# Pika Cai

# UX Designer / UX Researcher / Product Designer

Portfolio: <u>b-o-s-s-e-s.github.io/portfolio</u> LinkedIn: <u>linkedin.com/in/senhuangcai</u>

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**Education** 

## **Cornell University**

Master of Professional Studies, Information Science

Ithaca, NY

August 2023 - Expected May 2024

#### University at Buffalo

Bachelor of Science, Computer Science

Buffalo, NY

January 2021 - May 2023

# **Experience**

## MetLife / UX Designer Intern

June 2022 - August 2022

- Designed an internal platform, increasing employee event participation by 40%. Achieved by conducting interviews and usability tests.
- Reduced design iteration time by 30% using Figma, based on feedback from cross-functional teams.
- Enhanced cross-departmental collaboration by 25% with features focused on shared interests, informed by user research.

## **SpeakHire** / Frontend Software Engineer Intern

June 2021 - August 2021

- Developed a mentor sign-up landing page in Angular, achieving a 30% increase in mentor registrations. Design matched company culture, utilizing Figma and Adobe.
- Spearheaded project tasks using agile methods, leading to a 20% improvement in project timelines.

## Queens College / WordPress Developer

June 2021 - August 2023

- Created WordPress sites for 4 university departments, enhancing department visibility and student engagement by conducting interviews, surveys, and user research.
- Resolved JavaScript and PHP bugs and implemented new features, improving user experience.

# **Projects**

#### **ReStocks** / User Experience Designer

January 2024 - Present

- Created a comprehensive UI Kit for mobile, tablet, and web platforms, standardizing design processes and enhancing brand consistency across products.
- Partnered with software engineers to ensure designs were technically feasible, leading to a 15% reduction in development time and a smoother implementation of design features.

## Google / UX Researcher

August 2023 - December 2023

 Designed alongside Google UX Designers and Researchers for 14 weeks to test and validate design concepts and hypotheses of a Google AI-powered CRM application.

## Leadership

## **Cornell University** / HCI Research TA

Jan 2024 - Present

 Increased student comprehension of HCI principles and research methodologies through personalized guidance and interactive teaching methods.

#### **Cornell University** / M.P.S. Information Science Club President

August 2023 - Present

• Delivering graduate events centered on networking and diversity events, by ensuring seamless logistics, crafting enticing marketing campaigns.g

#### CodePath / Tech Fellow

June 2021 - Present

• Managing the learning outcomes of around 90 students over 4 college semesters by creating technical slides and teaching topics ranging from development and user experience design.

## **Skills**

Design: UI/UX Design, Responsive Design, Prototype and Wireframing

**Technical:** Figma, Adobe Creative Suite (Illustrator, Photoshop), HTML, CSS, JavaScript, PHP, Angular, and React.