

TOP GLOVE, TOP QUALITY, TOP EFFICIENCY, GOOD HEALTH, SAFETY FIRST & BE HONEST QA DEPARTMENT (F9)

PRODUCT QUALITY RATING JANUARY)

PREPARED BY: HAMIZAH BT MOHD YUSOF (QA/MARKETING CHEMIST)

OBJECTIVES:

- 1) TO GAUGE THE PRODUCT PERFORMANCE AND CONSISTENCY OF SAME PRODUCT / FEATURE / WEIGHT PRODUCED BY DIFFERENT FACTORY.
- 2) TO SERVE AS GUIDANCE AND REFERENCE FOR MARKETER TO ALLOCATE ORDER TO THE CORRECT FACTORY AND SOLELY BASED ON PRODUCT PERFORMANCE. THIS WILL ENSURE CORRECT PRODUCT QUALITY IS RECOMMENDED / ALLOCATED TO THE CORRECT CUSTOMER AS PER CUSTOMER REQUIREMENT.

PRODUCT QUALITY RATING (JANUARY)

QA DEPARTMENT (F9)

| | | | | | | | | | | | | | Legend: | 5公 90% - 100% | 4 🛠 80% - 89% | 3☆ 70% - 79% | 2☆ 60% - 69% | 1☆ 50% - 59% |
|----------------------------|-----------|------------------------|-------------|--|---|---|--|-------------------------|---|----------------|--------------------------------|--|---|--|--------------------|---|---|---|
| POWDERED | V56 | Domorko | (A) (B) (A) | F12: Samples were not able to | meet thickness at fingertip & failed donning / tearing test F14: Samples were not able to | meet thickness at fingertip & failed donning / tearing test | 1 | N/A | Average DPC from CRD & MV | | | | | ; | VIV | | | |
| LATEX EXAMINATION POWDERED | LPS-ABW56 | | F14 | (| \$ F | / 75% |) | 5公 97.2% | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | > 25 DPC | 5 ☆ 93.2% | 5 公 96.9% | 3%/ | 5 ½ | 5.2 100% | 4章 | 5. ₩ | 4 7% 83.4% |
| LATEX | V | Factory & Rating | F12 | (| *** | / 75% |) | 5☆ 92.9% | \$ 6 | > 25 DPC | 5 ☆ 97.0% | 5 ☆ 93.4% | 3.47 | 5公 100% | 5次 100% | 4 % 80% | 5公 100% | 4 7% 82.3% |
| | | 1 | F10 | | 상 | %06 | | 5次 91% | ₩ ₩ | > 25 DPC | 5 ☆ 93.0% | 5 公 93.4% | 3 % 73.4% | 5.公 | 5公 100% | 81.1% | 5公 100% | 83.4% |
| Glove | | Performance Index (PI) | | Meeting international and in house standard | a) Physical Dimension b) Donning & Tearing | c) Stickiness d) Tensile | e) Powder Amount f) Protein Content | Meeting AQL 1.5 target | Producing good visual and good | quality gloves | Meeting target of passing rate | Meeting in house standard glove weight | ALITY RATING ITERIA 1 TO 5) | Meeting zero quality complaint (July 2010 until January 2011) | Meeting zero claim | ALITY RATING ITERIA 1 TO 7) | Meeting zero return container and goods | ALITY RATING |
| Type of Glove | | Criteria | | | Product Evaluation (every 3 months) | | | Monthly AQL Achievement | Visual Defect | | Preshipment Passing Rate | Glove Weight Compliance | PRODUCT QUALITY RATING (BASED ON CRITERIA 1 TO 5) | Complaint | Claim | PRODUCT QUALITY RATING (BASED ON CRITERIA 1 TO 7) | Return Container/ Goods | PRODUCT QUALITY RATING (BASED ON CRITERIA 1 TO 8) |
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Data Duration: 1st January - 31st January 2011

Prepared by: Hamizah Mohd Yusof QA/Warketing Chemist

TOP GLOVE, TOP QUALITY, TOP EFFICIENCY,

GOOD HEALTH, SAFETY FIRST & BE HONEST

QA DEPARTMENT (F9)

