

# Ben Milan

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## Summary

Motivated college sophomore pursuing a Bachelor's degree in Management Information Systems at the University of Minnesota, Duluth. Experienced in customer service, retail, and food service, with skills in operating power equipment, assisting customers, and working in fast-paced environments that require accuracy, safety, and communication. Brings a balance of technical knowledge, problem-solving ability, and people skills, with a strong interest in using technology to support business solutions. Dedicated to maintaining a positive work ethic, building meaningful connections, and growing into a career in IT and business systems.

## Skills

- Lumber cutting
- Customer transactions
- Customer service
- Team collaboration
- Time management
- Fast-paced environment
- Attention to detail
- Quality assurance
- Problem solving
- Effective communication

## Experience

**CONSTRUCTION ASSOCIATE** | 04/2024 - 08/2025

**Home Depot - Woodbury, MN**

- Assisted customers in selecting building materials and home improvement products.
- Stocked shelves regularly to ensure availability of products for customers.
- Operated panel and radial arm saws to cut lumber to customer specifications, ensuring precision and adherence to safety standards.

**CASHIER/FOOD SERVICE WORKER** | 09/2024 - 05/2025

**UMD Dining Services - Duluth, Minnesota**

- Processed customer transactions efficiently and accurately at campus dining locations.
- Prepared and assembled food orders quickly and accurately during high-volume periods.
- Followed food safety and sanitation guidelines to maintain a clean and safe work environment.

## Education and Training

**University of Minnesota Duluth - Duluth, MN**

Management Information Systems

**Tartan High School - Oakdale, MN** | High School Diploma

05/2024