BRODIE LUCHT

Rockhampton · 0478 433 966

luchtbrodie@gmail.com

Portfolio: https://b-lucht.github.io/react-portfolio/

Motivated IT graduate majoring in Cyber Security with a strong academic record and hands-on experience in both technical and leadership roles. Skilled in cybersecurity, system and network administration, and python development, with growing expertise in AI and full-stack web technologies. Backed by a strong customer service background, I bring a proactive, problem-solving mindset and a passion for contributing to innovative, and high-impact technology solutions.

EMPLOYMENT HISTORY

FULLSTACK DEVELOPER INTERN, CYBERCERT

NOVEMBER 2024 – CURRENT

- Worked extensively with AWS Serverless architecture, including Amplify, DynamoDB, Lambda, S3, and REST APIs.
- Developed and maintained web applications using React/Next.js, leveraging JavaScript, TypeScript, and Tailwind CSS.
- Gained hands-on experience with industry tools such as Jira, Confluence, Figma & GitHub.

CUSTOMER SERVICE ASSISTANT, DRAKES GLENMORE

JANUARY 2021 - CURRENT

Customer Service Assistant

- Deliver exceptional customer service and resolved inquiries efficiently
- Accurately process and handle monetary transactions
- Restocking drink fridges & optimise time management

Junior Supervisor   (Nov 2021 – Nov 2022)

- Handling refunds & customer discrepancies
- Assisted and trained register staff
- Counting cash registers at the end of shifts and maintaining COVID cleaning procedures

Frontend Shift Supervisor   (Nov 2022 - Current)

- Managing frontend staff and operations, including breaks and shift changeovers
- Oversaw high-value refunds, customer complaints, and phone inquiries
- Ensured smooth workflow by delegating tasks and ensuring all jobs are completed

EDUCATION

BACHELOR OF INFORMATION TECHNOLOGY, CQ UNIVERSITY

GRADUATED 2025

- **MAJOR:** Cyber Security   **MINOR:** Emerging Technologies
- **GPA:** 6.958

RELEVENT COURSEWORK

- System & Network Administration**,** Software Development**,** Cryptography
- Cloud Applications, Distributed Computing, Data Science, AI

GRADUATED 2021

HIGH SCHOOL, EMMAUS COLLEGE ROCKHAMPTON

- Consistently achieved very high grades in all subjects of study (ATAR: 97.85)
- Elected as 2021 House Leader for Academics

TRAITS & SKILLS

- **Leadership**
  - Proven leadership experience through supervisor roles at Drakes Glenmore, training and managing staff of all ages.
  - Led student leadership initiatives, coordinating academic and extracurricular events.
- **Communication**
  - Developed strong professional communication skills through customer service roles and group projects.
  - Effectively mediated and resolved customer disputes, ensuring a positive experience.
  - Led team meetings and provided training for new employees, enhancing workplace efficiency.
- **Time Management**
  - Consistently met assignment deadlines while balancing full-time university coursework and work commitments.
  - Managed shift schedules effectively as a shift supervisor, ensuring timely task completion.
- **Trustworthy & Reliable**
  - Always punctual and willing to cover shifts as needed, ensuring uninterrupted business operations.
- **Technology Proficiency**
  - Passion for software development, proficient in Python, Java, and other languages.
  - Extensive knowledge of Windows, Linux & Android ecosystems.
  - Experience with cloud technologies, including AWS (Amplify, DynamoDB, Lambda, S3), REST APIs.
  - Strong understanding of computing hardware, networking fundamentals, and device specifications.
- **Problem Solving**
  - Strong analytical skills to diagnose and troubleshoot technical issues efficiently.

REFERENCES

Nerida Williams
Frontend Manager, Drakes Glenmore

Mellisa Prior
Drakes Glenmore

Clinton Hayes
CQU Lecturer

For reference contact details, please feel free to get in touch.