PRODUCT QUALITY RATING (JANUARY)

Legend: 5☆ 90% - 100%

4公 80%-89%

3☆ 70% - 79%

2公 60% - 69%

1公 50% - 59%

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TOP GLOVE, TOP QUALITY, TOP EFFICIENCY,

GOOD HEALTH, SAFETY FIRST & BE HONEST

QA DEPARTMENT (F9)

PRODUCT QUALITY RATING (JANUARY)

| | | | | | | | | | | Legend: | 90% - 100% | %68 - %08 | %62 - %02 | %69 - %09 | 20% - 59% | (|
|----------------------------|----------------|------------------------|----|--|---|----------------------------|---|--------------------------------|---|--|--|---|--|---|--|---------|
| | | | | | | | | | | | 200 | 4. ☆ | 3\$ 7 | S | 1. 5. | |
| | (LPS) - USAW62 | Remarks | | Samples were not | avallable for product evaluation | N/A | Average DPC from CRD & MV | | | | N/A | | | | | |
| DERED | J | Factory & Rating | F3 | Not | Available | 4公 80.7% | 0 ☆ > 25 DPC | 5 ☆ 95.3% | 4 \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | 27% | 5 ☆ 100% | 5 公 100% | 37% | 5 公 100% | 80.5% | |
| LATEX EXAMINATION POWDERED | (LPS) - USAW60 | Remarks | | Samples were not | avallable for product evaluation | N/A | Average DPC from CRD & MV | N/A | F3: Only 70% of samples were within glove weight standard | | | *************************************** | V.N | | | |
| 7 | (LPS) | Rating | F4 | Not | Available | 5☆ 91.5% | 0 公 > 25 DPC | 5 次 100% | 3,50,00 | 27%) | 5☆ 100% | 5 公 100% | 35% | 5.☆ 100% | 4 %08 80% | |
| | | Factory & Rating | F3 | Not | Available | 3 ☆ 79% | 0 ☆ > 25 DPC | 5 ☆ 95.3% | 5% 97.3% | 27% | 5.☆ 100% | 5 校 100% | 37%/ | 5.☆ | 47X 82% | |
| Type of Glove | | Performance Index (PI) | | Meeting international and in house standard a) Physical Dimension b) Donning & Tearing | c) Stickiness d) Tensile e) Powder Amount f) Protein Content | Meeting AQL 1.5 target | Producing good visual and good quality gloves | Meeting target of passing rate | Meeting in house standard glove weight | PRODUCT QUALITY RATING (BASED ON CRITERIA 2 TO 5) | Meeting zero quality complaint (July 2010 until January 2011) | Meeting zero claim | PRODUCT QUALITY RATING (BASED ON CRITERIA 2 TO 7) | Return Container/ Meeting zero return container and Goods | PRODUCT QUALITY RATING (BASED ON CRITERIA 2 TO 8) | 1000 |
| Typ | | Criteria | | Product Evaluation | (every 3 months) | Monthly AQL Achievement | Visual Defect | Preshipment Passing Rate | Glove Weight Compliance | PRODUCT (BASED ON | Complaint | Claim | PRODUCT (BASED ON | Return Container/ Goods | PRODUCT (BASED ON | initial |
| | | N _o | | _ | | 2 | m | 4 | ιή | | g | 7 | <u> </u> | 80 | | 2 |

Data Duration: 1st January - 31st January 2011

Prepared by: Hamizah Mohd Yusof QA/Marketing Chemist

Verified by:
Pn. Akilah Saidin
QA Deputy General Manager

PRODUCT QUALITY RATING (JANUARY)

