Mohmmadazhar Khalifa
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EDUCATION
University of Massachusetts Lowell, Lowell, MA   May 2022
- Bachelor of Science in Computer Science (General) **GPA 3.5**
- Relevant coursework in Computing I/II/III, Computing I/II/III Lab, Assembly Language, Discrete Structures I, Logic Design, Application Programing, Probability and Statistics, Calculus III, and Physics II
- Dean's List   Spring 2020 –Present

LICENSE AND CERTIFICATIONS
Technical Support Fundamentals **Coursera**

SKILL
Programming Languages: C/C++ and Java
Software: Visual Studio, Emacs, Quartus Prime, Marsx86 and Microsoft Office Suite
Hardware: Assembly, Maintenance, Peripheral, Printers, Drivers, Troubleshooting
Operating Systems: Microsoft Windows 10, Microsoft Windows 8, macOS, Android, IOS
Security: Virus Protection, Maintenance, Monitoring, Backup Management, Data Recovery
Information Technology: Microsoft Office 365 Level I Support, Creating IT Tickets and Performing Initial Troubleshooting, Setup New Users/Workstations, Setting Email Accounts, Adding Users to Distribution Groups, Managing Calendar Permissions, Blocking Spam Emails and Domains, Manage Folder/File Access
Transferable: Data Analysis, Innovative, Leadership, Personal Development, Teamwork, Time Management, Written/Verbal Communication, Multilingual

ACADEMIC EXPERIENCE
- **Rock Paper Scissors Game,** Computing I   Fall 2020
  - Designed 2 player rock paper scissor game in C computer language
  - Used functions "do while loop", switch statements and scanned user input for possible errors and display appropriate feedback
  - Outsourced portions of the game to fellow classmates via GitHub
- **Average Grade of Student Calculator,** Computing I   Fall 2020
  - Designed a program that reads student test scores from a separate file and computes the average grades of each student
  - The student's records are stored in an organized and easily accessible file
  - The program prints the average of the students top 10

WORK EXPERIENCE
- **Staples,** Burlington, MA   June 2019 – Feb 2021
  Sales Associate
  - Fielded questions from customers throughout the day, informed them of the location of the product they needed, and educated them on products they were unfamiliar with
  - Fixed customer laptops, desktops, & phone screens while troubleshooting customer technologist problems and/or inquires
  - Advised customers on computers, laptops, printers, and other technological products
- **Rockland Trust,** Woburn, MA   Aug 2017 – Aug 2019
  Teller I
  - Maintained customer confidence & protected bank operations by keeping information confidential
  - Contributed to team effort by accomplishing related results as needed

ORGANIZATIONS
- **Computing Research Association** Member
- **Association for Computing Machinery** Member