PRINCE B. KALUWA

FULL-STACK ENGINEER | TECHNICAL SUPPORT

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PROFESSIONAL SUMMARY

Highly motivated and detail-oriented computer scientist with 2 years experience in software development and technical support. Proficient in designing, developing and deploying and deploying scalable, efficient and reliable software solutions. Skilled in providing top-notch technical support to ensure seamless user experiences. For more information check my personal website at **https://b-kaluwa.github.io/My-Portfolio/**

CORE COMPETENCIES

- Front-end Development(HTML5, CSS, javascript, React)
- Back-End Development (PHP, Node.js, MySQL)
- Debugging & code Optimization
- Microsoft package (Excel, Word, Powerpoint)

- Responsive Web Design & Web Application Dev.
- UI/UX Design Principles
- Version Control (Git, Github)
- WordPress

PROFESSIONAL EXPERIENCE

Technical support
Shake solutions, Lilongwe, Malawi.
2024 - Present

- Responded to customer emails, calls and live chat regarding technical malfunctions and issues to fix remotely.
- Installed and set up applications for clients, including anti-virus software and Microsoft office.
- Communicated technical computer information to non-technical audiences by providing simplified presentations and demonstrations.
- Helped customers set up new systems, applications and software.
- Used support tickets to track and speed up incidents.
- Conducted website audits to identify and rectify issues related to performance and user interface.
- Maintained hardware and software for networks and assisted in installation and upgrade of servers.

Intern
Godka Technologies, Blantyre, Malawi.
2022 - 2022
- Conducted termination of Ethernet cables to ensure proper connectivity and performance.
- Performed testing of network hardware to verify functionality and resolve connectivity issues.

EDUCATION

Bachelor of science in Computer Science Degree certificate.
DMI-St. John The Baptist University, Mangochi, Malawi.
2020 - 2024.

MSCE certificate.
Mtendere Secondary School, Dedza, Malawi.
2015 - 2019.

TECHNICAL SKILLS

- **Languages:** C, C++, Java, C#, Python
- **Databases:** MySQL, MongoDB
- **Framework & Libraries:** Node.js, Express.js, bootstrap
- **Version Control:** Git, Github.
- **Computer repairs**
- **Network software & hardware installation :** Starlink, ethernet cables, server and cabinet configuration

LANGUAGES

English: Advanced **Chichewa:** Fluent. **French:** Intermediate.

PROJECTS

ATIA application
Android tracker investments application to help users track their investments on their phone and this was the mini-project for school.

Personal website
Website to showcase my work as a computer scientist.

Information website
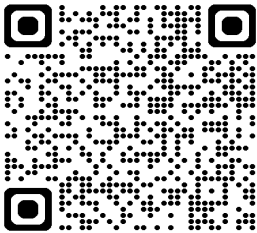It is a simple website to describe rivers found in Malawi as a project for my online course.

REFERENCES

Miss Fanny Mughogho
Systems Administrator
Shake Solutions.
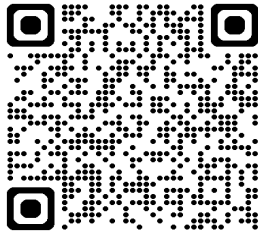+265 882 979 775
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PERSONAL
WEBSITE QR
CODE

LINKEDIN PROFILE
QR CODE