QA DEPARTMENT (F9)

| | Type | pe of Glove | | | LATEXE | XAMINATIC | LATEX EXAMINATION POWDERED | (ED | |
|---|-----------------------------|--|--|--|--|--|---|---|---|
| | | | | | V | (LPS) – | - USEWTT60 | \wedge | |
| | Criteria | Performance Index (PI) | | | Factory | Factory & Rating | | | solution of |
| , | | | ឌ | F4 | F10 | F12 | F13 | F14 | Remarks |
| | | Meeting international and in house standard | | | | | | | F4: Samples failed donning / tearing & |
| α | Product Evaluation | na) Physical Dimension | 4 | 2 22 | 2 \$\$ | 5. | 2 5/2 | 5 \$ ⁴ | F10:Samples failed donning / tearing & |
| | | b) Donning & Tearing c) Stickiness | %U8 | ~ %09 - ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ | , %u9 | 100% | 85" | 100% | F13: Samples did not |
| | | d) Tensile e) Powder Amount | | | | | | | fingertip, falled donning / tearing & protein test |
| | Monthly AQL Achievement | if Protein Content Meeting AQL 1.5 target | 4 \\\\\ | 4 ☆ | 5 ☆ 91.4% | 5 X 8 | 3 Å 75.7% | 4 ☆ 83.1% | N/A |
| 1 | Visual Defect | Producing good visual and good quality gloves | 0 ☆ > 25 DPC | 0 ☆ > 25 DPC | 0 ☆ > 25 DPC | 0 ☆ > 25 DPC | 0 ☆ > 25 DPC | 0 公 > 25 DPC | Average DPC from CRD |
| 1 | Preshipment Passing Rate | Meeting target of passing rate | 5 公 92.6% | 2 ☆ 96.3% | 5 % 93% | 5 ☆ 94.5% | 5 公 100% | 5 公 97.1% | N/A |
| | Glove Weight Compliance | Meeting in house standard glove weight | 5 \$2 91.3% | (2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2 | 4 \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | 4 \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | 5 \$\\ 94.5% | %9*66 | F4: Only 63.9% of samples were within glove weight standard |
| 1 | PRODUCT (BASED ON | PRODUCT QUALITY RATING BASED ON CRITERIA 1 TO 5) | \$ 1 S | 2209 | 27% | | 2 2 2 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 | 3,5% | |
|] | Complaint | Meeting zero quality complaint | 4 \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | 4 \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | 5 ½ | 5.☆ 7001 | 5. \$ %001 | 5.☆ 700% | |
| | Claim | Meeting zero claim | 5 公 100% | 5 公 180% | 5 公 100% | 5 ☆ 100% | 5 ☆ 100% | 5 ☆ 100% | *** |
| | PRODUCT ((BASED ON | PRODUCT QUALITY RATING (BASED ON CRITERIA 1 TO 7) | 38/7/6.7% | 30.0% | 76.1% | 61.3% | 4 4 6 5 6 5 6 5 6 5 6 5 6 5 6 5 6 5 6 5 | 4 kg | NA |
| | Return Container/ Goods | Meeting zero return container and goods | 5 公 100% | 5 公 700% | 5.拉 100% | 5 公 100% | 5.☆ 100% | 5.☆ 100% | |
| | PRODUCT (BASED ON | PRODUCT QUALITY RATING (BASED ON CRITERIA 1 TO 8) | 4 4 80.0% | 73.8% | 79.1% | 83.7% | 79.4% | 4 × × × × × × × × × × × × × × × × × × × | |

Legend: 5☆ 90% - 100%

3会 70%-79% 2公 60%-69% 1公 50%-59%

4公 80%-89%

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QA DEPARTMENT (F9)

PRODUCT QUALITY RATING (JANUARY)

