other TG factor	y after 5	vears in the	e same fac	tory.	MANUEL AND AND PORTS	~ * * · · · · · · · · · · · · · · · · ·		
		•	,	•		<i>y</i> .,				
Benefits	s to the Com	pany <i>I Faedah Kep</i>	ada Svai	rikat :						
Can share h	is good exper	ience gained from o	old factory	when he i	s assign to	the nev	v factory	· · · · · · · · · · · · · · · · · · ·		
Giving an o	pportunity for a	a change of work er	vironmer	nt and new	challenges	3.	•			
		cent when his factor ng in other factory a			na his skill	learnt			s h	7
	the enerteen	ing in outer ractory t	aria to irri	provo it doi:	ng mo okm	iourit.			000	6
Evaluat	ion Procedu	re / Jadual Penilia	n (Please	circle the a	warde)		-	a	rafil	,
KEASLIAN	KREATIVITI	KEBERKESANAN	T ( ICCGC	Circle trie a	Walus	(		0		
Originality	Creativeness	Effectiveness	0	1-25	/26-50	51-75	76-100	Checked	Apprøv	ed
20	20	60	Reject	RM2	RM4			RS	1	
						L		re	1	1/2
Evaluat	ion Toom/U	DD/HOF/Chairma	n Eandh	a a kı				(3/>	,	/ (
Evaluat	ion realing	JD/HOF/Glialifila	iii reeur	Jack:			managed on			
Action	to be taken/	follow up by:								
1.00.011	to bo talloin	ionow up by								
						· · · · · · · · · · · · · · · · · · ·				

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