| | Тур | Type of Glove | LATE | LATEX ONLINE CHLORINATED POWDER FREE | TED POWDER I | FREE |
|----|-------------------------------------|---|---------------------------------------|--------------------------------------|---------------------|-----------------------|
| | | | (PFS) | (PFS) - USAW64 | (PFS) | (PFS) - USEWTT64 |
| Š | Criteria | Performance Index (PI) | Factory & Rating | Remarks | Factory & Rating | Remarks |
| | | | F9 | | F9 | |
| | | Meeting international and in | | | | |
| | | | 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 | Samples failed width | | Cample word |
| ~ | Product Evaluation (every 3 months) | b) Donning & Tearing | 3 | M) & donning / | Not Available | available for product |
| | | d) Tensile | \ \ \ \ | tearing test, fingertip | | evaluation |
| | | e) Powder Amount f) Protein Content |) | thickness | | |
| 7 | Monthly AQL Achievement | Meeting AQL 1.5 target | 4公 82.5% | N/A | 3 \$\\70.7% | N/A |
| ۲. | Visual Defect | Producing good visual and good | ₩0 | Average DPC from | 0 A | Average DPC from |
| , | Tagina innoi. | quality gloves | > 25 DPC | CRD & MV | > 25 DPC | CRD & MV |
| 4 | Preshipment Passing Rate | Meeting target of passing rate | 4公 82.1% | | 5 ☆ 100% | |
| 2 | Glove Weight Compliance | Meeting in house standard glove weight | 4√\ 82.3% | | 4 ☆ 82 3% | |
| | PRODUCT | PRODUCT QUALITY RATING | 12/2 | | 12/2 | |
| | (BASED ON | ED ON CRITERIA 1 TO 5) | 63.4% | | 63.3% | |
| 9 | Complaint | Meeting zero quality complaint (July 2010 until January 2011) | 5公 100% | Š | 5 公 100% | Š |
| 7 | Claim | Meeting zero claim | 5 公 100% | | 5 次 100% | <u> </u> |
| | PRODUCT (BASED ON | DUCT QUALITY RATING SED ON CRITERIA 1 TO 7) | 3% | . 32 | 378 | |
| 8 | Return Container/ Goods | Return Container/ Meeting zero return container and Goods | 5公 100% | | 5 ☆ 100% | |
| | PRODUCT (BASED ON | IDUCT QUALITY RATING SED ON CRITERIA 1 TO 8) | 3777 | | 38% | |
| | 1 | | | | | |

5公 90%-100%

Legend:

4公 80%-89%

3公 70% - 79%

Data Duration: 1st January - 31st January 2011

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Verified by:
Pn. Akilan Saidin
QA Deputy General Manager
3/3/||

1公 50% - 59%

2公 60% - 69%

QA DEPARTMENT (F9)

PRODUCT QUALITY RATING (JANUARY)

| | | | | | | | | | | | | | | | | | | | | | | | | | \neg |
|--|------------------------|------------------|-----|--|---|-----------------------------|--------------------------------|--------------------|----------------------------|--------------------------------|----------------|---------------------------|--------------------------------|---------------------------------|------------|------------------------|---|--------------------------------|--------------------------------|--------------------|------------------------|---------------------------|---|--|--------|
| | | | | | | | | | | | | | | | | 2000 | 5 | 5 公 90% - 100% | | 4 80% - 89% | 3 70% - 79% | | 7次 60% - 69% | 12 50% - 59% | |
| The state of the s | (PFT) - USEWTT64 | Remarks | | F9: Samples were not | evaluation | F11: Samples failed tensile | & failed to meet width | measurement | N/A | Average DPC from CRD & | >M | | | | | | | | 2 | V | | | | | |
| JER FREE | (PFT) | k Rating | F11 | (| 7 \$ | / %55 / | | | 4 ☆ 83.5% | 14 | 25% | 4 4 | 81% | 4 | 82% | S S | 20.7% | 1☆ | 46% | 5 公 (2) | 33 | 71.4% | 5 公 | 33.5 | |
| TED POW | V | Factory & Rating | F9 | | Not | Available | | | 4 \\ 84.5% | ₩ 0 | > 25 DPC | 2 \ 2 \ | 100% | 4 4 | 89.5% | 242 | 68.5% | 5 A | 100% | 5 \$? 100% | 38 | 79% | 5 公 | 4 | 7875 |
| LATEX ONLINE CHLORINATED POWDER FREE | (PFT) - USAW64 | Remarks | | | F11: Samples were not | available for product | | | N/A | Average DPC from CRD & | VM | | | | | | | | S | V | | | | | |
| | (PFT) | . Rating | F11 | | Not | Available | | | 4公 87.3% | 2公 | %09 | 4 각 | 80% | 4 ☆ | 82% | No. | 7.3% | 5 ☆ | 100% | 5公 100% | 4 | 84.8% | 100% | (A) | |
| | V | Factory & Rating | 64 | | \$\ \$\ | %06 | | | 5.75 91.6% | ☆• | > 25 DPC | 5.42 | 98.2% | ☆ | 89.5% | N.S. | 73.9% | 5.22 | 100% | 5 公 100% | 4.00 | 81.3% | 5 % \$ % \$ % | 4 7% | 1 |
| Type of Glove | Performance Index (PI) | | | Meeting international and in house standard | a) Physical Dimension b) Donning & Tearing | c) Stickiness | d) Tensile e) Powder Amount | f) Protein Content | Meeting AQL 1.5 target | Producing good visual and good | quality gloves | Money as toward of page 1 | meeting target of passing rate | Meeting in house standard glove | weight | PRODUCT QUALITY RATING | BASED ON CRITERIA 1 TO 5) | Meeting zero quality complaint | (July 2010 until January 2011) | Meeting zero claim | PRODUCT QUALITY RATING | BASED ON CRITERIA 1 IO /) | Meeting zero return container and goods | PRODUCT QUALITY RATING (BASED ON CRITERIA 1 TO 8) | |
| Type o | | Criteria P | | | Product Evaluation | (every 3 months) | | | Monthly AQL Achlevement | Tribute Parket | Visual Defect | Preshipment | Passing Rate | Glove Weight | Compliance | PRODUCT | NO CIERREII ON | Complaint | | Clalm | PRODUCT | (BASED ON | Return Container/ Goods | PRODUCT (BASED ON | |
| | | No | | | , | - | | | и | , | n | _ | ŧ | Ľ | , | | | " | , | 7 | | | 80 | | |

Data Duration: 1st January - 31st January 2011

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Verified by: Pn. Akilah Saldin QA Deputy General Manager

QA DEPARTMENT (F9)

PRODUCT QUALITY RATING (JANUARY)

| Performance Index (PI) Factory & Factory & Remarks Factory & Factory & Remarks Factory & Factory & Remarks Factory & Factor & Factory & | | | LATEX | POLYMER | LATEX POLYMER POWDER FREE | | |
|--|----------|-----------------------------|--|---------------------|---------------------------|---------------------|------------------------|
| Performance Index (PI) Rating Fating Fating Fating Fating Fating Fig. Fating Fa | | | | | (PPFT) - USAW62 | Ū | (PPFT) - USEWTT62 |
| Ing international and in house faired by sical Dimension where the standard glove | 8 | Criteria | Performance Index (PI) | Factory & Rating | Remarks | Factory & Rating | Remarks |
| ing international and in house lard sysical Dimension with the standard gloves a target standard gloves standard gloves standard gloves standard gloves standard gloves standard glove sta | | | | F4 | | F4 | |
| Samples failed protein & tensile test notiness and year a | | • | Meeting international and in house | (| | | |
| ckiness rearing & Tensing & Tensing & Tensing & Tensing & Tensing & To% ckiness and content and good visual vi | | | a) Physical Dimension | (3) | | | Samples were not |
| tensile test noise weight AQL 1.5 target auglity gloves standard glove weight of the fing zero quality complaint 5 ± 1 M/A Meeting zero return container and 5 ± 1 M/A weight 5 ± 1 M/A Meeting zero return container and 5 ± 1 M/A meeting zero return container and 5 ± 1 M/A meeting zero return container and 5 ± 1 materials are return and 5 ± 1 materials are return container and 5 ± 1 materials are returned are returned and 5 ± 1 materials are returned an | <u>_</u> | Product Evaluation | b) Donning & Tearing | 3 | Samples failed protein & | Not | comples were not |
| wder Amount otein Content Meeting AQL 1.5 target quality gloves quality gloves quality gloves seting target of passing rate weight weight weight sering zero quality complaint seting zero quality complaint weeting zero claim 100% LITY RATING S TERIA 1 TO 5) eting zero return container and soods 100% 11TY RATING 3 \$\frac{\pi}{\pi}\$ 11TY RATING 3 \$\frac{\pi}{\pi}\$ 100% 11TY RATING 3 \$\frac{\pi}{\pi}\$ | • | (every 3 months) | c) Stickiness d) Tensile | / %02 / | tensile test | Available | evaluation |
| Meeting AQL 1.5 target 82.7% Average DPC from CRD & yeting good visual and good of a guality gloves 5 \$\frac{1}{2}\$\$ Average DPC from CRD & yeting target of passing rate 90.9% ting in house standard glove 82.6% LITY RATING 22.5% eting zero quality complaint 5 \$\frac{1}{2}\$\$\$ MA Meeting zero claim 100% 100% 25.2% IITY RATING 5 \$\frac{1}{2}\$\$\$ INTY RATING 5 \$\frac{1}{2}\$\$\$\$ INTY RATING 5 \$\frac{1}{2}\$\$\$\$ Integration container and 5 \$\frac{1}{2}\$\$\$\$\$\$\$\$\$ Joods 100% 33.5% TERIA 1 TO 8) 78.3% TERIA 1 TO 8) | | | e) Powder Amount |) | | | |
| Meeting AQL 1.5 target 82.7% | | | f) Protein Content | | | | |
| 4 本 Average DPC from CRD & yelling good visual and good of passing rate go.9% fring in house standard glove a 4 本 weight weight are go.9% weight weight are go.9% ting zero quality complaint 5 本 MA MA | 7 | Monthly AQL Achievement | Meeting AQL 1.5 target | 4 & 82.7% | N/A | 4 公 83.2% | N/A |
| ### detailing target of passing rate | Ŀ | View Profession | Producing good visual and good | ◊օ | Average DPC from CRD & | 公0 | Average DPC from CRD & |
| ting target of passing rate 90.9% fing in house standard glove 4 ☆ weight 82.6% LITY RATING 2 ☆ Extra 1 To 5) LITY RATING 5 ☆ Holl | ? | Visual Defect | quality gloves | > 25 DPC | NW | > 25 DPC | NN |
| ting in house standard glove 4 \$\frac{\pi}{2}\$ weight 82.6% LITY RATING 25.2% Ething zero quality complaint 5 \$\frac{\pi}{2}\$ to quality complaint 5 \$\frac{\pi}{2}\$ to the until January 2011) 100% LITY RATING 3 \$\frac{\pi}{2}\$ to return container and 5 \$\frac{\pi}{2}\$ to goods 100% LITY RATING 3 \$\frac{\pi}{2}\$ to the lity 200 \$\frac{\pi}{2}\$ to goods 100% LITY RATING 3 \$\frac{\pi}{2}\$ to the lity 200 \$\fr | 4 | Preshipment Passing Rate | Meeting target of passing rate | 25 Å 90 9% | | 5 ☆ 98% | |
| weight 82.6% LITY RATING 27€ LERIA 1 TO 5) 65.2% eting zero quality complaint 5 ☆ Meeting zero claim 100% LITY RATING 3 ☆ goods 100% LLITY RATING 3 ☆ LLITY RATING 3 ☆ TERIA 1 TO 8) 78.3% | | Class 1876, 484 | | ₹, | | 3 | |
| LITY RATING TERIA 1 TO 5) eting zero quality complaint string zero claim LITY RATING goods LITY RATING G5.2% N/A 100% 100% 110 75% 110 110 110 110 110 110 110 1 | មា | Compliance | Meeting in nouse standard glove weight | 4 X 82.6% | | 3 % 78.1% | |
| TERIA 1 TO 5) 65.2% 66 66 66 66 66 66 66 66 66 66 66 66 66 | | PRODUCT | JITY RA | SE SE | | が、 | |
| teting zero quality complaint 5 公 N/A 100% Ily 2010 until January 2011) 100% Meeting zero claim 100% ILITY RATING 3 公 100% CLITY RATING 5 公 100% CLITY RATING 3 公 100% TERIA 1 TO 8) 78.3% | | (BASED O | | 65.2% | | 64.8% | |
| Jy 2010 until January 2011) 160% N/A 11 Meeting zero claim 100% 1 LITY RATING 3 % 75% TERIA 1 TO 7) 75% 7 Image zero return container and goods 5 % 1 LITY RATING 3 % TERIA 1 TO 8) 78.3% | ٧ | Complaint | Meeting zero quality complaint | 5公 | | ₹ 9 | |
| Meeting zero claim | | | (July 2010 until January 2011) | 100% | * | 100% | 2 |
| TERIA 1 TO 8 | 7 | Claim | Meeting zero claim | 5 ☆ 100% | | 5 公 100% | Y N |
| TERIA 1 TO 7) 75% 76 76 100% 100% 37% 100% 1108) 78.3% 100% 1 | | PRODUCT | T QUALITY RATING | 38 | | S. S. | |
| ing zero return container and 5 \(\frac{\times}{2}\) goods 100% LITY RATING 3\(\frac{\times}{2}\) TERIA 1 TO 8) | | (BASED O | N CRITERIA 1 TO 7) | 75% | | Z6.6% | |
| 900ds 100% LITY RATING 3 3 2 | ~ | Return Container/ | Meet | \$\$° | | 5公 | |
| LITY RATING 3778 TERIA 1 TO 8) 78.3% | , | Goods | goods | 100% | | 100% | |
| | | PRODUCT (BASED O | | 378 | | 4 1/2 | |
| | | | | | | | |

Legend: 5☆ 90% - 100%

4公 80%-89%

3公 70%-79%

2公 60% - 69%

50% - 59%

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QA DEPARTIMENT (F9)

PRODUCT QUALITY RATING (JANUARY)

| | | | | | | | | | Legend: | 2☆ 90% - 100% | 4 | 3公 70%-79% | 5☆ 60% - 69% | 1位 50%-59% |
|--|----------------|------------------------|-------------|--|----------------------------|---|--|--|--|--|--------------------|---|---|---|
| U | NPFT - USAW50 | | Kemarks | Samples were not available for product evaluation | N/A | Average DPC from CRD & MV | | | | Š | (| | | |
| POWDER FRE | NPFT - | Factory & Rating | F11 (BLUE) | Not Available | 412 85% | 0 > 25 DPC | 3 \$\\75.7% | 5 ☆ 91.7% | 83.1% | 4 ☆ 89% | 5 公 100% | 38% | .s. \$\\$\\$\\$ | 3% |
| LORINATED | | Factory | F2A (BLACK) | Not Available | 31½ 75% | 0 > 25 DPC | 4 \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | 2 \$\frac{1}{4}\$ | 1% 56% | 5 次 100% | 5 公 100% | 37.07 | 5 公 100% | 37% |
| NITRILE ONLINE CHLORINATED POWDER FREE | NPFFT - ENHW60 | C C | Remarks | Samples failed width measurement (size M), not able to meet thickness at fingertip, failed donning / tearing & tensile test & sticky | N/A | Average DPC from CRD & MV | No FG for shipment yet | | | | NIA | | | |
| | NPF | Factory & Rating | F2A (BLUE) | 30% | 4公 85.1% | 0 > 25 DPC | Not Available | 3 % 74% | 1章 147.3% | 5公 100% | 5 公 100% | 64.8% | 5 公 100% | 3.14 |
| Type of Glove | | Performance Index (PI) | | Meeting International and in house standard a) Physical Dimension b) Donning & Tearing c) Stickiness d) Tensile e) Powder Amount | Meeting AQL 1.5 target | Producing good visual and good quality gloves | Meeting target of passing rate | Meeting in house standard glove weight | PRODUCT QUALITY RATING (BASED ON CRITERIA 1 TO 5) | Meeting zero quality complaint (July 2010 until January 2011) | Meeting zero claim | PRODUCT QUALITY RATING BASED ON CRITERIA 1 TO 7) | Return Container/ Meeting zero return container and Goods | PRODUCT QUALITY RATING BASED ON CRITERIA 1 TO 8) |
| Typ | | Criteria | | Product Evaluation (every 3 months) | Monthly AQL Achlevement | Visual Defect | Preshipment Passing Rate | Glove Weight Compliance | PRODUCT (BASED ON | Complaint | Claim | PRODUCT (BASED ON | Return Container/ Goods | PRODUCT (BASED ON |
| | | 2 | | t | 2 | м | 4 | ro. | | 9 | 2 | | ∞ | |

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Verified by: Pn. Akilah Saidin QA Deputy General Manager

3/8/8

PRODUCT QUALITY RATING (JANUARY) QA DEPARTMENT (F9)

| | | | | | | | | | Legend: | 5☆ 90% - 100% | 4次 80%-89% | 3次 70%-79% | 7次 60% - 69% | 1次 50% - 59% |
|--|----------------|------------------------|--|--|----------------------------|---|--------------------------------|---|---|---|--|--|--|---|
| | ********** | | Remarks | F3: Samples were not able to meet thickness at fingerlip & failed tensile test F11 (white & purple): Samples were not available for product evaluation | N/A | Average DPC from CRD & MV | No FG for shipment | | | | N/A | | | |
| NDER FREE | | | F11 (PURPLE) | Not Avaliable | 4 \$2.2% | 0 >25 DPC | Not Available | 3 t/c 79.1% | ~ 23.8% ~ | 5. 公公 (100% | 5.\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | (2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 | 5.00 100% | 3 %F. 76.9% |
| NITRILE ONLINE CHLORINATED POWDER FREE | NPFFT - ENLW40 | | Р11 (WHITE) | Not Available | 5.24 96.3% | 0 > 25 DPC | 5 th | 3 \$\frac{1}{4.9\%} | ₹2 Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z | 5 公公 公公 公公 | 5公 | 3 27 | 5公 100% | 4 7% 81.6% |
| ILE ONLINE CHI | NPFF | Factory & Rating | F11 (BLUE) | 4 ½ 80% | 4公 88.5% | 0 > 25 DPC | 3र्द्ध 78.7% | 6% 93,5% | 2.1% 68.1% | 5 公 100% | 5 公 100% | 3次 | 5 公 100% | 4 🖟 80.0% |
| NITR | : | | F9 (BLUE) | Not Available | 4 立 82.4% | 0 > 25 DPC | 5 ½ 97.7% | 5.位 90.2% | 67.6% | 5.001 公本 | 5 公 190% | 3点4% | 5. 7007 | 4松 |
| | | | F2 (BLUE) | \$ 5 % 87 % 87 % 87 % 87 % 87 % 87 % 87 % | 4 \tau 86.4% | 0 > 25 DPC | 5 X 97.7% | 5公 95.7% | 88.7% | 4 な 89% | 5각 100% | 18 18 18 18 18 18 18 18 18 18 18 18 18 1 | 5 \$\frac{2}{100%} | 4 12 80.5% |
| WDERED | ENLW40 | C | Numarks | Samples were not able to meet thickness at fingerip & falled donning / tearing test | N/A | Average DPC from CRD & MV | No FG for shipment yet | | | | N/A | A TOTAL CONTRACTOR OF THE PARTY | | |
| NITRILE POWDERED | NPWFT - ENLW40 | Factory & Rating | F3 (BLUE) | 3 \$\$ | 5☆ 96.8% | 0 > 25 DPC | Not Available | 5 \$\tau \tau \tau \tau \tau \tau \tau \tau | 67% | 5 拉 100% | 5 公 100% | 78% | 5 ☆ 100% | 4次 81.2% |
| Type of Glove | | Performance Index (PI) | T DATE OF THE PARTY OF THE PART | Meeting international and in house standard a) Physical Dimension b) Donning & Tearing c) Stickiness d) Tensile o) Powder Amount | Meeting AQL 1.5 target | Producing good visual and good quality gloves | Meeting target of passing rate | Meeting in house standard glove weight | PRODUCT COALLY RATING BASED ON CRITERIA 1 TO 5) | Moeting zero quality complaint (July 2010 until January 2011) | Moeting zero claim | PRODUCT QUALITY RATING BASED ON CRITERIA 1 TO 7) | Return Container/ Moting zero return container and Goods | PRODUCT QUALITY RATING BASED ON CRITERIA 1 TO 8) |
| τ _γ Τ | | Criteria | | Product Evaluation (every 3 months) | Monthly AQL Achlevement | Visual Defect | Preshipment Passing Rate | Glove Weight Compilance | PRODUC (BASED O | Complaint | Claim | PRODUC (BASED O | Return Container/ Goods | PRODUC (BASED O |
| | | 운 | | ~ | 7 | 65 | 4 | 10 | | \$ | 7 | | 80 | |

Data Duration: 1tt January - 31tt January 2011

Prepared by: Hamizah Mohd Yusof QA/Marketing Chomist